A. APPEAL TYPE

- Resident Challenge
- First-Party Provider Challenge
- Third-Party Provider Challenge

B. SUMMARY

All Appeals submitted by residents are included within this Decision in Appendix A. Each Appeal is assigned a Docket Number. The Docket Number may be used to cross-reference overlapping Provider Appeals. The street address is indicated for each Appeal in order for a resident to locate their submission, and is reflected as the resident had submitted it within their Appeal. The street address was used to locate the corresponding Census Block in order to determine: (1) the current tier designation reflected on Map V4; (2) the Communications Service Providers located within the Block; and (3) the percentage of geographic area Facilitated by any one Provider within the Block. In cases where an incomplete street address was submitted, the Office made a determination as to the most appropriate Census Block likely to correspond. In cases where a resident submitted more than one Appeal for the same address, the Office applied its Decision uniformly to those duplicative submissions. The Office's Decision was in no way impacted by duplicative submissions.

C. EVIDENCE CONSIDERED

With respect to the Census Blocks forming the basis of each Appeal, the Office has reviewed the evidence and information available to it, in conjunction with the maps and data sources originally utilized in determining the TSA designation of these Census Blocks, and made a determination as to the Census Block TSA Tier designations as set forth in Appendix A.

If checked, Appellant submitted an online form to the Office during the Map V4 challenge window. The online form identified the Appellant’s address, contact information, Tier designation reflected on Map V4, the basis of Appellant’s challenge, and Appellant’s current Internet provider. This submission was treated by the Office as a formal Appeal challenging the Tier designation identified on Map V4 for the Census Block within which the Appellant’s address resides.

If checked, Appellant submitted additional information in support of its Appeal. This information has been considered by the Office in making its Final Decision.

If checked, challenged Census Blocks within this Appeal overlap with other Appeals containing one or more of the same Blocks. The Office considered evidence submitted in connection with any overlapping Appeal in making its final decision for any overlapping Census Block.

If checked, the Office sent requests for additional information to Third-Party Provider(s) concerning whether reported broadband service was Facilitated in one or more blocks of this Appeal as reflected on Map V4 as of July 1, 2021. The Office may have received Affirmation(s) and/or other evidence from Third-Party Provider(s) in response to such requests. Refer to Appendix B for a record of these efforts.

Go to https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process for more information regarding how the Office evaluates evidence and decides tier designations for appealed blocks.

D. TO APPEAL FURTHER

The Office will post its Final Decisions on its website at ocio.iowa.gov/broadband. If an Appellant wishes to appeal the Decision further Appellant must notify the Office in writing within thirty (30) days of the posting of the Decision. Iowa Admin. Code r. 129—20.5(5). A request for a contested case must be filed by mailing a written request to:

Office of the Chief Information Officer
C/o Matt Behrens
200 E. Grand Avenue
Des Moines, Iowa 50309

In so doing, the reason for further appealing this Decision must be stated, specifically identifying the particular aspects of the Decision with which Appellant disagrees and the reasons why, whether factual or legal in nature. The request for a contested case proceeding should state the name and address of the requestor; identify the specific Office action which is disputed; and, where the requestor is represented by a lawyer, identify the provisions of law or precedent requiring or authorizing the holding of a contested case proceeding in the particular circumstances involved, and include a short and plain statement of the issues of material fact in dispute. Iowa Admin. Code r. 129—6.4.

Upon receipt, the appeal will be forwarded to the Department of Inspections and Appeals where an Administrative Law Judge ("ALJ") will perform an independent review. Iowa Admin. Code r. 129—20.6(1); Iowa Admin. Code r. 129—6.6. At that time, an ALJ will schedule a hearing. If Appellant does not exercise its appeal right within thirty (30) days of the posting of this Decision, this Decision shall become final and no longer subject to challenge. Iowa Admin. Code r. 129—20.5(5).

SIGNED

Matthew Behrens
Deputy Chief Information Officer
State of Iowa

Date: 2021.09.14 15:38:57 -05'00'
## APPENDIX A - FINAL DECISION

### DEFINITIONS

**Targeted Service Area**
A Targeted Service Area (TSA) is a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds, as applicable.

**Tier 1**
A maximum download speed of less than 25 megabits per second (Mbps) and a maximum upload speed of less than 3 Mbps.

**Tier 2**
A minimum download speed of greater than or equal to 25 Mbps but less than 50 Mbps. No minimum upload speed is applicable for Tier 2.

**Tier 3**
A minimum download speed of greater than or equal to 50 Mbps but less than 80 Mbps. No minimum upload speed is applicable for Tier 3.

**Non-TSA**
A non-TSA is a census block in which speeds are facilitated at greater than or equal to 80 Mbps.

**Facilitate**
A communication service provider’s ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does **not** pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is **not** a basis for appeal.

**Map V4 Designation**
The speed tier reflected on the Map as of July 1, 2021. Note: If the Appellant incorrectly identified the current Tier designation set forth on Map V4, the correct Tier designation is identified here.

**Decision Basis**
The Decision Basis number reflected in this column corresponds to a general explanation for why this Office made its decision regarding the Block. The Decision Bases are posted on the website at [https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process](https://icio.iowa.gov/broadband-availability-map-version-4-challenge-process).

**Affirmations**
Indicates where an Appellant can find information that impacted the Office's Decision. If there is a Docket Number noted, this indicates an overlapping Appeal in which the same Census Block has been challenged by a Communications Service Provider. The Final Agency Decision is impacted by additional or alternate information or affirmations received in conjunction with another Appeal for the same Block. For resident appeals with a corresponding hyperlinked Docket Number, a resident may locate information submitted by a Third-Party Provider regarding their Block by clicking on the hyperlink and using the Find function in a PDF reader; Enter the Census Block ID to identify corresponding Affirmations about the Census Block contained in this Docket. For all other Appellants, you may search the Census Block ID within Appendix B to find any Third-Party Provider Affirmations regarding your Block.

**Corresponding Evidence**
For Blocks that were concurrently being challenged by a Provider, more information regarding the Office’s Decision can be found at the link in the column identifying the corresponding Provider challenge Docket Number. If a Docket Number is not indicated, Appendix B reflects the Office’s efforts to contact Providers reportedly in the area and, if received, their response.

**Count of Overlapping Resident Appeals**
Indicates the number of Appeals submitted by other residents that are challenging the same Census Block.

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APPENDIX B
THIRD-PARTY AFFIRMATIONS AND SUPPLEMENTAL EVIDENCE
August 11, 2021

Office of the Chief Information Officer of the State of Iowa
c/o Matt Behrens
200 E. Grand Avenue
Des Moines, IA 50309

Ace Telephone Association
Brian Jerviss
bjerviss@acentek.net
(Sent via email only)

To whom it may concern:

This is a letter of inquiry concerning your firm’s prior reporting to the State of Iowa Office of the Chief Information Officer (“OCIO” or “Office”) regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 (“V4”) of the Statewide Broadband Availability Map (“Map”). The data reflected on V4 of the Map was either (1) provided by you to the Office’s contractor (“Connected Nation”) during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process (see Docket Numbers 21-020). To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 16, 2021.

On July 1, 2021, the Office published the final version of V4 of the Map, which identifies where Broadband service was offered or Facilitated at a tier 1, tier 2, or tier 3 speed as of July 1, 2021.1 V4 of the Map, and a detailed background of the same, can be found at: https://ocio.iowa.gov/broadband-availability-map-version-4. Overall, the new map reflects Targeted Service Areas defined as a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds. The tier speeds are defined as follows:

“Tier 1” means a maximum download speed of less than 25 Mbps and a maximum upload speed of less than three Mbps.

“Tier 2” means a minimum download speed of greater than or equal to 25 Mbps but less than 50 Mbps. No minimum upload speed is applicable for Tier 2.

