

# FINAL AGENCY DECISION

## STATEWIDE BROADBAND AVAILABILITY MAP VERSION 4 APPEAL

September 14, 2021

### A. APPEAL TYPE

- ☒ Resident Challenge  
☐ First-Party Provider Challenge  
☐ Third-Party Provider Challenge

### B. SUMMARY

All Appeals submitted by residents are included within this Decision in Appendix A. Each Appeal is assigned a Docket Number. The Docket Number may be used to cross-reference overlapping Provider Appeals. The street address is indicated for each Appeal in order for a resident to locate their submission, and is reflected as the resident had submitted it within their Appeal. The street address was used to locate the corresponding Census Block in order to determine: (1) the current tier designation reflected on Map V4; (2) the Communications Service Providers located within the Block; and (3) the percentage of geographic area Facilitated by any one Provider within the Block. In cases where an incomplete street address was submitted, the Office made a determination as to the most appropriate Census Block likely to correspond. In cases where a resident submitted more than one Appeal for the same address, the Office applied its Decision uniformly to those duplicative submissions. The Office's Decision was in no way impacted by duplicative submissions.

### C. EVIDENCE CONSIDERED

With respect to the Census Blocks forming the basis of each Appeal, the Office has reviewed the evidence and information available to it, in conjunction with the maps and data sources originally utilized in determining the TSA designation of these Census Blocks, and made a determination as to the Census Block TSA Tier designations as set forth in Appendix A.

- ☒ If checked, Appellant submitted an online form to the Office during the Map V4 challenge window. The online form identified the Appellant's address, contact information, Tier designation reflected on Map V4, the basis of Appellant's challenge, and Appellant's current Internet provider. This submission was treated by the Office as a formal Appeal challenging the Tier designation identified on Map V4 for the Census Block within which the Appellant's address resides.
- ☐ If checked, Appellant submitted additional information in support of its Appeal. This information has been considered by the Office in making its Final Decision.
- ☒ If checked, challenged Census Blocks within this Appeal overlap with other Appeals containing one or more of the same Blocks. The Office considered evidence submitted in connection with any overlapping Appeal in making its final decision for any overlapping Census Block.
- ☒ If checked, the Office sent requests for additional information to Third-Party Provider(s) concerning whether reported broadband service was Facilitated in one or more blocks of this Appeal as reflected on Map V4 as of July 1, 2021. The Office may have received Affirmation(s) and/or other evidence from Third-Party Provider(s) in response to such requests. Refer to Appendix B for a record of these efforts.

Go to <https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process> for more information regarding how the Office evaluates evidence and decides tier designations for appealed blocks.

### D. TO APPEAL FURTHER

The Office will post its Final Decisions on its website at [ocio.iowa.gov/broadband](https://ocio.iowa.gov/broadband). If an Appellant wishes to appeal the Decision further Appellant must notify the Office in writing within thirty (30) days of the posting of the Decision. Iowa Admin. Code r. 129–20.5(5). A request for a contested case must be filed by mailing a written request to:

Office of the Chief Information Officer  
c/o Matt Behrens  
200 E. Grand Avenue  
Des Moines, Iowa 50309

In so doing, the reason for further appealing this Decision must be stated, specifically identifying the particular aspects of the Decision with which Appellant disagrees and the reasons why, whether factual or legal in nature. The request for a contested case proceeding should state the name and address of the requester; identify the specific Office action which is disputed; and, where the requester is represented by a lawyer, identify the provisions of law or precedent requiring or authorizing the holding of a contested case proceeding in the particular circumstances involved, and include a short and plain statement of the issues of material fact in dispute. Iowa Admin. Code r. 129–6.4.

Upon receipt, the appeal will be forwarded to the Department of Inspections and Appeals where an Administrative Law Judge ("ALJ") will perform an independent review. Iowa Admin. Code r. 129–20.6(1); Iowa Admin. Code r. 129–6.6. At that time, an ALJ will schedule a hearing. If Appellant does not exercise its appeal right within thirty (30) days of the posting of this Decision, this Decision shall become final and no longer subject to challenge. Iowa Admin. Code r. 129–20.5(5).

**SIGNED  
DATE**

Matt Behrens  
Deputy Chief Information Officer  
State of Iowa

## APPENDIX A - FINAL DECISION

### DEFINITIONS

<b>Targeted Service Area</b>	A Targeted Service Area (TSA) is a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds, as applicable.
<b>Tier 1</b>	A maximum download speed of less than 25 megabits per second (Mbps) and a maximum upload speed of less than 3 Mbps.
<b>Tier 2</b>	A minimum download speed of greater than or equal to 25 Mbps but less than 50 Mbps. No minimum upload speed is applicable for Tier 2.
<b>Tier 3</b>	A minimum download speed of greater than or equal to 50 Mbps but less than 80 Mbps. No minimum upload speed is applicable for Tier 3.
<b>Non-TSA</b>	A non-TSA is a census block in which speeds are Facilitated at greater than or equal to 80 Mbps.
<b>Facilitate</b>	A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does <i>not</i> pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is <i>not</i> a basis for appeal.
<b>Map V4 Designation</b>	The speed tier reflected on the Map as of July 1, 2021. Note: If the Appellant incorrectly identified the current Tier designation set forth on Map V4, the correct Tier designation is identified here.
<b>Decision Basis</b>	The Decision Basis number reflected in this column corresponds to a general explanation for why this Office made its decision regarding the Block. The Decision Bases are posted on the website at <a href="https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process">https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process</a> .
<b>Affirmations</b>	Indicates where an Appellant can find information that impacted the Office's Decision. If there is a Docket Number noted, this indicates an overlapping Appeal in which the same Census Block has been challenged by a Communications Service Provider. The Final Agency Decision is impacted by additional or alternate information or affirmations received in conjunction with another Appeal for the same Block. For resident appeals with a corresponding hyperlinked Docket Number, a resident may locate information submitted by a Third-Party Provider regarding their Block by clicking on the hyperlink and using the Find function in a PDF reader; Enter the Census Block ID to identify corresponding Affirmations about the Census Block contained in this Docket. For all other Appellants, you may search the Census Block ID within Appendix B to find any Third-Party Provider Affirmations regarding your Block.
<b>Corresponding Evidence</b>	For Blocks that were concurrently being challenged by a Provider, more information regarding the Office's Decision can be found at the link in the column identifying the corresponding Provider challenge Docket Number. If a Docket Number is not indicated, Appendix B reflects the Office's efforts to contact Providers reportedly in the area and, if received, their response.
<b>Count of Overlapping Resident Appeals</b>	Indicates the number of Appeals submitted by other residents that are challenging the same Census Block.

Docket No.	Census Block ID	Address		Map V4 Designation	Appellant's Request	Final Agency Decision	Decision Basis	Corresponding Evidence	Count of Overlapping Resident Appeals
21-001	191610801002027	204 W 2nd St	Early	Non-TSA	Tier 1	Tier 3	2	Appendix B	0
21-002	191390502002048	1360 TAYLOR AVE.	WILTON	Tier 2	Tier 1	Tier 1	1	Appendix B	0
21-003	191610801002015	504 Maple Street, P.O. Box 305	EARLY	Non-TSA	Tier 1	Tier 3	2	Appendix B	0

21-004	190490505002005	24737 K Ave	Adel	Non-TSA	Tier 3	Non-TSA	3	<a href="#">21-1038</a>	0
21-005	191799607002089	20761 15th St	Blakesburg	Tier 3	Tier 1	Tier 1	1	Appendix B	0
21-006	190150206001285	396 329th Pl	Perry	Non-TSA	Tier 2	Non-TSA	3	<a href="#">21-1037</a>	0
21-007	191130102002105	3849 Spur Lane	Center point	Tier 2	Tier 1	Non-TSA	2	Appendix B	0
21-008	190779503001127	8120 Lakeshore Dr	DEXTER	Tier 3	Tier 1	Tier 2	2	<a href="#">21-1001</a>	0
21-009	190130026031093	1631 Grundy Rd	Cedar Falls	Non-TSA	Tier 1	Tier 3	2	<a href="#">21-1011</a>	0
21-010	190490505001031	14214 Green Dr	Perry	Non-TSA	Tier 1	Non-TSA	3	<a href="#">21-1037</a>	0
21-011	191130106001130	2987 Epic Dr	Robins	Tier 2	Tier 1	Non-TSA	2	Appendix B	3
21-012	191130106001130	3243 Epic Dr	Robins	Tier 2	Tier 1	Non-TSA	2	Appendix B	3
21-013	191130106001130	Epic Ct	Robins	Tier 2	Tier 1	Non-TSA	2	Appendix B	3
21-014	191839605002017	2504 Quince Ave	Washington	Non-TSA	Tier 2	Non-TSA	3	<a href="#">21-1044</a>	0
21-015	190490501004034	20852 S Ave	Dallas Center	Non-TSA	Tier 1	Non-TSA	3	<a href="#">21-1038</a>	0
21-016	191530102033108	10445 NW 44th St.	Polk City	Non-TSA	Tier 1	Non-TSA	3	Appendix B	0
21-017	191839605001157	Pine Dr	Ainsworth	Non-TSA	Tier 1	Non-TSA	3	<a href="#">21-1044</a>	6
21-018	190130027002014	5914 2nd St	Dewar	Non-TSA	Tier 2	Tier 2	1	<a href="#">21-1002</a>	0
21-019	190059603001008	504 2nd St NE	Waukon	Non-TSA	Tier 1	Non-TSA	3	<a href="#">21-1023</a>	0
21-020	190059603004004	510th St NW	Waukon	Non-TSA	Tier 1	Non-TSA	3	Appendix B	0
21-021	190059603001010	408 2nd St NE	Waukon	Non-TSA	Tier 2	Non-TSA	3	<a href="#">21-1023</a>	0
21-022	191070801001037	610 E Broadway	Keoata	Non-TSA	Tier 1	Non-TSA	3	<a href="#">21-1014</a>	0
21-023	191070801001023	106 n chelney	keota	Non-TSA	Tier 1	Non-TSA	3	<a href="#">21-1014</a>	0
21-024	190059603003002	211 5th Street SE	Waukon	Non-TSA	Tier 3	Non-TSA	3	<a href="#">21-1023</a>	0
21-025	190059603003036	575 4th St SE	Waukon	Non-TSA	Tier 1	Non-TSA	3	<a href="#">21-1023</a>	0
21-026	191070801001009	404 N Davis	Keota	Non-TSA	Tier 2	Non-TSA	3	<a href="#">21-1014</a>	2
21-027	190059603001005	17 - 7Th Ave NE	Waukon	Non-TSA	Tier 1	Non-TSA	3	<a href="#">21-1023</a>	0
21-028	190059603002019	315 5th Ave NW	Waukon	Non-TSA	Tier 1	Non-TSA	3	<a href="#">21-1023</a>	2
21-029	190490509023021	25562 Riverview Ridge Rd	Adel	Non-TSA	Tier 1	Non-TSA	3	Appendix B	0
21-030	191839605001119	2630 230TH ST	WASHINGTON	Tier 3	Tier 1	Tier 2	2	Appendix B	2
21-031	190490502002043	13771 Partridge Trail	Perry	Non-TSA	Tier 1	Non-TSA	3	<a href="#">21-1037</a>	0
21-032	191030103021002	2662 Woodfield Ln NE	North Liberty	Non-TSA	Tier 1	Non-TSA	3	Appendix B	4
21-033	191030103021002	2662 Woodfield Lane NE	North Liberty	Non-TSA	Tier 1	Non-TSA	3	Appendix B	4
21-034	191030103021002	2662 Woodfield Ln NE	North Liberty	Non-TSA	Tier 1	Non-TSA	3	Appendix B	4
21-035	191030103021002	2667 Woodfield Lane NE	North Liberty	Non-TSA	Tier 1	Non-TSA	3	Appendix B	4
21-036	190490505001190	900 Railroad Avenue	Dawson	Non-TSA	Tier 2	Non-TSA	3	Appendix B	0
21-037	191839605001183	3105 HWY 92	Ainsworth	Tier 2	Tier 1	Tier 1	1	Appendix B	0
21-038	191839605001117	2360 Spruce Ave	Washington	Tier 3	Tier 1	Tier 1	1	Appendix B	0

21-039	191839605001055	2620 220TH ST	washington	Tier 3	Tier 1	Tier 2	2	Appendix B	0
21-040	190090703001057	104 E School St	Exira	Non-TSA	Tier 3	Non-TSA	3	<a href="#">21-1019</a>	0
21-041	191839605001157	235 5th St	Ainsworth	Non-TSA	Tier 2	Non-TSA	3	<a href="#">21-1044</a>	6
21-042	191839605002029	2565 Hwy 92	Washington	Non-TSA	Tier 1	Non-TSA	3	<a href="#">21-1044</a>	0
21-043	190059603001001	312 East Main St	Waukon	Non-TSA	Tier 1	Non-TSA	3	<a href="#">21-1023</a>	0
21-044	191839605001119	2750 230th St	Washington	Tier 3	Tier 1	Tier 2	2	Appendix B	2
21-045	191839605001157	827 Lincoln Street	Ainsworth	Non-TSA	Tier 1	Non-TSA	3	<a href="#">21-1044</a>	6
21-046	191839605001157	14976 H Avenue	Perry	Non-TSA	Tier 2	Non-TSA	3	<a href="#">21-1044</a>	6
21-047	190130027002016	5840 Second St, PO Box 72	Dewar	Non-TSA	Tier 1	Tier 1	2	<a href="#">21-1002</a>	0
21-048	190059603004028	502 9th ST SW	Waukon	Non-TSA	Tier 2	Non-TSA	3	<a href="#">21-1023</a>	0
21-049	190490502001108	2304 230th st	Dallas Center	Non-TSA	Tier 2	Non-TSA	3	Appendix B	0
21-050	190490502003013	1707 Ash Street	Dallas Center	Non-TSA	Tier 1	Non-TSA	3	Appendix B	0
21-051	191839602003040	1045 210th St	Keota	Tier 3	Tier 1	Tier 3	3	Appendix B	0
21-052	191839602003015	1085 190th St	Keota	Tier 3	Tier 1	Tier 3	3	Appendix B	0
21-053	191070801001042	216 E Broadway St	Keota	Non-TSA	Tier 3	Non-TSA	3	<a href="#">21-1014</a>	0
21-054	190490502003069	25492 278th Place	Dallas Center	Non-TSA	Tier 1	Non-TSA	3	Appendix B	2
21-055	191839603003000	2469 HWY 92	Washington	Non-TSA	Tier 1	Non-TSA	3	Appendix B	0
21-056	191839605001118	2389 Spruce Ave	Washington	Tier 3	Tier 1	Tier 1	1	Appendix B	0
21-057	191839605001108	2385 Tulip Ave	Ainsworth	Tier 3	Tier 1	Tier 1	1	Appendix B	0
21-058	191839605001157	823 Lincoln St	Ainsworth	Non-TSA	Tier 1	Non-TSA	3	<a href="#">21-1044</a>	6
21-059	191070801001030	201 N ELLIS	KEOTA	Non-TSA	Tier 1	Non-TSA	3	<a href="#">21-1014</a>	2
21-060	191130102002107	4004 High Woods Road	Center Point	Tier 2	Tier 1	Non-TSA	2	Appendix B	0
21-061	191070801001022	108 N MCKINLEY ST	KEOTA	Non-TSA	Tier 1	Non-TSA	3	<a href="#">21-1014</a>	0
21-062	191070801001024	105 N Chesney St	Keota	Non-TSA	Tier 1	Non-TSA	3	<a href="#">21-1014</a>	0
21-063	191070801001009	409 W WASHINGTON AVE	KEOTA	Non-TSA	Tier 1	Non-TSA	3	<a href="#">21-1014</a>	2
21-064	191070801001021	104 N LINCOLN ST	KEOTA	Non-TSA	Tier 1	Non-TSA	3	<a href="#">21-1014</a>	0
21-065	191070801001030	213 N ELLIS ST	KEOTA	Non-TSA	Tier 1	Non-TSA	3	<a href="#">21-1014</a>	2
21-066	191070801001051	105 S GREEN ST	KEOTA	Non-TSA	Tier 1	Non-TSA	3	<a href="#">21-1014</a>	0
21-067	191070801001034	505 E WASHINGTON AVE	KEOTA	Non-TSA	Tier 1	Non-TSA	3	<a href="#">21-1014</a>	0
21-068	191070801001044	406 W BROADWAY AVE	KEOTA	Non-TSA	Tier 3	Non-TSA	3	<a href="#">21-1014</a>	0
21-069	191070801001064	411 E PARK AVE	KEOTA	Non-TSA	Tier 3	Non-TSA	3	<a href="#">21-1014</a>	0
21-070	191839605001090	2196 Underwood Ave	Ainsworth	Tier 3	Tier 2	Tier 1	2	Appendix B	0
21-071	191839605001148	835 Park St	Ainsworth	Non-TSA	Tier 2	Non-TSA	3	<a href="#">21-1044</a>	0
21-072	191070801001019	212 N JEFFERSON ST	KEOTA	Non-TSA	Tier 1	Non-TSA	3	<a href="#">21-1014</a>	0
21-073	191839605001151	543 MONROE ST	AINSWORTH	Non-TSA	Tier 3	Non-TSA	3	<a href="#">21-1044</a>	0

21-074	191839605001163	221 2nd St	Ainsworth	Non-TSA	Tier 2	Non-TSA	3	<a href="#">21-1044</a>	0
21-075	191839605001111	3112 HWY 92	Ainsworth	Tier 3	Tier 1	Tier 1	1	Appendix B	0
21-076	191839605001164	284 N Railroad St	Ainsworth	Non-TSA	Tier 1	Non-TSA	3	<a href="#">21-1044</a>	0
21-077	190150206001286	366 332ND PL	PERRY	Non-TSA	Tier 1	Non-TSA	3	<a href="#">21-1037</a>	10
21-078	190150206001286	364 332nd Pl	Perry	Non-TSA	Tier 1	Non-TSA	3	<a href="#">21-1037</a>	10
21-079	190150206001286	361332nd pl	Perry	Non-TSA	Tier 1	Non-TSA	3	<a href="#">21-1037</a>	10
21-080	190150206001286	356. 332nd Place	Perry	Non-TSA	Tier 1	Non-TSA	3	<a href="#">21-1037</a>	10
21-081	190150206001286	364 332nd Place	Perry	Non-TSA	Tier 1	Non-TSA	3	<a href="#">21-1037</a>	10
21-082	190150206001286	370 332nd Place	Perry	Non-TSA	Tier 1	Non-TSA	3	<a href="#">21-1037</a>	10
21-083	190150206001286	368 332nd Pl.	Perry	Non-TSA	Tier 1	Non-TSA	3	<a href="#">21-1037</a>	10
21-084	190150206001286	2750 Coyote Court dr	Williamsburg	Non-TSA	Tier 1	Non-TSA	3	<a href="#">21-1037</a>	10
21-085	190150206001286	362 332nd Pl	Perry	Non-TSA	Tier 1	Non-TSA	3	<a href="#">21-1037</a>	10
21-086	191130102002001	4880 Rolling Acres Rd	Center Point	Tier 2	Tier 1	Non-TSA	2	Appendix B	0
21-087	190150206001286	362 332nd Place	Perry	Non-TSA	Tier 1	Non-TSA	3	<a href="#">21-1037</a>	10
21-088	190490502001093	905 Vine Street	Dallas Center	Non-TSA	Tier 2	Non-TSA	3	Appendix B	0
21-089	190490502003069	25492 278th Pl	Dallas Center	Non-TSA	Tier 1	Non-TSA	3	Appendix B	2
21-090	191839605001172	2943 HWY 92	Ainsworth	Tier 3	Tier 1	Tier 1	1	Appendix B	0
21-091	191839605001166	318 Washington St	Ainsworth	Non-TSA	Tier 2	Non-TSA	3	<a href="#">21-1044</a>	0
21-092	191070801001006	306 N Hamilton	Keota	Non-TSA	Tier 1	Non-TSA	3	<a href="#">21-1014</a>	0
21-093	190490502001089	1204 ash st	Dallas center	Non-TSA	Tier 1	Non-TSA	3	Appendix B	0
21-094	190490502003048	707 Hatton Ave	Dallas Center	Non-TSA	Tier 2	Non-TSA	3	Appendix B	0
21-095	190490502001102	703 Linden St	Dallas Center	Non-TSA	Tier 1	Non-TSA	3	Appendix B	0
21-096	190959603003098	2737 Pack Court Drive	Williamsburg,	Non-TSA	Tier 1	Non-TSA	3	Appendix B	4
21-097	190959603003098	2760 Coyote Court Drive	Williamsburg	Non-TSA	Tier 1	Non-TSA	3	Appendix B	4
21-098	190490502003001	121 LAKE SHORE DR	DALLAS CENTER	Non-TSA	Tier 3	Non-TSA	3	Appendix B	0
21-099	191839605001157	349 5th St	Ainsworth	Non-TSA	Tier 2	Non-TSA	3	<a href="#">21-1044</a>	6
21-100	191070801001029	112 N FULTON ST	KEOTA	Non-TSA	Tier 2	Non-TSA	3	<a href="#">21-1014</a>	0
21-101	191070801001016	204 N ADAMS ST	KEOTA	Non-TSA	Tier 1	Non-TSA	3	<a href="#">21-1014</a>	0
21-102	190959603003098	2748 Coyote Court Drive	Williamsburg	Non-TSA	Tier 1	Non-TSA	3	Appendix B	4
21-103	190959603003098	2754 Coyote Court Drive	Williamsburg	Non-TSA	Tier 1	Non-TSA	3	Appendix B	4
21-104	190059603002019	307 North Court St	Waukon	Non-TSA	Tier 1	Non-TSA	8	<a href="#">21-1023</a>	2

**APPENDIX B**  
**THIRD-PARTY AFFIRMATIONS AND SUPPLEMENTAL EVIDENCE**

August 11, 2021

Office of the Chief Information Officer of the State of Iowa  
c/o Matt Behrens  
200 E. Grand Avenue  
Des Moines, IA 50309

Ace Telephone Association  
Brian Jerviss  
bjerviss@acentek.net  
(Sent via email only)

To whom it may concern:

This is a letter of inquiry concerning your firm's prior reporting to the State of Iowa Office of the Chief Information Officer ("OCIO" or "Office") regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 ("V4") of the Statewide Broadband Availability Map ("Map"). The data reflected on V4 of the Map was either (1) provided by you to the Office's contractor ("Connected Nation") during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at <https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process> (see Docket Numbers 21-020). **To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 16, 2021.**

On July 1, 2021, the Office published the final version of V4 of the Map, which identifies where Broadband service was offered or Facilitated at a tier 1, tier 2, or tier 3 speed as of July 1, 2021.<sup>1</sup> V4 of the Map, and a detailed background of the same, can be found at: <https://ocio.iowa.gov/broadband-availability-map-version-4>. Overall, the new map reflects Targeted Service Areas defined as a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds. The tier speeds are defined as follows:

**"Tier 1"** means a maximum download speed of less than 25 Mbps and a maximum upload speed of less than three Mbps.

**"Tier 2"** means a minimum download speed of greater than or equal to 25 Mbps but less than 50 Mbps. No minimum upload speed is applicable for Tier 2.

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<sup>1</sup>See Iowa Code §§ 8B.1(12), 8B.10. See also Iowa Admin. Code r. 129—20.1, 20.3, 20.4.



“**Tier 3**” means a minimum download speed of greater than or equal to 50 Mbps but less than 80 Mbps. No minimum upload speed is applicable for Tier 3.

“**Non-TSA**” means a census block in which speeds are facilitated at greater than or equal to 80 Mbps.

Through the official publication of V4 of the Map, the Office triggered the challenge process it is required by law to administer.<sup>2</sup> Pursuant to applicable administrative rules, within 20 days after the Office’s official publication of V4 of the Map, “any person or party aggrieved or adversely affected by such determination may challenge the office’s finding by filing a notice of appeal with the office” along with all evidence or information supporting their appeal. Iowa Admin. Code r. 129—20.5(1). Specifically, interested parties were permitted to provide the Office with evidence and information of the following: broadband is unavailable from a provider listed for the area (census block); or, that broadband speed is not as advertised.

V4 of the Map currently shows that service is Facilitated at either a tier 1, tier 2, or tier 3 speed per designated census block. As part of the above-outlined process, OCIO received a formal notice of appeal and supporting evidence or information from one or more Iowa residents or Communications Service Provider, claiming that Broadband service is not offered or Facilitated at that speed tier.

At this time, the Office requests your assistance in making an accurate determination as to whether your firm facilitates broadband service at the designated speed tier for 10% or more of the geographic area of each challenged census block as of July 1, 2021 to the Census Blocks identified in Exhibit A. To that end, the Office requests that you:

- 1) Complete and return the attached Affirmation of Service or Lack of Service in Census Blocks Broadband Grants Program Broadband Availability Map Challenge Process Form (see Exhibit A, Affirmation tab), by **August 16, 2021**. Pursuant to this form, OCIO requests that a representative with legal authority to bind your firm:
  - a) Confirm that your firm Facilitated Broadband service to the Census Blocks identified in Exhibit A as of July 1, 2021, and indicate the speeds at which your firm facilitated broadband service in those blocks. For purposes of this representation, “‘Facilitate’ means a communication service provider’s ability to provide broadband service at or above the download and upload speeds specified in the definition of targeted service area in this section to a home, farm, school, or business **within a commercially reasonable time and at a commercially reasonable price upon request by a consumer.**” Iowa Code § 8B.1(5) (emphasis added).
  - b) Fully complete all other aspects of the Form.
- 2) In addition to the form, please also submit any other evidence or information in your possession to the Office that supports your prior representations to the Office regarding the Census Blocks identified in Exhibit A. Examples of evidence and information the Office would consider particularly probative include “Bills or invoices provided to or received by customers in the applicable census block(s) which identify the specific download and upload speeds provided or received as of [July 1, 2021].” Iowa Admin. Code r. 129—20.5(8).

Please return the completed form and any supporting evidence or information to [ociogrants@iowa.gov](mailto:ociogrants@iowa.gov).

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<sup>2</sup>See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.



Please note that you are under no legal obligation to respond to this request for information. Generally, pursuant to applicable administrative rules, any affected person or party is free to submit evidence or information to the Office in support of or in opposition to an appeal within 20 days after the appeal has been posted to [ocio.iowa.gov/broadband](https://ocio.iowa.gov/broadband). Iowa Admin. Code r. 129—20.5(3). However, this Office is affirmatively reaching out to notify you of the appeal, of the circumstances surrounding the appeal, and to solicit your feedback and position. If this Office does not receive your response via Exhibit A of the Form by **August 16, 2021** (10 business days from the date of this letter), the Office will make a final decision based on the evidence and information currently available to it. Iowa Admin. Code r. 129—20.5(4), (5).

OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

Office of the Chief Information Officer,  
State of Iowa

**EXHIBIT A****Affirmation of Service or Lack of Service in Census Blocks  
Broadband Grants Program Broadband Availability Map Challenge Process****A. RESPONDENT INFORMATION**

Company Name	Ace Telephone Association dba AcenTek
Address	207 E Cedar St
City	Houston
State	MN
Zip	55943-0360

**B. DESIGNATED CONTACT INFORMATION**

Contact Name	Brian Jerviss
Contact Phone Number	507-896-6231
Contact Email	<a href="mailto:bjerviss@acentek.net">bjerviss@acentek.net</a>

**C. AFFIRMATION**

In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission:

Company, consistent with the representations made in this form, and regardless of whether your company's prior reporting to the FCC or State of Iowa was correct or in error, meets one of the following criteria in each of the identified census blocks as of July 1, 2021:

1. Company Facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or
2. Company did NOT offer or Facilitate material Broadband service.

Please indicate the speeds offered for each census block on the Affirmation tab.

**D. ADDITIONAL EXPLANATION** (To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.)

We offer fixed wireless service in this census block.

**E. SIGNATURE\*** By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.

Authorized Signature:	Brian Jerviss
Title:	Engineering Supervisor
Date:	11-Aug-21

\*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.

**Please familiarize yourself with the following terms prior to determining whether broadband service is being Facilitated to the census block.**

<b>Facilitate</b>	A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does <i>not</i> pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is <i>not</i> a basis for appeal.
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<b>Facilitate</b>	A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does <i>not</i> pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is <i>not</i> a basis for appeal.
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[illegible]

August 11, 2021

Office of the Chief Information Officer of the State of Iowa  
c/o Matt Behrens  
200 E. Grand Avenue  
Des Moines, IA 50309

AMG Technology Investment Group  
Ted Osborn  
tosborn@team.nxlink.com  
(Sent via email only)

To whom it may concern:

This is a letter of inquiry concerning your firm's prior reporting to the State of Iowa Office of the Chief Information Officer ("OCIO" or "Office") regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 ("V4") of the Statewide Broadband Availability Map ("Map"). The data reflected on V4 of the Map was either (1) provided by you to the Office's contractor ("Connected Nation") during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at <https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process> (see Docket Numbers 21-001, 21-003). **To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 16, 2021.**

On July 1, 2021, the Office published the final version of V4 of the Map, which identifies where Broadband service was offered or Facilitated at a tier 1, tier 2, or tier 3 speed as of July 1, 2021.<sup>1</sup> V4 of the Map, and a detailed background of the same, can be found at: <https://ocio.iowa.gov/broadband-availability-map-version-4>. Overall, the new map reflects Targeted Service Areas defined as a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds. The tier speeds are defined as follows:

**"Tier 1"** means a maximum download speed of less than 25 Mbps and a maximum upload speed of less than three Mbps.

**"Tier 2"** means a minimum download speed of greater than or equal to 25 Mbps but less than 50 Mbps. No

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<sup>1</sup>See Iowa Code §§ 8B.1(12), 8B.10. See also Iowa Admin. Code r. 129—20.1, 20.3, 20.4.

minimum upload speed is applicable for Tier 2.

