

RANDY FEENSTRA  
STATE SENATOR  
*Second District*  
Statehouse: (515) 281-3371

HOME ADDRESS  
641 Second St  
Hull, IA 51239  
H: (712) 439-1244  
randy.feenstra@legis.iowa.gov

Website:  
[www.newgenerationrepublican.com](http://www.newgenerationrepublican.com)



**The Senate**  
STATE OF IOWA  
*Eighty-seventh General Assembly*  
STATEHOUSE  
Des Moines, IA 50319

ASSISTANT MAJORITY LEADER

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Commerce  
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State Government  
Ways and Means, *Chair*

February 27, 2019

Office of the Chief Information Officer  
% Jeff Franklin  
1305 E. Walnut Street  
Des Moines, IA 50319

Dear Mr. Franklin,

I am honored to write this letter of reference on behalf of Premier Communications. I do so as both a Premier customer and as someone who has seen the difference one company can make in a region.

Premier Communications is the type of provider that customers want. They don't just give lip service to the needs of the customer but back it up by providing the services that we all need and want. How do they do this? By investing! They invest not only in their network, but also in their employees and the communities they serve.

Over the last decade Premier Communications has consistently invested in their fiber network. These investments allow local businesses to expand and grow, benefiting the entire region. Their employees are second to none. The few times I've had to call in with questions or service issues they've been incredibly responsive and professional. Finally, their investment in the communities they serve. The fact is that Premier Communications gives back. From large projects such as pools, libraries or hospitals to small things like the local prom you can count on Premier's support.

In closing I would just like to say that Premier Communications is a company that cares about its customers, their employees and the communities they serve – I'm pleased to give them my highest reference!

  
Randy Feenstra  
State Senator