“**Tier 3**” means a minimum download speed of greater than or equal to 50 Mbps but less than 80 Mbps. No minimum upload speed is applicable for Tier 3.

“**Non-TSA**” means a census block in which speeds are facilitated at greater than or equal to 80 Mbps.

Through the official publication of V4 of the Map, the Office triggered the challenge process it is required by law to administer.\(^2\) Pursuant to applicable administrative rules, within 20 days after the Office’s official publication of V4 of the Map, “any person or party aggrieved or adversely affected by such determination may challenge the office’s finding by filing a notice of appeal with the office” along with all evidence or information supporting their appeal. Iowa Admin. Code r. 129—20.5(1). Specifically, interested parties were permitted to provide the Office with evidence and information of the following: broadband is unavailable from a provider listed for the area (census block); or, that broadband speed is not as advertised.

V4 of the Map currently shows that service is Facilitated at either a tier 1, tier 2, or tier 3 speed per designated census block. As part of the above-outlined process, OCIO received a formal notice of appeal and supporting evidence or information from one or more Iowa residents or Communications Service Provider, claiming that Broadband service is not offered or Facilitated at that speed tier.

At this time, the Office requests your assistance in making an accurate determination as to whether your firm facilitates broadband service at the designated speed tier for 10% or more of the geographic area of each challenged census block as of July 1, 2021 to the Census Blocks identified in Exhibit A. To that end, the Office requests that you:

1) Complete and return the attached Affirmation of Service or Lack of Service in Census Blocks Broadband Grants Program Broadband Availability Map Challenge Process Form (see Exhibit A, Affirmation tab), by **August 16, 2021**. Pursuant to this form, OCIO requests that a representative with legal authority to bind your firm:

a) Confirm that your firm Facilitated Broadband service to the Census Blocks identified in Exhibit A as of July 1, 2021, and indicate the speeds at which your firm facilitated broadband service in those blocks. For purposes of this representation, “‘Facilitate’ means a communication service provider’s ability to provide broadband service at or above the download and upload speeds specified in the definition of targeted service area in this section to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer.” Iowa Code § 8B.1(5) (emphasis added).

b) Fully complete all other aspects of the Form.

2) In addition to the form, please also submit any other evidence or information in your possession to the Office that supports your prior representations to the Office regarding the Census Blocks identified in Exhibit A. Examples of evidence and information the Office would consider particularly probative include “Bills or invoices provided to or received by customers in the applicable census block(s) which identify the specific download and upload speeds provided or received as of [July 1, 2021].” Iowa Admin. Code r. 129—20.5(8).

Please return the completed form and any supporting evidence or information to [ocio@iowa.edu](mailto:ocio@iowa.edu).

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\(^2\)See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.
Please note that you are under no legal obligation to respond to this request for information. Generally, pursuant to applicable administrative rules, any affected person or party is free to submit evidence or information to the Office in support of or in opposition to an appeal within 20 days after the appeal has been posted to ocio.iowa.gov/broadband. Iowa Admin. Code r. 129—20.5(3). However, this Office is affirmatively reaching out to notify you of the appeal, of the circumstances surrounding the appeal, and to solicit your feedback and position. If this Office does not receive your response via Exhibit A of the Form by **August 16, 2021** (10 business days from the date of this letter), the Office will make a final decision based on the evidence and information currently available to it. Iowa Admin. Code r. 129—20.5(4), (5).

OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

Office of the Chief Information Officer,
State of Iowa
EXHIBIT A
Affirmation of Service or Lack of Service in Census Blocks
Broadband Grants Program Broadband Availability Map Challenge Process

A. RESPONDENT INFORMATION

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<tr>
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<th>Ace Telephone Association dba AcenTek</th>
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<td>Address</td>
<td>207 E Cedar St</td>
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<tr>
<td>City</td>
<td>Houston</td>
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<td>MN</td>
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B. DESIGNATED CONTACT INFORMATION

<table>
<thead>
<tr>
<th>Contact Name</th>
<th>Brian Jerviss</th>
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<tbody>
<tr>
<td>Contact Phone Number</td>
<td>507-896-6231</td>
</tr>
<tr>
<td>Contact Email</td>
<td><a href="mailto:bjerviss@acentek.net">bjerviss@acentek.net</a></td>
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C. AFFIRMATION

In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission:

Company, consistent with the representations made in this form, and regardless of whether your company’s prior reporting to the FCC or State of Iowa was correct or in error, meets one of the following criteria in each of the identified census blocks as of July 1, 2021:

1. Company Facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or
2. Company did NOT offer or Facilitate material Broadband service.

Please indicate the speeds offered for each census block on the Affirmation tab.

D. ADDITIONAL EXPLANATION

(To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.

We offer fixed wireless service in this census block.

E. SIGNATURE

*By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.

<table>
<thead>
<tr>
<th>Authorized Signature:</th>
<th>Brian Jerviss</th>
</tr>
</thead>
<tbody>
<tr>
<td>Title:</td>
<td>Engineering Supervisor</td>
</tr>
<tr>
<td>Date:</td>
<td>11-Aug-21</td>
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*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereeto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled.
Please familiarize yourself with the following terms prior to determining whether broadband service is being Facilitated to the census block.

**Facilitate**

A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does *not* pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is *not* a basis for appeal.

<table>
<thead>
<tr>
<th>CENSUS BLOCK ID</th>
<th>Do you Facilitate service to more than 10% of the geographic area of the Census Block?</th>
<th>Download Speed</th>
<th>Upload Speed</th>
</tr>
</thead>
<tbody>
<tr>
<td>190059603004004</td>
<td>Yes</td>
<td>30 meg</td>
<td>5 meg</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
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<td></td>
<td></td>
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<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
August 11, 2021

Office of the Chief Information Officer of the State of Iowa
c/o Matt Behrens
200 E. Grand Avenue
Des Moines, IA 50309

AMG Technology Investment Group
Ted Osborn
tosborn@team.nxlink.com
(Sent via email only)

To whom it may concern:

This is a letter of inquiry concerning your firm’s prior reporting to the State of Iowa Office of the Chief Information Officer (“OCIO” or “Office”) regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 (“V4”) of the Statewide Broadband Availability Map (“Map”). The data reflected on V4 of the Map was either (1) provided by you to the Office’s contractor (“Connected Nation”) during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process (see Docket Numbers 21-001, 21-003). To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 16, 2021.

On July 1, 2021, the Office published the final version of V4 of the Map, which identifies where Broadband service was offered or Facilitated at a tier 1, tier 2, or tier 3 speed as of July 1, 2021.¹ V4 of the Map, and a detailed background of the same, can be found at: https://ocio.iowa.gov/broadband-availability-map-version-4. Overall, the new map reflects Targeted Service Areas defined as a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds. The tier speeds are defined as follows:

“Tier 1” means a maximum download speed of less than 25 Mbps and a maximum upload speed of less than three Mbps.

“Tier 2” means a minimum download speed of greater than or equal to 25 Mbps but less than 50 Mbps. No

minimum upload speed is applicable for Tier 2.

“Tier 3” means a minimum download speed of greater than or equal to 50 Mbps but less than 80 Mbps. No minimum upload speed is applicable for Tier 3.

“Non-TSA” means a census block in which speeds are facilitated at greater than or equal to 80 Mbps.

Through the official publication of V4 of the Map, the Office triggered the challenge process it is required by law to administer. Pursuant to applicable administrative rules, within 20 days after the Office’s official publication of V4 of the Map, “any person or party aggrieved or adversely affected by such determination may challenge the office’s finding by filing a notice of appeal with the office” along with all evidence or information supporting their appeal. Iowa Admin. Code r. 129—20.5(1). Specifically, interested parties were permitted to provide the Office with evidence and information of the following: broadband is unavailable from a provider listed for the area (census block); or, that broadband speed is not as advertised.