“**Tier 3**” means a minimum download speed of greater than or equal to 50 Mbps but less than 80 Mbps. No minimum upload speed is applicable for Tier 3.

“**Non-TSA**” means a census block in which speeds are facilitated at greater than or equal to 80 Mbps.

Through the official publication of V4 of the Map, the Office triggered the challenge process it is required by law to administer.<sup>2</sup> Pursuant to applicable administrative rules, within 20 days after the Office’s official publication of V4 of the Map, “any person or party aggrieved or adversely affected by such determination may challenge the office’s finding by filing a notice of appeal with the office” along with all evidence or information supporting their appeal. Iowa Admin. Code r. 129—20.5(1). Specifically, interested parties were permitted to provide the Office with evidence and information of the following: broadband is unavailable from a provider listed for the area (census block); or, that broadband speed is not as advertised.

V4 of the Map currently shows that service is Facilitated at either a tier 1, tier 2, or tier 3 speed per designated census block. As part of the above-outlined process, OCIO received a formal notice of appeal and supporting evidence or information from one or more Iowa residents or Communications Service Provider, claiming that Broadband service is not offered or Facilitated at that speed tier.

At this time, the Office requests your assistance in making an accurate determination as to whether your firm facilitates broadband service at the designated speed tier for 10% or more of the geographic area of each challenged census block as of July 1, 2021 to the Census Blocks identified in Exhibit A. To that end, the Office requests that you:

- 1) Complete and return the attached Affirmation of Service or Lack of Service in Census Blocks Broadband Grants Program Broadband Availability Map Challenge Process Form (see Exhibit A, Affirmation tab), by **August 16, 2021**. Pursuant to this form, OCIO requests that a representative with legal authority to bind your firm:
  - a) Confirm that your firm Facilitated Broadband service to the Census Blocks identified in Exhibit A as of July 1, 2021, and indicate the speeds at which your firm facilitated broadband service in those blocks. For purposes of this representation, “‘Facilitate’ means a communication service provider’s ability to provide broadband service at or above the download and upload speeds specified in the definition of targeted service area in this section to a home, farm, school, or business **within a commercially reasonable time and at a commercially reasonable price upon request by a consumer.**” Iowa Code § 8B.1(5) (emphasis added).
  - b) Fully complete all other aspects of the Form.
- 2) In addition to the form, please also submit any other evidence or information in your possession to the Office that supports your prior representations to the Office regarding the Census Blocks identified in Exhibit A. Examples of evidence and information the Office would consider particularly probative include “Bills or invoices provided to or received by customers in the applicable census block(s) which identify the specific download and upload speeds provided or received as of [July 1, 2021].” Iowa Admin. Code r. 129—20.5(8).

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<sup>2</sup>See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.

Please return the completed form and any supporting evidence or information to [ociogrants@iowa.gov](mailto:ociogrants@iowa.gov).

Please note that you are under no legal obligation to respond to this request for information. Generally, pursuant to applicable administrative rules, any affected person or party is free to submit evidence or information to the Office in support of or in opposition to an appeal within 20 days after the appeal has been posted to [ocio.iowa.gov/broadband](http://ocio.iowa.gov/broadband). Iowa Admin. Code r. 129—20.5(3). However, this Office is affirmatively reaching out to notify you of the appeal, of the circumstances surrounding the appeal, and to solicit your feedback and position. If this Office does not receive your response via Exhibit A of the Form by **August 16, 2021** (10 business days from the date of this letter), the Office will make a final decision based on the evidence and information currently available to it. Iowa Admin. Code r. 129—20.5(4), (5).

OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

Office of the Chief Information Officer,  
State of Iowa

<b>EXHIBIT A</b> <b>Affirmation of Service or Lack of Service in Census Blocks</b> <b>Broadband Grants Program Broadband Availability Map Challenge Process</b>	
<b>A. RESPONDENT INFORMATION</b>	
Company Name	AMG Technology Investment Group, LLC
Address	95 Parker Oaks Ln.
City	Hudson Oaks
State	TX
Zip	76087
<b>B. DESIGNATED CONTACT INFORMATION</b>	
Contact Name	Eric Pyland
Contact Phone Number	214.801.8604
Contact Email	<a href="mailto:epyland@team.nxlink.com">epyland@team.nxlink.com</a>
<b>C. AFFIRMATION</b>	
<p>In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission:</p> <p>Company, consistent with the representations made in this form, and regardless of whether your company's prior reporting to the FCC or State of Iowa was correct or in error, meets one of the following criteria in each of the identified census blocks as of July 1, 2021:</p> <p>1. Company Facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or</p> <p>2. Company did NOT offer or Facilitate material Broadband service.</p>	
<p>Please indicate the speeds offered for each census block on the Affirmation tab.</p>	
<b>D. ADDITIONAL EXPLANATION</b> (To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.	
<b>E. SIGNATURE*</b> By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.	
Authorized Signature:	Eric Pyland
Title:	Vice President
Date:	8/16/2021

**\*PLEASE READ BEFORE SIGNING:** By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.



**Please familiarize yourself with the following terms prior to determining whether broadband service is being Facilitated to the census block.**

Facilitate	<p>A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does <i>not</i> pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is <i>not</i> a basis for appeal.</p>
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Facilitate	<p>A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does <i>not</i> pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is <i>not</i> a basis for appeal.</p>
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[illegible]

August 11, 2021

Office of the Chief Information Officer of the State of Iowa  
c/o Matt Behrens  
200 E. Grand Avenue  
Des Moines, IA 50309

BTWI Wireless Internet  
Jeff Leerhoff  
jeff@btwi.net  
(Sent via email only)

To whom it may concern:

This is a letter of inquiry concerning your firm's prior reporting to the State of Iowa Office of the Chief Information Officer ("OCIO" or "Office") regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 ("V4") of the Statewide Broadband Availability Map ("Map"). The data reflected on V4 of the Map was either (1) provided by you to the Office's contractor ("Connected Nation") during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at <https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process> (see Docket Numbers 21-029, 21-036, 21-088, 21-095, 21-098). **To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 16, 2021.**

On July 1, 2021, the Office published the final version of V4 of the Map, which identifies where Broadband service was offered or Facilitated at a tier 1, tier 2, or tier 3 speed as of July 1, 2021.<sup>1</sup> V4 of the Map, and a detailed background of the same, can be found at: <https://ocio.iowa.gov/broadband-availability-map-version-4>. Overall, the new map reflects Targeted Service Areas defined as a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds. The tier speeds are defined as follows:

**"Tier 1"** means a maximum download speed of less than 25 Mbps and a maximum upload speed of less than three Mbps.

**"Tier 2"** means a minimum download speed of greater than or equal to 25 Mbps but less than 50 Mbps. No

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<sup>1</sup>See Iowa Code §§ 8B.1(12), 8B.10. See also Iowa Admin. Code r. 129—20.1, 20.3, 20.4.

minimum upload speed is applicable for Tier 2.

“**Tier 3**” means a minimum download speed of greater than or equal to 50 Mbps but less than 80 Mbps. No minimum upload speed is applicable for Tier 3.

“**Non-TSA**” means a census block in which speeds are facilitated at greater than or equal to 80 Mbps.

Through the official publication of V4 of the Map, the Office triggered the challenge process it is required by law to administer.<sup>2</sup> Pursuant to applicable administrative rules, within 20 days after the Office’s official publication of V4 of the Map, “any person or party aggrieved or adversely affected by such determination may challenge the office’s finding by filing a notice of appeal with the office” along with all evidence or information supporting their appeal. Iowa Admin. Code r. 129—20.5(1). Specifically, interested parties were permitted to provide the Office with evidence and information of the following: broadband is unavailable from a provider listed for the area (census block); or, that broadband speed is not as advertised.

V4 of the Map currently shows that service is Facilitated at either a tier 1, tier 2, or tier 3 speed per designated census block. As part of the above-outlined process, OCIO received a formal notice of appeal and supporting evidence or information from one or more Iowa residents or Communications Service Provider, claiming that Broadband service is not offered or Facilitated at that speed tier.

At this time, the Office requests your assistance in making an accurate determination as to whether your firm facilitates broadband service at the designated speed tier for 10% or more of the geographic area of each challenged census block as of July 1, 2021 to the Census Blocks identified in Exhibit A. To that end, the Office requests that you:

- 1) Complete and return the attached Affirmation of Service or Lack of Service in Census Blocks Broadband Grants Program Broadband Availability Map Challenge Process Form (see Exhibit A, Affirmation tab), by **August 16, 2021**. Pursuant to this form, OCIO requests that a representative with legal authority to bind your firm:
  - a) Confirm that your firm Facilitated Broadband service to the Census Blocks identified in Exhibit A as of July 1, 2021, and indicate the speeds at which your firm facilitated broadband service in those blocks. For purposes of this representation, “‘Facilitate’ means a communication service provider’s ability to provide broadband service at or above the download and upload speeds specified in the definition of targeted service area in this section to a home, farm, school, or business **within a commercially reasonable time and at a commercially reasonable price upon request by a consumer.**” Iowa Code § 8B.1(5) (emphasis added).
  - b) Fully complete all other aspects of the Form.
- 2) In addition to the form, please also submit any other evidence or information in your possession to the Office that supports your prior representations to the Office regarding the Census Blocks identified in Exhibit A. Examples of evidence and information the Office would consider particularly probative include “Bills or invoices provided to or received by customers in the applicable census block(s) which identify the specific download and upload speeds provided or received as of [July 1, 2021].” Iowa Admin. Code r. 129—20.5(8).

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<sup>2</sup>See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.

Please return the completed form and any supporting evidence or information to [ociogrants@iowa.gov](mailto:ociogrants@iowa.gov).

Please note that you are under no legal obligation to respond to this request for information. Generally, pursuant to applicable administrative rules, any affected person or party is free to submit evidence or information to the Office in support of or in opposition to an appeal within 20 days after the appeal has been posted to [ocio.iowa.gov/broadband](http://ocio.iowa.gov/broadband). Iowa Admin. Code r. 129—20.5(3). However, this Office is affirmatively reaching out to notify you of the appeal, of the circumstances surrounding the appeal, and to solicit your feedback and position. If this Office does not receive your response via Exhibit A of the Form by **August 16, 2021** (10 business days from the date of this letter), the Office will make a final decision based on the evidence and information currently available to it. Iowa Admin. Code r. 129—20.5(4), (5).

OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

Office of the Chief Information Officer,  
State of Iowa



**EXHIBIT A**  
**Affirmation of Service or Lack of Service in Census Blocks**  
**Broadband Grants Program Broadband Availability Map Challenge Process**

**A. RESPONDENT INFORMATION**

Company Name	Bits of Technology Wireless Internet (dba: BTWI)
Address	1020 26th St
City	Perry
State	IA
Zip	50220

**B. DESIGNATED CONTACT INFORMATION**

Contact Name	Jeff Leerhoff
Contact Phone Number	515-465-3043
Contact Email	<a href="mailto:jeff@btwi.net">jeff@btwi.net</a>

**C. AFFIRMATION**

In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission:

Company, consistent with the representations made in this form, and regardless of whether your company's prior reporting to the FCC or State of Iowa was correct or in error, meets one of the following criteria in each of the identified census blocks as of July 1, 2021:

1. Company Facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or
2. Company did NOT offer or Facilitate material Broadband service.

Please indicate the speeds offered for each census block on the Affirmation tab.

**D. ADDITIONAL EXPLANATION** (To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.)

BTWI utilizes an industry leading propagation map service to determine the fixed wireless footprint from each of our 70+ tower/broadcast locations. I personally reviewed these propagation maps and our company records in detail pertaining to the five census blocks listed. After review, I have found the following: Block #190490502001093 and Block #190490502001102: These census blocks may have reduced fixed wireless coverage due to in-town obstructions. I have modified the Affirmation Form accordingly for the two census blocks listed above.

Block #190490509023021, Block #190490505001190, and Block #190490502003001:

BTWI currently has, or has had in the past, subscribers in these census blocks. I affirm 100M/50M service is facilitated to more than 10% of the geographic area of these three census blocks.

**E. SIGNATURE\* By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.**

Authorized Signature:	Jeff Leerhoff
Title:	Co-Owner & General Manager
Date:	8/16/2021

\*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.

**Please familiarize yourself with the following terms prior to determining whether broadband service is being Facilitated to the census block.**

<b>Facilitate</b>	A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does <i>not</i> pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is <i>not</i> a basis for appeal.
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<b>Facilitate</b>	A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does <i>not</i> pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is <i>not</i> a basis for appeal.
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[illegible]

August 11, 2021

Office of the Chief Information Officer of the State of Iowa  
c/o Matt Behrens  
200 E. Grand Avenue  
Des Moines, IA 50309

CenturyLink, Inc.  
Tayler Teepell  
taylor.teepell@lumen.com  
(Sent via email only)

To whom it may concern:

This is a letter of inquiry concerning your firm's prior reporting to the State of Iowa Office of the Chief Information Officer ("OCIO" or "Office") regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 ("V4") of the Statewide Broadband Availability Map ("Map"). The data reflected on V4 of the Map was either (1) provided by you to the Office's contractor ("Connected Nation") during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at <https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process> (see Docket Numbers 21-049, 21-050, 21-088, 21-093, 21-094, 21-095). **To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 16, 2021.**

On July 1, 2021, the Office published the final version of V4 of the Map, which identifies where Broadband service was offered or Facilitated at a tier 1, tier 2, or tier 3 speed as of July 1, 2021.<sup>1</sup> V4 of the Map, and a detailed background of the same, can be found at: <https://ocio.iowa.gov/broadband-availability-map-version-4>. Overall, the new map reflects Targeted Service Areas defined as a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds. The tier speeds are defined as follows:

**"Tier 1"** means a maximum download speed of less than 25 Mbps and a maximum upload speed of less than three Mbps.

**"Tier 2"** means a minimum download speed of greater than or equal to 25 Mbps but less than 50 Mbps. No

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<sup>1</sup>See Iowa Code §§ 8B.1(12), 8B.10. See also Iowa Admin. Code r. 129—20.1, 20.3, 20.4.



minimum upload speed is applicable for Tier 2.

“**Tier 3**” means a minimum download speed of greater than or equal to 50 Mbps but less than 80 Mbps. No minimum upload speed is applicable for Tier 3.

“**Non-TSA**” means a census block in which speeds are facilitated at greater than or equal to 80 Mbps.

Through the official publication of V4 of the Map, the Office triggered the challenge process it is required by law to administer.<sup>2</sup> Pursuant to applicable administrative rules, within 20 days after the Office’s official publication of V4 of the Map, “any person or party aggrieved or adversely affected by such determination may challenge the office’s finding by filing a notice of appeal with the office” along with all evidence or information supporting their appeal. Iowa Admin. Code r. 129—20.5(1). Specifically, interested parties were permitted to provide the Office with evidence and information of the following: broadband is unavailable from a provider listed for the area (census block); or, that broadband speed is not as advertised.

V4 of the Map currently shows that service is Facilitated at either a tier 1, tier 2, or tier 3 speed per designated census block. As part of the above-outlined process, OCIO received a formal notice of appeal and supporting evidence or information from one or more Iowa residents or Communications Service Provider, claiming that Broadband service is not offered or Facilitated at that speed tier.

At this time, the Office requests your assistance in making an accurate determination as to whether your firm facilitates broadband service at the designated speed tier for 10% or more of the geographic area of each challenged census block as of July 1, 2021 to the Census Blocks identified in Exhibit A. To that end, the Office requests that you:

- 1) Complete and return the attached Affirmation of Service or Lack of Service in Census Blocks Broadband Grants Program Broadband Availability Map Challenge Process Form (see Exhibit A, Affirmation tab), by **August 16, 2021**. Pursuant to this form, OCIO requests that a representative with legal authority to bind your firm:
  - a) Confirm that your firm Facilitated Broadband service to the Census Blocks identified in Exhibit A as of July 1, 2021, and indicate the speeds at which your firm facilitated broadband service in those blocks. For purposes of this representation, “‘Facilitate’ means a communication service provider’s ability to provide broadband service at or above the download and upload speeds specified in the definition of targeted service area in this section to a home, farm, school, or business **within a commercially reasonable time and at a commercially reasonable price upon request by a consumer.**” Iowa Code § 8B.1(5) (emphasis added).
  - b) Fully complete all other aspects of the Form.
- 2) In addition to the form, please also submit any other evidence or information in your possession to the Office that supports your prior representations to the Office regarding the Census Blocks identified in Exhibit A. Examples of evidence and information the Office would consider particularly probative include “Bills or invoices provided to or received by customers in the applicable census block(s) which identify the specific download and upload speeds provided or received as of [July 1, 2021].” Iowa Admin. Code r. 129—20.5(8).

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<sup>2</sup>See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.

Please return the completed form and any supporting evidence or information to [ociogrants@iowa.gov](mailto:ociogrants@iowa.gov).

Please note that you are under no legal obligation to respond to this request for information. Generally, pursuant to applicable administrative rules, any affected person or party is free to submit evidence or information to the Office in support of or in opposition to an appeal within 20 days after the appeal has been posted to [ocio.iowa.gov/broadband](http://ocio.iowa.gov/broadband). Iowa Admin. Code r. 129—20.5(3). However, this Office is affirmatively reaching out to notify you of the appeal, of the circumstances surrounding the appeal, and to solicit your feedback and position. If this Office does not receive your response via Exhibit A of the Form by **August 16, 2021** (10 business days from the date of this letter), the Office will make a final decision based on the evidence and information currently available to it. Iowa Admin. Code r. 129—20.5(4), (5).

OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

Office of the Chief Information Officer,  
State of Iowa

<b>EXHIBIT A</b> <b>Affirmation of Service or Lack of Service in Census Blocks</b> <b>Broadband Grants Program Broadband Availability Map Challenge Process</b>	
<b>A. RESPONDENT INFORMATION</b>	
Company Name Address City State Zip	CenturyLink     <div style="color: red; text-align: center;">OCIO did not receive a response from this provider.</div>
<b>B. DESIGNATED CONTACT INFORMATION</b>	
Contact Name Contact Phone Number Contact Email	
<b>C. AFFIRMATION</b>	
In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission: Company, consistent with the representations made in this form, and regardless of whether your company's prior reporting to the FCC or State of Iowa was correct or in error, meets one of the following criteria in each of the identified census blocks as of July 1, 2021: 1. Company Facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or 2. Company did NOT offer or Facilitate material Broadband service.	
Please indicate the speeds offered for each census block on the Affirmation tab.	
<b>D. ADDITIONAL EXPLANATION</b> (To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.	
<b>E. SIGNATURE*</b> By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.	
<b>Authorized Signature:</b>	
<b>Title:</b>	
<b>Date:</b>	

\*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.

**Please familiarize yourself with the following terms prior to determining whether broadband service is being Facilitated to the census block.**

<b>Facilitate</b>	A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does <i>not</i> pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is <i>not</i> a basis for appeal.
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<b>Facilitate</b>	A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does <i>not</i> pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is <i>not</i> a basis for appeal.
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[illegible]

<b>EXHIBIT A</b> <b>Affirmation of Service or Lack of Service in Census Blocks</b> <b>Broadband Grants Program Broadband Availability Map Challenge Process</b>	
<b>A. RESPONDENT INFORMATION</b>	
Company Name Address City State Zip	CenturyLink 100 CenturyLink Dr Monroe Louisiana <div style="text-align: right;">71203</div>
<b>B. DESIGNATED CONTACT INFORMATION</b>	
Contact Name Contact Phone Number Contact Email	Hunter Deckelman 720-567-7059 <a href="mailto:hunter.deckelman@lumen.com">hunter.deckelman@lumen.com</a>
<b>C. AFFIRMATION</b>	
In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission: Company, consistent with the representations made in this form, and regardless of whether your company's prior reporting to the FCC or State of Iowa was correct or in error, meets one of the following criteria in each of the identified census blocks as of July 1, 2021: 1. Company Facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or 2. Company did NOT offer or Facilitate material Broadband service.	
Please indicate the speeds offered for each census block on the Affirmation tab.	
<b>D. ADDITIONAL EXPLANATION</b> (To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.	
Of the addresses in CenturyLink's systems, at least 10% located within the census blocks on the Affirmation tab qualify for the speed indicated or greater. Not all addresses within the census blocks may qualify for that speed.	
<b>E. SIGNATURE*</b> By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.	
<b>Authorized Signature:</b> <b>Title:</b> <b>Date:</b>	Hunter Deckelman Senior Analyst <div style="text-align: right;">8/13/2021</div>

\*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.

**Please familiarize yourself with the following terms prior to determining whether broadband service is being Facilitated to the census block.**

<b>Facilitate</b>	A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does <i>not</i> pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is <i>not</i> a basis for appeal.
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CENSUS BLOCK ID	Do you Facilitate service to more than 10% of the geographic area of the Census Block?	Download Speed	Upload Speed
190490502001108	Yes	100	10
190490502003013	Yes	40	3
190490502001089	Yes	40	3
190490502003048	Yes	40	3

[illegible]

August 11, 2021

Office of the Chief Information Officer of the State of Iowa  
c/o Matt Behrens  
200 E. Grand Avenue  
Des Moines, IA 50309

Cloudburst 9, LLC  
Jerry Melick  
jsmelick@corp.lcom.net  
(Sent via email only)

To whom it may concern:

This is a letter of inquiry concerning your firm's prior reporting to the State of Iowa Office of the Chief Information Officer ("OCIO" or "Office") regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 ("V4") of the Statewide Broadband Availability Map ("Map"). The data reflected on V4 of the Map was either (1) provided by you to the Office's contractor ("Connected Nation") during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at <https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process> (see Docket Numbers 21-030, 21-037, 21-038, 21-039, 21-044, 21-051, 21-052, 21-055, 21-056, 21-057, 21-075, 21-090). **To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 16, 2021.**

On July 1, 2021, the Office published the final version of V4 of the Map, which identifies where Broadband service was offered or Facilitated at a tier 1, tier 2, or tier 3 speed as of July 1, 2021.<sup>1</sup> V4 of the Map, and a detailed background of the same, can be found at: <https://ocio.iowa.gov/broadband-availability-map-version-4>. Overall, the new map reflects Targeted Service Areas defined as a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds. The tier speeds are defined as follows:

**"Tier 1"** means a maximum download speed of less than 25 Mbps and a maximum upload speed of less than three Mbps.

**"Tier 2"** means a minimum download speed of greater than or equal to 25 Mbps but less than 50 Mbps. No

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<sup>1</sup>See Iowa Code §§ 8B.1(12), 8B.10. See also Iowa Admin. Code r. 129—20.1, 20.3, 20.4.



minimum upload speed is applicable for Tier 2.

“**Tier 3**” means a minimum download speed of greater than or equal to 50 Mbps but less than 80 Mbps. No minimum upload speed is applicable for Tier 3.

“**Non-TSA**” means a census block in which speeds are facilitated at greater than or equal to 80 Mbps.

Through the official publication of V4 of the Map, the Office triggered the challenge process it is required by law to administer.<sup>2</sup> Pursuant to applicable administrative rules, within 20 days after the Office’s official publication of V4 of the Map, “any person or party aggrieved or adversely affected by such determination may challenge the office’s finding by filing a notice of appeal with the office” along with all evidence or information supporting their appeal. Iowa Admin. Code r. 129—20.5(1). Specifically, interested parties were permitted to provide the Office with evidence and information of the following: broadband is unavailable from a provider listed for the area (census block); or, that broadband speed is not as advertised.

V4 of the Map currently shows that service is Facilitated at either a tier 1, tier 2, or tier 3 speed per designated census block. As part of the above-outlined process, OCIO received a formal notice of appeal and supporting evidence or information from one or more Iowa residents or Communications Service Provider, claiming that Broadband service is not offered or Facilitated at that speed tier.

At this time, the Office requests your assistance in making an accurate determination as to whether your firm facilitates broadband service at the designated speed tier for 10% or more of the geographic area of each challenged census block as of July 1, 2021 to the Census Blocks identified in Exhibit A. To that end, the Office requests that you:

- 1) Complete and return the attached Affirmation of Service or Lack of Service in Census Blocks Broadband Grants Program Broadband Availability Map Challenge Process Form (see Exhibit A, Affirmation tab), by **August 16, 2021**. Pursuant to this form, OCIO requests that a representative with legal authority to bind your firm:
  - a) Confirm that your firm Facilitated Broadband service to the Census Blocks identified in Exhibit A as of July 1, 2021, and indicate the speeds at which your firm facilitated broadband service in those blocks. For purposes of this representation, “‘Facilitate’ means a communication service provider’s ability to provide broadband service at or above the download and upload speeds specified in the definition of targeted service area in this section to a home, farm, school, or business **within a commercially reasonable time and at a commercially reasonable price upon request by a consumer.**” Iowa Code § 8B.1(5) (emphasis added).
  - b) Fully complete all other aspects of the Form.
- 2) In addition to the form, please also submit any other evidence or information in your possession to the Office that supports your prior representations to the Office regarding the Census Blocks identified in Exhibit A. Examples of evidence and information the Office would consider particularly probative include “Bills or invoices provided to or received by customers in the applicable census block(s) which identify the specific download and upload speeds provided or received as of [July 1, 2021].” Iowa Admin. Code r. 129—20.5(8).

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<sup>2</sup>See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.

Please return the completed form and any supporting evidence or information to [ociogrants@iowa.gov](mailto:ociogrants@iowa.gov).

Please note that you are under no legal obligation to respond to this request for information. Generally, pursuant to applicable administrative rules, any affected person or party is free to submit evidence or information to the Office in support of or in opposition to an appeal within 20 days after the appeal has been posted to [ocio.iowa.gov/broadband](http://ocio.iowa.gov/broadband). Iowa Admin. Code r. 129—20.5(3). However, this Office is affirmatively reaching out to notify you of the appeal, of the circumstances surrounding the appeal, and to solicit your feedback and position. If this Office does not receive your response via Exhibit A of the Form by **August 16, 2021** (10 business days from the date of this letter), the Office will make a final decision based on the evidence and information currently available to it. Iowa Admin. Code r. 129—20.5(4), (5).

OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

Office of the Chief Information Officer,  
State of Iowa

<b>EXHIBIT A</b> <b>Affirmation of Service or Lack of Service in Census Blocks</b> <b>Broadband Grants Program Broadband Availability Map Challenge Process</b>	
<b>A. RESPONDENT INFORMATION</b>	
Company Name Address City State Zip	Cloudburst 9, LLC 413 North Calhoun Street West Liberty IA 52776
<b>B. DESIGNATED CONTACT INFORMATION</b>	
Contact Name Contact Phone Number Contact Email	Vicki Hall 319-627-0226 <a href="mailto:hall@corp.lcom.net">hall@corp.lcom.net</a>
<b>C. AFFIRMATION</b>	
In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission: Company, consistent with the representations made in this form, and regardless of whether your company's prior reporting to the FCC or State of Iowa was correct or in error, meets one of the following criteria in each of the identified census blocks as of July 1, 2021: 1. Company Facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or 2. Company did NOT offer or Facilitate material Broadband service.	
Please indicate the speeds offered for each census block on the Affirmation tab.	
<b>D. ADDITIONAL EXPLANATION</b> (To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.	
As Per Maps submitted to Connected Nation. Fixed Wireless requires line of sight which can be hindered by trees. Those answered "NO" are because it is tough to determine whether line of sight is available	
<b>E. SIGNATURE*</b> By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.	
<b>Authorized Signature:</b> <b>Title:</b> <b>Date:</b>	/s/Vicki Hall Manager <div style="text-align: right;">8/17/2021</div>

\*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.

**Please familiarize yourself with the following terms prior to determining whether broadband service is being Facilitated to the census block.**

**Facilitate**

A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does *not* pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is *not* a basis for appeal.

CENSUS BLOCK ID	Do you Facilitate service to more than 10% of the geographic area of the Census Block?	Download Speed	Upload Speed
191839605001119	No		
191839605001183	No		
191839605001117	No		
191839605001055	Yes	25	3
191839605001119		Duplicate	
191839602003040	Yes	50	5
191839602003015	Yes	50	5
191839603003000	Yes	25	3
191839605001118	No		
191839605001108	No		
191839605001090	No		
191839605001111	No		
191839605001172	No		

August 12, 2021

Office of the Chief Information Officer of the State of Iowa  
c/o Matt Behrens  
200 E. Grand Avenue  
Des Moines, IA 50309

West Liberty Telephone Company dba Cloudburst 9  
Jerry Melick  
jsmelick@corp.lcom.net  
(Sent via email only)

To whom it may concern:

This is a letter of inquiry concerning your firm's prior reporting to the State of Iowa Office of the Chief Information Officer ("OCIO" or "Office") regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 ("V4") of the Statewide Broadband Availability Map ("Map"). The data reflected on V4 of the Map was either (1) provided by you to the Office's contractor ("Connected Nation") during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at <https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process> (see Docket Numbers 21-014, 21-017, 21-041, 21-042, 21-045, 21-046, 21-058, 21-066, 21-071, 21-074, 21-076, 21-091, 21-099, 21-1044). **To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 17, 2021.**

On July 1, 2021, the Office published the final version of V4 of the Map, which identifies where Broadband service was offered or Facilitated at a tier 1, tier 2, or tier 3 speed as of July 1, 2021.<sup>1</sup> V4 of the Map, and a detailed background of the same, can be found at: <https://ocio.iowa.gov/broadband-availability-map-version-4>. Overall, the new map reflects Targeted Service Areas defined as a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds. The tier speeds are defined as follows:

**"Tier 1"** means a maximum download speed of less than 25 Mbps and a maximum upload speed of less than three Mbps.

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<sup>1</sup>See Iowa Code §§ 8B.1(12), 8B.10. See also Iowa Admin. Code r. 129—20.1, 20.3, 20.4.

minimum upload speed is applicable for Tier 2.

“**Tier 3**” means a minimum download speed of greater than or equal to 50 Mbps but less than 80 Mbps. No minimum upload speed is applicable for Tier 3.

“**Non-TSA**” means a census block in which speeds are facilitated at greater than or equal to 80 Mbps.

Through the official publication of V4 of the Map, the Office triggered the challenge process it is required by law to administer.<sup>2</sup> Pursuant to applicable administrative rules, within 20 days after the Office’s official publication of V4 of the Map, “any person or party aggrieved or adversely affected by such determination may challenge the office’s finding by filing a notice of appeal with the office” along with all evidence or information supporting their appeal. Iowa Admin. Code r. 129—20.5(1). Specifically, interested parties were permitted to provide the Office with evidence and information of the following: broadband is unavailable from a provider listed for the area (census block); or, that broadband speed is not as advertised.

V4 of the Map currently shows that service is Facilitated at either a tier 1, tier 2, or tier 3 speed per designated census block. As part of the above-outlined process, OCIO received a formal notice of appeal and supporting evidence or information from one or more Iowa residents or Communications Service Provider, claiming that Broadband service is not offered or Facilitated at that speed tier.

At this time, the Office requests your assistance in making an accurate determination as to whether your firm facilitates broadband service at the designated speed tier for 10% or more of the geographic area of each challenged census block as of July 1, 2021 to the Census Blocks identified in Exhibit A. To that end, the Office requests that you:

- 1) Complete and return the attached Affirmation of Service or Lack of Service in Census Blocks Broadband Grants Program Broadband Availability Map Challenge Process Form (see Exhibit A, Affirmation tab), by **August 17, 2021**. Pursuant to this form, OCIO requests that a representative with legal authority to bind your firm:
  - a) Confirm that your firm Facilitated Broadband service to the Census Blocks identified in Exhibit A as of July 1, 2021, and indicate the speeds at which your firm facilitated broadband service in those blocks. For purposes of this representation, “‘Facilitate’ means a communication service provider’s ability to provide broadband service at or above the download and upload speeds specified in the definition of targeted service area in this section to a home, farm, school, or business **within a commercially reasonable time and at a commercially reasonable price upon request by a consumer.**” Iowa Code § 8B.1(5) (emphasis added).
  - b) Fully complete all other aspects of the Form.
- 2) In addition to the form, please also submit any other evidence or information in your possession to the Office that supports your prior representations to the Office regarding the Census Blocks identified in Exhibit A. Examples of evidence and information the Office would consider particularly probative include “Bills or invoices provided to or received by customers in the applicable census block(s) which identify the specific download and upload speeds provided or received as of [July 1, 2021].” Iowa Admin. Code r. 129—20.5(8).

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<sup>2</sup>See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.

Please return the completed form and any supporting evidence or information to [ociogrants@iowa.gov](mailto:ociogrants@iowa.gov).

Please note that you are under no legal obligation to respond to this request for information. Generally, pursuant to applicable administrative rules, any affected person or party is free to submit evidence or information to the Office in support of or in opposition to an appeal within 20 days after the appeal has been posted to [ocio.iowa.gov/broadband](http://ocio.iowa.gov/broadband). Iowa Admin. Code r. 129—20.5(3). However, this Office is affirmatively reaching out to notify you of the appeal, of the circumstances surrounding the appeal, and to solicit your feedback and position. If this Office does not receive your response via Exhibit A of the Form by **August 17, 2021**, the Office will make a final decision based on the evidence and information currently available to it. Iowa Admin. Code r. 129—20.5(4), (5).

OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

Office of the Chief Information Officer,  
State of Iowa



<b>EXHIBIT A</b> <b>Affirmation of Service or Lack of Service in Census Blocks</b> <b>Broadband Grants Program Broadband Availability Map Challenge Process</b>	
<b>A. RESPONDENT INFORMATION</b>	
Company Name Address City State Zip	Cloudburst 9, LLC 413 North Calhoun Street West Liberty Iowa 52776
<b>B. DESIGNATED CONTACT INFORMATION</b>	
Contact Name Contact Phone Number Contact Email	Vicki Hall 319-627-0226 <a href="mailto:hall@corp.lcom.net">hall@corp.lcom.net</a>
<b>C. AFFIRMATION</b>	
In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission: Company, consistent with the representations made in this form, and regardless of whether your company's prior reporting to the FCC or State of Iowa was correct or in error, meets one of the following criteria in each of the identified census blocks as of July 1, 2021: 1. Company Facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or 2. Company did NOT offer or Facilitate material Broadband service.	
Please indicate the speeds offered for each census block on the Affirmation tab.	
<b>D. ADDITIONAL EXPLANATION</b> (To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.	
Docket 21-014 has verified that they have access to 50/5 service with CB9 which is census block #191839605002017 which is a bandwidth more than the speed that we are facilitating and thereby confirms that we can offer at least 25/3 in this area. Kalona is an affiliated with Cloudburst 9, LLC being 45% owner and Docket #1044 is not appealing Cloudburst 9 facilitated services. Docket 21-042 is a Non-TSA block and not a Tier 1 block. Docket 21-066 is invalid because there are not any HSBs in this census block. Census blocks answered as "NO" are tough to determine because it is based upon line of sight which requires a site survey.	
<b>E. SIGNATURE*</b> By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.	
<b>Authorized Signature:</b> <b>Title:</b> <b>Date:</b>	\s\Vicki Hall Manager 8/17/2021

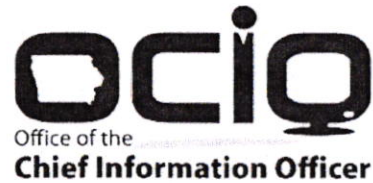
\*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.

Please familiarize yourself with the following terms prior to determining whether broadband service is being Facilitated to the census block.

<p><b>Facilitate</b></p>	<p>A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does <i>not</i> pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is <i>not</i> a basis for appeal.</p>
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<p><b>Facilitate</b></p>	<p>A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does <i>not</i> pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is <i>not</i> a basis for appeal.</p>
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[illegible]



A. APPELANT INFORMATION	
Company Name	Kalona Cooperative Telephone Company dba KCTC
Address	510 B Ave
City	Kalona
State	IA
Zip	52247
B. DESIGNATED CONTACT INFORMATION	
Contact Name	Casey Peck
Contact Phone Number	319 656-3668
Contact Email	casey.peck@kctc.net
C. CERTIFICATION/ATTESTATION/AFFIRMATION	
In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms, attests, and certifies under penalty of perjury that, as represented in its submission: Choose one option that describes company/affiliation status.	
Company, consistent with the representations made in this form, and regardless of whether your company's prior reporting to the FCC or State of Iowa was correct or in error as of July 1, 2021, either: (a.) Facilitated material Broadband service according to the designated Tier speed indicated on the Map; or (b.) Did NOT Facilitate Broadband according to the designated Tier speed in the identified census blocks.	
<input type="checkbox"/>	
Another unaffiliated company, as of July 1, 2021, consistent with the representations made in this form, either: (a.) Facilitated material Broadband service according to the designated Tier speed indicated on the Map; or (b.) Did NOT Facilitate Broadband according to the designated Tier speed in the identified census blocks.	
<input checked="" type="checkbox"/>	

August 11, 2021

Office of the Chief Information Officer of the State of Iowa  
c/o Matt Behrens  
200 E. Grand Avenue  
Des Moines, IA 50309

Evertex, Inc.  
Roxanne White  
rwhite@evertex.net  
(Sent via email only)

To whom it may concern:

This is a letter of inquiry concerning your firm's prior reporting to the State of Iowa Office of the Chief Information Officer ("OCIO" or "Office") regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 ("V4") of the Statewide Broadband Availability Map ("Map"). The data reflected on V4 of the Map was either (1) provided by you to the Office's contractor ("Connected Nation") during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at <https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process> (see Docket Numbers 21-001, 21-003). **To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 16, 2021.**

On July 1, 2021, the Office published the final version of V4 of the Map, which identifies where Broadband service was offered or Facilitated at a tier 1, tier 2, or tier 3 speed as of July 1, 2021.<sup>1</sup> V4 of the Map, and a detailed background of the same, can be found at: <https://ocio.iowa.gov/broadband-availability-map-version-4>. Overall, the new map reflects Targeted Service Areas defined as a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds. The tier speeds are defined as follows:

**"Tier 1"** means a maximum download speed of less than 25 Mbps and a maximum upload speed of less than three Mbps.

**"Tier 2"** means a minimum download speed of greater than or equal to 25 Mbps but less than 50 Mbps. No

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<sup>1</sup>See Iowa Code §§ 8B.1(12), 8B.10. See also Iowa Admin. Code r. 129—20.1, 20.3, 20.4.

minimum upload speed is applicable for Tier 2.

“**Tier 3**” means a minimum download speed of greater than or equal to 50 Mbps but less than 80 Mbps. No minimum upload speed is applicable for Tier 3.

“**Non-TSA**” means a census block in which speeds are facilitated at greater than or equal to 80 Mbps.

Through the official publication of V4 of the Map, the Office triggered the challenge process it is required by law to administer.<sup>2</sup> Pursuant to applicable administrative rules, within 20 days after the Office’s official publication of V4 of the Map, “any person or party aggrieved or adversely affected by such determination may challenge the office’s finding by filing a notice of appeal with the office” along with all evidence or information supporting their appeal. Iowa Admin. Code r. 129—20.5(1). Specifically, interested parties were permitted to provide the Office with evidence and information of the following: broadband is unavailable from a provider listed for the area (census block); or, that broadband speed is not as advertised.

V4 of the Map currently shows that service is Facilitated at either a tier 1, tier 2, or tier 3 speed per designated census block. As part of the above-outlined process, OCIO received a formal notice of appeal and supporting evidence or information from one or more Iowa residents or Communications Service Provider, claiming that Broadband service is not offered or Facilitated at that speed tier.

At this time, the Office requests your assistance in making an accurate determination as to whether your firm facilitates broadband service at the designated speed tier for 10% or more of the geographic area of each challenged census block as of July 1, 2021 to the Census Blocks identified in Exhibit A. To that end, the Office requests that you:

- 1) Complete and return the attached Affirmation of Service or Lack of Service in Census Blocks Broadband Grants Program Broadband Availability Map Challenge Process Form (see Exhibit A, Affirmation tab), by **August 16, 2021**. Pursuant to this form, OCIO requests that a representative with legal authority to bind your firm:
  - a) Confirm that your firm Facilitated Broadband service to the Census Blocks identified in Exhibit A as of July 1, 2021, and indicate the speeds at which your firm facilitated broadband service in those blocks. For purposes of this representation, “‘Facilitate’ means a communication service provider’s ability to provide broadband service at or above the download and upload speeds specified in the definition of targeted service area in this section to a home, farm, school, or business **within a commercially reasonable time and at a commercially reasonable price upon request by a consumer.**” Iowa Code § 8B.1(5) (emphasis added).
  - b) Fully complete all other aspects of the Form.
- 2) In addition to the form, please also submit any other evidence or information in your possession to the Office that supports your prior representations to the Office regarding the Census Blocks identified in Exhibit A. Examples of evidence and information the Office would consider particularly probative include “Bills or invoices provided to or received by customers in the applicable census block(s) which identify the specific download and upload speeds provided or received as of [July 1, 2021].” Iowa Admin. Code r. 129—20.5(8).

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<sup>2</sup>See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.

Please return the completed form and any supporting evidence or information to [ociogrants@iowa.gov](mailto:ociogrants@iowa.gov).

Please note that you are under no legal obligation to respond to this request for information. Generally, pursuant to applicable administrative rules, any affected person or party is free to submit evidence or information to the Office in support of or in opposition to an appeal within 20 days after the appeal has been posted to [ocio.iowa.gov/broadband](http://ocio.iowa.gov/broadband). Iowa Admin. Code r. 129—20.5(3). However, this Office is affirmatively reaching out to notify you of the appeal, of the circumstances surrounding the appeal, and to solicit your feedback and position. If this Office does not receive your response via Exhibit A of the Form by **August 16, 2021** (10 business days from the date of this letter), the Office will make a final decision based on the evidence and information currently available to it. Iowa Admin. Code r. 129—20.5(4), (5).

OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

Office of the Chief Information Officer,  
State of Iowa

<b>EXHIBIT A</b> <b>Affirmation of Service or Lack of Service in Census Blocks</b> <b>Broadband Grants Program Broadband Availability Map Challenge Process</b>	
<b>A. RESPONDENT INFORMATION</b>	
Company Name	Evertek, Inc.
Address	216 N. Main
City	Everly
State	IA
Zip	51338
<b>B. DESIGNATED CONTACT INFORMATION</b>	
Contact Name	Roxanne White
Contact Phone Number	712-834-2255 Ext 1001
Contact Email	<a href="mailto:rwhite@evertek.net">rwhite@evertek.net</a>
<b>C. AFFIRMATION</b>	
<p>In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission:</p> <p>Company, consistent with the representations made in this form, and regardless of whether your company's prior reporting to the FCC or State of Iowa was correct or in error, meets one of the following criteria in each of the identified census blocks as of July 1, 2021:</p> <p>1. Company Facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or</p> <p>2. Company did NOT offer or Facilitate material Broadband service.</p>	
Please indicate the speeds offered for each census block on the Affirmation tab.	
<b>D. ADDITIONAL EXPLANATION</b> (To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.	
<p>Evertek offers 50/5 in the census blocks listed. Customers in any of our service areas can sign up to new speed packages or upgrade based on their broadband needs or usage. Various lower speed packages are no longer available but existing customers are still grandfathered in on those speed packages and pricing if they do not need a higher broadband speed. Speed test results were also taken on various customers that we have in the mentioned census block. The census blocks in reference here we offer services using BRS LTE and CBRS LTE all operating in MUMIMO. Depending on the speed package the customer has subscribed to and their location will determine the frequency used for their service.</p>	
<b>E. SIGNATURE*</b> By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.	
Authorized Signature:	Roxanne White
Title:	CEO
Date:	8/12/2021

\*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.



**Please familiarize yourself with the following terms prior to determining whether broadband service is being Facilitated to the census block.**

<b>Facilitate</b>	<p>A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does <i>not</i> pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is <i>not</i> a basis for appeal.</p>
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<p><b>Facilitate</b></p>	<p>A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does <i>not</i> pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is <i>not</i> a basis for appeal.</p>
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[illegible]



**Form 22 – Request for Confidentiality**  
**Alterations to the language in this document are prohibited**

**Confidential Treatment is Requested.** Please read and become familiar with Iowa Code Chapter 22 (Examination of Public Records) regarding release of public records and Iowa Administrative Code Chapter 2 (Public Records and Fair Information Practices) before completing this Form.

1. **To request confidential treatment, you must provide the following information in the table below. You may add additional lines if necessary or add additional pages using the same format as the table below.**
  - 1.1. Clearly identify the specific materials or information for which you seek confidential treatment;
  - 1.2. Cite the specific grounds in Iowa Code Chapter 22 or other applicable law which support treatment of the material as confidential;
  - 1.3. Justify why the material should be maintained in confidence;
  - 1.4. Explain why disclosure of the material would not be in the best interest of the public.

SPECIFIC INFORMATION FOR WHICH YOU SEEK CONFIDENTIAL TREATMENT	SPECIFIC LEGAL GROUNDS SUPPORTING SUCH TREATMENT	JUSTIFICATION AS TO WHY MATERIAL SHOULD BE KEPT IN CONFIDENCE	WHY DISCLOSURE OF THE MATERIAL WOULD NOT BE IN THE BEST INTERESTS OF THE PUBLIC
Customer Invoices	Iowa Code 22.7 Sub 6	If released, would give advantage to 2-3 existing competitors in various census blocks.	Serves no public interest and protects existing customer's privacy.

2. **Additional Acknowledgements:**

- ☒ A request for confidential treatment requires submission of public/redacted copies of the material which are clearly labeled **“REDACTED COPY”** or **“PUBLIC COPY”** at the top

of every page of the document, and which has all claimed confidential information excised. ***Check the box to indicate acknowledgement.***

☒ Completion of this Form is the sole means of requesting confidential treatment. ***Check box to indicate acknowledgement.***

☒ Completion of this Form and the Office's acceptance of materials or documents does not guarantee the Office will grant the request for confidentiality. ***Check box to indicate acknowledgement.***

☒ The Office may deny a request for confidential treatment if the request is improper or unfounded pursuant to Iowa Code chapter 22 or Iowa Administrative Code chapter 2. ***Check box to indicate acknowledgement.***

3. Please provide the point of contact for inquiries from the Office concerning the confidential status of information identified as confidential above:

3.1. Name Roxanne White

3.2. Address 216 N. Main, City Everly, State IA, Zip 51338

3.3. Telephone number (712)834 -2255

3.4. Email address rwhite@evertekwireless.net

  
Authorized Representative's Signature

8-12-21  
Date

Roxanne White  
Name (Printed)

CEO  
Title

Evertex, Inc.  
Entity



**712-834-0202 (24/7 SUPPORT)**

**712-834-2255 (BILLING & SALES)**

[Internet](#)

[Tek-TV](#)

[Tech Home](#)

[Ooma](#)

[Business](#)

[Customer Service](#)

[Watch HS Sports](#)

## Faster speeds AND free upgrades coming to Evertek customers

*April 8, 2021*

Starting May 1st, we will have new/faster Internet speeds, but we will be keeping the same monthly prices. This means most customers will be upgraded to a faster speed and you'll pay the same price you're currently paying! We love being able to bring you added value.

- 10Mb customers will get 15Mb
- 15Mb customers will get 25Mb
- 25Mb customers will get 35Mb

The upgrades will take place on a tower-by-tower basis, so it will take our staff a few months to make all the necessary changes to assure your upgrade happens as it should. We will use our direct messaging system to let you know when your upgrade will occur, so please be watchful for that information.

All of our towers are 35Mb capable and some are now 50Mb capable, so please contact us if you'd like to upgrade your speed further than those spelled out above.



PUBLIC  
Census Block #191610801002015

Page 1 of 4

EVERTEK, INC.  
216 N MAIN ST  
EVERLY IA 51338



Visit us on the web  
[www.evertek.net](http://www.evertek.net)

For All Billing Inquiries, call 712-834-2255

Account Number: [REDACTED]

Bill Date: July 01, 2021  
Due Date: 20TH OF MONTH

### Account Summary

#### Last Month

Balance from last statement	90.29
Payment Received 06/01/2021	90.29

**Thank You Balance \$0.00**

#### This Month

Internet Charges	89.80
IA STATE TAX	0.42
SAC COUNTY TAX	0.07

**Current Charges \$90.29**

**Total Amount Due \$90.29**

### Get the Most out of Your WiFi!

Gives us and you better insight into your wireless environment to make more effective recommendations.



**Identi-Fi**



**Wi-Fi Support** Allows us to remotely keep your WiFi router up-to-date and secure.

**Both included with your \$9<sup>99</sup> Evertek Router!**

\*\*\* DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT \*\*\*

0252 - ACTCUS

EVERTEK, INC.  
PO BOX 240  
EVERLY IA 51338

[REDACTED]  
EARLY IA 50535



☐ FOR CHANGE OF ADDRESS: Please check here and complete form on reverse. Thank you.

Bill Date: July 01, 2021  
Due Date: 20TH OF MONTH  
Internet: INT8495

Remit To:  
EVERTEK, INC.  
PO BOX 240  
EVERLY IA 51338-0240

**\*\*Do Not Pay\*\***  
**Bill Will Be Paid Automatically**



## LONG DISTANCE DEFINITIONS

### Period

D = Day  
E = Evening  
N = Night  
W = Weekend

MP = Multi Rate Periods  
P = Peak  
O = Off Peak

### Type

CB = Person Call Back  
CP = Calling Plan  
CC = Calling Card  
CL = Collect  
DC = Directory Assistance Call Completion  
DD = Direct Dialed  
DI = International Evenings

EC = International Nights  
OP = Operator Handled  
PF = Pay Phone  
PP = Person to Person  
TF = Toll Free  
TN = Third Number

## NEW BILLING ADDRESS

Address: \_\_\_\_\_

City/State: \_\_\_\_\_ Zipcode: \_\_\_\_\_ - \_\_\_\_\_

Telephone: (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

Signature: \_\_\_\_\_





Account Number: [REDACTED]

Due Date: 20TH OF MONTH

Visit our website at [www.evertek.net](http://www.evertek.net)

## EMERGENCY BROADBAND BENEFIT

Enrollment for the Emergency Broadband Benefit is now open. The temporary benefit provides a discount of up to \$50 per month toward broadband service for eligible consumers who are struggling to stay connected during the pandemic. Qualifying households on Tribal Lands can receive a discount of up to \$75 per month for service. See if you qualify! [www.fcc.gov/broadbandbenefit](http://www.fcc.gov/broadbandbenefit)

## BUSINESS HOURS

Evertek Office

8:30 am - 4:30 pm Monday - Friday

1-712-834-2255

Technical Support

Support is available 24/7 including holidays

1-712-834-0202

## LATE PAY POLICY

All accounts are due by the 20th of the month for the following months service. If payment is not received by the 20th a late fee will be assessed to the account. Any balance forward not paid by 10:00 am on the 4th of the month will be disconnected for non payment there will be a \$60.00 reconnect fee applied to the account. The past due, current balance, and reconnect fee must be paid in full at the office before service will be restored.

## IOWA ONE CALL 1-800-292-8989

Iowa law requires that any person planning to engage in any form of excavation within the state of Iowa must notify the Iowa One Call notification system at least 48 hours prior to excavation. This is a free service.

## CLOSED CAPTIONING CONTACT INFORMATION

Chris Dodd, Marketing/Sales Manager

Address: 216 North Main St, Everly, IA 51338

Phone: 712-834-2255 Fax: 712-834-2214

email: [cdodd@evertek.net](mailto:cdodd@evertek.net)

### Current Internet Service

Internet [REDACTED]

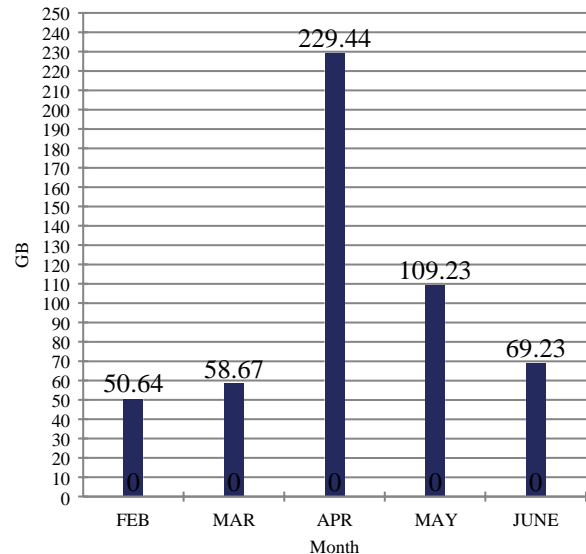
#### Monthly Charges

Service	Qty	Amount	Total
Charges for 08/01/21-08/31/21 - 1 MONTH			
INTERNET EQUIPMENT FEE	1	7.00	7.00
EARLY (3.65) 25MB/3MB INTERNET SERVICE	1	80.95	80.95
REGULATORY FEE	1	1.85	1.85

#### Monthly Charges

Service	Qty	Amount	Total
Subtotal Monthly Charges			\$89.80

#### Usage Charges

This month you used **69.23GB**.

#### Subtotal Usage Charges

**\$0.00**

#### Taxes, Surcharges & Fees

	Total
IA STATE TAX	0.42
SAC COUNTY TAX	0.07

#### Subtotal Taxes, Surcharges & Fees

**\$0.49**

#### Total

**\$90.29**

#### Available Packages for this Census Block

**\*50/5Mb - \$99.95****35/5Mb - \$87.95****25/3Mb - \$67.95****15/2Mb - \$56.95****\*Only available in 3.65ghz or 5 ghz sites**



For All Billing Inquiries, call 712-834-2255

Account Number: [REDACTED]

Due Date:

20TH OF MONTH

Visit our website at [www.evertek.net](http://www.evertek.net)

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Page 4 of 4

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EVERTEK, INC.  
216 N MAIN ST  
EVERLY IA 51338



Visit us on the web  
[www.evertek.net](http://www.evertek.net)

For All Billing Inquiries, call 712-834-2255

Account Number: [REDACTED]

Bill Date: July 01, 2021  
Due Date: 20TH OF MONTH

PUBLIC  
Census Block #191610801002015

Page 1 of 4

### Account Summary

#### Last Month

Balance from last statement	69.97
Payment Received 06/20/2021	69.97

**Thank You Balance \$0.00**

#### This Month

Internet Charges	68.78
IA STATE TAX	1.02
SAC COUNTY TAX	0.17
<b>Current Charges</b>	<b>\$69.97</b>

**Total Amount Due \$69.97**

### Get the Most out of Your WiFi!

Gives us and you better insight into your wireless environment to make more effective recommendations.



**Identi-Fi**



**Wi-Fi Support** Allows us to remotely keep your WiFi router up-to-date and secure.

**Both included with your \$9<sup>99</sup> Evertek Router!**

\*\*\* DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT \*\*\*

0252 - ACTCUS

EVERTEK, INC.  
PO BOX 240  
EVERLY IA 51338



☐ FOR CHANGE OF ADDRESS: Please check here and complete form on reverse. Thank you.

**Account Number:** [REDACTED]  
**Bill Date:** July 01, 2021  
**Due Date:** 20TH OF MONTH

EARLY IA 50535-[REDACTED]

Remit To:

EVERTEK, INC.  
PO BOX 240  
EVERLY IA 51338-0240

**\*\*Do Not Pay\*\***  
**Bill Will Be Paid Automatically**  
**By Your Bank**





## LONG DISTANCE DEFINITIONS

### Period

D = Day  
E = Evening  
N = Night  
W = Weekend

MP = Multi Rate Periods  
P = Peak  
O = Off Peak

### Type

CB = Person Call Back  
CP = Calling Plan  
CC = Calling Card  
CL = Collect  
DC = Directory Assistance Call Completion  
DD = Direct Dialed  
DI = International Evenings

EC = International Nights  
OP = Operator Handled  
PF = Pay Phone  
PP = Person to Person  
TF = Toll Free  
TN = Third Number

## NEW BILLING ADDRESS

Address: \_\_\_\_\_

City/State: \_\_\_\_\_ Zipcode: \_\_\_\_\_ - \_\_\_\_\_

Telephone: (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

Signature: \_\_\_\_\_



For All Billing Inquiries, call 712-834-2255

Account Number: [REDACTED]

Account Name: [REDACTED]

Due Date:

20TH OF MONTH

Visit our website at [www.evertek.net](http://www.evertek.net)

Page 3 of 4

## EMERGENCY BROADBAND BENEFIT

Enrollment for the Emergency Broadband Benefit is now open. The temporary benefit provides a discount of up to \$50 per month toward broadband service for eligible consumers who are struggling to stay connected during the pandemic. Qualifying households on Tribal Lands can receive a discount of up to \$75 per month for service. See if you qualify! [www.fcc.gov/broadbandbenefit](http://www.fcc.gov/broadbandbenefit)

## BUSINESS HOURS

Evertex Office

8:30 am - 4:30 pm Monday - Friday

1-712-834-2255

Technical Support

Support is available 24/7 including holidays

1-712-834-0202

## LATE PAY POLICY

All accounts are due by the 20th of the month for the following month's service. If payment is not received by the 20th a late fee will be assessed to the account. Any balance forward not paid by 10:00 am on the 4th of the month will be disconnected for non payment there will be a \$60.00 reconnect fee applied to the account. The past due, current balance, and reconnect fee must be paid in full at the office before service will be restored.

## IOWA ONE CALL 1-800-292-8989

Iowa law requires that any person planning to engage in any form of excavation within the state of Iowa must notify the Iowa One Call notification system at least 48 hours prior to excavation. This is a free service.

## CLOSED CAPTIONING CONTACT INFORMATION

Chris Dodd, Marketing/Sales Manager

Address: 216 North Main St, Everly, IA 51338

Phone: 712-834-2255 Fax: 712-834-2214

email: [cdodd@evertek.net](mailto:cdodd@evertek.net)

### Current Internet Service

Internet [REDACTED]

#### Monthly Charges

Service	Qty	Amount	Total
Charges for 08/01/21-08/31/21 - 1 MONTH			
INTERNET EQUIPMENT FEE	1	7.00	7.00
EARLY (3.65) 10MB/2MB INTERNET SERVICE	1	49.95	49.95
PROTECTION PLAN	1	5.99	5.99

#### Monthly Charges

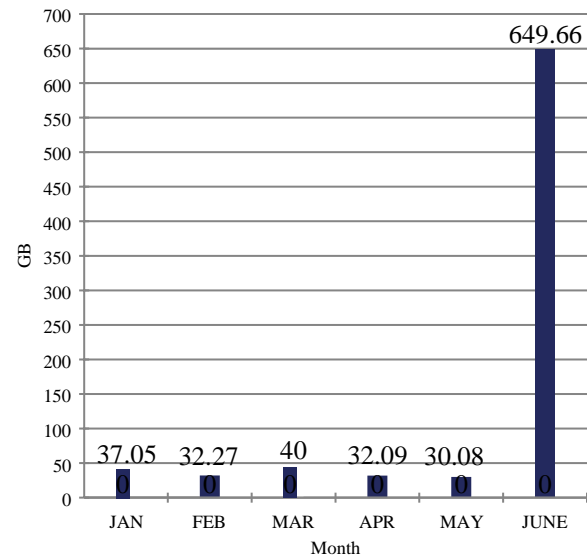
Service	Qty	Amount	Total
WIRELESS ROUTER EQUIPMENT FEE	1	3.99	3.99
REGULATORY FEE	1	1.85	1.85

#### Subtotal Monthly Charges

**\$68.78**

#### Usage Charges

This month you used **649.66GB**.