V4 of the Map currently shows that service is Facilitated at either a tier 1, tier 2, or tier 3 speed per designated census block. As part of the above-outlined process, OCIO received a formal notice of appeal and supporting evidence or information from one or more Iowa residents or Communications Service Provider, claiming that Broadband service is not offered or Facilitated at that speed tier.

At this time, the Office requests your assistance in making an accurate determination as to whether your firm facilitates broadband service at the designated speed tier for 10% or more of the geographic area of each challenged census block as of July 1, 2021 to the Census Blocks identified in Exhibit A. To that end, the Office requests that you:

1) Complete and return the attached Affirmation of Service or Lack of Service in Census Blocks Broadband Grants Program Broadband Availability Map Challenge Process Form (see Exhibit A, Affirmation tab), by August 16, 2021. Pursuant to this form, OCIO requests that a representative with legal authority to bind your firm:

   a) Confirm that your firm Facilitated Broadband service to the Census Blocks identified in Exhibit A as of July 1, 2021, and indicate the speeds at which your firm facilitated broadband service in those blocks. For purposes of this representation, “Facilitate” means a communication service provider’s ability to provide broadband service at or above the download and upload speeds specified in the definition of targeted service area in this section to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer.” Iowa Code § 8B.1(5) (emphasis added).

   b) Fully complete all other aspects of the Form.

2) In addition to the form, please also submit any other evidence or information in your possession to the Office that supports your prior representations to the Office regarding the Census Blocks identified in Exhibit A. Examples of evidence and information the Office would consider particularly probative include “Bills or invoices provided to or received by customers in the applicable census block(s) which identify the specific download and upload speeds provided or received as of [July 1, 2021].” Iowa Admin. Code r. 129—20.5(8).

---

2See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.
Please return the completed form and any supporting evidence or information to ociogrants@iowa.gov.

Please note that you are under no legal obligation to respond to this request for information. Generally, pursuant to applicable administrative rules, any affected person or party is free to submit evidence or information to the Office in support of or in opposition to an appeal within 20 days after the appeal has been posted to ocio.iowa.gov/broadband. Iowa Admin. Code r. 129—20.5(3). However, this Office is affirmatively reaching out to notify you of the appeal, of the circumstances surrounding the appeal, and to solicit your feedback and position. If this Office does not receive your response via Exhibit A of the Form by **August 16, 2021** (10 business days from the date of this letter), the Office will make a final decision based on the evidence and information currently available to it. Iowa Admin. Code r. 129—20.5(4), (5).

OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

Office of the Chief Information Officer,
State of Iowa
## EXHIBIT A

**Affirmation of Service or Lack of Service in Census Blocks**

**Broadband Grants Program Broadband Availability Map Challenge Process**

### A. RESPONDENT INFORMATION

<table>
<thead>
<tr>
<th>Company Name</th>
<th>AMG Technology Investment Group, LLC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address</td>
<td>95 Parker Oaks Ln.</td>
</tr>
<tr>
<td>City</td>
<td>Hudson Oaks</td>
</tr>
<tr>
<td>State</td>
<td>TX</td>
</tr>
<tr>
<td>Zip</td>
<td>76087</td>
</tr>
</tbody>
</table>

### B. DESIGNATED CONTACT INFORMATION

<table>
<thead>
<tr>
<th>Contact Name</th>
<th>Eric Pyland</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Phone Number</td>
<td>214.801.8604</td>
</tr>
<tr>
<td>Contact Email</td>
<td><a href="mailto:epyland@team.nxlink.com">epyland@team.nxlink.com</a></td>
</tr>
</tbody>
</table>

### C. AFFIRMATION

In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission:

1. Company facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or
2. Company did NOT offer or facilitate material Broadband service.

Please indicate the speeds offered for each census block on the Affirmation tab.

### D. ADDITIONAL EXPLANATION

(To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.)

### E. SIGNATURE*

By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.

- **Authorized Signature:** Eric Pyland
- **Title:** Vice President
- **Date:** 8/16/2021

---

*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.*
Please familiarize yourself with the following terms prior to determining whether broadband service is being Facilitated to the census block.

<table>
<thead>
<tr>
<th>Facilitate</th>
<th>Do you Facilitate service to more than 10% of the geographic area of the Census Block?</th>
<th>Download Speed</th>
<th>Upload Speed</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does not pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is not a basis for appeal.</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CENSUS BLOCK ID</th>
<th>Download Speed</th>
<th>Upload Speed</th>
</tr>
</thead>
<tbody>
<tr>
<td>191610801002027</td>
<td>Yes</td>
<td>24</td>
</tr>
<tr>
<td>191610801002015</td>
<td>Yes</td>
<td>24</td>
</tr>
</tbody>
</table>


August 11, 2021

Office of the Chief Information Officer of the State of Iowa
c/o Matt Behrens
200 E. Grand Avenue
Des Moines, IA 50309

BTWI Wireless Internet
Jeff Leerhoff
jeff@btwi.net
(Sent via email only)

To whom it may concern:

This is a letter of inquiry concerning your firm’s prior reporting to the State of Iowa Office of the Chief Information Officer (“OCIO” or “Office”) regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 (“V4”) of the Statewide Broadband Availability Map (“Map”). The data reflected on V4 of the Map was either (1) provided by you to the Office’s contractor (“Connected Nation”) during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process (see Docket Numbers 21-029, 21-036, 21-088, 21-095, 21-098). To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 16, 2021.

On July 1, 2021, the Office published the final version of V4 of the Map, which identifies where Broadband service was offered or Facilitated at a tier 1, tier 2, or tier 3 speed as of July 1, 2021.\(^1\) V4 of the Map, and a detailed background of the same, can be found at: https://ocio.iowa.gov/broadband-availability-map-version-4. Overall, the new map reflects Targeted Service Areas defined as a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds. The tier speeds are defined as follows:

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“Tier 2” means a minimum download speed of greater than or equal to 25 Mbps but less than 50 Mbps. No

minimum upload speed is applicable for Tier 2.

“Tier 3” means a minimum download speed of greater than or equal to 50 Mbps but less than 80 Mbps. No minimum upload speed is applicable for Tier 3.

“Non-TSA” means a census block in which speeds are facilitated at greater than or equal to 80 Mbps.

Through the official publication of V4 of the Map, the Office triggered the challenge process it is required by law to administer. Pursuant to applicable administrative rules, within 20 days after the Office’s official publication of V4 of the Map, “any person or party aggrieved or adversely affected by such determination may challenge the office’s finding by filing a notice of appeal with the office” along with all evidence or information supporting their appeal. Iowa Admin. Code r. 129—20.5(1). Specifically, interested parties were permitted to provide the Office with evidence and information of the following: broadband is unavailable from a provider listed for the area (census block); or, that broadband speed is not as advertised.

V4 of the Map currently shows that service is Facilitated at either a tier 1, tier 2, or tier 3 speed per designated census block. As part of the above-outlined process, OCIO received a formal notice of appeal and supporting evidence or information from one or more Iowa residents or Communications Service Provider, claiming that Broadband service is not offered or Facilitated at that speed tier.