#### Subtotal Usage Charges

**\$0.00**

#### Taxes, Surcharges & Fees

	Total
IA STATE TAX	1.02
SAC COUNTY TAX	0.17

#### Subtotal Taxes, Surcharges & Fees

**\$1.19**

#### Total INT6499

**\$69.97**

#### Available Packages for this Census Block

\*50/5Mb - \$99.95

35/5Mb - \$87.95

25/3Mb - \$67.95

15/2Mb - \$56.95

\*Only available in 3.65ghz or 5 ghz sites



For All Billing Inquiries, call 712-834-2255

Account Number:

Account Name:

Due Date:

20TH OF MONTH

Visit our website at [www.evertek.net](http://www.evertek.net)

Page 4 of 4

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EVERTEK, INC.  
216 N MAIN ST  
EVERLY IA 51338



Visit us on the web  
[www.evertek.net](http://www.evertek.net)

For All Billing Inquiries, call 712-834-2255

Account Number: [REDACTED]

Bill Date: July 01, 2021  
Due Date: 20TH OF MONTH

PUBLIC  
Census Block #191610801002015

Page 1 of 4

### Account Summary

#### Last Month

Balance from last statement	96.70
Payment Received 06/20/2021	96.70

Thank You	Balance	\$0.00
-----------	---------	--------

#### This Month

Internet Charges	95.79
IA STATE TAX	0.78
SAC COUNTY TAX	0.13

Current Charges	\$96.70
-----------------	---------

Total Amount Due	\$96.70
------------------	---------

### Get the Most out of Your WiFi!

Gives us and you better insight into your wireless environment to make more effective recommendations.



Identi-Fi



Wi-Fi Support Allows us to remotely keep your WiFi router up-to-date and secure.

Both included with your \$9<sup>99</sup> Evertek Router!

\*\*\* DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT \*\*\*

0252 - ACTCUS

EVERTEK, INC.  
PO BOX 240  
EVERLY IA 51338



☐ FOR CHANGE OF ADDRESS: Please check here and complete form on reverse. Thank you.

Account Number: [REDACTED]

Bill Date: July 01, 2021

Due Date: 20TH OF MONTH

[REDACTED]  
EARLY IA 50535 [REDACTED]

Remit To:  
EVERTEK, INC.  
PO BOX 240  
EVERLY IA 51338-0240

**\*\*Do Not Pay\*\***  
**Bill Will Be Paid Automatically**  
**By Your Bank**



## LONG DISTANCE DEFINITIONS

### Period

D = Day  
E = Evening  
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W = Weekend

MP = Multi Rate Periods  
P = Peak  
O = Off Peak

### Type

CB = Person Call Back  
CP = Calling Plan  
CC = Calling Card  
CL = Collect  
DC = Directory Assistance Call Completion  
DD = Direct Dialed  
DI = International Evenings

EC = International Nights  
OP = Operator Handled  
PF = Pay Phone  
PP = Person to Person  
TF = Toll Free  
TN = Third Number

## NEW BILLING ADDRESS

Address: \_\_\_\_\_

City/State: \_\_\_\_\_ Zipcode: \_\_\_\_\_ - \_\_\_\_\_

Telephone: (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

Signature: \_\_\_\_\_



For All Billing Inquiries, call 712-834-2255

Account Number: 0 [REDACTED]

Account Name: [REDACTED]

Due Date: 20TH OF MONTH

Visit our website at [www.evertek.net](http://www.evertek.net)

Page 3 of 4

## EMERGENCY BROADBAND BENEFIT

Enrollment for the Emergency Broadband Benefit is now open. The temporary benefit provides a discount of up to \$50 per month toward broadband service for eligible consumers who are struggling to stay connected during the pandemic. Qualifying households on Tribal Lands can receive a discount of up to \$75 per month for service. See if you qualify! [www.fcc.gov/broadbandbenefit](http://www.fcc.gov/broadbandbenefit)

## BUSINESS HOURS

Everttek Office

8:30 am - 4:30 pm Monday - Friday

1-712-834-2255

Technical Support

Support is available 24/7 including holidays

1-712-834-0202

## LATE PAY POLICY

All accounts are due by the 20th of the month for the following months service. If payment is not received by the 20th a late fee will be assessed to the account. Any balance forward not paid by 10:00 am on the 4th of the month will be disconnected for non payment there will be a \$60.00 reconnect fee applied to the account. The past due, current balance, and reconnect fee must be paid in full at the office before service will be restored.

## IOWA ONE CALL 1-800-292-8989

Iowa law requires that any person planning to engage in any form of excavation within the state of Iowa must notify the Iowa One Call notification system at least 48 hours prior to excavation. This is a free service.

## CLOSED CAPTIONING CONTACT INFORMATION

Chris Dodd, Marketing/Sales Manager

Address: 216 North Main St, Everly, IA 51338

Phone: 712-834-2255 Fax: 712-834-2214

email: [cdodd@evertek.net](mailto:cdodd@evertek.net)

### Current Internet Service

Internet ID I [REDACTED]

#### Monthly Charges

Service	Qty	Amount	Total
Charges for 08/01/21-08/31/21 - 1 MONTH			
INTERNET EQUIPMENT FEE	1	7.00	7.00
EARLY 25MB/3MB INTERNET SERVICE	1	80.95	80.95
PROTECTION PLAN	1	5.99	5.99

#### Monthly Charges

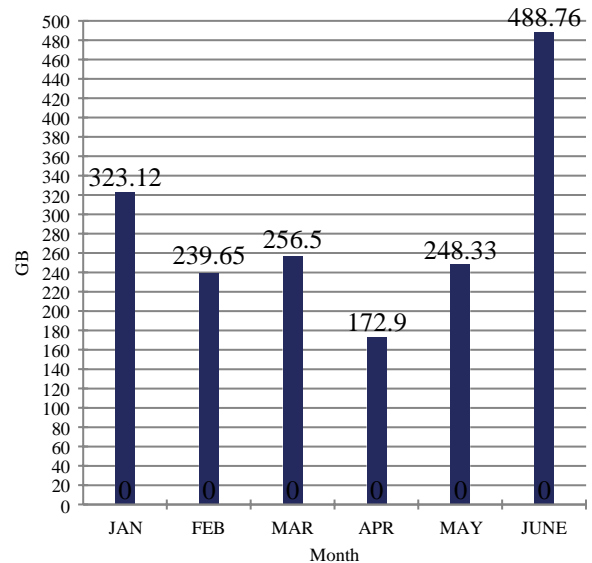
Service	Qty	Amount	Total
REGULATORY FEE	1	1.85	1.85

#### Subtotal Monthly Charges

**\$95.79**

#### Usage Charges

This month you used **488.76GB**.



#### Subtotal Usage Charges

**\$0.00**

#### Taxes, Surcharges & Fees

	Total
IA STATE TAX	0.78
SAC COUNTY TAX	0.13

#### Subtotal Taxes, Surcharges & Fees

**\$0.91**

#### Total I

**\$96.70**

#### Available Packages for this Census Block

\*50/5Mb - \$99.95

35/5Mb - \$87.95

25/3Mb - \$67.95

15/2Mb - \$56.95

\*Only available in 3.65ghz or 5 ghz sites



For All Billing Inquiries, call 712-834-2255

Account Number: 0 [REDACTED]

Account Name: [REDACTED]

Due Date: 20TH OF MONTH

Visit our website at [www.evertek.net](http://www.evertek.net)

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PUBLIC  
Census Block #191610801002027

Page 1 of 4

EVERTEK, INC.  
216 N MAIN ST  
EVERLY IA 51338



Visit us on the web  
[www.evertek.net](http://www.evertek.net)

For All Billing Inquiries, call 712-834-2255

Account Number: [REDACTED]

Bill Date: July 01, 2021  
Due Date: 20TH OF MONTH

### Account Summary

#### Last Month

Balance from last statement	97.30
Payments Received	97.58
<b>Credit Balance Forward</b>	<b>\$0.28CR</b>

#### This Month

Internet Charges	47.80
IA STATE TAX	0.42
SAC COUNTY TAX	0.07
<b>Subtotal Current Charges</b>	<b>\$48.29</b>
Credit Balance Forward	0.28CR

**Total Amount Due \$48.01**

### Get the Most out of Your WiFi!

Gives us and you better insight into your wireless environment to make more effective recommendations.



**Identi-Fi**



**Wi-Fi Support** Allows us to remotely keep your WiFi router up-to-date and secure.

**Both included with your \$9<sup>99</sup> Evertek Router!**

\*\*\* DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT \*\*\*

0252 - ACTCUS

EVERTEK, INC.  
PO BOX 240  
EVERLY IA 51338



☐ FOR CHANGE OF ADDRESS: Please check here and complete form on reverse. Thank you.

**Account Number:** [REDACTED]  
**Bill Date:** July 01, 2021  
**Due Date:** 20TH OF MONTH

EARLY IA 50535 [REDACTED]

Remit To:  
EVERTEK, INC.  
PO BOX 240  
EVERLY IA 51338-0240

Balance Due - Please Remit: \$48.01



Amount  
Enclosed: \$



## LONG DISTANCE DEFINITIONS

### Period

D = Day  
E = Evening  
N = Night  
W = Weekend

MP = Multi Rate Periods  
P = Peak  
O = Off Peak

### Type

CB = Person Call Back  
CP = Calling Plan  
CC = Calling Card  
CL = Collect  
DC = Directory Assistance Call Completion  
DD = Direct Dialed  
DI = International Evenings

EC = International Nights  
OP = Operator Handled  
PF = Pay Phone  
PP = Person to Person  
TF = Toll Free  
TN = Third Number

## NEW BILLING ADDRESS

Address: \_\_\_\_\_

City/State: \_\_\_\_\_ Zipcode: \_\_\_\_\_ - \_\_\_\_\_

Telephone: (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

Signature: \_\_\_\_\_



For All Billing Inquiries, call 712-834-2255

Account Number: [REDACTED]

Account Name: [REDACTED]

Due Date: 20TH OF MONTH

Visit our website at [www.evertek.net](http://www.evertek.net)

Page 3 of 4

## EMERGENCY BROADBAND BENEFIT

Enrollment for the Emergency Broadband Benefit is now open. The temporary benefit provides a discount of up to \$50 per month toward broadband service for eligible consumers who are struggling to stay connected during the pandemic.

Qualifying households on Tribal Lands can receive a discount of up to \$75 per month for service. See if you qualify!  
[www.fcc.gov/broadbandbenefit](http://www.fcc.gov/broadbandbenefit)

## BUSINESS HOURS

Everttek Office

8:30 am - 4:30 pm Monday - Friday

1-712-834-2255

Technical Support

Support is available 24/7 including holidays

1-712-834-0202

## LATE PAY POLICY

All accounts are due by the 20th of the month for the following months service. If payment is not received by the 20th a late fee will be assessed to the account. Any balance forward not paid by 10:00 am on the 4th of the month will be disconnected for non payment there will be a \$60.00 reconnect fee applied to the account. The past due, current balance, and reconnect fee must be paid in full at the office before service will be restored.

## IOWA ONE CALL 1-800-292-8989

Iowa law requires that any person planning to engage in any form of excavation within the state of Iowa must notify the Iowa One Call notification system at least 48 hours prior to excavation. This is a free service.

## CLOSED CAPTIONING CONTACT INFORMATION

Chris Dodd, Marketing/Sales Manager

Address: 216 North Main St, Everly, IA 51338

Phone: 712-834-2255 Fax: 712-834-2214

email: [cdodd@evertek.net](mailto:cdodd@evertek.net)

## Payment Activity

Payment Received 06/14/2021	48.29
Payment Received 06/16/2021	48.29
Payment Received 06/18/2021	1.00

**Total Payments** **\$97.58**

## Current Internet Service

Internet ID [REDACTED]

### Monthly Charges

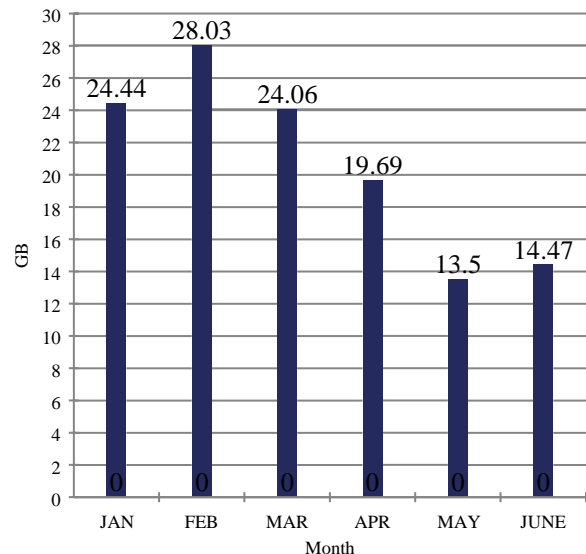
Service	Qty	Amount	Total
Charges for 08/01/21-08/31/21 - 1 MONTH			
INTERNET EQUIPMENT FEE	1	7.00	7.00
EARLY (3.65) 6MB/1MB INTERNET SERVICE	1	38.95	38.95
REGULATORY FEE	1	1.85	1.85

### Subtotal Monthly Charges

**\$47.80**

### Usage Charges

This month you used **14.47GB**.



### Subtotal Usage Charges

**\$0.00**

### Taxes, Surcharges & Fees

	Total
IA STATE TAX	0.42
SAC COUNTY TAX	0.07

### Subtotal Taxes, Surcharges & Fees

**\$0.49**

### Total

**\$48.29**

### Available Packages for this Census Block

\*50/5Mb - \$99.95

35/5Mb - \$87.95

25/3Mb - \$67.95

15/2Mb - \$56.95

\*Only available in 3.65ghz or 5 ghz sites



For All Billing Inquiries, call 712-834-2255

Account Number:

Account Name:

Due Date:

20TH OF MONTH

Visit our website at [www.evertek.net](http://www.evertek.net)

Page 4 of 4

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PUBLIC  
Census Block #191610801002015

Page 1 of 4

EVERTEK, INC.  
216 N MAIN ST  
EVERLY IA 51338



Visit us on the web  
[www.evertek.net](http://www.evertek.net)

For All Billing Inquiries, call 712-834-2255

Account Number: [REDACTED]

Bill Date: July 01, 2021  
Due Date: 20TH OF MONTH

### Account Summary

#### Last Month

Balance from last statement	110.22
Payments Received	164.92
<b>Credit Balance Forward</b>	<b>\$54.70CR</b>

#### This Month

Internet Charges	53.79
IA STATE TAX	0.78
SAC COUNTY TAX	0.13
<b>Subtotal Current Charges</b>	<b>\$54.70</b>
Credit Balance Forward	54.70CR

**Total Amount Due** **\$0.00**

### Get the Most out of Your WiFi!

Gives us and you better insight into your wireless environment to make more effective recommendations.



**Identi-Fi**



**Wi-Fi Support** Allows us to remotely keep your WiFi router up-to-date and secure.

**Both included with your \$9<sup>99</sup> Evertek Router!**

\*\*\* DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT \*\*\*

0252 - ACTCUS

EVERTEK, INC.  
PO BOX 240  
EVERLY IA 51338

EARLY IA 50535 [REDACTED]



☐ FOR CHANGE OF ADDRESS: Please check here and complete form on reverse. Thank you.

**Account Number:** [REDACTED]

Bill Date: July 01, 2021  
Due Date: 20TH OF MONTH  
Internet: INT6890

Remit To:  
EVERTEK, INC.  
PO BOX 240  
EVERLY IA 51338-0240

**\*\*Zero Balance - Do Not Make Payment\*\***



## LONG DISTANCE DEFINITIONS

### Period

D = Day  
E = Evening  
N = Night  
W = Weekend

MP = Multi Rate Periods  
P = Peak  
O = Off Peak

### Type

CB = Person Call Back  
CP = Calling Plan  
CC = Calling Card  
CL = Collect  
DC = Directory Assistance Call Completion  
DD = Direct Dialed  
DI = International Evenings

EC = International Nights  
OP = Operator Handled  
PF = Pay Phone  
PP = Person to Person  
TF = Toll Free  
TN = Third Number

## NEW BILLING ADDRESS

Address: \_\_\_\_\_

City/State: \_\_\_\_\_ Zipcode: \_\_\_\_\_ - \_\_\_\_\_

Telephone: (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

Signature: \_\_\_\_\_



For All Billing Inquiries, call 712-834-2255

Account Number: [REDACTED]

Account Name: [REDACTED]

Due Date: 20TH OF MONTH

Visit our website at [www.evertek.net](http://www.evertek.net)

Page 3 of 4

## EMERGENCY BROADBAND BENEFIT

Enrollment for the Emergency Broadband Benefit is now open. The temporary benefit provides a discount of up to \$50 per month toward broadband service for eligible consumers who are struggling to stay connected during the pandemic.

Qualifying households on Tribal Lands can receive a discount of up to \$75 per month for service. See if you qualify!  
[www.fcc.gov/broadbandbenefit](http://www.fcc.gov/broadbandbenefit)

## BUSINESS HOURS

Evertex Office

8:30 am - 4:30 pm Monday - Friday

1-712-834-2255

Technical Support

Support is available 24/7 including holidays

1-712-834-0202

## LATE PAY POLICY

All accounts are due by the 20th of the month for the following months service. If payment is not received by the 20th a late fee will be assessed to the account. Any balance forward not paid by 10:00 am on the 4th of the month will be disconnected for non payment there will be a \$60.00 reconnect fee applied to the account. The past due, current balance, and reconnect fee must be paid in full at the office before service will be restored.

## IOWA ONE CALL 1-800-292-8989

Iowa law requires that any person planning to engage in any form of excavation within the state of Iowa must notify the Iowa One Call notification system at least 48 hours prior to excavation. This is a free service.

## CLOSED CAPTIONING CONTACT INFORMATION

Chris Dodd, Marketing/Sales Manager

Address: 216 North Main St, Everly, IA 51338

Phone: 712-834-2255 Fax: 712-834-2214

email: [cdodd@evertek.net](mailto:cdodd@evertek.net)

### Payment Activity

Payment Received 05/27/2021	54.70
Payment Received 06/07/2021	110.22

**Total Payments** **\$164.92**

### Current Internet Service

## Internet [REDACTED]

### Monthly Charges

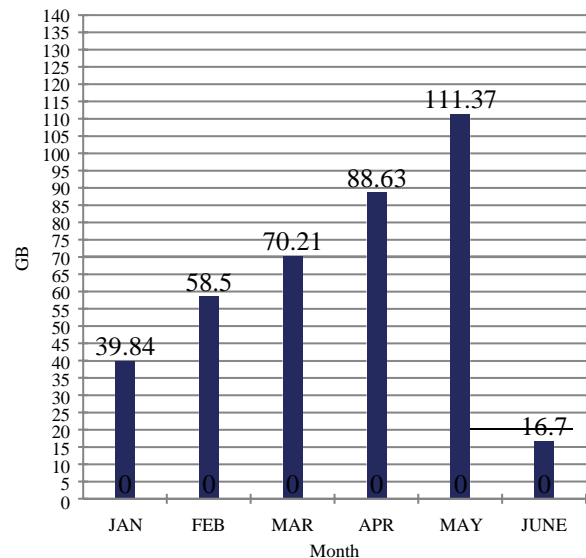
Service	Qty	Amount	Total
Charges for 08/01/21-08/31/21 - 1 MONTH			
INTERNET EQUIPMENT FEE	1	7.00	7.00
EARLY 6MB/1MB INTERNET SERVICE	1	38.95	38.95
PROTECTION PLAN	1	5.99	5.99
REGULATORY FEE	1	1.85	1.85

### Subtotal Monthly Charges

**\$53.79**

### Usage Charges

This month you used **16.7GB**.



### Subtotal Usage Charges

**\$0.00**

### Taxes, Surcharges & Fees

	Total
IA STATE TAX	0.78
SAC COUNTY TAX	0.13

### Subtotal Taxes, Surcharges & Fees

**\$0.91**

### Total

**\$54.70**

### Available Packages for this Census Block

\*50/5Mb - \$99.95

35/5Mb - \$87.95

25/3Mb - \$67.95

15/2Mb - \$56.95

\*Only available in 3.65ghz or 5 ghz sites



For All Billing Inquiries, call 712-834-2255

Account Number:

Account Name:

Due Date:

20TH OF MONTH

Visit our website at [www.evertek.net](http://www.evertek.net)

Page 4 of 4

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PUBLIC  
Census Block #191610801002015

Page 1 of 4

EVERTEK, INC.  
216 N MAIN ST  
EVERLY IA 51338



Visit us on the web  
[www.evertek.net](http://www.evertek.net)

For All Billing Inquiries, call 712-834-2255

Account Number: [REDACTED]

Bill Date: July 01, 2021  
Due Date: 20TH OF MONTH

### Account Summary

#### Last Month

Balance from last statement	54.70
Payment Received 06/01/2021	54.70

Thank You	Balance	\$0.00
-----------	---------	--------

#### This Month

Internet Charges	53.79
IA STATE TAX	0.78
SAC COUNTY TAX	0.13
Current Charges	\$54.70

Total Amount Due	\$54.70
------------------	---------

### Get the Most out of Your WiFi!

Gives us and you better insight into your wireless environment to make more effective recommendations.



Identi-Fi



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Both included with your \$9<sup>99</sup> Evertek Router!

\*\*\* DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT \*\*\*

0252 - ACTCUS

EVERTEK, INC.  
PO BOX 240  
EVERLY IA 51338



☐ FOR CHANGE OF ADDRESS: Please check here and complete form on reverse. Thank you.

Bill Date: July 01, 2021  
Due Date: 20TH OF MONTH  
Internet: [REDACTED]

EARLY IA 50535 [REDACTED]

Remit To:  
EVERTEK, INC.  
PO BOX 240  
EVERLY IA 51338-0240

Balance Due - Please Remit:

\$54.70



Amount  
Enclosed: \$



## LONG DISTANCE DEFINITIONS

### Period

D = Day  
E = Evening  
N = Night  
W = Weekend

MP = Multi Rate Periods  
P = Peak  
O = Off Peak

### Type

CB = Person Call Back  
CP = Calling Plan  
CC = Calling Card  
CL = Collect  
DC = Directory Assistance Call Completion  
DD = Direct Dialed  
DI = International Evenings

EC = International Nights  
OP = Operator Handled  
PF = Pay Phone  
PP = Person to Person  
TF = Toll Free  
TN = Third Number

## NEW BILLING ADDRESS

Address: \_\_\_\_\_

City/State: \_\_\_\_\_ Zipcode: \_\_\_\_\_ - \_\_\_\_\_

Telephone: (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

Signature: \_\_\_\_\_



## EMERGENCY BROADBAND BENEFIT

Enrollment for the Emergency Broadband Benefit is now open. The temporary benefit provides a discount of up to \$50 per month toward broadband service for eligible consumers who are struggling to stay connected during the pandemic. Qualifying households on Tribal Lands can receive a discount of up to \$75 per month for service. See if you qualify! [www.fcc.gov/broadbandbenefit](http://www.fcc.gov/broadbandbenefit)

## BUSINESS HOURS

Evertex Office

8:30 am - 4:30 pm Monday - Friday

1-712-834-2255

Technical Support

Support is available 24/7 including holidays

1-712-834-0202

## LATE PAY POLICY

All accounts are due by the 20th of the month for the following months service. If payment is not received by the 20th a late fee will be assessed to the account. Any balance forward not paid by 10:00 am on the 4th of the month will be disconnected for non payment there will be a \$60.00 reconnect fee applied to the account. The past due, current balance, and reconnect fee must be paid in full at the office before service will be restored.

## IOWA ONE CALL 1-800-292-8989

Iowa law requires that any person planning to engage in any form of excavation within the state of Iowa must notify the Iowa One Call notification system at least 48 hours prior to excavation. This is a free service.

## CLOSED CAPTIONING CONTACT INFORMATION

Chris Dodd, Marketing/Sales Manager

Address: 216 North Main St, Everly, IA 51338

Phone: 712-834-2255 Fax: 712-834-2214

email: [cdodd@evertek.net](mailto:cdodd@evertek.net)

## Current Internet Service

Internet ID [REDACTED]

### Monthly Charges

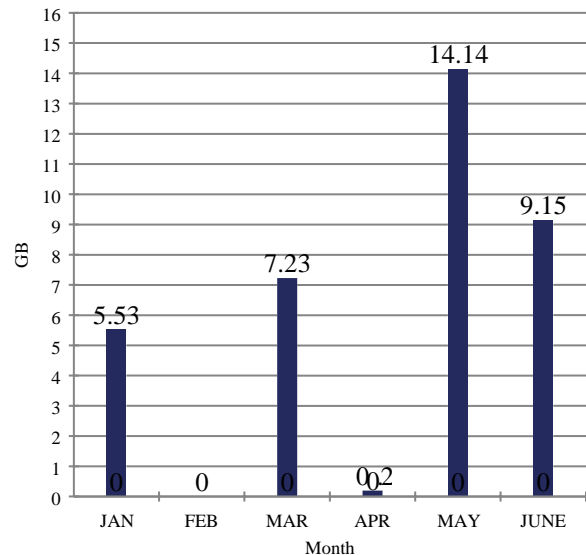
Service	Qty	Amount	Total
Charges for 08/01/21-08/31/21 - 1 MONTH			
INTERNET EQUIPMENT FEE	1	7.00	7.00
EARLY (3.65) 6MB/1MB INTERNET SERVICE	1	38.95	38.95
PROTECTION PLAN	1	5.99	5.99

### Monthly Charges

Service	Qty	Amount	Total
REGULATORY FEE	1	1.85	1.85
<b>Subtotal Monthly Charges</b>			<b>\$53.79</b>

### Usage Charges

This month you used **9.15GB**.



**Subtotal Usage Charges** **\$0.00**

### Taxes, Surcharges & Fees

	Total
IA STATE TAX	0.78
SAC COUNTY TAX	0.13

**Subtotal Taxes, Surcharges & Fees** **\$0.91**

**Total** **\$54.70**

### Available Packages for this Census Block

\*50/5Mb - \$99.95

35/5Mb - \$87.95

25/3Mb - \$67.95

15/2Mb - \$56.95

\*Only available in 3.65ghz or 5 ghz sites



For All Billing Inquiries, call 712-834-2255

Account Number: [REDACTED]

Due Date:

20TH OF MONTH

Visit our website at [www.evertek.net](http://www.evertek.net)

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PUBLIC  
Census Block #191610801002015

Page 1 of 4

EVERTEK, INC.  
216 N MAIN ST  
EVERLY IA 51338



Visit us on the web  
[www.evertek.net](http://www.evertek.net)

For All Billing Inquiries, call 712-834-2255

Account Number: [REDACTED]

Bill Date: July 01, 2021  
Due Date: 20TH OF MONTH

### Account Summary

#### Last Month

Balance from last statement	49.63
Payment Received 06/20/2021	49.63

Thank You	Balance	<b>\$0.00</b>
-----------	---------	---------------

#### This Month

Internet Charges	48.79
IA STATE TAX	0.72
SAC COUNTY TAX	0.12
Current Charges	<b>\$49.63</b>

Total Amount Due	<b>\$49.63</b>
------------------	----------------

### Get the Most out of Your WiFi!

Gives us and you better insight into your wireless environment to make more effective recommendations.



**Identi-Fi**



**Wi-Fi Support** Allows us to remotely keep your WiFi router up-to-date and secure.

**Both included with your \$9<sup>99</sup> Evertek Router!**

\*\*\* DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT \*\*\*

0252 - ACTCUS

EVERTEK, INC.  
PO BOX 240  
EVERLY IA 51338



☐ FOR CHANGE OF ADDRESS: Please check here and complete form on reverse. Thank you.

Account Number: [REDACTED]

Bill Date: July 01, 2021

Due Date: 20TH OF MONTH

[REDACTED]  
EARLY IA 50535-[REDACTED]

Remit To:  
EVERTEK, INC.  
PO BOX 240  
EVERLY IA 51338-0240

**\*\*Do Not Pay\*\***  
**Bill Will Be Paid Automatically**  
**By Your Bank**



## LONG DISTANCE DEFINITIONS

### Period

D = Day  
E = Evening  
N = Night  
W = Weekend

MP = Multi Rate Periods  
P = Peak  
O = Off Peak

### Type

CB = Person Call Back  
CP = Calling Plan  
CC = Calling Card  
CL = Collect  
DC = Directory Assistance Call Completion  
DD = Direct Dialed  
DI = International Evenings

EC = International Nights  
OP = Operator Handled  
PF = Pay Phone  
PP = Person to Person  
TF = Toll Free  
TN = Third Number

## NEW BILLING ADDRESS

Address: \_\_\_\_\_

City/State: \_\_\_\_\_ Zipcode: \_\_\_\_\_ - \_\_\_\_\_

Telephone: (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

Signature: \_\_\_\_\_



For All Billing Inquiries, call 712-834-2255

Account Number: [REDACTED]

Account Name: [REDACTED]

Due Date: 20TH OF MONTH

Visit our website at [www.evertek.net](http://www.evertek.net)

Page 3 of 4

## EMERGENCY BROADBAND BENEFIT

Enrollment for the Emergency Broadband Benefit is now open. The temporary benefit provides a discount of up to \$50 per month toward broadband service for eligible consumers who are struggling to stay connected during the pandemic. Qualifying households on Tribal Lands can receive a discount of up to \$75 per month for service. See if you qualify! [www.fcc.gov/broadbandbenefit](http://www.fcc.gov/broadbandbenefit)

## BUSINESS HOURS

Evertek Office

8:30 am - 4:30 pm Monday - Friday

1-712-834-2255

Technical Support

Support is available 24/7 including holidays

1-712-834-0202

## LATE PAY POLICY

All accounts are due by the 20th of the month for the following months service. If payment is not received by the 20th a late fee will be assessed to the account. Any balance forward not paid by 10:00 am on the 4th of the month will be disconnected for non payment there will be a \$60.00 reconnect fee applied to the account. The past due, current balance, and reconnect fee must be paid in full at the office before service will be restored.