At this time, the Office requests your assistance in making an accurate determination as to whether your firm facilitates broadband service at the designated speed tier for 10% or more of the geographic area of each challenged census block as of July 1, 2021 to the Census Blocks identified in Exhibit A. To that end, the Office requests that you:

1) Complete and return the attached Affirmation of Service or Lack of Service in Census Blocks Broadband Grants Program Broadband Availability Map Challenge Process Form (see Exhibit A, Affirmation tab), by August 16, 2021. Pursuant to this form, OCIO requests that a representative with legal authority to bind your firm:
   a) Confirm that your firm Facilitated Broadband service to the Census Blocks identified in Exhibit A as of July 1, 2021, and indicate the speeds at which your firm facilitated broadband service in those blocks. For purposes of this representation, “Facilitate’ means a communication service provider’s ability to provide broadband service at or above the download and upload speeds specified in the definition of targeted service area in this section to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer.” Iowa Code § 8B.1(5) (emphasis added).
   b) Fully complete all other aspects of the Form.

2) In addition to the form, please also submit any other evidence or information in your possession to the Office that supports your prior representations to the Office regarding the Census Blocks identified in Exhibit A. Examples of evidence and information the Office would consider particularly probative include “Bills or invoices provided to or received by customers in the applicable census block(s) which identify the specific download and upload speeds provided or received as of [July 1, 2021].” Iowa Admin. Code r. 129—20.5(8).

---

2See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.
Please return the completed form and any supporting evidence or information to ociogrants@iowa.gov.

Please note that you are under no legal obligation to respond to this request for information. Generally, pursuant to applicable administrative rules, any affected person or party is free to submit evidence or information to the Office in support of or in opposition to an appeal within 20 days after the appeal has been posted to ocio.iowa.gov/broadband. Iowa Admin. Code r. 129—20.5(3). However, this Office is affirmatively reaching out to notify you of the appeal, of the circumstances surrounding the appeal, and to solicit your feedback and position. If this Office does not receive your response via Exhibit A of the Form by August 16, 2021 (10 business days from the date of this letter), the Office will make a final decision based on the evidence and information currently available to it. Iowa Admin. Code r. 129—20.5(4), (5).

OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

Office of the Chief Information Officer,
State of Iowa
EXHIBIT A
Affirmation of Service or Lack of Service in Census Blocks
Broadband Grants Program Broadband Availability Map Challenge Process

A. RESPONDENT INFORMATION

<table>
<thead>
<tr>
<th>Company Name</th>
<th>Bits of Technology Wireless Internet (dba: BTWI)</th>
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</thead>
<tbody>
<tr>
<td>Address</td>
<td>1020 26th St</td>
</tr>
<tr>
<td>City</td>
<td>Perry</td>
</tr>
<tr>
<td>State</td>
<td>IA</td>
</tr>
<tr>
<td>Zip</td>
<td>50220</td>
</tr>
</tbody>
</table>

B. DESIGNATED CONTACT INFORMATION

<table>
<thead>
<tr>
<th>Contact Name</th>
<th>Jeff Leerhoff</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Phone Number</td>
<td>515-465-3043</td>
</tr>
<tr>
<td>Contact Email</td>
<td><a href="mailto:jeff@btwi.net">jeff@btwi.net</a></td>
</tr>
</tbody>
</table>

C. AFFIRMATION

In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission:

Company, consistent with the representations made in this form, and regardless of whether your company’s prior reporting to the FCC or State of Iowa was correct or in error, meets one of the following criteria in each of the identified census blocks as of July 1, 2021:

1. Company Facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or
2. Company did NOT offer or Facilitate material Broadband service.

Please indicate the speeds offered for each census block on the Affirmation tab.

D. ADDITIONAL EXPLANATION (To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation).

BTWI utilizes an industry leading propagation map service to determine the fixed wireless footprint from each of our 70+ tower/broadcast locations. I personally reviewed these propagation maps and our company records in detail pertaining to the five census blocks listed.

After review, I have found the following: Block #190490502001093 and Block #190490502001102: These census blocks may have reduced fixed wireless coverage due to in-town obstructions. I have modified the Affirmation Form accordingly for the two census blocks listed above.

Block #190490509023021, Block #190490505001190, and Block #190490502003001: BTWI currently has, or has had in the past, subscribers in these census blocks. I affirm 100M/50M service is facilitated to more than 10% of the geographic area of these three census blocks.

E. SIGNATURE* By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.

Authorized Signature: Jeff Leerhoff
Title: Co-Owner & General Manager
Date: 8/16/2021

*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.
Please familiarize yourself with the following terms prior to determining whether broadband service is being Facilitated to the census block.

**Facilitate**

A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does not pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is not a basis for appeal.

<table>
<thead>
<tr>
<th>CENSUS BLOCK ID</th>
<th>Do you Facilitate service to more than 10% of the geographic area of the Census Block?</th>
<th>Download Speed</th>
<th>Upload Speed</th>
</tr>
</thead>
<tbody>
<tr>
<td>190490509023021</td>
<td>Yes</td>
<td>100</td>
<td>50</td>
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<td>19049050501190</td>
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<td>190490502001093</td>
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<td>190490502001102</td>
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<tr>
<td>190490502003001</td>
<td>Yes</td>
<td>100</td>
<td>50</td>
</tr>
</tbody>
</table>
August 11, 2021

Office of the Chief Information Officer of the State of Iowa
c/o Matt Behrens
200 E. Grand Avenue
Des Moines, IA 50309

CenturyLink, Inc.
Tayler Teepell
taylor.teepell@lumen.com
(Sent via email only)

To whom it may concern:

This is a letter of inquiry concerning your firm’s prior reporting to the State of Iowa Office of the Chief Information Officer (“OCIO” or “Office”) regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 (“V4”) of the Statewide Broadband Availability Map (“Map”). The data reflected on V4 of the Map was either (1) provided by you to the Office’s contractor (“Connected Nation”) during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process (see Docket Numbers 21-049, 21-050, 21-088, 21-093, 21-094, 21-094, 21-095). To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 16, 2021.

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“Tier 1” means a maximum download speed of less than 25 Mbps and a maximum upload speed of less than three Mbps.

“Tier 2” means a minimum download speed of greater than or equal to 25 Mbps but less than 50 Mbps. No

---

minimum upload speed is applicable for Tier 2.

“Tier 3” means a minimum download speed of greater than or equal to 50 Mbps but less than 80 Mbps. No minimum upload speed is applicable for Tier 3.

“Non-TSA” means a census block in which speeds are facilitated at greater than or equal to 80 Mbps.

Through the official publication of V4 of the Map, the Office triggered the challenge process it is required by law to administer. Pursuant to applicable administrative rules, within 20 days after the Office’s official publication of V4 of the Map, “any person or party aggrieved or adversely affected by such determination may challenge the office’s finding by filing a notice of appeal with the office” along with all evidence or information supporting their appeal. Iowa Admin. Code r. 129—20.5(1). Specifically, interested parties were permitted to provide the Office with evidence and information of the following: broadband is unavailable from a provider listed for the area (census block); or, that broadband speed is not as advertised.

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At this time, the Office requests your assistance in making an accurate determination as to whether your firm facilitates broadband service at the designated speed tier for 10% or more of the geographic area of each challenged census block as of July 1, 2021 to the Census Blocks identified in Exhibit A. To that end, the Office requests that you:

1) Complete and return the attached Affirmation of Service or Lack of Service in Census Blocks Broadband Grants Program Broadband Availability Map Challenge Process Form (see Exhibit A, Affirmation tab), by August 16, 2021. Pursuant to this form, OCIO requests that a representative with legal authority to bind your firm:
   a) Confirm that your firm Facilitated Broadband service to the Census Blocks identified in Exhibit A as of July 1, 2021, and indicate the speeds at which your firm facilitated broadband service in those blocks. For purposes of this representation, “Facilitate’ means a communication service provider’s ability to provide broadband service at or above the download and upload speeds specified in the definition of targeted service area in this section to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer.” Iowa Code § 8B.1(5) (emphasis added).
   b) Fully complete all other aspects of the Form.