## IOWA ONE CALL 1-800-292-8989

Iowa law requires that any person planning to engage in any form of excavation within the state of Iowa must notify the Iowa One Call notification system at least 48 hours prior to excavation. This is a free service.

## CLOSED CAPTIONING CONTACT INFORMATION

Chris Dodd, Marketing/Sales Manager

Address: 216 North Main St, Everly, IA 51338

Phone: 712-834-2255 Fax: 712-834-2214

email: [cdodd@evertek.net](mailto:cdodd@evertek.net)

### Current Internet Service

Internet ID [REDACTED]

#### Monthly Charges

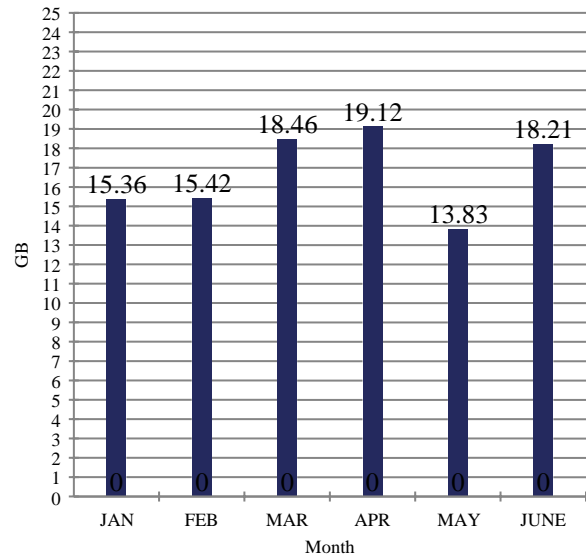
Service	Qty	Amount	Total
Charges for 08/01/21-08/31/21 - 1 MONTH			
INTERNET EQUIPMENT FEE	1	7.00	7.00
EARLY (3.65) 3MB/1MB INTERNET SERVICE	1	34.95	34.95
WIRELESS ROUTER EQUIPMENT FEE	1	4.99	4.99

#### Monthly Charges

Service	Qty	Amount	Total
REGULATORY FEE	1	1.85	1.85
<b>Subtotal Monthly Charges</b>			<b>\$48.79</b>

#### Usage Charges

This month you used **18.21GB**.



#### Subtotal Usage Charges

**\$0.00**

#### Taxes, Surcharges & Fees

	Total
IA STATE TAX	0.72
SAC COUNTY TAX	0.12

#### Subtotal Taxes, Surcharges & Fees

**\$0.84**

Total [REDACTED]

**\$49.63**

#### Available Packages for this Census Block

\*50/5Mb - \$99.95

35/5Mb - \$87.95

25/3Mb - \$67.95

15/2Mb - \$56.95

\*Only available in 3.65ghz or 5 ghz sites



For All Billing Inquiries, call 712-834-2255

Account Number:

Account Name:

Due Date:

20TH OF MONTH

Visit our website at [www.evertek.net](http://www.evertek.net)

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PUBLIC  
Census Block #191610801002027

Page 1 of 4

EVERTEK, INC.  
216 N MAIN ST  
EVERLY IA 51338



Visit us on the web  
[www.evertek.net](http://www.evertek.net)

For All Billing Inquiries, call 712-834-2255

Account Number: [REDACTED]

Bill Date: July 01, 2021  
Due Date: 20TH OF MONTH

### Account Summary

#### Last Month

Balance from last statement	78.39
Payment Received 06/01/2021	78.39

<b>Thank You</b>	<b>Balance</b>	<b>\$0.00</b>
------------------	----------------	---------------

#### This Month

Internet Charges	76.78
IA STATE TAX	1.38
SAC COUNTY TAX	0.23
<b>Current Charges</b>	<b>\$78.39</b>

<b>Total Amount Due</b>	<b>\$78.39</b>
-------------------------	----------------

### Get the Most out of Your WiFi!

Gives us and you better insight into your wireless environment to make more effective recommendations.



**Identi-Fi**



**Wi-Fi Support** Allows us to remotely keep your WiFi router up-to-date and secure.

**Both included with your \$9<sup>99</sup> Evertek Router!**

\*\*\* DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT \*\*\*

0252 - ACTCUS

EVERTEK, INC.  
PO BOX 240  
EVERLY IA 51338



☐ FOR CHANGE OF ADDRESS: Please check here and complete form on reverse. Thank you.

**Account Number:** [REDACTED]

Bill Date:	July 01, 2021
Due Date:	20TH OF MONTH
Internet:	INT8054

Remit To:  
EVERTEK, INC.  
PO BOX 240  
EVERLY IA 51338-0240

**\*\*Do Not Pay\*\***  
**Bill Will Be Paid Automatically**





## LONG DISTANCE DEFINITIONS

### Period

D = Day  
E = Evening  
N = Night  
W = Weekend

MP = Multi Rate Periods  
P = Peak  
O = Off Peak

### Type

CB = Person Call Back  
CP = Calling Plan  
CC = Calling Card  
CL = Collect  
DC = Directory Assistance Call Completion  
DD = Direct Dialed  
DI = International Evenings

EC = International Nights  
OP = Operator Handled  
PF = Pay Phone  
PP = Person to Person  
TF = Toll Free  
TN = Third Number

## NEW BILLING ADDRESS

Address: \_\_\_\_\_

City/State: \_\_\_\_\_ Zipcode: \_\_\_\_\_ - \_\_\_\_\_

Telephone: (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

Signature: \_\_\_\_\_



Account Number: [REDACTED]

Due Date: 20TH OF MONTH

Visit our website at [www.evertek.net](http://www.evertek.net)

## EMERGENCY BROADBAND BENEFIT

Enrollment for the Emergency Broadband Benefit is now open. The temporary benefit provides a discount of up to \$50 per month toward broadband service for eligible consumers who are struggling to stay connected during the pandemic. Qualifying households on Tribal Lands can receive a discount of up to \$75 per month for service. See if you qualify! [www.fcc.gov/broadbandbenefit](http://www.fcc.gov/broadbandbenefit)

## BUSINESS HOURS

Evertek Office

8:30 am - 4:30 pm Monday - Friday

1-712-834-2255

Technical Support

Support is available 24/7 including holidays

1-712-834-0202

## LATE PAY POLICY

All accounts are due by the 20th of the month for the following month's service. If payment is not received by the 20th a late fee will be assessed to the account. Any balance forward not paid by 10:00 am on the 4th of the month will be disconnected for non payment there will be a \$60.00 reconnect fee applied to the account. The past due, current balance, and reconnect fee must be paid in full at the office before service will be restored.

## IOWA ONE CALL 1-800-292-8989

Iowa law requires that any person planning to engage in any form of excavation within the state of Iowa must notify the Iowa One Call notification system at least 48 hours prior to excavation. This is a free service.

## CLOSED CAPTIONING CONTACT INFORMATION

Chris Dodd, Marketing/Sales Manager

Address: 216 North Main St, Everly, IA 51338

Phone: 712-834-2255 Fax: 712-834-2214

email: [cdodd@evertek.net](mailto:cdodd@evertek.net)

### Current Internet Service

Internet [REDACTED]

#### Monthly Charges

Service	Qty	Amount	Total
Charges for 08/01/21-08/31/21 - 1 MONTH			
PAPER BILL CHARGE	1	2.00	2.00
INTERNET EQUIPMENT FEE	1	7.00	7.00
EARLY 10MB/2MB INTERNET SERVICE	1	49.95	49.95

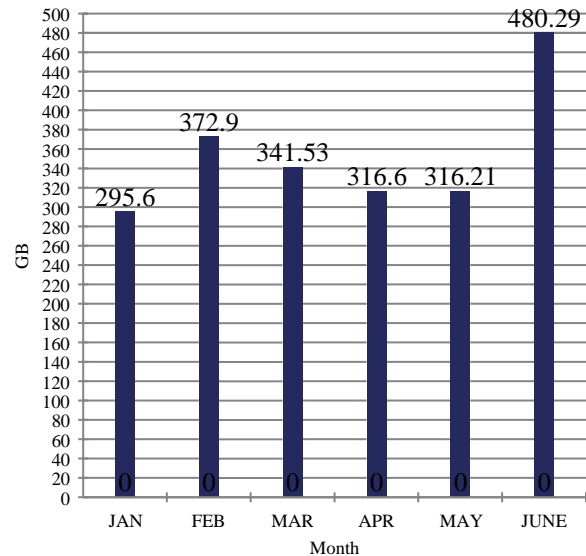
#### Monthly Charges

Service	Qty	Amount	Total
PROTECTION PLAN	1	5.99	5.99
MIKROTIK WIRELESS ROUTER	1	9.99	9.99
REGULATORY FEE	1	1.85	1.85

#### Subtotal Monthly Charges

**\$76.78**

#### Usage Charges

This month you used **480.29GB**.

#### Subtotal Usage Charges

**\$0.00**

#### Taxes, Surcharges & Fees

	Total
IA STATE TAX	1.38
SAC COUNTY TAX	0.23

#### Subtotal Taxes, Surcharges & Fees

**\$1.61**

#### Total

**\$78.39**

#### Available Packages for this Census Block

**\*50/5Mb - \$99.95****35/5Mb - \$87.95****25/3Mb - \$67.95****15/2Mb - \$56.95****\*Only available in 3.65ghz or 5 ghz sites**



For All Billing Inquiries, call 712-834-2255

Account Number: [REDACTED]

Page 4 of 4

Due Date: 20TH OF MONTH

Visit our website at [www.evertek.net](http://www.evertek.net)

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PUBLIC  
Census Block #191610801002015

Page 1 of 4

EVERTEK, INC.  
216 N MAIN ST  
EVERLY IA 51338



Visit us on the web  
[www.evertek.net](http://www.evertek.net)

For All Billing Inquiries, call 712-834-2255

Account Number: [REDACTED]

Bill Date: July 01, 2021  
Due Date: 20TH OF MONTH

### Account Summary

#### Last Month

Balance from last statement	58.98
Payment Received 06/02/2021	58.98

Thank You	Balance	\$0.00
-----------	---------	--------

#### This Month

Internet Charges	57.79
IA STATE TAX	1.02
SAC COUNTY TAX	0.17

Current Charges	\$58.98
-----------------	---------

Total Amount Due	\$58.98
------------------	---------

### Get the Most out of Your WiFi!

Gives us and you better insight into your wireless environment to make more effective recommendations.



**Identi-Fi**



**Wi-Fi Support** Allows us to remotely keep your WiFi router up-to-date and secure.

Both included with your \$9<sup>99</sup> Evertek Router!

\*\*\* DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT \*\*\*

0252 - ACTCUS

EVERTEK, INC.  
PO BOX 240  
EVERLY IA 51338



☐ FOR CHANGE OF ADDRESS: Please check here and complete form on reverse. Thank you.

Account Number: [REDACTED]

Bill Date:	July 01, 2021
Due Date:	20TH OF MONTH
Internet:	INT8337

EARLY IA 50535-[REDACTED]

Remit To:  
EVERTEK, INC.  
PO BOX 240  
EVERLY IA 51338-0240

Balance Due - Please Remit:

\$58.98



Amount  
Enclosed: \$

## LONG DISTANCE DEFINITIONS

### Period

D = Day  
E = Evening  
N = Night  
W = Weekend

MP = Multi Rate Periods  
P = Peak  
O = Off Peak

### Type

CB = Person Call Back  
CP = Calling Plan  
CC = Calling Card  
CL = Collect  
DC = Directory Assistance Call Completion  
DD = Direct Dialed  
DI = International Evenings

EC = International Nights  
OP = Operator Handled  
PF = Pay Phone  
PP = Person to Person  
TF = Toll Free  
TN = Third Number

## NEW BILLING ADDRESS

Address: \_\_\_\_\_

City/State: \_\_\_\_\_ Zipcode: \_\_\_\_\_ - \_\_\_\_\_

Telephone: (\_\_\_\_\_) \_\_\_\_\_ - \_\_\_\_\_

Signature: \_\_\_\_\_



For All Billing Inquiries, call 712-834-2255

Account Number: [REDACTED]

Account Name: [REDACTED]

Due Date: 20TH OF MONTH

Visit our website at [www.evertek.net](http://www.evertek.net)

Page 3 of 4

## EMERGENCY BROADBAND BENEFIT

Enrollment for the Emergency Broadband Benefit is now open. The temporary benefit provides a discount of up to \$50 per month toward broadband service for eligible consumers who are struggling to stay connected during the pandemic. Qualifying households on Tribal Lands can receive a discount of up to \$75 per month for service. See if you qualify! [www.fcc.gov/broadbandbenefit](http://www.fcc.gov/broadbandbenefit)

## BUSINESS HOURS

Evertex Office

8:30 am - 4:30 pm Monday - Friday

1-712-834-2255

Technical Support

Support is available 24/7 including holidays

1-712-834-0202

## LATE PAY POLICY

All accounts are due by the 20th of the month for the following months service. If payment is not received by the 20th a late fee will be assessed to the account. Any balance forward not paid by 10:00 am on the 4th of the month will be disconnected for non payment there will be a \$60.00 reconnect fee applied to the account. The past due, current balance, and reconnect fee must be paid in full at the office before service will be restored.

## IOWA ONE CALL 1-800-292-8989

Iowa law requires that any person planning to engage in any form of excavation within the state of Iowa must notify the Iowa One Call notification system at least 48 hours prior to excavation. This is a free service.

## CLOSED CAPTIONING CONTACT INFORMATION

Chris Dodd, Marketing/Sales Manager

Address: 216 North Main St, Everly, IA 51338

Phone: 712-834-2255 Fax: 712-834-2214

email: [cdodd@evertek.net](mailto:cdodd@evertek.net)

### Current Internet Service

Internet ID [REDACTED]

#### Monthly Charges

Service	Qty	Amount	Total
Charges for 08/01/21-08/31/21 - 1 MONTH			
INTERNET EQUIPMENT FEE	1	7.00	7.00
EARLY 6MB/1MB INTERNET SERVICE	1	38.95	38.95
CAMBIUM R201 WIRELESS ROUTER WIFI/IDFI	1	9.99	9.99

#### Monthly Charges

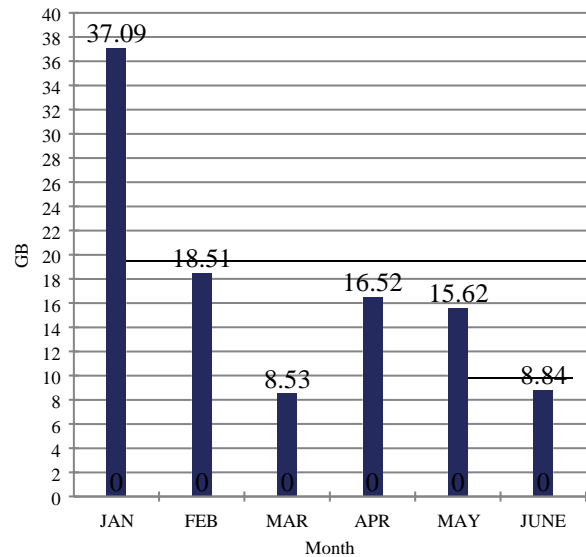
Service	Qty	Amount	Total
REGULATORY FEE	1	1.85	1.85

#### Subtotal Monthly Charges

**\$57.79**

#### Usage Charges

This month you used **8.84GB**.



#### Subtotal Usage Charges

**\$0.00**

#### Taxes, Surcharges & Fees

	Total
IA STATE TAX	1.02
SAC COUNTY TAX	0.17

#### Subtotal Taxes, Surcharges & Fees

**\$1.19**

#### Total

**\$58.98**

#### Available Packages for this Census Block

\*50/5Mb - \$99.95

35/5Mb - \$87.95

25/3Mb - \$67.95

15/2Mb - \$56.95

\*Only available in 3.65ghz or 5 ghz sites



For All Billing Inquiries, call 712-834-2255

Account Number:

Account Name:

Due Date:

20TH OF MONTH

Visit our website at [www.evertek.net](http://www.evertek.net)

Page 4 of 4

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### Current Results Status

Stats for LUID: 2 Test Duration: 10 Pkt Length: 1714 Test Direction Bi-Directional

#### Link Test without Bridging

Please note that since this test included PMP450 hardware, the link test results may be impacted due to PPS limitations

Data Channel Priority	Downlink	Uplink	Aggregate	Packet Transmit	Packet Receive
				Actual	Actual
Low	121.88 Mbps	33.12 Mbps	155.00 Mbps, 11233 pps	24064 (2406 pps)	88272 (8827 pps)

#### Efficiency

Downlink			Uplink		
Efficiency	Fragments count		Efficiency	Fragments count	
	Actual	Missed		Actual	Missed
99%	2401666	21164	96%	674930	27947

191610801002027

Link Test ran on 06:40:14 08/12/2021 CST

#### Currently transmitting at:

8X/6X MIMO-B

Current Contention Mode Status: No Piggyback of data in contention

### Current Results Status

Stats for LUID: 16 Test Duration: 10 Pkt Length: 1714 Test Direction Bi-Directional

#### Link Test without Bridging

Please note that since this test included PMP450 hardware, the link test results may be impacted due to PPS limitations

Data Channel Priority	Downlink	Uplink	Aggregate	Packet Transmit	Packet Receive
				Actual	Actual
Low	90.78 Mbps	25.15 Mbps	115.94 Mbps, 8406 pps	18287 (1828 pps)	65786 (6578 pps)

#### Efficiency

Downlink			Uplink		
Efficiency	Fragments count		Efficiency	Fragments count	
	Actual	Missed		Actual	Missed
99%	1774080	848	83%	592466	101216

191610801002015

Link Test ran on 06:40:54 08/12/2021 CST

#### Currently transmitting at:

8X/8X MIMO-B

Current Contention Mode Status: No Piggyback of data in contention



### Current Results Status

Stats for LUID: 12 Test Duration: 10 Pkt Length: 1714 Test Direction Bi-Directional

#### Link Test without Bridging

Please note that since this test included PMP450 hardware, the link test results may be impacted due to PPS limitations

Data Channel Priority	Downlink	Uplink	Aggregate	Packet Transmit	Packet Receive
				Actual	Actual
Low	64.72 Mbps	20.60 Mbps	85.33 Mbps, 6189 pps	14995 (1499 pps)	46904 (4690 pps)

#### Efficiency

Downlink			Uplink		
Efficiency	Fragments count		Efficiency	Fragments count	
	Actual	Missed		Actual	Missed
95%	1334539	70366	90%	447678	45236

191610801002015

Link Test ran on 06:45:40 08/12/2021 CST

#### Currently transmitting at:

8X/4X MIMO-B

Current Contention Mode Status: No Piggyback of data in contention

### Current Results Status

Stats for LUID: 4 Test Duration: 10 Pkt Length: 1714 Test Direction Bi-Directional

#### Link Test without Bridging

Please note that since this test included PMP450 hardware, the link test results may be impacted due to PPS limitations

Data Channel Priority	Downlink	Uplink	Aggregate	Packet Transmit	Packet Receive
				Actual	Actual
Low	70.28 Mbps	32.78 Mbps	103.06 Mbps, 7476 pps	23834 (2383 pps)	50937 (5093 pps)

#### Efficiency

Downlink			Uplink		
Efficiency	Fragments count		Efficiency	Fragments count	
	Actual	Missed		Actual	Missed
98%	1397177	24494	99%	644998	4749

191610801002015

Link Test ran on 06:47:17 08/12/2021 CST

#### Currently transmitting at:

8X/6X MIMO-B

Current Contention Mode Status: No Piggyback of data in contention

## Current Results Status

Stats for LUID: 11 Test Duration: 10 Pkt Length: 1714 Test Direction Bi-Directional

### Link Test without Bridging

Please note that since this test included PMP450 hardware, the link test results may be impacted due to PPS limitations

Data Channel Priority	Downlink	Uplink	Aggregate	Packet Transmit	Packet Receive
				Actual	Actual
Low	75.21 Mbps	9.82 Mbps	85.04 Mbps, 6160 pps	7139 (713 pps)	54477 (5447 pps)

### Efficiency

Downlink			Uplink		
Efficiency	Fragments count		Efficiency	Fragments count	
	Actual	Missed		Actual	Missed
91%	1608060	138995	78%	246278	54317

191610801002015

Link Test ran on 06:49:34 08/12/2021 CST

### Currently transmitting at:

8X/2X MIMO-B

Current Contention Mode Status: No Piggyback of data in contention

**KEY:**



Evertek Tower Locations. Entire service area is 50Mb capable.

## Products & Pricing

### High Speed Wireless Internet from Evertek & N.E.T.

**50/5Mb\* - \$99.95**

**35/5Mb - \$87.95**

**25/3Mb - \$67.95**

**15/2Mb - \$56.95**

*\*Only available in 3.65ghz or 5ghz sites*

**Installation - \$99.95**

**Protection Plan - \$5.99**

Includes free service calls and repairs. Some restrictions apply

[Learn more here . . .](#)

**Wireless Router Lease - \$9.99**

Includes support & replacement if needed

**Service Call - \$99.95**

All customers whether, equipment is leased or owned, are subject to a service call unless they are covered by a Protection Plan.

*Speed/pricing is determined by your location in relation to service towers. We will inform you of exactly what is available to you when your location information is gathered. All listed prices are monthly charges unless otherwise noted. Taxes and regulatory fees may apply.*



**N.E.T.  
Broadband**

*A partnership of North West REC & Evertek*



**SIGN UP FOR WIRELESS INTERNET**

August 11, 2021

Office of the Chief Information Officer of the State of Iowa  
c/o Matt Behrens  
200 E. Grand Avenue  
Des Moines, IA 50309

Farmers & Merchants Mutual Telephone Company  
Ray Fear  
rayfear@farmtel.com  
(Sent via email only)

OCIO did not receive a response from this provider.

To whom it may concern:

This is a letter of inquiry concerning your firm's prior reporting to the State of Iowa Office of the Chief Information Officer ("OCIO" or "Office") regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 ("V4") of the Statewide Broadband Availability Map ("Map"). The data reflected on V4 of the Map was either (1) provided by you to the Office's contractor ("Connected Nation") during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at <https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process> (see Docket Numbers 21-037, 21-038, 21-056, 21-057, 21-075, 21-090). **To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 16, 2021.**

On July 1, 2021, the Office published the final version of V4 of the Map, which identifies where Broadband service was offered or Facilitated at a tier 1, tier 2, or tier 3 speed as of July 1, 2021.<sup>1</sup> V4 of the Map, and a detailed background of the same, can be found at: <https://ocio.iowa.gov/broadband-availability-map-version-4>. Overall, the new map reflects Targeted Service Areas defined as a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds. The tier speeds are defined as follows:

**"Tier 1"** means a maximum download speed of less than 25 Mbps and a maximum upload speed of less than three Mbps.

**"Tier 2"** means a minimum download speed of greater than or equal to 25 Mbps but less than 50 Mbps. No

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<sup>1</sup>See Iowa Code §§ 8B.1(12), 8B.10. See also Iowa Admin. Code r. 129—20.1, 20.3, 20.4.



minimum upload speed is applicable for Tier 2.

“**Tier 3**” means a minimum download speed of greater than or equal to 50 Mbps but less than 80 Mbps. No minimum upload speed is applicable for Tier 3.

“**Non-TSA**” means a census block in which speeds are facilitated at greater than or equal to 80 Mbps.

Through the official publication of V4 of the Map, the Office triggered the challenge process it is required by law to administer.<sup>2</sup> Pursuant to applicable administrative rules, within 20 days after the Office’s official publication of V4 of the Map, “any person or party aggrieved or adversely affected by such determination may challenge the office’s finding by filing a notice of appeal with the office” along with all evidence or information supporting their appeal. Iowa Admin. Code r. 129—20.5(1). Specifically, interested parties were permitted to provide the Office with evidence and information of the following: broadband is unavailable from a provider listed for the area (census block); or, that broadband speed is not as advertised.

V4 of the Map currently shows that service is Facilitated at either a tier 1, tier 2, or tier 3 speed per designated census block. As part of the above-outlined process, OCIO received a formal notice of appeal and supporting evidence or information from one or more Iowa residents or Communications Service Provider, claiming that Broadband service is not offered or Facilitated at that speed tier.

At this time, the Office requests your assistance in making an accurate determination as to whether your firm facilitates broadband service at the designated speed tier for 10% or more of the geographic area of each challenged census block as of July 1, 2021 to the Census Blocks identified in Exhibit A. To that end, the Office requests that you:

- 1) Complete and return the attached Affirmation of Service or Lack of Service in Census Blocks Broadband Grants Program Broadband Availability Map Challenge Process Form (see Exhibit A, Affirmation tab), by **August 16, 2021**. Pursuant to this form, OCIO requests that a representative with legal authority to bind your firm:
  - a) Confirm that your firm Facilitated Broadband service to the Census Blocks identified in Exhibit A as of July 1, 2021, and indicate the speeds at which your firm facilitated broadband service in those blocks. For purposes of this representation, “‘Facilitate’ means a communication service provider’s ability to provide broadband service at or above the download and upload speeds specified in the definition of targeted service area in this section to a home, farm, school, or business **within a commercially reasonable time and at a commercially reasonable price upon request by a consumer.**” Iowa Code § 8B.1(5) (emphasis added).
  - b) Fully complete all other aspects of the Form.
- 2) In addition to the form, please also submit any other evidence or information in your possession to the Office that supports your prior representations to the Office regarding the Census Blocks identified in Exhibit A. Examples of evidence and information the Office would consider particularly probative include “Bills or invoices provided to or received by customers in the applicable census block(s) which identify the specific download and upload speeds provided or received as of [July 1, 2021].” Iowa Admin. Code r. 129—20.5(8).

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<sup>2</sup>See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.

Please return the completed form and any supporting evidence or information to [ociogrants@iowa.gov](mailto:ociogrants@iowa.gov).

Please note that you are under no legal obligation to respond to this request for information. Generally, pursuant to applicable administrative rules, any affected person or party is free to submit evidence or information to the Office in support of or in opposition to an appeal within 20 days after the appeal has been posted to [ocio.iowa.gov/broadband](http://ocio.iowa.gov/broadband). Iowa Admin. Code r. 129—20.5(3). However, this Office is affirmatively reaching out to notify you of the appeal, of the circumstances surrounding the appeal, and to solicit your feedback and position. If this Office does not receive your response via Exhibit A of the Form by **August 16, 2021** (10 business days from the date of this letter), the Office will make a final decision based on the evidence and information currently available to it. Iowa Admin. Code r. 129—20.5(4), (5).

OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

Office of the Chief Information Officer,  
State of Iowa

<b>EXHIBIT A</b> <b>Affirmation of Service or Lack of Service in Census Blocks</b> <b>Broadband Grants Program Broadband Availability Map Challenge Process</b>	
<b>A. RESPONDENT INFORMATION</b>	
Company Name Address City State Zip	Farmers & Merchants Mutual Telephone Company     <div style="color: red; text-align: center; font-weight: bold;">OCIO did not receive a response from this provider.</div>
<b>B. DESIGNATED CONTACT INFORMATION</b>	
Contact Name Contact Phone Number Contact Email	
<b>C. AFFIRMATION</b>	
<p>In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission:</p> <p>Company, consistent with the representations made in this form, and regardless of whether your company's prior reporting to the FCC or State of Iowa was correct or in error, meets one of the following criteria in each of the identified census blocks as of July 1, 2021:</p> <ol style="list-style-type: none"> <li>1. Company Facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or</li> <li>2. Company did NOT offer or Facilitate material Broadband service.</li> </ol>	
Please indicate the speeds offered for each census block on the Affirmation tab.	
<b>D. ADDITIONAL EXPLANATION</b> (To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.	
<b>E. SIGNATURE*</b> By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.	
<b>Authorized Signature:</b> <b>Title:</b> <b>Date:</b>	

\*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.

**Please familiarize yourself with the following terms prior to determining whether broadband service is being Facilitated to the census block.**

<p><b>Facilitate</b></p>	<p>A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does <i>not</i> pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is <i>not</i> a basis for appeal.</p>
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<p><b>Facilitate</b></p>	<p>A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does <i>not</i> pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is <i>not</i> a basis for appeal.</p>
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[illegible]



August 12, 2021

Office of the Chief Information Officer of the State of Iowa  
c/o Matt Behrens  
200 E. Grand Avenue  
Des Moines, IA 50309

Farmers & Merchants Mutual Telephone Company  
Ray Fear  
rayfear@farmtel.com  
(Sent via email only)

OCIO did not receive a response from this provider.