2) In addition to the form, please also submit any other evidence or information in your possession to the Office that supports your prior representations to the Office regarding the Census Blocks identified in Exhibit A. Examples of evidence and information the Office would consider particularly probative include “Bills or invoices provided to or received by customers in the applicable census block(s) which identify the specific download and upload speeds provided or received as of [July 1, 2021].” Iowa Admin. Code r. 129—20.5(8).

---

2See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.
Please return the completed form and any supporting evidence or information to ociogrants@iowa.gov.

Please note that you are under no legal obligation to respond to this request for information. Generally, pursuant to applicable administrative rules, any affected person or party is free to submit evidence or information to the Office in support of or in opposition to an appeal within 20 days after the appeal has been posted to ocio.iowa.gov/broadband. Iowa Admin. Code r. 129—20.5(3). However, this Office is affirmatively reaching out to notify you of the appeal, of the circumstances surrounding the appeal, and to solicit your feedback and position. If this Office does not receive your response via Exhibit A of the Form by **August 16, 2021** (10 business days from the date of this letter), the Office will make a final decision based on the evidence and information currently available to it. Iowa Admin. Code r. 129—20.5(4), (5).

OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

Office of the Chief Information Officer,
State of Iowa
**EXHIBIT A**  
Affirmation of Service or Lack of Service in Census Blocks  
Broadband Grants Program Broadband Availability Map Challenge Process

<table>
<thead>
<tr>
<th>A. RESPONDENT INFORMATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Company Name</td>
</tr>
<tr>
<td>Address</td>
</tr>
<tr>
<td>City</td>
</tr>
<tr>
<td>State</td>
</tr>
<tr>
<td>Zip</td>
</tr>
</tbody>
</table>

**OCIO did not receive a response from this provider.**

<table>
<thead>
<tr>
<th>B. DESIGNATED CONTACT INFORMATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Name</td>
</tr>
<tr>
<td>Contact Phone Number</td>
</tr>
<tr>
<td>Contact Email</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>C. AFFIRMATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission: Company, consistent with the representations made in this form, and regardless of whether your company’s prior reporting to the FCC or State of Iowa was correct or in error, meets one of the following criteria in each of the identified census blocks as of July 1, 2021: 1. Company Facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or 2. Company did NOT offer or Facilitate material Broadband service.</td>
</tr>
</tbody>
</table>

Please indicate the speeds offered for each census block on the Affirmation tab.

| D. ADDITIONAL EXPLANATION | (To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.) |
|---------------------------|

<table>
<thead>
<tr>
<th>E. SIGNATURE* By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Authorized Signature:</td>
</tr>
<tr>
<td>Title:</td>
</tr>
<tr>
<td>Date:</td>
</tr>
</tbody>
</table>

*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.
Please familiarize yourself with the following terms prior to determining whether broadband service is being Facilitated to the census block.

- **Facilitate**: A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does **not** pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is **not** a basis for appeal.

<table>
<thead>
<tr>
<th>CENSUS BLOCK ID</th>
<th>Do you Facilitate service to more than 10% of the geographic area of the Census Block?</th>
<th>Download Speed</th>
<th>Upload Speed</th>
</tr>
</thead>
<tbody>
<tr>
<td>190490502001108</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>190490502003013</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>190490502001093</td>
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<td></td>
</tr>
<tr>
<td>190490502001102</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
**EXHIBIT A**
Affirmation of Service or Lack of Service in Census Blocks
Broadband Grants Program Broadband Availability Map Challenge Process

### A. RESPONDENT INFORMATION

<table>
<thead>
<tr>
<th>Company Name</th>
<th>CenturyLink</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address</td>
<td>100 CenturyLink Dr</td>
</tr>
<tr>
<td>City</td>
<td>Monroe</td>
</tr>
<tr>
<td>State</td>
<td>Louisiana</td>
</tr>
<tr>
<td>Zip</td>
<td>71203</td>
</tr>
</tbody>
</table>

### B. DESIGNATED CONTACT INFORMATION

<table>
<thead>
<tr>
<th>Contact Name</th>
<th>Hunter Deckelman</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Phone Number</td>
<td>720-567-7059</td>
</tr>
<tr>
<td>Contact Email</td>
<td><a href="mailto:hunter.deckelman@lumen.com">hunter.deckelman@lumen.com</a></td>
</tr>
</tbody>
</table>

### C. AFFIRMATION

In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission:

1. Company Facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or
2. Company did NOT offer or Facilitate material Broadband service.

Please indicate the speeds offered for each census block on the Affirmation tab.

### D. ADDITIONAL EXPLANATION

To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.

Of the addresses in CenturyLink's systems, at least 10% located within the census blocks on the Affirmation tab qualify for the speed indicated or greater. Not all addresses within the census blocks may qualify for that speed.

### E. SIGNATURE

*By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.*

<table>
<thead>
<tr>
<th>Authorized Signature:</th>
<th>Hunter Deckelman</th>
</tr>
</thead>
<tbody>
<tr>
<td>Title:</td>
<td>Senior Analyst</td>
</tr>
<tr>
<td>Date:</td>
<td>8/13/2021</td>
</tr>
</tbody>
</table>

*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.*
Please familiarize yourself with the following terms prior to determining whether broadband service is being Facilitated to the census block.

<table>
<thead>
<tr>
<th>CENSUS BLOCK ID</th>
<th>Do you Facilitate service to more than 10% of the geographic area of the Census Block?</th>
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</tr>
</thead>
<tbody>
<tr>
<td>190490502001108</td>
<td>Yes</td>
<td>100</td>
<td>10</td>
</tr>
<tr>
<td>190490502003013</td>
<td>Yes</td>
<td>40</td>
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</tr>
<tr>
<td>190490502001089</td>
<td>Yes</td>
<td>40</td>
<td>3</td>
</tr>
<tr>
<td>190490502003048</td>
<td>Yes</td>
<td>40</td>
<td>3</td>
</tr>
</tbody>
</table>

A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does not pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is not a basis for appeal.
August 11, 2021

Office of the Chief Information Officer of the State of Iowa
c/o Matt Behrens
200 E. Grand Avenue
Des Moines, IA 50309

Cloudburst 9, LLC
Jerry Melick
jsmelick@corp.lcom.net
(Sent via email only)

To whom it may concern:

This is a letter of inquiry concerning your firm’s prior reporting to the State of Iowa Office of the Chief Information Officer (“OCIO” or “Office”) regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 (“V4”) of the Statewide Broadband Availability Map (“Map”). The data reflected on V4 of the Map was either (1) provided by you to the Office’s contractor (“Connected Nation”) during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process (see Docket Numbers 21-030, 21-037, 21-038, 21-039, 21-044, 21-051, 21-052, 21-055, 21-056, 21-057, 21-075, 21-090). To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 16, 2021.

On July 1, 2021, the Office published the final version of V4 of the Map, which identifies where Broadband service was offered or Facilitated at a tier 1, tier 2, or tier 3 speed as of July 1, 2021. V4 of the Map, and a detailed background of the same, can be found at: https://ocio.iowa.gov/broadband-availability-map-version-4. Overall, the new map reflects Targeted Service Areas defined as a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds. The tier speeds are defined as follows:

“Tier 1” means a maximum download speed of less than 25 Mbps and a maximum upload speed of less than three Mbps.

“Tier 2” means a minimum download speed of greater than or equal to 25 Mbps but less than 50 Mbps. No

minimum upload speed is applicable for Tier 2.

“Tier 3” means a minimum download speed of greater than or equal to 50 Mbps but less than 80 Mbps. No minimum upload speed is applicable for Tier 3.

“Non-TSA” means a census block in which speeds are facilitated at greater than or equal to 80 Mbps.

Through the official publication of V4 of the Map, the Office triggered the challenge process it is required by law to administer. Pursuant to applicable administrative rules, within 20 days after the Office’s official publication of V4 of the Map, “any person or party aggrieved or adversely affected by such determination may challenge the office’s finding by filing a notice of appeal with the office” along with all evidence or information supporting their appeal. Iowa Admin. Code r. 129—20.5(1). Specifically, interested parties were permitted to provide the Office with evidence and information of the following: broadband is unavailable from a provider listed for the area (census block); or, that broadband speed is not as advertised.

V4 of the Map currently shows that service is Facilitated at either a tier 1, tier 2, or tier 3 speed per designated census block. As part of the above-outlined process, OCIO received a formal notice of appeal and supporting evidence or information from one or more Iowa residents or Communications Service Provider, claiming that Broadband service is not offered or Facilitated at that speed tier.

At this time, the Office requests your assistance in making an accurate determination as to whether your firm facilitates broadband service at the designated speed tier for 10% or more of the geographic area of each challenged census block as of July 1, 2021 to the Census Blocks identified in Exhibit A. To that end, the Office requests that you:

1) Complete and return the attached Affirmation of Service or Lack of Service in Census Blocks Broadband Grants Program Broadband Availability Map Challenge Process Form (see Exhibit A, Affirmation tab), by August 16, 2021. Pursuant to this form, OCIO requests that a representative with legal authority to bind your firm:
   a) Confirm that your firm Facilitated Broadband service to the Census Blocks identified in Exhibit A as of July 1, 2021, and indicate the speeds at which your firm facilitated broadband service in those blocks. For purposes of this representation, “Facilitate” means a communication service provider’s ability to provide broadband service at or above the download and upload speeds specified in the definition of targeted service area in this section to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer.” Iowa Code § 8B.1(5) (emphasis added).
   b) Fully complete all other aspects of the Form.

2) In addition to the form, please also submit any other evidence or information in your possession to the Office that supports your prior representations to the Office regarding the Census Blocks identified in Exhibit A. Examples of evidence and information the Office would consider particularly probative include “Bills or invoices provided to or received by customers in the applicable census block(s) which identify the specific download and upload speeds provided or received as of [July 1, 2021].” Iowa Admin. Code r. 129—20.5(8).

---

2See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.
Please return the completed form and any supporting evidence or information to ociogrants@iowa.gov.

Please note that you are under no legal obligation to respond to this request for information. Generally, pursuant to applicable administrative rules, any affected person or party is free to submit evidence or information to the Office in support of or in opposition to an appeal within 20 days after the appeal has been posted to ocio.iowa.gov/broadband. Iowa Admin. Code r. 129—20.5(3). However, this Office is affirmatively reaching out to notify you of the appeal, of the circumstances surrounding the appeal, and to solicit your feedback and position. If this Office does not receive your response via Exhibit A of the Form by August 16, 2021 (10 business days from the date of this letter), the Office will make a final decision based on the evidence and information currently available to it. Iowa Admin. Code r. 129—20.5(4), (5).

OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

Office of the Chief Information Officer,
State of Iowa
EXHIBIT A
Affirmation of Service or Lack of Service in Census Blocks
Broadband Grants Program Broadband Availability Map Challenge Process

A. RESPONDENT INFORMATION

<table>
<thead>
<tr>
<th>Company Name</th>
<th>Cloudburst 9, LLC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address</td>
<td>413 North Calhoun Street</td>
</tr>
<tr>
<td>City</td>
<td>West Liberty</td>
</tr>
<tr>
<td>State</td>
<td>IA</td>
</tr>
<tr>
<td>Zip</td>
<td>52776</td>
</tr>
</tbody>
</table>

B. DESIGNATED CONTACT INFORMATION

<table>
<thead>
<tr>
<th>Contact Name</th>
<th>Vicki Hall</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Phone Number</td>
<td>319-627-0226</td>
</tr>
<tr>
<td>Contact Email</td>
<td><a href="mailto:hall@corp.lcom.net">hall@corp.lcom.net</a></td>
</tr>
</tbody>
</table>

C. AFFIRMATION

In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission:

1. Company, consistent with the representations made in this form, and regardless of whether your company's prior reporting to to the FCC or State of Iowa was correct or in error, meets one of the following criteria in each of the identified census blocks as of July 1, 2021:
   1. Company Facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or
   2. Company did NOT offer or Facilitate material Broadband service.

Please indicate the speeds offered for each census block on the Affirmation tab.

D. ADDITIONAL EXPLANATION

(To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.

As Per Maps submitted to Connected Nation. Fixed Wireless requires line of sight which can be hindered by trees. Those answered "NO" are because it is tough to determine whether line of sight is available.

E. SIGNATURE* By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.

<table>
<thead>
<tr>
<th>Authorized Signature</th>
<th>/s/Vicki Hall</th>
</tr>
</thead>
<tbody>
<tr>
<td>Title</td>
<td>Manager</td>
</tr>
<tr>
<td>Date</td>
<td>8/17/2021</td>
</tr>
</tbody>
</table>

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<table>
<thead>
<tr>
<th>CENSUS BLOCK ID</th>
<th>Do you Facilitate service to more than 10% of the geographic area of the Census Block?</th>
<th>Download Speed</th>
<th>Upload Speed</th>
</tr>
</thead>
<tbody>
<tr>
<td>191839605001119</td>
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</tr>
<tr>
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<td></td>
</tr>
<tr>
<td>191839605001172</td>
<td>No</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
August 12, 2021

Office of the Chief Information Officer of the State of Iowa
c/o Matt Behrens
200 E. Grand Avenue
Des Moines, IA 50309

West Liberty Telephone Company dba Cloudburst 9
Jerry Melick
jsmelick@corp.lcom.net
(Sent via email only)

To whom it may concern:

This is a letter of inquiry concerning your firm’s prior reporting to the State of Iowa Office of the Chief Information Officer (“OCIO” or “Office”) regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 (“V4”) of the Statewide Broadband Availability Map (“Map”). The data reflected on V4 of the Map was either (1) provided by you to the Office’s contractor (“Connected Nation”) during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process (see Docket Numbers 21-014, 21-017, 21-041, 21-042, 21-045, 21-046, 21-058, 21-066, 21-071, 21-074, 21-076, 21-091, 21-099, 21-1044). To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 17, 2021.

On July 1, 2021, the Office published the final version of V4 of the Map, which identifies where Broadband service was offered or Facilitated at a tier 1, tier 2, or tier 3 speed as of July 1, 2021.1 V4 of the Map, and a detailed background of the same, can be found at: https://ocio.iowa.gov/broadband-availability-map-version-4. Overall, the new map reflects Targeted Service Areas defined as a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds. The tier speeds are defined as follows:

“Tier 1” means a maximum download speed of less than 25 Mbps and a maximum upload speed of less than three Mbps.

“Tier 2” means a minimum download speed of greater than or equal to 25 Mbps but less than 50 Mbps. No

---

minimum upload speed is applicable for Tier 2.

“Tier 3” means a minimum download speed of greater than or equal to 50 Mbps but less than 80 Mbps. No minimum upload speed is applicable for Tier 3.

“Non-TSA” means a census block in which speeds are facilitated at greater than or equal to 80 Mbps.

Through the official publication of V4 of the Map, the Office triggered the challenge process it is required by law to administer. Pursuant to applicable administrative rules, within 20 days after the Office’s official publication of V4 of the Map, “any person or party aggrieved or adversely affected by such determination may challenge the office’s finding by filing a notice of appeal with the office” along with all evidence or information supporting their appeal. Iowa Admin. Code r. 129—20.5(1). Specifically, interested parties were permitted to provide the Office with evidence and information of the following: broadband is unavailable from a provider listed for the area (census block); or, that broadband speed is not as advertised.