To whom it may concern:

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On July 1, 2021, the Office published the final version of V4 of the Map, which identifies where Broadband service was offered or Facilitated at a tier 1, tier 2, or tier 3 speed as of July 1, 2021.<sup>1</sup> V4 of the Map, and a detailed background of the same, can be found at: <https://ocio.iowa.gov/broadband-availability-map-version-4>. Overall, the new map reflects Targeted Service Areas defined as a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds. The tier speeds are defined as follows:

**"Tier 1"** means a maximum download speed of less than 25 Mbps and a maximum upload speed of less than three Mbps.

**"Tier 2"** means a minimum download speed of greater than or equal to 25 Mbps but less than 50 Mbps. No

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<sup>1</sup>See Iowa Code §§ 8B.1(12), 8B.10. See also Iowa Admin. Code r. 129—20.1, 20.3, 20.4.

minimum upload speed is applicable for Tier 2.

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Through the official publication of V4 of the Map, the Office triggered the challenge process it is required by law to administer.<sup>2</sup> Pursuant to applicable administrative rules, within 20 days after the Office’s official publication of V4 of the Map, “any person or party aggrieved or adversely affected by such determination may challenge the office’s finding by filing a notice of appeal with the office” along with all evidence or information supporting their appeal. Iowa Admin. Code r. 129—20.5(1). Specifically, interested parties were permitted to provide the Office with evidence and information of the following: broadband is unavailable from a provider listed for the area (census block); or, that broadband speed is not as advertised.

V4 of the Map currently shows that service is Facilitated at either a tier 1, tier 2, or tier 3 speed per designated census block. As part of the above-outlined process, OCIO received a formal notice of appeal and supporting evidence or information from one or more Iowa residents or Communications Service Provider, claiming that Broadband service is not offered or Facilitated at that speed tier.

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Sincerely,

Office of the Chief Information Officer,  
State of Iowa

<b>EXHIBIT A</b> <b>Affirmation of Service or Lack of Service in Census Blocks</b> <b>Broadband Grants Program Broadband Availability Map Challenge Process</b>	
<b>A. RESPONDENT INFORMATION</b>	
Company Name Address City State Zip	Farmers & Merchants Mutual Telephone Company     <div style="color: red; text-align: center; font-weight: bold;">OCIO did not receive a response from this provider.</div>
<b>B. DESIGNATED CONTACT INFORMATION</b>	
Contact Name Contact Phone Number Contact Email	
<b>C. AFFIRMATION</b>	
<p>In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission:</p> <p>Company, consistent with the representations made in this form, and regardless of whether your company's prior reporting to the FCC or State of Iowa was correct or in error, meets one of the following criteria in each of the identified census blocks as of July 1, 2021:</p> <ol style="list-style-type: none"> <li>1. Company Facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or</li> <li>2. Company did NOT offer or Facilitate material Broadband service.</li> </ol>	
Please indicate the speeds offered for each census block on the Affirmation tab.	
<b>D. ADDITIONAL EXPLANATION</b> (To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.	
<b>E. SIGNATURE*</b> By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.	
<b>Authorized Signature:</b>	
<b>Title:</b>	
<b>Date:</b>	

\*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.

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<p><b>Facilitate</b></p>	<p>A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does <i>not</i> pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is <i>not</i> a basis for appeal.</p>
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[illegible]

August 11, 2021

Office of the Chief Information Officer of the State of Iowa  
c/o Matt Behrens  
200 E. Grand Avenue  
Des Moines, IA 50309

Frontier Communications Corporation  
Karen Boswell  
karen.boswell@ftr.com  
(Sent via email only)

OCIO did not receive a response from this provider.

To whom it may concern:

This is a letter of inquiry concerning your firm's prior reporting to the State of Iowa Office of the Chief Information Officer ("OCIO" or "Office") regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 ("V4") of the Statewide Broadband Availability Map ("Map"). The data reflected on V4 of the Map was either (1) provided by you to the Office's contractor ("Connected Nation") during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at <https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process> (see Docket Numbers 21-001, 21-003). **To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 16, 2021.**

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Sincerely,

Office of the Chief Information Officer,  
State of Iowa



<b>EXHIBIT A</b> <b>Affirmation of Service or Lack of Service in Census Blocks</b> <b>Broadband Grants Program Broadband Availability Map Challenge Process</b>	
<b>A. RESPONDENT INFORMATION</b>	
Company Name Address City State Zip	Frontier Communications Corporation     <div style="color: red; text-align: center;">OCIO did not receive a response from this provider.</div>
<b>B. DESIGNATED CONTACT INFORMATION</b>	
Contact Name Contact Phone Number Contact Email	
<b>C. AFFIRMATION</b>	
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Please indicate the speeds offered for each census block on the Affirmation tab.	
<b>D. ADDITIONAL EXPLANATION</b> (To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.	
<b>E. SIGNATURE*</b> By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.	
Authorized Signature:	
Title:	
Date:	

\*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.

**Please familiarize yourself with the following terms prior to determining whether broadband service is being Facilitated to the census block.**

<p><b>Facilitate</b></p>	<p>A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does <i>not</i> pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is <i>not</i> a basis for appeal.</p>
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<p><b>Facilitate</b></p>	<p>A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does <i>not</i> pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is <i>not</i> a basis for appeal.</p>
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[illegible]

August 11, 2021

Office of the Chief Information Officer of the State of Iowa  
c/o Matt Behrens  
200 E. Grand Avenue  
Des Moines, IA 50309

Kalona Cooperative Telephone Company  
Casey Peck  
casey.peck@kctc.net  
(Sent via email only)

To whom it may concern:

This is a letter of inquiry concerning your firm's prior reporting to the State of Iowa Office of the Chief Information Officer ("OCIO" or "Office") regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 ("V4") of the Statewide Broadband Availability Map ("Map"). The data reflected on V4 of the Map was either (1) provided by you to the Office's contractor ("Connected Nation") during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at <https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process> (see Docket Numbers 21-055). **To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 16, 2021.**

On July 1, 2021, the Office published the final version of V4 of the Map, which identifies where Broadband service was offered or Facilitated at a tier 1, tier 2, or tier 3 speed as of July 1, 2021.<sup>1</sup> V4 of the Map, and a detailed background of the same, can be found at: <https://ocio.iowa.gov/broadband-availability-map-version-4>. Overall, the new map reflects Targeted Service Areas defined as a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds. The tier speeds are defined as follows:

**"Tier 1"** means a maximum download speed of less than 25 Mbps and a maximum upload speed of less than three Mbps.

**"Tier 2"** means a minimum download speed of greater than or equal to 25 Mbps but less than 50 Mbps. No minimum upload speed is applicable for Tier 2.

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<sup>1</sup>See Iowa Code §§ 8B.1(12), 8B.10. See also Iowa Admin. Code r. 129—20.1, 20.3, 20.4.

“**Tier 3**” means a minimum download speed of greater than or equal to 50 Mbps but less than 80 Mbps. No minimum upload speed is applicable for Tier 3.

“**Non-TSA**” means a census block in which speeds are facilitated at greater than or equal to 80 Mbps.

Through the official publication of V4 of the Map, the Office triggered the challenge process it is required by law to administer.<sup>2</sup> Pursuant to applicable administrative rules, within 20 days after the Office’s official publication of V4 of the Map, “any person or party aggrieved or adversely affected by such determination may challenge the office’s finding by filing a notice of appeal with the office” along with all evidence or information supporting their appeal. Iowa Admin. Code r. 129—20.5(1). Specifically, interested parties were permitted to provide the Office with evidence and information of the following: broadband is unavailable from a provider listed for the area (census block); or, that broadband speed is not as advertised.

V4 of the Map currently shows that service is Facilitated at either a tier 1, tier 2, or tier 3 speed per designated census block. As part of the above-outlined process, OCIO received a formal notice of appeal and supporting evidence or information from one or more Iowa residents or Communications Service Provider, claiming that Broadband service is not offered or Facilitated at that speed tier.

At this time, the Office requests your assistance in making an accurate determination as to whether your firm facilitates broadband service at the designated speed tier for 10% or more of the geographic area of each challenged census block as of July 1, 2021 to the Census Blocks identified in Exhibit A. To that end, the Office requests that you:

- 1) Complete and return the attached Affirmation of Service or Lack of Service in Census Blocks Broadband Grants Program Broadband Availability Map Challenge Process Form (see Exhibit A, Affirmation tab), by **August 16, 2021**. Pursuant to this form, OCIO requests that a representative with legal authority to bind your firm:
  - a) Confirm that your firm Facilitated Broadband service to the Census Blocks identified in Exhibit A as of July 1, 2021, and indicate the speeds at which your firm facilitated broadband service in those blocks. For purposes of this representation, “‘Facilitate’ means a communication service provider’s ability to provide broadband service at or above the download and upload speeds specified in the definition of targeted service area in this section to a home, farm, school, or business **within a commercially reasonable time and at a commercially reasonable price upon request by a consumer.**” Iowa Code § 8B.1(5) (emphasis added).
  - b) Fully complete all other aspects of the Form.
- 2) In addition to the form, please also submit any other evidence or information in your possession to the Office that supports your prior representations to the Office regarding the Census Blocks identified in Exhibit A. Examples of evidence and information the Office would consider particularly probative include “Bills or invoices provided to or received by customers in the applicable census block(s) which identify the specific download and upload speeds provided or received as of [July 1, 2021].” Iowa Admin. Code r. 129—20.5(8).

Please return the completed form and any supporting evidence or information to [ociogrants@iowa.gov](mailto:ociogrants@iowa.gov).

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<sup>2</sup>See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.

Please note that you are under no legal obligation to respond to this request for information. Generally, pursuant to applicable administrative rules, any affected person or party is free to submit evidence or information to the Office in support of or in opposition to an appeal within 20 days after the appeal has been posted to [ocio.iowa.gov/broadband](https://ocio.iowa.gov/broadband). Iowa Admin. Code r. 129—20.5(3). However, this Office is affirmatively reaching out to notify you of the appeal, of the circumstances surrounding the appeal, and to solicit your feedback and position. If this Office does not receive your response via Exhibit A of the Form by **August 16, 2021** (10 business days from the date of this letter), the Office will make a final decision based on the evidence and information currently available to it. Iowa Admin. Code r. 129—20.5(4), (5).

OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

Office of the Chief Information Officer,  
State of Iowa

<b>EXHIBIT A</b> <b>Affirmation of Service or Lack of Service in Census Blocks</b> <b>Broadband Grants Program Broadband Availability Map Challenge Process</b>	
<b>A. RESPONDENT INFORMATION</b>	
Company Name Address City State Zip	Kalona Cooperative Telephone Corporation 510 B Ave, PO Box 1208 Kalona Iowa 52247
<b>B. DESIGNATED CONTACT INFORMATION</b>	
Contact Name Contact Phone Number Contact Email	Casey Peck 319-656-3668 <a href="mailto:casey.peck@kctc.net">casey.peck@kctc.net</a>
<b>C. AFFIRMATION</b>	
In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission: Company, consistent with the representations made in this form, and regardless of whether your company's prior reporting to the FCC or State of Iowa was correct or in error, meets one of the following criteria in each of the identified census blocks as of July 1, 2021: 1. Company Facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or 2. Company did NOT offer or Facilitate material Broadband service.	
Please indicate the speeds offered for each census block on the Affirmation tab.	
<b>D. ADDITIONAL EXPLANATION</b> (To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.	
<b>E. SIGNATURE*</b> By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.	
<b>Authorized Signature:</b>	Casey Peck
<b>Title:</b>	CFO/GM
<b>Date:</b>	8/17/2021

\*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.

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<b>Facilitate</b>	A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does <i>not</i> pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is <i>not</i> a basis for appeal.
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[illegible]

August 11, 2021

Office of the Chief Information Officer of the State of Iowa  
c/o Matt Behrens  
200 E. Grand Avenue  
Des Moines, IA 50309

LTD Broadband LLC  
Corey Hauer  
coreyhauer@gmail.com  
(Sent via email only)

To whom it may concern:

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<sup>1</sup>See Iowa Code §§ 8B.1(12), 8B.10. See also Iowa Admin. Code r. 129—20.1, 20.3, 20.4.



minimum upload speed is applicable for Tier 2.

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Through the official publication of V4 of the Map, the Office triggered the challenge process it is required by law to administer.<sup>2</sup> Pursuant to applicable administrative rules, within 20 days after the Office’s official publication of V4 of the Map, “any person or party aggrieved or adversely affected by such determination may challenge the office’s finding by filing a notice of appeal with the office” along with all evidence or information supporting their appeal. Iowa Admin. Code r. 129—20.5(1). Specifically, interested parties were permitted to provide the Office with evidence and information of the following: broadband is unavailable from a provider listed for the area (census block); or, that broadband speed is not as advertised.

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  - a) Confirm that your firm Facilitated Broadband service to the Census Blocks identified in Exhibit A as of July 1, 2021, and indicate the speeds at which your firm facilitated broadband service in those blocks. For purposes of this representation, “‘Facilitate’ means a communication service provider’s ability to provide broadband service at or above the download and upload speeds specified in the definition of targeted service area in this section to a home, farm, school, or business **within a commercially reasonable time and at a commercially reasonable price upon request by a consumer.**” Iowa Code § 8B.1(5) (emphasis added).
  - b) Fully complete all other aspects of the Form.
- 2) In addition to the form, please also submit any other evidence or information in your possession to the Office that supports your prior representations to the Office regarding the Census Blocks identified in Exhibit A. Examples of evidence and information the Office would consider particularly probative include “Bills or invoices provided to or received by customers in the applicable census block(s) which identify the specific download and upload speeds provided or received as of [July 1, 2021].” Iowa Admin. Code r. 129—20.5(8).

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<sup>2</sup>See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.

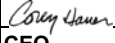
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Sincerely,

Office of the Chief Information Officer,  
State of Iowa

<b>EXHIBIT A</b> <b>Affirmation of Service or Lack of Service in Census Blocks</b> <b>Broadband Grants Program Broadband Availability Map Challenge Process</b>	
<b>A. RESPONDENT INFORMATION</b>	
Company Name	LTD Broadband LLC
Address	69 Teahouse Street
City	Las Vegas
State	NV
Zip	89138
<b>B. DESIGNATED CONTACT INFORMATION</b>	
Contact Name	Corey Hauer
Contact Phone Number	507-318-0143
Contact Email	<a href="mailto:coreyhauer@ltdbroadband.com">coreyhauer@ltdbroadband.com</a>
<b>C. AFFIRMATION</b>	
<p>In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission:</p> <p>Company, consistent with the representations made in this form, and regardless of whether your company's prior reporting to the FCC or State of Iowa was correct or in error, meets one of the following criteria in each of the identified census blocks as of July 1, 2021:</p> <p>1. Company Facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or</p> <p>2. Company did NOT offer or Facilitate material Broadband service.</p>	
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<b>E. SIGNATURE*</b> By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.	
Authorized Signature:	
Title:	CEO
Date:	8/16/2021

\*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.

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[illegible]

August 11, 2021

Office of the Chief Information Officer of the State of Iowa  
c/o Matt Behrens  
200 E. Grand Avenue  
Des Moines, IA 50309

Mediacom Iowa LLC  
Thomas Larsen  
tlarsen@mediacomcc.com  
(Sent via email only)

To whom it may concern:

This is a letter of inquiry concerning your firm's prior reporting to the State of Iowa Office of the Chief Information Officer ("OCIO" or "Office") regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 ("V4") of the Statewide Broadband Availability Map ("Map"). The data reflected on V4 of the Map was either (1) provided by you to the Office's contractor ("Connected Nation") during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at <https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process> (see Docket Numbers 21-016, 21-020, 21-032, 21-033, 21-034, 21-035, 21-050, 21-054, 21-088, 21-089, 21-093, 21-094, 21-095). **To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 16, 2021.**

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  - a) Confirm that your firm Facilitated Broadband service to the Census Blocks identified in Exhibit A as of July 1, 2021, and indicate the speeds at which your firm facilitated broadband service in those blocks. For purposes of this representation, “‘Facilitate’ means a communication service provider’s ability to provide broadband service at or above the download and upload speeds specified in the definition of targeted service area in this section to a home, farm, school, or business **within a commercially reasonable time and at a commercially reasonable price upon request by a consumer.**” Iowa Code § 8B.1(5) (emphasis added).
  - b) Fully complete all other aspects of the Form.
- 2) In addition to the form, please also submit any other evidence or information in your possession to the Office that supports your prior representations to the Office regarding the Census Blocks identified in Exhibit A. Examples of evidence and information the Office would consider particularly probative include “Bills or invoices provided to or received by customers in the applicable census block(s) which identify the specific download and upload speeds provided or received as of [July 1, 2021].” Iowa Admin. Code r. 129—20.5(8).

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<sup>2</sup>See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.

Please return the completed form and any supporting evidence or information to [ociogrants@iowa.gov](mailto:ociogrants@iowa.gov).

Please note that you are under no legal obligation to respond to this request for information. Generally, pursuant to applicable administrative rules, any affected person or party is free to submit evidence or information to the Office in support of or in opposition to an appeal within 20 days after the appeal has been posted to [ocio.iowa.gov/broadband](http://ocio.iowa.gov/broadband). Iowa Admin. Code r. 129—20.5(3). However, this Office is affirmatively reaching out to notify you of the appeal, of the circumstances surrounding the appeal, and to solicit your feedback and position. If this Office does not receive your response via Exhibit A of the Form by **August 16, 2021** (10 business days from the date of this letter), the Office will make a final decision based on the evidence and information currently available to it. Iowa Admin. Code r. 129—20.5(4), (5).

OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

Office of the Chief Information Officer,  
State of Iowa

<b>EXHIBIT A</b> <b>Affirmation of Service or Lack of Service in Census Blocks</b> <b>Broadband Grants Program Broadband Availability Map Challenge Process</b>	
<b>A. RESPONDENT INFORMATION</b>	
Company Name Address City State Zip	Mediacom Iowa LLC 1 Mediacom Way Chester New York 10918
<b>B. DESIGNATED CONTACT INFORMATION</b>	
Contact Name Contact Phone Number Contact Email	Christopher Lord 850.934.2551 clord@mediacomcc.com
<b>C. AFFIRMATION</b>	
In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission: Company, consistent with the representations made in this form, and regardless of whether your company's prior reporting to the FCC or State of Iowa was correct or in error, meets one of the following criteria in each of the identified census blocks as of July 1, 2021: 1. Company Facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or 2. Company did NOT offer or Facilitate material Broadband service.	
Please indicate the speeds offered for each census block on the Affirmation tab.	
<b>D. ADDITIONAL EXPLANATION</b> (To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.	
We have attached an additional sheet that shows the serviceable addresses in the census blocks	
<b>E. SIGNATURE*</b> By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.	
<b>Authorized Signature:</b>	Christopher Lord
<b>Title:</b>	Director, Government Partnership Opportunities
<b>Date:</b>	8/13/2021

\*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.



**Please familiarize yourself with the following terms prior to determining whether broadband service is being Facilitated to the census block.**

**Facilitate**

A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does *not* pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is *not* a basis for appeal.

CENSUS BLOCK ID	Do you Facilitate service to more than 10% of the geographic area of the Census Block?	Download Speed	Upload Speed
191530102033108	Yes	1000 Mbps	50 Mbps
190059603004004	Yes	1000 Mbps	50 Mbps
191030103021002	Yes	1000 Mbps	50 Mbps
190490502003013	Yes	1000 Mbps	50 Mbps
190490502003069	Yes	1000 Mbps	50 Mbps
190490502001093	Yes	1000 Mbps	50 Mbps
190490502003069	Yes	1000 Mbps	50 Mbps
190490502001089	Yes	1000 Mbps	50 Mbps
190490502003048	Yes	1000 Mbps	50 Mbps
190490502001102	Yes	1000 Mbps	50 Mbps

August 12, 2021

Office of the Chief Information Officer of the State of Iowa  
c/o Matt Behrens  
200 E. Grand Avenue  
Des Moines, IA 50309

Natel  
Mike Schill  
mike@natel.net  
(Sent via email only)

OCIO did not receive a response from this provider.

To whom it may concern:

This is a letter of inquiry concerning your firm's prior reporting to the State of Iowa Office of the Chief Information Officer ("OCIO" or "Office") regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 ("V4") of the Statewide Broadband Availability Map ("Map"). The data reflected on V4 of the Map was either (1) provided by you to the Office's contractor ("Connected Nation") during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at <https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process> (see Docket Numbers 21-047, 21-1002). **To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 17, 2021.**

On July 1, 2021, the Office published the final version of V4 of the Map, which identifies where Broadband service was offered or Facilitated at a tier 1, tier 2, or tier 3 speed as of July 1, 2021.<sup>1</sup> V4 of the Map, and a detailed background of the same, can be found at: <https://ocio.iowa.gov/broadband-availability-map-version-4>. Overall, the new map reflects Targeted Service Areas defined as a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds. The tier speeds are defined as follows:

**"Tier 1"** means a maximum download speed of less than 25 Mbps and a maximum upload speed of less than three Mbps.

**"Tier 2"** means a minimum download speed of greater than or equal to 25 Mbps but less than 50 Mbps. No

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<sup>1</sup>See Iowa Code §§ 8B.1(12), 8B.10. See also Iowa Admin. Code r. 129—20.1, 20.3, 20.4.

minimum upload speed is applicable for Tier 2.

“**Tier 3**” means a minimum download speed of greater than or equal to 50 Mbps but less than 80 Mbps. No minimum upload speed is applicable for Tier 3.

“**Non-TSA**” means a census block in which speeds are facilitated at greater than or equal to 80 Mbps.

Through the official publication of V4 of the Map, the Office triggered the challenge process it is required by law to administer.<sup>2</sup> Pursuant to applicable administrative rules, within 20 days after the Office’s official publication of V4 of the Map, “any person or party aggrieved or adversely affected by such determination may challenge the office’s finding by filing a notice of appeal with the office” along with all evidence or information supporting their appeal. Iowa Admin. Code r. 129—20.5(1). Specifically, interested parties were permitted to provide the Office with evidence and information of the following: broadband is unavailable from a provider listed for the area (census block); or, that broadband speed is not as advertised.

V4 of the Map currently shows that service is Facilitated at either a tier 1, tier 2, or tier 3 speed per designated census block. As part of the above-outlined process, OCIO received a formal notice of appeal and supporting evidence or information from one or more Iowa residents or Communications Service Provider, claiming that Broadband service is not offered or Facilitated at that speed tier.

At this time, the Office requests your assistance in making an accurate determination as to whether your firm facilitates broadband service at the designated speed tier for 10% or more of the geographic area of each challenged census block as of July 1, 2021 to the Census Blocks identified in Exhibit A. To that end, the Office requests that you:

- 1) Complete and return the attached Affirmation of Service or Lack of Service in Census Blocks Broadband Grants Program Broadband Availability Map Challenge Process Form (see Exhibit A, Affirmation tab), by **August 17, 2021**. Pursuant to this form, OCIO requests that a representative with legal authority to bind your firm:
  - a) Confirm that your firm Facilitated Broadband service to the Census Blocks identified in Exhibit A as of July 1, 2021, and indicate the speeds at which your firm facilitated broadband service in those blocks. For purposes of this representation, “‘Facilitate’ means a communication service provider’s ability to provide broadband service at or above the download and upload speeds specified in the definition of targeted service area in this section to a home, farm, school, or business **within a commercially reasonable time and at a commercially reasonable price upon request by a consumer.**” Iowa Code § 8B.1(5) (emphasis added).
  - b) Fully complete all other aspects of the Form.
- 2) In addition to the form, please also submit any other evidence or information in your possession to the Office that supports your prior representations to the Office regarding the Census Blocks identified in Exhibit A. Examples of evidence and information the Office would consider particularly probative include “Bills or invoices provided to or received by customers in the applicable census block(s) which identify the specific download and upload speeds provided or received as of [July 1, 2021].” Iowa Admin. Code r. 129—20.5(8).

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<sup>2</sup>See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.

Please return the completed form and any supporting evidence or information to [ociogrants@iowa.gov](mailto:ociogrants@iowa.gov).

Please note that you are under no legal obligation to respond to this request for information. Generally, pursuant to applicable administrative rules, any affected person or party is free to submit evidence or information to the Office in support of or in opposition to an appeal within 20 days after the appeal has been posted to [ocio.iowa.gov/broadband](http://ocio.iowa.gov/broadband). Iowa Admin. Code r. 129—20.5(3). However, this Office is affirmatively reaching out to notify you of the appeal, of the circumstances surrounding the appeal, and to solicit your feedback and position. If this Office does not receive your response via Exhibit A of the Form by **August 17, 2021**, the Office will make a final decision based on the evidence and information currently available to it. Iowa Admin. Code r. 129—20.5(4), (5).

OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

Office of the Chief Information Officer,  
State of Iowa

<b>EXHIBIT A</b> <b>Affirmation of Service or Lack of Service in Census Blocks</b> <b>Broadband Grants Program Broadband Availability Map Challenge Process</b>	
<b>A. RESPONDENT INFORMATION</b>	
Company Name Address City State Zip	Natel, Inc.     <div style="color: red; text-align: center;">OCIO did not receive a response from this provider.</div>
<b>B. DESIGNATED CONTACT INFORMATION</b>	
Contact Name Contact Phone Number Contact Email	
<b>C. AFFIRMATION</b>	
<p>In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission:</p> <p>Company, consistent with the representations made in this form, and regardless of whether your company's prior reporting to the FCC or State of Iowa was correct or in error, meets one of the following criteria in each of the identified census blocks as of July 1, 2021:</p> <ol style="list-style-type: none"> <li>1. Company Facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or</li> <li>2. Company did NOT offer or Facilitate material Broadband service.</li> </ol>	
Please indicate the speeds offered for each census block on the Affirmation tab.	
<b>D. ADDITIONAL EXPLANATION</b> (To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.	
<b>E. SIGNATURE*</b> By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.	
<b>Authorized Signature:</b>	
<b>Title:</b>	
<b>Date:</b>	

\*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.

**Please familiarize yourself with the following terms prior to determining whether broadband service is being Facilitated to the census block.**

<p><b>Facilitate</b></p>	<p>A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does <i>not</i> pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is <i>not</i> a basis for appeal.</p>
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Facilitate	<p>A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does <i>not</i> pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is <i>not</i> a basis for appeal.</p>
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[illegible]

August 11, 2021

Office of the Chief Information Officer of the State of Iowa  
c/o Matt Behrens  
200 E. Grand Avenue  
Des Moines, IA 50309

Night Owl Wireless, LLC  
Andrew Willey  
andy@nightowlpcs.com  
(Sent via email only)

OCIO did not receive a response from this provider.

To whom it may concern:

This is a letter of inquiry concerning your firm's prior reporting to the State of Iowa Office of the Chief Information Officer ("OCIO" or "Office") regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 ("V4") of the Statewide Broadband Availability Map ("Map"). The data reflected on V4 of the Map was either (1) provided by you to the Office's contractor ("Connected Nation") during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at <https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process> (see Docket Numbers 21-002). **To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 16, 2021.**

On July 1, 2021, the Office published the final version of V4 of the Map, which identifies where Broadband service was offered or Facilitated at a tier 1, tier 2, or tier 3 speed as of July 1, 2021.<sup>1</sup> V4 of the Map, and a detailed background of the same, can be found at: <https://ocio.iowa.gov/broadband-availability-map-version-4>. Overall, the new map reflects Targeted Service Areas defined as a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds. The tier speeds are defined as follows:

**"Tier 1"** means a maximum download speed of less than 25 Mbps and a maximum upload speed of less than three Mbps.

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<sup>1</sup>See Iowa Code §§ 8B.1(12), 8B.10. See also Iowa Admin. Code r. 129—20.1, 20.3, 20.4.

“**Tier 3**” means a minimum download speed of greater than or equal to 50 Mbps but less than 80 Mbps. No minimum upload speed is applicable for Tier 3.

“**Non-TSA**” means a census block in which speeds are facilitated at greater than or equal to 80 Mbps.

Through the official publication of V4 of the Map, the Office triggered the challenge process it is required by law to administer.<sup>2</sup> Pursuant to applicable administrative rules, within 20 days after the Office’s official publication of V4 of the Map, “any person or party aggrieved or adversely affected by such determination may challenge the office’s finding by filing a notice of appeal with the office” along with all evidence or information supporting their appeal. Iowa Admin. Code r. 129—20.5(1). Specifically, interested parties were permitted to provide the Office with evidence and information of the following: broadband is unavailable from a provider listed for the area (census block); or, that broadband speed is not as advertised.

V4 of the Map currently shows that service is Facilitated at either a tier 1, tier 2, or tier 3 speed per designated census block. As part of the above-outlined process, OCIO received a formal notice of appeal and supporting evidence or information from one or more Iowa residents or Communications Service Provider, claiming that Broadband service is not offered or Facilitated at that speed tier.

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  - a) Confirm that your firm Facilitated Broadband service to the Census Blocks identified in Exhibit A as of July 1, 2021, and indicate the speeds at which your firm facilitated broadband service in those blocks. For purposes of this representation, “‘Facilitate’ means a communication service provider’s ability to provide broadband service at or above the download and upload speeds specified in the definition of targeted service area in this section to a home, farm, school, or business **within a commercially reasonable time and at a commercially reasonable price upon request by a consumer.**” Iowa Code § 8B.1(5) (emphasis added).
  - b) Fully complete all other aspects of the Form.
- 2) In addition to the form, please also submit any other evidence or information in your possession to the Office that supports your prior representations to the Office regarding the Census Blocks identified in Exhibit A. Examples of evidence and information the Office would consider particularly probative include “Bills or invoices provided to or received by customers in the applicable census block(s) which identify the specific download and upload speeds provided or received as of [July 1, 2021].” Iowa Admin. Code r. 129—20.5(8).

Please return the completed form and any supporting evidence or information to [ociogrants@iowa.gov](mailto:ociogrants@iowa.gov).

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<sup>2</sup>See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.