V4 of the Map currently shows that service is Facilitated at either a tier 1, tier 2, or tier 3 speed per designated census block. As part of the above-outlined process, OCIO received a formal notice of appeal and supporting evidence or information from one or more Iowa residents or Communications Service Provider, claiming that Broadband service is not offered or Facilitated at that speed tier.

At this time, the Office requests your assistance in making an accurate determination as to whether your firm facilitates broadband service at the designated speed tier for 10% or more of the geographic area of each challenged census block as of July 1, 2021 to the Census Blocks identified in Exhibit A. To that end, the Office requests that you:

1) Complete and return the attached Affirmation of Service or Lack of Service in Census Blocks Broadband Grants Program Broadband Availability Map Challenge Process Form (see Exhibit A, Affirmation tab), by August 17, 2021. Pursuant to this form, OCIO requests that a representative with legal authority to bind your firm:

a) Confirm that your firm Facilitated Broadband service to the Census Blocks identified in Exhibit A as of July 1, 2021, and indicate the speeds at which your firm facilitated broadband service in those blocks. For purposes of this representation, “Facilitate” means a communication service provider’s ability to provide broadband service at or above the download and upload speeds specified in the definition of targeted service area in this section to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer.” Iowa Code § 8B.1(5) (emphasis added).

b) Fully complete all other aspects of the Form.

2) In addition to the form, please also submit any other evidence or information in your possession to the Office that supports your prior representations to the Office regarding the Census Blocks identified in Exhibit A. Examples of evidence and information the Office would consider particularly probative include “Bills or invoices provided to or received by customers in the applicable census block(s) which identify the specific download and upload speeds provided or received as of [July 1, 2021].” Iowa Admin. Code r. 129—20.5(8).

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2See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.
Please return the completed form and any supporting evidence or information to ociogrants@iowa.gov.

Please note that you are under no legal obligation to respond to this request for information. Generally, pursuant to applicable administrative rules, any affected person or party is free to submit evidence or information to the Office in support of or in opposition to an appeal within 20 days after the appeal has been posted to ocio.iowa.gov/broadband. Iowa Admin. Code r. 129—20.5(3). However, this Office is affirmatively reaching out to notify you of the appeal, of the circumstances surrounding the appeal, and to solicit your feedback and position. If this Office does not receive your response via Exhibit A of the Form by **August 17, 2021**, the Office will make a final decision based on the evidence and information currently available to it. Iowa Admin. Code r. 129—20.5(4), (5).

OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

Office of the Chief Information Officer,
State of Iowa
## EXHIBIT A
Affirmation of Service or Lack of Service in Census Blocks
Broadband Grants Program Broadband Availability Map Challenge Process

### A. RESPONDENT INFORMATION

<table>
<thead>
<tr>
<th>Company Name</th>
<th>Cloudburst 9, LLC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address</td>
<td>413 North Calhoun Street</td>
</tr>
<tr>
<td>City</td>
<td>West Liberty</td>
</tr>
<tr>
<td>State</td>
<td>Iowa</td>
</tr>
<tr>
<td>Zip</td>
<td>52776</td>
</tr>
</tbody>
</table>

### B. DESIGNATED CONTACT INFORMATION

<table>
<thead>
<tr>
<th>Contact Name</th>
<th>Vicki Hall</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Phone Number</td>
<td>319-627-0226</td>
</tr>
<tr>
<td>Contact Email</td>
<td><a href="mailto:hall@corp.lcom.net">hall@corp.lcom.net</a></td>
</tr>
</tbody>
</table>

### C. AFFIRMATION

In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission:

1. Company Facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or
2. Company did NOT offer or Facilitate material Broadband service.

Please indicate the speeds offered for each census block on the Affirmation tab.

### D. ADDITIONAL EXPLANATION

(To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.)

Docket 21-014 has verified that they have access to 50/5 service with CB9 which is census block #191839605002017 which is a bandwidth more than the speed that we are facilitating and thereby confirms that we can offer at least 25/3 in this area. Kalona is an affiliated with Cloudburst 9, LLC being 45% owner and Docket #1044 is not appealing Cloudburst 9 facilitated services. Docket 21-042 is a Non-TSA block and not a Tier 1 block. Docket 21-066 is invalid because there are not any HSBs in this census block. Census blocks answered as "NO" are tough to determine because it is based upon line of sight which requires a site survey.

### E. SIGNATURE

*By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.*

<table>
<thead>
<tr>
<th>Authorized Signature:</th>
<th>Vicki Hall</th>
</tr>
</thead>
<tbody>
<tr>
<td>Title:</td>
<td>Manager</td>
</tr>
<tr>
<td>Date:</td>
<td>8/17/2021</td>
</tr>
</tbody>
</table>

*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereeto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled.*
Please familiarize yourself with the following terms prior to determining whether broadband service is being Facilitated to the census block.

- **Facilitate**: A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does not pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is not a basis for appeal.

<table>
<thead>
<tr>
<th>CENSUS BLOCK ID</th>
<th>Do you Facilitate service to more than 10% of the geographic area of the Census Block?</th>
<th>Download Speed</th>
<th>Upload Speed</th>
</tr>
</thead>
<tbody>
<tr>
<td>191839605002017</td>
<td>Yes</td>
<td>25</td>
<td>3</td>
</tr>
<tr>
<td>191839605001157</td>
<td>No</td>
<td></td>
<td></td>
</tr>
<tr>
<td>191839605002029</td>
<td>Yes</td>
<td>25</td>
<td>3</td>
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<tr>
<td>191070801001051</td>
<td>Yes</td>
<td>50</td>
<td>5</td>
</tr>
<tr>
<td>191839605001148</td>
<td>No</td>
<td></td>
<td></td>
</tr>
<tr>
<td>191839605001163</td>
<td>No</td>
<td></td>
<td></td>
</tr>
<tr>
<td>191839605001164</td>
<td>No</td>
<td></td>
<td></td>
</tr>
<tr>
<td>191839605001166</td>
<td>No</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
### A. APPELANT INFORMATION

<table>
<thead>
<tr>
<th>Company Name</th>
<th>Kalona Cooperative Telephone Company dba KCTC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address</td>
<td>510 B Ave</td>
</tr>
<tr>
<td>City</td>
<td>Kalona</td>
</tr>
<tr>
<td>State</td>
<td>IA</td>
</tr>
<tr>
<td>Zip</td>
<td>52247</td>
</tr>
</tbody>
</table>

### B. DESIGNATED CONTACT INFORMATION

<table>
<thead>
<tr>
<th>Contact Name</th>
<th>Casey Peck</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Phone</td>
<td>319 656-3668</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:casey.peck@kctc.net">casey.peck@kctc.net</a></td>
</tr>
</tbody>
</table>

### C. CERTIFICATION/ATTESTATION/AFFIRMATION

In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms, attests, and certifies under penalty of perjury that, as represented in its submission: Choose one option that describes company/affiliation status.

- Company, consistent with the representations made in this form, and regardless of whether your company's prior reporting to the FCC or State of Iowa was correct or in error as of July 1, 2021, either:
  - Facility material Broadband service according to the designated Tier speed indicated on the Map; or
  - Did NOT Facilitate Broadband according to the designated Tier speed in the identified census blocks.