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OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

Office of the Chief Information Officer,  
State of Iowa

<b>EXHIBIT A</b> <b>Affirmation of Service or Lack of Service in Census Blocks</b> <b>Broadband Grants Program Broadband Availability Map Challenge Process</b>	
<b>A. RESPONDENT INFORMATION</b>	
Company Name Address City State Zip	Night Owl Wireless, LLC   <div style="color: red; text-align: center; font-weight: bold;">OCIO did not receive a response from this provider.</div>
<b>B. DESIGNATED CONTACT INFORMATION</b>	
Contact Name Contact Phone Number Contact Email	
<b>C. AFFIRMATION</b>	
<p>In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission:</p> <p>Company, consistent with the representations made in this form, and regardless of whether your company's prior reporting to the FCC or State of Iowa was correct or in error, meets one of the following criteria in each of the identified census blocks as of July 1, 2021:</p> <p>1. Company Facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or</p> <p>2. Company did NOT offer or Facilitate material Broadband service.</p>	
Please indicate the speeds offered for each census block on the Affirmation tab.	
<b>D. ADDITIONAL EXPLANATION</b> (To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.	
<b>E. SIGNATURE*</b> By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.	
<b>Authorized Signature:</b>	
<b>Title:</b>	
<b>Date:</b>	

\*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.

**Please familiarize yourself with the following terms prior to determining whether broadband service is being Facilitated to the census block.**

<b>Facilitate</b>	<p>A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does <i>not</i> pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is <i>not</i> a basis for appeal.</p>
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<b>Facilitate</b>	<p>A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does <i>not</i> pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is <i>not</i> a basis for appeal.</p>
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[illegible]

August 11, 2021

Office of the Chief Information Officer of the State of Iowa  
c/o Matt Behrens  
200 E. Grand Avenue  
Des Moines, IA 50309

Northwest Communications, Inc.  
Chase Cox  
ccox@ncn.net  
(Sent via email only)

To whom it may concern:

This is a letter of inquiry concerning your firm's prior reporting to the State of Iowa Office of the Chief Information Officer ("OCIO" or "Office") regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 ("V4") of the Statewide Broadband Availability Map ("Map"). The data reflected on V4 of the Map was either (1) provided by you to the Office's contractor ("Connected Nation") during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at <https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process> (see Docket Numbers 21-001, 21-003). **To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 16, 2021.**

On July 1, 2021, the Office published the final version of V4 of the Map, which identifies where Broadband service was offered or Facilitated at a tier 1, tier 2, or tier 3 speed as of July 1, 2021.<sup>1</sup> V4 of the Map, and a detailed background of the same, can be found at: <https://ocio.iowa.gov/broadband-availability-map-version-4>. Overall, the new map reflects Targeted Service Areas defined as a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds. The tier speeds are defined as follows:

**"Tier 1"** means a maximum download speed of less than 25 Mbps and a maximum upload speed of less than three Mbps.

**"Tier 2"** means a minimum download speed of greater than or equal to 25 Mbps but less than 50 Mbps. No

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<sup>1</sup>See Iowa Code §§ 8B.1(12), 8B.10. See also Iowa Admin. Code r. 129—20.1, 20.3, 20.4.

minimum upload speed is applicable for Tier 2.

“**Tier 3**” means a minimum download speed of greater than or equal to 50 Mbps but less than 80 Mbps. No minimum upload speed is applicable for Tier 3.

“**Non-TSA**” means a census block in which speeds are facilitated at greater than or equal to 80 Mbps.

Through the official publication of V4 of the Map, the Office triggered the challenge process it is required by law to administer.<sup>2</sup> Pursuant to applicable administrative rules, within 20 days after the Office’s official publication of V4 of the Map, “any person or party aggrieved or adversely affected by such determination may challenge the office’s finding by filing a notice of appeal with the office” along with all evidence or information supporting their appeal. Iowa Admin. Code r. 129—20.5(1). Specifically, interested parties were permitted to provide the Office with evidence and information of the following: broadband is unavailable from a provider listed for the area (census block); or, that broadband speed is not as advertised.

V4 of the Map currently shows that service is Facilitated at either a tier 1, tier 2, or tier 3 speed per designated census block. As part of the above-outlined process, OCIO received a formal notice of appeal and supporting evidence or information from one or more Iowa residents or Communications Service Provider, claiming that Broadband service is not offered or Facilitated at that speed tier.

At this time, the Office requests your assistance in making an accurate determination as to whether your firm facilitates broadband service at the designated speed tier for 10% or more of the geographic area of each challenged census block as of July 1, 2021 to the Census Blocks identified in Exhibit A. To that end, the Office requests that you:

- 1) Complete and return the attached Affirmation of Service or Lack of Service in Census Blocks Broadband Grants Program Broadband Availability Map Challenge Process Form (see Exhibit A, Affirmation tab), by **August 16, 2021**. Pursuant to this form, OCIO requests that a representative with legal authority to bind your firm:
  - a) Confirm that your firm Facilitated Broadband service to the Census Blocks identified in Exhibit A as of July 1, 2021, and indicate the speeds at which your firm facilitated broadband service in those blocks. For purposes of this representation, “‘Facilitate’ means a communication service provider’s ability to provide broadband service at or above the download and upload speeds specified in the definition of targeted service area in this section to a home, farm, school, or business **within a commercially reasonable time and at a commercially reasonable price upon request by a consumer.**” Iowa Code § 8B.1(5) (emphasis added).
  - b) Fully complete all other aspects of the Form.
- 2) In addition to the form, please also submit any other evidence or information in your possession to the Office that supports your prior representations to the Office regarding the Census Blocks identified in Exhibit A. Examples of evidence and information the Office would consider particularly probative include “Bills or invoices provided to or received by customers in the applicable census block(s) which identify the specific download and upload speeds provided or received as of [July 1, 2021].” Iowa Admin. Code r. 129—20.5(8).

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<sup>2</sup>See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.

Please return the completed form and any supporting evidence or information to [ociogrants@iowa.gov](mailto:ociogrants@iowa.gov).

Please note that you are under no legal obligation to respond to this request for information. Generally, pursuant to applicable administrative rules, any affected person or party is free to submit evidence or information to the Office in support of or in opposition to an appeal within 20 days after the appeal has been posted to [ocio.iowa.gov/broadband](http://ocio.iowa.gov/broadband). Iowa Admin. Code r. 129—20.5(3). However, this Office is affirmatively reaching out to notify you of the appeal, of the circumstances surrounding the appeal, and to solicit your feedback and position. If this Office does not receive your response via Exhibit A of the Form by **August 16, 2021** (10 business days from the date of this letter), the Office will make a final decision based on the evidence and information currently available to it. Iowa Admin. Code r. 129—20.5(4), (5).

OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

Office of the Chief Information Officer,  
State of Iowa

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**EXHIBIT A**  
**Affirmation of Service or Lack of Service in Census Blocks**  
**Broadband Grants Program Broadband Availability Map Challenge Process**

**A. RESPONDENT INFORMATION**

Company Name	Northwest Communications, Inc.
Address	844 Wood St
City	Havelock
State	Iowa
Zip	50546

**B. DESIGNATED CONTACT INFORMATION**

Contact Name	Chase Cox
Contact Phone Number	712-776-2222
Contact Email	<a href="mailto:ccox@ncn.net">ccox@ncn.net</a>

**C. AFFIRMATION**

In signing and submitting this form, the above-identified company, and its duly authorized representative signing or  
thereof, hereby affirms under penalty of perjury that, as represented in its submission:  
Company, consistent with the representations made in this form, and regardless of whether your company's prior reporting to  
to the FCC or State of Iowa was correct or in error, meets one of the following criteria in each of the identified census blocks  
as of July 1, 2021:

1. Company Facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10

Please indicate the speeds offered for each census block on the Affirmation tab.

**D. ADDITIONAL EXPLANATION** To the extent you believe additional explanation is required to ensure that you are  
communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your  
above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.

Our speed tests show in the attached to an existing customer in CB 191610801002015 and a customer across the street to  
CB 191610801002027. These were remote tests and no onsite tweaking. Speeds are displayed in lower left hand por  
screen. We feel confident in the capacity we have submitted. With additional capacity as we can see.



**E. SIGNATURE\*** By typing your full name you are affixing your signature to this form and attesting to the  
accuracy of the information submitted herein.

Authorized Signature:	Chase W. Cox
Title:	CTO
Date:	8/16/2021




PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, if applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for

Census block 191610801002015



Account	161009643	Data	IPv4 Address	Calls in last 30d
Location ID	161009643:402 MAPLE ST	WIRELESS	206.72.40.219	-
Phone No.	712-661-9594	INTERNET 5.12.5	IPv6 Address	CommandIQ
Email	kcoyale71@gmail.com	Voice	-	-
Address	402 MAPLE ST, EARLY, IA, 50535, USA	-	PPPoE Username	-
		Video	-	






Overview  
1 Issue(s)  
1 Warning(s)





Service  
Good ↓ Down  
Good ↑ Up  
Speed Test ran 0 second ago



Router  
RG -844E-1



Wi-Fi  
3  
SSIDs




Devices  
1  
Connected


DataVideoVoice


Run Speed Test

Run Latency Test

Traffic Reports

Speed Test(ran 0 second ago)

SPEEDTEST powered by  
OOKLA Privacy Policy

 Download Speed 59.58 Mbps (Good). Upload Speed 22.05 Mbps (Good)





**Census Block** 191610801002027 (Customer tested below, directly across the street from this census block, we have none in the actual CB, however 4 customers directly across the street. This census block is two blocks from our tower and easily served if requested.)

Account161009562

Location ID161009562:209 OAK

Phone No.712-660-1513

Emailsnyder\_kathy@hotmail.com

Address209 OAK, EARLY, IA, 50535, USA

Data

WIRELESS

INTERNET 5.12.5

Voice-

Video-

IPv4 Address206.72.40.199

IPv6 Address-

PPPoE Username-

Calls in last 30d-

CommandIQ-

Overview

1 Issue(s)

4 Warning(s)

Service

Good ↓ Down

Good ↑ Up

Speed Test ran 0 second ago

Router

RG -844E-1

Wi-Fi

3

SSIDs

Devices

6

Connected

Data

Video

Voice

Run Speed Test

Run Latency Test

Traffic Reports

Speed Test

(ran 0 second ago)

SPEEDTEST

powered

[OOKLA Privacy Policy](#)

✔ Download Speed 75.67 Mbps (Good). Upload Speed 23.92 Mbps (Good)

August 11, 2021

Office of the Chief Information Officer of the State of Iowa  
c/o Matt Behrens  
200 E. Grand Avenue  
Des Moines, IA 50309

Rise Broadband  
Casey Arnold  
carnold@risebroadband.com  
(Sent via email only)

To whom it may concern:

This is a letter of inquiry concerning your firm's prior reporting to the State of Iowa Office of the Chief Information Officer ("OCIO" or "Office") regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 ("V4") of the Statewide Broadband Availability Map ("Map"). The data reflected on V4 of the Map was either (1) provided by you to the Office's contractor ("Connected Nation") during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at <https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process> (see Docket Numbers 21-005, 21-007, 21-011, 21-012, 21-013, 21-036, 21-049, 21-050, 21-054, 21-089, 21-093, 21-094, 21-098). **To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 16, 2021.**

On July 1, 2021, the Office published the final version of V4 of the Map, which identifies where Broadband service was offered or Facilitated at a tier 1, tier 2, or tier 3 speed as of July 1, 2021.<sup>1</sup> V4 of the Map, and a detailed background of the same, can be found at: <https://ocio.iowa.gov/broadband-availability-map-version-4>. Overall, the new map reflects Targeted Service Areas defined as a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds. The tier speeds are defined as follows:

**"Tier 1"** means a maximum download speed of less than 25 Mbps and a maximum upload speed of less than three Mbps.

**"Tier 2"** means a minimum download speed of greater than or equal to 25 Mbps but less than 50 Mbps. No

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<sup>1</sup>See Iowa Code §§ 8B.1(12), 8B.10. See also Iowa Admin. Code r. 129—20.1, 20.3, 20.4.

minimum upload speed is applicable for Tier 2.

“**Tier 3**” means a minimum download speed of greater than or equal to 50 Mbps but less than 80 Mbps. No minimum upload speed is applicable for Tier 3.

“**Non-TSA**” means a census block in which speeds are facilitated at greater than or equal to 80 Mbps.

Through the official publication of V4 of the Map, the Office triggered the challenge process it is required by law to administer.<sup>2</sup> Pursuant to applicable administrative rules, within 20 days after the Office’s official publication of V4 of the Map, “any person or party aggrieved or adversely affected by such determination may challenge the office’s finding by filing a notice of appeal with the office” along with all evidence or information supporting their appeal. Iowa Admin. Code r. 129—20.5(1). Specifically, interested parties were permitted to provide the Office with evidence and information of the following: broadband is unavailable from a provider listed for the area (census block); or, that broadband speed is not as advertised.

V4 of the Map currently shows that service is Facilitated at either a tier 1, tier 2, or tier 3 speed per designated census block. As part of the above-outlined process, OCIO received a formal notice of appeal and supporting evidence or information from one or more Iowa residents or Communications Service Provider, claiming that Broadband service is not offered or Facilitated at that speed tier.

At this time, the Office requests your assistance in making an accurate determination as to whether your firm facilitates broadband service at the designated speed tier for 10% or more of the geographic area of each challenged census block as of July 1, 2021 to the Census Blocks identified in Exhibit A. To that end, the Office requests that you:

- 1) Complete and return the attached Affirmation of Service or Lack of Service in Census Blocks Broadband Grants Program Broadband Availability Map Challenge Process Form (see Exhibit A, Affirmation tab), by **August 16, 2021**. Pursuant to this form, OCIO requests that a representative with legal authority to bind your firm:
  - a) Confirm that your firm Facilitated Broadband service to the Census Blocks identified in Exhibit A as of July 1, 2021, and indicate the speeds at which your firm facilitated broadband service in those blocks. For purposes of this representation, “‘Facilitate’ means a communication service provider’s ability to provide broadband service at or above the download and upload speeds specified in the definition of targeted service area in this section to a home, farm, school, or business **within a commercially reasonable time and at a commercially reasonable price upon request by a consumer.**” Iowa Code § 8B.1(5) (emphasis added).
  - b) Fully complete all other aspects of the Form.
- 2) In addition to the form, please also submit any other evidence or information in your possession to the Office that supports your prior representations to the Office regarding the Census Blocks identified in Exhibit A. Examples of evidence and information the Office would consider particularly probative include “Bills or invoices provided to or received by customers in the applicable census block(s) which identify the specific download and upload speeds provided or received as of [July 1, 2021].” Iowa Admin. Code r. 129—20.5(8).

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<sup>2</sup>See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.

Please return the completed form and any supporting evidence or information to [ociogrants@iowa.gov](mailto:ociogrants@iowa.gov).

Please note that you are under no legal obligation to respond to this request for information. Generally, pursuant to applicable administrative rules, any affected person or party is free to submit evidence or information to the Office in support of or in opposition to an appeal within 20 days after the appeal has been posted to [ocio.iowa.gov/broadband](http://ocio.iowa.gov/broadband). Iowa Admin. Code r. 129—20.5(3). However, this Office is affirmatively reaching out to notify you of the appeal, of the circumstances surrounding the appeal, and to solicit your feedback and position. If this Office does not receive your response via Exhibit A of the Form by **August 16, 2021** (10 business days from the date of this letter), the Office will make a final decision based on the evidence and information currently available to it. Iowa Admin. Code r. 129—20.5(4), (5).

OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

Office of the Chief Information Officer,  
State of Iowa

<b>EXHIBIT A</b> <b>Affirmation of Service or Lack of Service in Census Blocks</b> <b>Broadband Grants Program Broadband Availability Map Challenge Process</b>	
<b>A. RESPONDENT INFORMATION</b>	
Company Name	Rise Broadband
Address	61 Inverness Dr E Suite 250
City	Englewood
State	CO
Zip	80112
<b>B. DESIGNATED CONTACT INFORMATION</b>	
Contact Name	Jeff Kohler
Contact Phone Number	303-945-7599
Contact Email	<a href="mailto:jkohler@risebroadband.com">jkohler@risebroadband.com</a>
<b>C. AFFIRMATION</b>	
<p>In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission:</p> <p>Company, consistent with the representations made in this form, and regardless of whether your company's prior reporting to the FCC or State of Iowa was correct or in error, meets one of the following criteria in each of the identified census blocks as of July 1, 2021:</p> <p>1. Company Facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or</p> <p>2. Company did NOT offer or Facilitate material Broadband service.</p>	
Please indicate the speeds offered for each census block on the Affirmation tab.	
<b>D. ADDITIONAL EXPLANATION</b> (To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.	
<b>E. SIGNATURE*</b> By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.	
Authorized Signature:	Jeff Kohler
Title:	Chief Development Officer
Date:	8/16/2021

\*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.

**Please familiarize yourself with the following terms prior to determining whether broadband service is being Facilitated to the census block.**

<b>Facilitate</b>	A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does <i>not</i> pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is <i>not</i> a basis for appeal.
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<b>Facilitate</b>	A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does <i>not</i> pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is <i>not</i> a basis for appeal.
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[illegible]

August 12, 2021

Office of the Chief Information Officer of the State of Iowa  
c/o Matt Behrens  
200 E. Grand Avenue  
Des Moines, IA 50309

Rise

Casey Arnold  
carnold@risebroadband.com  
(Sent via email only)

OCIO did not receive a response from this provider.

To whom it may concern:

This is a letter of inquiry concerning your firm's prior reporting to the State of Iowa Office of the Chief Information Officer ("OCIO" or "Office") regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 ("V4") of the Statewide Broadband Availability Map ("Map"). The data reflected on V4 of the Map was either (1) provided by you to the Office's contractor ("Connected Nation") during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at <https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process> (see Docket Numbers 21-047, 21-1002). **To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 17, 2021.**

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minimum upload speed is applicable for Tier 2.

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  - b) Fully complete all other aspects of the Form.
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<sup>2</sup>See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.



Please return the completed form and any supporting evidence or information to [ociogrants@iowa.gov](mailto:ociogrants@iowa.gov).

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OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

Office of the Chief Information Officer,  
State of Iowa

<b>EXHIBIT A</b> <b>Affirmation of Service or Lack of Service in Census Blocks</b> <b>Broadband Grants Program Broadband Availability Map Challenge Process</b>	
<b>A. RESPONDENT INFORMATION</b>	
Company Name Address City State Zip	Rise Broadband     <div style="color: red; text-align: center;">OCIO did not receive a response from this provider.</div>
<b>B. DESIGNATED CONTACT INFORMATION</b>	
Contact Name Contact Phone Number Contact Email	
<b>C. AFFIRMATION</b>	
In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission: Company, consistent with the representations made in this form, and regardless of whether your company's prior reporting to the FCC or State of Iowa was correct or in error, meets one of the following criteria in each of the identified census blocks as of July 1, 2021: 1. Company Facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or 2. Company did NOT offer or Facilitate material Broadband service.	
Please indicate the speeds offered for each census block on the Affirmation tab.	
<b>D. ADDITIONAL EXPLANATION</b> (To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.	
<b>E. SIGNATURE*</b> By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.	
<b>Authorized Signature:</b> <b>Title:</b> <b>Date:</b>	

\*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.

**Please familiarize yourself with the following terms prior to determining whether broadband service is being Facilitated to the census block.**

<b>Facilitate</b>	<p>A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does <i>not</i> pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is <i>not</i> a basis for appeal.</p>
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<p><b>Facilitate</b></p>	<p>A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does <i>not</i> pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is <i>not</i> a basis for appeal.</p>
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[illegible]

August 11, 2021

Office of the Chief Information Officer of the State of Iowa  
c/o Matt Behrens  
200 E. Grand Avenue  
Des Moines, IA 50309

South Slope Cooperative Communications  
Brian Hamacher  
brian.hamacher@southslope.com  
(Sent via email only)

To whom it may concern:

This is a letter of inquiry concerning your firm's prior reporting to the State of Iowa Office of the Chief Information Officer ("OCIO" or "Office") regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 ("V4") of the Statewide Broadband Availability Map ("Map"). The data reflected on V4 of the Map was either (1) provided by you to the Office's contractor ("Connected Nation") during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at <https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process> (see Docket Numbers 21-032, 21-033, 21-034, 21-035). **To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 16, 2021.**

On July 1, 2021, the Office published the final version of V4 of the Map, which identifies where Broadband service was offered or Facilitated at a tier 1, tier 2, or tier 3 speed as of July 1, 2021.<sup>1</sup> V4 of the Map, and a detailed background of the same, can be found at: <https://ocio.iowa.gov/broadband-availability-map-version-4>. Overall, the new map reflects Targeted Service Areas defined as a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds. The tier speeds are defined as follows:

**"Tier 1"** means a maximum download speed of less than 25 Mbps and a maximum upload speed of less than three Mbps.

**"Tier 2"** means a minimum download speed of greater than or equal to 25 Mbps but less than 50 Mbps. No

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<sup>1</sup>See Iowa Code §§ 8B.1(12), 8B.10. See also Iowa Admin. Code r. 129—20.1, 20.3, 20.4.

minimum upload speed is applicable for Tier 2.

“**Tier 3**” means a minimum download speed of greater than or equal to 50 Mbps but less than 80 Mbps. No minimum upload speed is applicable for Tier 3.

“**Non-TSA**” means a census block in which speeds are facilitated at greater than or equal to 80 Mbps.

Through the official publication of V4 of the Map, the Office triggered the challenge process it is required by law to administer.<sup>2</sup> Pursuant to applicable administrative rules, within 20 days after the Office’s official publication of V4 of the Map, “any person or party aggrieved or adversely affected by such determination may challenge the office’s finding by filing a notice of appeal with the office” along with all evidence or information supporting their appeal. Iowa Admin. Code r. 129—20.5(1). Specifically, interested parties were permitted to provide the Office with evidence and information of the following: broadband is unavailable from a provider listed for the area (census block); or, that broadband speed is not as advertised.

V4 of the Map currently shows that service is Facilitated at either a tier 1, tier 2, or tier 3 speed per designated census block. As part of the above-outlined process, OCIO received a formal notice of appeal and supporting evidence or information from one or more Iowa residents or Communications Service Provider, claiming that Broadband service is not offered or Facilitated at that speed tier.

At this time, the Office requests your assistance in making an accurate determination as to whether your firm facilitates broadband service at the designated speed tier for 10% or more of the geographic area of each challenged census block as of July 1, 2021 to the Census Blocks identified in Exhibit A. To that end, the Office requests that you:

- 1) Complete and return the attached Affirmation of Service or Lack of Service in Census Blocks Broadband Grants Program Broadband Availability Map Challenge Process Form (see Exhibit A, Affirmation tab), by **August 16, 2021**. Pursuant to this form, OCIO requests that a representative with legal authority to bind your firm:
  - a) Confirm that your firm Facilitated Broadband service to the Census Blocks identified in Exhibit A as of July 1, 2021, and indicate the speeds at which your firm facilitated broadband service in those blocks. For purposes of this representation, “‘Facilitate’ means a communication service provider’s ability to provide broadband service at or above the download and upload speeds specified in the definition of targeted service area in this section to a home, farm, school, or business **within a commercially reasonable time and at a commercially reasonable price upon request by a consumer.**” Iowa Code § 8B.1(5) (emphasis added).
  - b) Fully complete all other aspects of the Form.
- 2) In addition to the form, please also submit any other evidence or information in your possession to the Office that supports your prior representations to the Office regarding the Census Blocks identified in Exhibit A. Examples of evidence and information the Office would consider particularly probative include “Bills or invoices provided to or received by customers in the applicable census block(s) which identify the specific download and upload speeds provided or received as of [July 1, 2021].” Iowa Admin. Code r. 129—20.5(8).

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<sup>2</sup>See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.

Please return the completed form and any supporting evidence or information to [ociogrants@iowa.gov](mailto:ociogrants@iowa.gov).

Please note that you are under no legal obligation to respond to this request for information. Generally, pursuant to applicable administrative rules, any affected person or party is free to submit evidence or information to the Office in support of or in opposition to an appeal within 20 days after the appeal has been posted to [ocio.iowa.gov/broadband](http://ocio.iowa.gov/broadband). Iowa Admin. Code r. 129—20.5(3). However, this Office is affirmatively reaching out to notify you of the appeal, of the circumstances surrounding the appeal, and to solicit your feedback and position. If this Office does not receive your response via Exhibit A of the Form by **August 16, 2021** (10 business days from the date of this letter), the Office will make a final decision based on the evidence and information currently available to it. Iowa Admin. Code r. 129—20.5(4), (5).

OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

Office of the Chief Information Officer,  
State of Iowa

<b>EXHIBIT A</b> <b>Affirmation of Service or Lack of Service in Census Blocks</b> <b>Broadband Grants Program Broadband Availability Map Challenge Process</b>	
<b>A. RESPONDENT INFORMATION</b>	
Company Name Address City State Zip	South Slope Cooperative Communications 980 North Front St North Liberty IA 52404
<b>B. DESIGNATED CONTACT INFORMATION</b>	
Contact Name Contact Phone Number Contact Email	Brian Hamacher 319-665-5440 <a href="mailto:brian.hamacher@southslope.com">brian.hamacher@southslope.com</a>
<b>C. AFFIRMATION</b>	
In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission: Company, consistent with the representations made in this form, and regardless of whether your company's prior reporting to the FCC or State of Iowa was correct or in error, meets one of the following criteria in each of the identified census blocks as of July 1, 2021: 1. Company Facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or 2. Company did NOT offer or Facilitate material Broadband service.	
Please indicate the speeds offered for each census block on the Affirmation tab.	
<b>D. ADDITIONAL EXPLANATION</b> (To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.	
The Census Block of 191030103021002 does have FTTH technology available. We offer speeds of 1 Gbps download and 100 Mbps upload to customers in this census block. We have attached an image showing the census block boundary as well as our current fiber facilities within this census block.	
<b>E. SIGNATURE*</b> By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.	
<b>Authorized Signature:</b> <b>Title:</b> <b>Date:</b>	Charles J. Deisbeck CEO 8/12/2021

\*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.

**Please familiarize yourself with the following terms prior to determining whether broadband service is being Facilitated to the census block.**

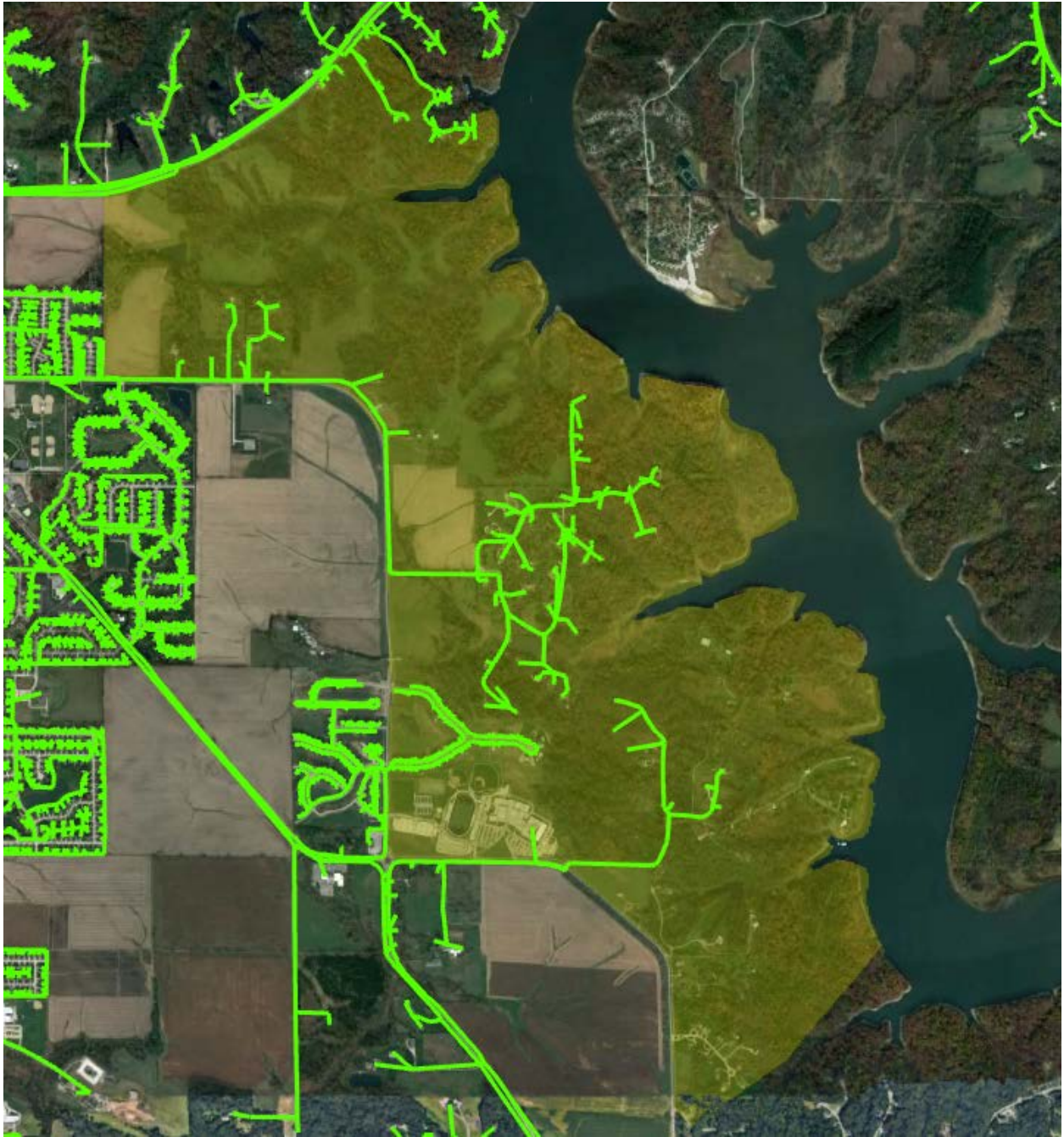
<b>Facilitate</b>	<p>A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does <i>not</i> pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is <i>not</i> a basis for appeal.</p>
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<b>Facilitate</b>	<p>A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does <i>not</i> pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is <i>not</i> a basis for appeal.</p>
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[illegible]



The below image shows the census block in question and the green identifies our fiber facilities that are within this block.



August 11, 2021

Office of the Chief Information Officer of the State of Iowa  
c/o Matt Behrens  
200 E. Grand Avenue  
Des Moines, IA 50309

SpeedConnect LLC  
Shelby Smith  
shelby.smith@speedconnect.net  
(Sent via email only)

OCIO did not receive a response from this provider.

To whom it may concern:

This is a letter of inquiry concerning your firm's prior reporting to the State of Iowa Office of the Chief Information Officer ("OCIO" or "Office") regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 ("V4") of the Statewide Broadband Availability Map ("Map"). The data reflected on V4 of the Map was either (1) provided by you to the Office's contractor ("Connected Nation") during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at <https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process> (see Docket Numbers 21-002, 21-007, 21-011, 21-012, 21-013, 21-032, 21-033, 21-034, 21-035, 21-096, 21-097, 21-102, 21-103). **To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 16, 2021.**

On July 1, 2021, the Office published the final version of V4 of the Map, which identifies where Broadband service was offered or Facilitated at a tier 1, tier 2, or tier 3 speed as of July 1, 2021.<sup>1</sup> V4 of the Map, and a detailed background of the same, can be found at: <https://ocio.iowa.gov/broadband-availability-map-version-4>. Overall, the new map reflects Targeted Service Areas defined as a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds. The tier speeds are defined as follows:

**"Tier 1"** means a maximum download speed of less than 25 Mbps and a maximum upload speed of less than three Mbps.

**"Tier 2"** means a minimum download speed of greater than or equal to 25 Mbps but less than 50 Mbps. No

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<sup>1</sup>See Iowa Code §§ 8B.1(12), 8B.10. See also Iowa Admin. Code r. 129—20.1, 20.3, 20.4.

minimum upload speed is applicable for Tier 2.

“**Tier 3**” means a minimum download speed of greater than or equal to 50 Mbps but less than 80 Mbps. No minimum upload speed is applicable for Tier 3.

“**Non-TSA**” means a census block in which speeds are facilitated at greater than or equal to 80 Mbps.

Through the official publication of V4 of the Map, the Office triggered the challenge process it is required by law to administer.<sup>2</sup> Pursuant to applicable administrative rules, within 20 days after the Office’s official publication of V4 of the Map, “any person or party aggrieved or adversely affected by such determination may challenge the office’s finding by filing a notice of appeal with the office” along with all evidence or information supporting their appeal. Iowa Admin. Code r. 129—20.5(1). Specifically, interested parties were permitted to provide the Office with evidence and information of the following: broadband is unavailable from a provider listed for the area (census block); or, that broadband speed is not as advertised.

V4 of the Map currently shows that service is Facilitated at either a tier 1, tier 2, or tier 3 speed per designated census block. As part of the above-outlined process, OCIO received a formal notice of appeal and supporting evidence or information from one or more Iowa residents or Communications Service Provider, claiming that Broadband service is not offered or Facilitated at that speed tier.

At this time, the Office requests your assistance in making an accurate determination as to whether your firm facilitates broadband service at the designated speed tier for 10% or more of the geographic area of each challenged census block as of July 1, 2021 to the Census Blocks identified in Exhibit A. To that end, the Office requests that you:

- 1) Complete and return the attached Affirmation of Service or Lack of Service in Census Blocks Broadband Grants Program Broadband Availability Map Challenge Process Form (see Exhibit A, Affirmation tab), by **August 16, 2021**. Pursuant to this form, OCIO requests that a representative with legal authority to bind your firm:
  - a) Confirm that your firm Facilitated Broadband service to the Census Blocks identified in Exhibit A as of July 1, 2021, and indicate the speeds at which your firm facilitated broadband service in those blocks. For purposes of this representation, “‘Facilitate’ means a communication service provider’s ability to provide broadband service at or above the download and upload speeds specified in the definition of targeted service area in this section to a home, farm, school, or business **within a commercially reasonable time and at a commercially reasonable price upon request by a consumer.**” Iowa Code § 8B.1(5) (emphasis added).
  - b) Fully complete all other aspects of the Form.
- 2) In addition to the form, please also submit any other evidence or information in your possession to the Office that supports your prior representations to the Office regarding the Census Blocks identified in Exhibit A. Examples of evidence and information the Office would consider particularly probative include “Bills or invoices provided to or received by customers in the applicable census block(s) which identify the specific download and upload speeds provided or received as of [July 1, 2021].” Iowa Admin. Code r. 129—20.5(8).

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<sup>2</sup>See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.

Please return the completed form and any supporting evidence or information to [ociogrants@iowa.gov](mailto:ociogrants@iowa.gov).

Please note that you are under no legal obligation to respond to this request for information. Generally, pursuant to applicable administrative rules, any affected person or party is free to submit evidence or information to the Office in support of or in opposition to an appeal within 20 days after the appeal has been posted to [ocio.iowa.gov/broadband](http://ocio.iowa.gov/broadband). Iowa Admin. Code r. 129—20.5(3). However, this Office is affirmatively reaching out to notify you of the appeal, of the circumstances surrounding the appeal, and to solicit your feedback and position. If this Office does not receive your response via Exhibit A of the Form by **August 16, 2021** (10 business days from the date of this letter), the Office will make a final decision based on the evidence and information currently available to it. Iowa Admin. Code r. 129—20.5(4), (5).

OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

Office of the Chief Information Officer,  
State of Iowa

<b>EXHIBIT A</b> <b>Affirmation of Service or Lack of Service in Census Blocks</b> <b>Broadband Grants Program Broadband Availability Map Challenge Process</b>	
<b>A. RESPONDENT INFORMATION</b>	
Company Name Address City State Zip	SpeedConnect LLC   <div style="color: red; text-align: center;">OCIO did not receive a response from this provider.</div>
<b>B. DESIGNATED CONTACT INFORMATION</b>	
Contact Name Contact Phone Number Contact Email	
<b>C. AFFIRMATION</b>	
In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission: Company, consistent with the representations made in this form, and regardless of whether your company's prior reporting to the FCC or State of Iowa was correct or in error, meets one of the following criteria in each of the identified census blocks as of July 1, 2021: 1. Company Facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or 2. Company did NOT offer or Facilitate material Broadband service.	
Please indicate the speeds offered for each census block on the Affirmation tab.	
<b>D. ADDITIONAL EXPLANATION</b> (To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.	
<b>E. SIGNATURE*</b> By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.	
<b>Authorized Signature:</b> <b>Title:</b> <b>Date:</b>	

\*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.

**Please familiarize yourself with the following terms prior to determining whether broadband service is being Facilitated to the census block.**

<p><b>Facilitate</b></p>	<p>A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does <i>not</i> pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is <i>not</i> a basis for appeal.</p>
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[illegible]



August 12, 2021

Office of the Chief Information Officer of the State of Iowa  
c/o Matt Behrens  
200 E. Grand Avenue  
Des Moines, IA 50309

Unggoy Broadband LLC      **OCIO did not receive a response from this provider.**  
Glen Poppe  
glen.poppe@unggoy.net  
(Sent via email only)

To whom it may concern:

This is a letter of inquiry concerning your firm's prior reporting to the State of Iowa Office of the Chief Information Officer ("OCIO" or "Office") regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 ("V4") of the Statewide Broadband Availability Map ("Map"). The data reflected on V4 of the Map was either (1) provided by you to the Office's contractor ("Connected Nation") during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at <https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process> (see Docket Numbers 21-047, 21-1002). **To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 17, 2021.**

On July 1, 2021, the Office published the final version of V4 of the Map, which identifies where Broadband service was offered or Facilitated at a tier 1, tier 2, or tier 3 speed as of July 1, 2021.<sup>1</sup> V4 of the Map, and a detailed background of the same, can be found at: <https://ocio.iowa.gov/broadband-availability-map-version-4>. Overall, the new map reflects Targeted Service Areas defined as a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds. The tier speeds are defined as follows:

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<sup>1</sup>See Iowa Code §§ 8B.1(12), 8B.10. See also Iowa Admin. Code r. 129—20.1, 20.3, 20.4.

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At this time, the Office requests your assistance in making an accurate determination as to whether your firm facilitates broadband service at the designated speed tier for 10% or more of the geographic area of each challenged census block as of July 1, 2021 to the Census Blocks identified in Exhibit A. To that end, the Office requests that you:

- 1) Complete and return the attached Affirmation of Service or Lack of Service in Census Blocks Broadband Grants Program Broadband Availability Map Challenge Process Form (see Exhibit A, Affirmation tab), by **August 17, 2021**. Pursuant to this form, OCIO requests that a representative with legal authority to bind your firm:
  - a) Confirm that your firm Facilitated Broadband service to the Census Blocks identified in Exhibit A as of July 1, 2021, and indicate the speeds at which your firm facilitated broadband service in those blocks. For purposes of this representation, “‘Facilitate’ means a communication service provider’s ability to provide broadband service at or above the download and upload speeds specified in the definition of targeted service area in this section to a home, farm, school, or business **within a commercially reasonable time and at a commercially reasonable price upon request by a consumer.**” Iowa Code § 8B.1(5) (emphasis added).
  - b) Fully complete all other aspects of the Form.
- 2) In addition to the form, please also submit any other evidence or information in your possession to the Office that supports your prior representations to the Office regarding the Census Blocks identified in Exhibit A. Examples of evidence and information the Office would consider particularly probative include “Bills or invoices provided to or received by customers in the applicable census block(s) which identify the specific download and upload speeds provided or received as of [July 1, 2021].” Iowa Admin. Code r. 129—20.5(8).

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<sup>2</sup>See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.



Please return the completed form and any supporting evidence or information to [ociogrants@iowa.gov](mailto:ociogrants@iowa.gov).

Please note that you are under no legal obligation to respond to this request for information. Generally, pursuant to applicable administrative rules, any affected person or party is free to submit evidence or information to the Office in support of or in opposition to an appeal within 20 days after the appeal has been posted to [ocio.iowa.gov/broadband](http://ocio.iowa.gov/broadband). Iowa Admin. Code r. 129—20.5(3). However, this Office is affirmatively reaching out to notify you of the appeal, of the circumstances surrounding the appeal, and to solicit your feedback and position. If this Office does not receive your response via Exhibit A of the Form by **August 17, 2021**, the Office will make a final decision based on the evidence and information currently available to it. Iowa Admin. Code r. 129—20.5(4), (5).

OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

Office of the Chief Information Officer,  
State of Iowa

<b>EXHIBIT A</b> <b>Affirmation of Service or Lack of Service in Census Blocks</b> <b>Broadband Grants Program Broadband Availability Map Challenge Process</b>	
<b>A. RESPONDENT INFORMATION</b>	
Company Name Address City State Zip	Unggoy Boradband LLC     <div style="color: red; text-align: center;">OCIO did not receive a response from this provider.</div>
<b>B. DESIGNATED CONTACT INFORMATION</b>	
Contact Name Contact Phone Number Contact Email	
<b>C. AFFIRMATION</b>	
<p>In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission:</p> <p>Company, consistent with the representations made in this form, and regardless of whether your company's prior reporting to to the FCC or State of Iowa was correct or in error, meets one of the following criteria in each of the identified census blocks as of July 1, 2021:</p> <p>1. Company Facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or</p> <p>2. Company did NOT offer or Facilitate material Broadband service.</p>	
Please indicate the speeds offered for each census block on the Affirmation tab.	
<b>D. ADDITIONAL EXPLANATION</b> (To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.	
<b>E. SIGNATURE*</b> By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.	
<b>Authorized Signature:</b>	
<b>Title:</b>	
<b>Date:</b>	

\*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.

**Please familiarize yourself with the following terms prior to determining whether broadband service is being Facilitated to the census block.**

<b>Facilitate</b>	<p>A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does <i>not</i> pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is <i>not</i> a basis for appeal.</p>
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<b>Facilitate</b>	<p>A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does <i>not</i> pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is <i>not</i> a basis for appeal.</p>
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[illegible]

August 11, 2021

Office of the Chief Information Officer of the State of Iowa  
c/o Matt Behrens  
200 E. Grand Avenue  
Des Moines, IA 50309

United States Cellular Corporation  
Kathy Hust  
kathy.hust@uscellular.com  
(Sent via email only)

To whom it may concern:

This is a letter of inquiry concerning your firm's prior reporting to the State of Iowa Office of the Chief Information Officer ("OCIO" or "Office") regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 ("V4") of the Statewide Broadband Availability Map ("Map"). The data reflected on V4 of the Map was either (1) provided by you to the Office's contractor ("Connected Nation") during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at <https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process> (see Docket Numbers 21-002, 21-005, 21-007, 21-016, 21-020, 21-029, 21-030, 21-032, 21-033, 21-034, 21-035, 21-039, 21-044, 21-049, 21-051, 21-052, 21-055, 21-056, 21-060, 21-086, 21-096, 21-097, 21-098, 21-102, 21-103). **To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 16, 2021.**

On July 1, 2021, the Office published the final version of V4 of the Map, which identifies where Broadband service was offered or Facilitated at a tier 1, tier 2, or tier 3 speed as of July 1, 2021.<sup>1</sup> V4 of the Map, and a detailed background of the same, can be found at: <https://ocio.iowa.gov/broadband-availability-map-version-4>. Overall, the new map reflects Targeted Service Areas defined as a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds. The tier speeds are defined as follows:

**"Tier 1"** means a maximum download speed of less than 25 Mbps and a maximum upload speed of less than three Mbps.

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<sup>1</sup>See Iowa Code §§ 8B.1(12), 8B.10. See also Iowa Admin. Code r. 129—20.1, 20.3, 20.4.

“**Tier 2**” means a minimum download speed of greater than or equal to 25 Mbps but less than 50 Mbps. No minimum upload speed is applicable for Tier 2.

“**Tier 3**” means a minimum download speed of greater than or equal to 50 Mbps but less than 80 Mbps. No minimum upload speed is applicable for Tier 3.

“**Non-TSA**” means a census block in which speeds are facilitated at greater than or equal to 80 Mbps.

Through the official publication of V4 of the Map, the Office triggered the challenge process it is required by law to administer.<sup>2</sup> Pursuant to applicable administrative rules, within 20 days after the Office’s official publication of V4 of the Map, “any person or party aggrieved or adversely affected by such determination may challenge the office’s finding by filing a notice of appeal with the office” along with all evidence or information supporting their appeal. Iowa Admin. Code r. 129—20.5(1). Specifically, interested parties were permitted to provide the Office with evidence and information of the following: broadband is unavailable from a provider listed for the area (census block); or, that broadband speed is not as advertised.

V4 of the Map currently shows that service is Facilitated at either a tier 1, tier 2, or tier 3 speed per designated census block. As part of the above-outlined process, OCIO received a formal notice of appeal and supporting evidence or information from one or more Iowa residents or Communications Service Provider, claiming that Broadband service is not offered or Facilitated at that speed tier.

At this time, the Office requests your assistance in making an accurate determination as to whether your firm facilitates broadband service at the designated speed tier for 10% or more of the geographic area of each challenged census block as of July 1, 2021 to the Census Blocks identified in Exhibit A. To that end, the Office requests that you:

- 1) Complete and return the attached Affirmation of Service or Lack of Service in Census Blocks Broadband Grants Program Broadband Availability Map Challenge Process Form (see Exhibit A, Affirmation tab), by **August 16, 2021**. Pursuant to this form, OCIO requests that a representative with legal authority to bind your firm:
  - a) Confirm that your firm Facilitated Broadband service to the Census Blocks identified in Exhibit A as of July 1, 2021, and indicate the speeds at which your firm facilitated broadband service in those blocks. For purposes of this representation, “‘Facilitate’ means a communication service provider’s ability to provide broadband service at or above the download and upload speeds specified in the definition of targeted service area in this section to a home, farm, school, or business **within a commercially reasonable time and at a commercially reasonable price upon request by a consumer.**” Iowa Code § 8B.1(5) (emphasis added).
  - b) Fully complete all other aspects of the Form.
- 2) In addition to the form, please also submit any other evidence or information in your possession to the Office that supports your prior representations to the Office regarding the Census Blocks identified in Exhibit A. Examples of evidence and information the Office would consider particularly probative include “Bills or invoices provided to or received by customers in the applicable census block(s) which identify the specific download and upload speeds provided or received as of [July 1, 2021].” Iowa Admin. Code r. 129—20.5(8).

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<sup>2</sup>See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.

Please return the completed form and any supporting evidence or information to [ociogrants@iowa.gov](mailto:ociogrants@iowa.gov).

Please note that you are under no legal obligation to respond to this request for information. Generally, pursuant to applicable administrative rules, any affected person or party is free to submit evidence or information to the Office in support of or in opposition to an appeal within 20 days after the appeal has been posted to [ocio.iowa.gov/broadband](http://ocio.iowa.gov/broadband). Iowa Admin. Code r. 129—20.5(3). However, this Office is affirmatively reaching out to notify you of the appeal, of the circumstances surrounding the appeal, and to solicit your feedback and position. If this Office does not receive your response via Exhibit A of the Form by **August 16, 2021** (10 business days from the date of this letter), the Office will make a final decision based on the evidence and information currently available to it. Iowa Admin. Code r. 129—20.5(4), (5).

OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

Office of the Chief Information Officer,  
State of Iowa

<b>EXHIBIT A</b> <b>Affirmation of Service or Lack of Service in Census Blocks</b> <b>Broadband Grants Program Broadband Availability Map Challenge Process</b>	
<b>A. RESPONDENT INFORMATION</b>	
Company Name Address City State Zip	United States Cellular Corporation 8410 W. Bryn Mawr Chicago Illinois 60631
<b>B. DESIGNATED CONTACT INFORMATION</b>	
Contact Name Contact Phone Number Contact Email	Thomas Hulings 773-355-3625 <a href="mailto:thomas.hulings@uscellular.com">thomas.hulings@uscellular.com</a>
<b>C. AFFIRMATION</b>	
<p>In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission:</p> <p>Company, consistent with the representations made in this form, and regardless of whether your company's prior reporting to the FCC or State of Iowa was correct or in error, meets one of the following criteria in each of the identified census blocks as of July 1, 2021:</p> <p>1. Company Facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or</p> <p>2. Company did NOT offer or Facilitate material Broadband service.</p>	
Please indicate the speeds offered for each census block on the Affirmation tab.	
<b>D. ADDITIONAL EXPLANATION</b> (To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.	
UScellular attests to facilitating service at a minimum of 25/3 Mbps in 1 of the census blocks identified in the OCIO's August 11 letter. This block was upgraded to 25/3 Mbps Broadband as part of USCC's NOFA #003 submission and were in service on July 1, 2021.	
<b>E. SIGNATURE*</b> By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.	
<b>Authorized Signature:</b> <b>Title:</b> <b>Date:</b>	Thomas Hulings Dir. Business Development & Partnerships 8/16/2021

\*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.

**Please familiarize yourself with the following terms prior to determining whether broadband service is being Facilitated to the census block.**

**Facilitate**

A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does *not* pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is *not* a basis for appeal.

CENSUS BLOCK ID	Do you Facilitate service to more than 10% of the geographic area of the Census Block?	Download Speed	Upload Speed
191390502002048	No		
191799607002089	No		
191130102002105	No		
191530102033108	No		
190059603004004	No		
190490509023021	No		
191839605001119	No		
191030103021002	No		
191839605001055	Yes	25	3
190490502001108	No		
191839602003040	No		
191839602003015	No		
191839603003000	No		



[illegible]

August 12, 2021

Office of the Chief Information Officer of the State of Iowa  
c/o Matt Behrens  
200 E. Grand Avenue  
Des Moines, IA 50309

United States Cellular Corporation  
Justin Frakes  
Justin.Frakes@uscellular.com  
(Sent via email only)

To whom it may concern:

This is a letter of inquiry concerning your firm's prior reporting to the State of Iowa Office of the Chief Information Officer ("OCIO" or "Office") regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 ("V4") of the Statewide Broadband Availability Map ("Map"). The data reflected on V4 of the Map was either (1) provided by you to the Office's contractor ("Connected Nation") during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at <https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process> (see Docket Numbers 21-008, 21-014, 21-042, 21-066, 21-1001, 21-1014, 21-1044). **To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 17, 2021.**

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**"Tier 1"** means a maximum download speed of less than 25 Mbps and a maximum upload speed of less than three Mbps.

**"Tier 2"** means a minimum download speed of greater than or equal to 25 Mbps but less than 50 Mbps. No

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<sup>1</sup>See Iowa Code §§ 8B.1(12), 8B.10. See also Iowa Admin. Code r. 129—20.1, 20.3, 20.4.

minimum upload speed is applicable for Tier 2.

“**Tier 3**” means a minimum download speed of greater than or equal to 50 Mbps but less than 80 Mbps. No minimum upload speed is applicable for Tier 3.

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Through the official publication of V4 of the Map, the Office triggered the challenge process it is required by law to administer.<sup>2</sup> Pursuant to applicable administrative rules, within 20 days after the Office’s official publication of V4 of the Map, “any person or party aggrieved or adversely affected by such determination may challenge the office’s finding by filing a notice of appeal with the office” along with all evidence or information supporting their appeal. Iowa Admin. Code r. 129—20.5(1). Specifically, interested parties were permitted to provide the Office with evidence and information of the following: broadband is unavailable from a provider listed for the area (census block); or, that broadband speed is not as advertised.

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Sincerely,

Office of the Chief Information Officer,  
State of Iowa

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<b>A. RESPONDENT INFORMATION</b>	
Company Name Address City State Zip	United States Cellular Corporation 8410 W. Bryn Mawr Chicago Illinois 60631
<b>B. DESIGNATED CONTACT INFORMATION</b>	
Contact Name Contact Phone Number Contact Email	Thomas Hulings 773-355-3625 <a href="mailto:thomas.hulings@uscellular.com">thomas.hulings@uscellular.com</a>
<b>C. AFFIRMATION</b>	
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<b>E. SIGNATURE*</b> By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.	
<b>Authorized Signature:</b> <b>Title:</b> <b>Date:</b>	Thomas Hulings Dir. Business Development & Partnerships 8/16/2021

\*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.

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<b>Facilitate</b>	<p>A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does <i>not</i> pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is <i>not</i> a basis for appeal.</p>
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[illegible]

August 11, 2021

Office of the Chief Information Officer of the State of Iowa  
c/o Matt Behrens  
200 E. Grand Avenue  
Des Moines, IA 50309

Windstream Corporation  
Trent Fellers  
trent.fellers@windstream.com  
(Sent via email only)

To whom it may concern:

This is a letter of inquiry concerning your firm's prior reporting to the State of Iowa Office of the Chief Information Officer ("OCIO" or "Office") regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 ("V4") of the Statewide Broadband Availability Map ("Map"). The data reflected on V4 of the Map was either (1) provided by you to the Office's contractor ("Connected Nation") during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at <https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process> (see Docket Numbers 21-051, 21-052, 21-055, 21-070, 21-096, 21-097, 21-102). **To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 16, 2021.**

On July 1, 2021, the Office published the final version of V4 of the Map, which identifies where Broadband service was offered or Facilitated at a tier 1, tier 2, or tier 3 speed as of July 1, 2021.<sup>1</sup> V4 of the Map, and a detailed background of the same, can be found at: <https://ocio.iowa.gov/broadband-availability-map-version-4>. Overall, the new map reflects Targeted Service Areas defined as a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds. The tier speeds are defined as follows:

**"Tier 1"** means a maximum download speed of less than 25 Mbps and a maximum upload speed of less than three Mbps.

**"Tier 2"** means a minimum download speed of greater than or equal to 25 Mbps but less than 50 Mbps. No

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<sup>1</sup>See Iowa Code §§ 8B.1(12), 8B.10. See also Iowa Admin. Code r. 129—20.1, 20.3, 20.4.

minimum upload speed is applicable for Tier 2.

“**Tier 3**” means a minimum download speed of greater than or equal to 50 Mbps but less than 80 Mbps. No minimum upload speed is applicable for Tier 3.

“**Non-TSA**” means a census block in which speeds are facilitated at greater than or equal to 80 Mbps.

Through the official publication of V4 of the Map, the Office triggered the challenge process it is required by law to administer.<sup>2</sup> Pursuant to applicable administrative rules, within 20 days after the Office’s official publication of V4 of the Map, “any person or party aggrieved or adversely affected by such determination may challenge the office’s finding by filing a notice of appeal with the office” along with all evidence or information supporting their appeal. Iowa Admin. Code r. 129—20.5(1). Specifically, interested parties were permitted to provide the Office with evidence and information of the following: broadband is unavailable from a provider listed for the area (census block); or, that broadband speed is not as advertised.

V4 of the Map currently shows that service is Facilitated at either a tier 1, tier 2, or tier 3 speed per designated census block. As part of the above-outlined process, OCIO received a formal notice of appeal and supporting evidence or information from one or more Iowa residents or Communications Service Provider, claiming that Broadband service is not offered or Facilitated at that speed tier.

At this time, the Office requests your assistance in making an accurate determination as to whether your firm facilitates broadband service at the designated speed tier for 10% or more of the geographic area of each challenged census block as of July 1, 2021 to the Census Blocks identified in Exhibit A. To that end, the Office requests that you:

- 1) Complete and return the attached Affirmation of Service or Lack of Service in Census Blocks Broadband Grants Program Broadband Availability Map Challenge Process Form (see Exhibit A, Affirmation tab), by **August 16, 2021**. Pursuant to this form, OCIO requests that a representative with legal authority to bind your firm:
  - a) Confirm that your firm Facilitated Broadband service to the Census Blocks identified in Exhibit A as of July 1, 2021, and indicate the speeds at which your firm facilitated broadband service in those blocks. For purposes of this representation, “‘Facilitate’ means a communication service provider’s ability to provide broadband service at or above the download and upload speeds specified in the definition of targeted service area in this section to a home, farm, school, or business **within a commercially reasonable time and at a commercially reasonable price upon request by a consumer.**” Iowa Code § 8B.1(5) (emphasis added).
  - b) Fully complete all other aspects of the Form.
- 2) In addition to the form, please also submit any other evidence or information in your possession to the Office that supports your prior representations to the Office regarding the Census Blocks identified in Exhibit A. Examples of evidence and information the Office would consider particularly probative include “Bills or invoices provided to or received by customers in the applicable census block(s) which identify the specific download and upload speeds provided or received as of [July 1, 2021].” Iowa Admin. Code r. 129—20.5(8).

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<sup>2</sup>See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.



Please return the completed form and any supporting evidence or information to [ociogrants@iowa.gov](mailto:ociogrants@iowa.gov).

Please note that you are under no legal obligation to respond to this request for information. Generally, pursuant to applicable administrative rules, any affected person or party is free to submit evidence or information to the Office in support of or in opposition to an appeal within 20 days after the appeal has been posted to [ocio.iowa.gov/broadband](http://ocio.iowa.gov/broadband). Iowa Admin. Code r. 129—20.5(3). However, this Office is affirmatively reaching out to notify you of the appeal, of the circumstances surrounding the appeal, and to solicit your feedback and position. If this Office does not receive your response via Exhibit A of the Form by **August 16, 2021** (10 business days from the date of this letter), the Office will make a final decision based on the evidence and information currently available to it. Iowa Admin. Code r. 129—20.5(4), (5).

OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

Office of the Chief Information Officer,  
State of Iowa



**EXHIBIT A**

**Affirmation of Service or Lack of Service in Census Blocks  
Broadband Grants Program Broadband Availability Map Challenge Process**

**A. RESPONDENT INFORMATION**

Company Name	Windstream Corporation
Address	115 S. 2nd Ave W
City	Newton
State	Iowa
Zip	50208

**B. DESIGNATED CONTACT INFORMATION**

Contact Name	Logan Shine
Contact Phone Number	515-321-0194
Contact Email	<a href="mailto:logan.shine@windstream.com">logan.shine@windstream.com</a>

**C. AFFIRMATION**

In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission:

Company, consistent with the representations made in this form, and regardless of whether your company's prior reporting to the FCC or State of Iowa was correct or in error, meets one of the following criteria in each of the identified census blocks as of July 1, 2021:

1. Company Facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or
2. Company did NOT offer or Facilitate material Broadband service.

Please indicate the speeds offered for each census block on the Affirmation tab.

**D. ADDITIONAL EXPLANATION** (To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.)

**E. SIGNATURE\*** By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.

Authorized Signature:	Logan Shine
Title:	Vice President Government Affairs
Date:	8/16/2021

\*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.

CENSUS BLOCK ID	Do you Facilitate service to more than 10% of the geographic area of the Census Block?	Download Speed	Upload Speed	Windstream Response
191839602003040	No	31.195	2.097	Windstream is not capable of providing 25/3 service to >=10% of the locations in this census block
191839602003015	No	27.394	2.097	Windstream is not capable of providing 25/3 service to >=10% of the locations in this census block
191839603003000	No	14.976	2.048	Windstream is not capable of providing 25/3 service to >=10% of the locations in this census block
191839605001090	No	1.6	0.832	Windstream is not capable of providing 25/3 service to >=10% of the locations in this census block
190959603003098	Yes	109.056	9.6	Windstream is capable of providing 25/3 service to >=10% of the locations in this census block