- Another unaffiliated company, as of July 1, 2021, consistent with the representations made in this form, either:
  - Facility material Broadband service according to the designated Tier speed indicated on the Map; or
  - Did NOT Facilitate Broadband according to the designated Tier speed in the identified census blocks.
August 11, 2021

Office of the Chief Information Officer of the State of Iowa
c/o Matt Behrens
200 E. Grand Avenue
Des Moines, IA 50309

Evertek, Inc.
Roxanne White
rwhite@evertek.net
(Sent via email only)

To whom it may concern:

This is a letter of inquiry concerning your firm’s prior reporting to the State of Iowa Office of the Chief Information Officer (“OCIO” or “Office”) regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 (“V4”) of the Statewide Broadband Availability Map (“Map”). The data reflected on V4 of the Map was either (1) provided by you to the Office’s contractor (“Connected Nation”) during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process (see Docket Numbers 21-001, 21-003). To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 16, 2021.

On July 1, 2021, the Office published the final version of V4 of the Map, which identifies where Broadband service was offered or Facilitated at a tier 1, tier 2, or tier 3 speed as of July 1, 2021. V4 of the Map, and a detailed background of the same, can be found at: https://ocio.iowa.gov/broadband-availability-map-version-4. Overall, the new map reflects Targeted Service Areas defined as a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds. The tier speeds are defined as follows:

“Tier 1” means a maximum download speed of less than 25 Mbps and a maximum upload speed of less than three Mbps.

“Tier 2” means a minimum download speed of greater than or equal to 25 Mbps but less than 50 Mbps. No

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minimum upload speed is applicable for Tier 2.

“Tier 3” means a minimum download speed of greater than or equal to 50 Mbps but less than 80 Mbps. No minimum upload speed is applicable for Tier 3.

“Non-TSA” means a census block in which speeds are facilitated at greater than or equal to 80 Mbps.

Through the official publication of V4 of the Map, the Office triggered the challenge process it is required by law to administer.2 Pursuant to applicable administrative rules, within 20 days after the Office’s official publication of V4 of the Map, “any person or party aggrieved or adversely affected by such determination may challenge the office’s finding by filing a notice of appeal with the office” along with all evidence or information supporting their appeal. Iowa Admin. Code r. 129—20.5(1). Specifically, interested parties were permitted to provide the Office with evidence and information of the following: broadband is unavailable from a provider listed for the area (census block); or, that broadband speed is not as advertised.

V4 of the Map currently shows that service is Facilitated at either a tier 1, tier 2, or tier 3 speed per designated census block. As part of the above-outlined process, OCIO received a formal notice of appeal and supporting evidence or information from one or more Iowa residents or Communications Service Provider, claiming that Broadband service is not offered or Facilitated at that speed tier.

At this time, the Office requests your assistance in making an accurate determination as to whether your firm facilitates broadband service at the designated speed tier for 10% or more of the geographic area of each challenged census block as of July 1, 2021 to the Census Blocks identified in Exhibit A. To that end, the Office requests that you:

1) Complete and return the attached Affirmation of Service or Lack of Service in Census Blocks Broadband Grants Program Broadband Availability Map Challenge Process Form (see Exhibit A, Affirmation tab), by August 16, 2021. Pursuant to this form, OCIO requests that a representative with legal authority to bind your firm:

   a) Confirm that your firm Facilitated Broadband service to the Census Blocks identified in Exhibit A as of July 1, 2021, and indicate the speeds at which your firm facilitated broadband service in those blocks. For purposes of this representation, “Facilitate” means a communication service provider’s ability to provide broadband service at or above the download and upload speeds specified in the definition of targeted service area in this section to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer.” Iowa Code § 8B.1(5) (emphasis added).

   b) Fully complete all other aspects of the Form.

2) In addition to the form, please also submit any other evidence or information in your possession to the Office that supports your prior representations to the Office regarding the Census Blocks identified in Exhibit A. Examples of evidence and information the Office would consider particularly probative include “Bills or invoices provided to or received by customers in the applicable census block(s) which identify the specific download and upload speeds provided or received as of [July 1, 2021].” Iowa Admin. Code r. 129—20.5(8).

---

2See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.
Please return the completed form and any supporting evidence or information to ociogrants@iowa.gov.

Please note that you are under no legal obligation to respond to this request for information. Generally, pursuant to applicable administrative rules, any affected person or party is free to submit evidence or information to the Office in support of or in opposition to an appeal within 20 days after the appeal has been posted to ocio.iowa.gov/broadband. Iowa Admin. Code r. 129—20.5(3). However, this Office is affirmatively reaching out to notify you of the appeal, of the circumstances surrounding the appeal, and to solicit your feedback and position. If this Office does not receive your response via Exhibit A of the Form by August 16, 2021 (10 business days from the date of this letter), the Office will make a final decision based on the evidence and information currently available to it. Iowa Admin. Code r. 129—20.5(4), (5).

OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

Office of the Chief Information Officer,
State of Iowa
**EXHIBIT A**

Affirmation of Service or Lack of Service in Census Blocks

Broadband Grants Program Broadband Availability Map Challenge Process

### A. RESPONDENT INFORMATION

<table>
<thead>
<tr>
<th>Company Name</th>
<th>Evertek, Inc.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address</td>
<td>216 N. Main</td>
</tr>
<tr>
<td>City</td>
<td>Everly</td>
</tr>
<tr>
<td>State</td>
<td>IA</td>
</tr>
<tr>
<td>Zip</td>
<td>51338</td>
</tr>
</tbody>
</table>

### B. DESIGNATED CONTACT INFORMATION

<table>
<thead>
<tr>
<th>Contact Name</th>
<th>Roxanne White</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Phone Number</td>
<td>712-834-2255 Ext 1001</td>
</tr>
<tr>
<td>Contact Email</td>
<td><a href="mailto:rwhite@evertek.net">rwhite@evertek.net</a></td>
</tr>
</tbody>
</table>

### C. AFFIRMATION

In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission:

Company, consistent with the representations made in this form, and regardless of whether your company's prior reporting to to the FCC or State of Iowa was correct or in error, meets one of the following criteria in each of the identified census blocks as of July 1, 2021:

1. Company Facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or
2. Company did NOT offer or Facilitate material Broadband service.

Please indicate the speeds offered for each census block on the Affirmation tab.

### D. ADDITIONAL EXPLANATION

(To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.

Evertek offers 50/5 in the census blocks listed. Customers in any of our service areas can sign up to new speed packages or upgrade based on their broadband needs or usage. Various lower speed packages are no longer available but existing customers are still grandfathered in on those speed packages and pricing if they do not need a higher broadband speed. Speed test results were also taken on various customers that we have in the mentioned census block. The census blocks in reference here we offer services using BRS LTE and CBRS LTE all operating in MUMIMO. Depending on the speed package the customer has subscribed to and their location will determine the frequency used for their service.

### E. SIGNATURE

*By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.*

<table>
<thead>
<tr>
<th>Authorized Signature:</th>
<th>Roxanne White</th>
</tr>
</thead>
<tbody>
<tr>
<td>Title:</td>
<td>CEO</td>
</tr>
<tr>
<td>Date:</td>
<td>8/12/2021</td>
</tr>
</tbody>
</table>

*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.*
Please familiarize yourself with the following terms prior to determining whether broadband service is being Facilitated to the census block.

A communication service provider’s ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does not pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is not a basis for appeal.

<table>
<thead>
<tr>
<th>CENSUS BLOCK ID</th>
<th>Do you Facilitate service to more than 10% of the geographic area of the Census Block?</th>
<th>Download Speed</th>
<th>Upload Speed</th>
</tr>
</thead>
<tbody>
<tr>
<td>191610801002027</td>
<td>Yes</td>
<td>50</td>
<td>5</td>
</tr>
<tr>
<td>191610801002015</td>
<td>Yes</td>
<td>50</td>
<td>5</td>
</tr>
</tbody>
</table>
Confidential Treatment is Requested. Please read and become familiar with Iowa Code Chapter 22 (Examination of Public Records) regarding release of public records and Iowa Administrative Code Chapter 2 (Public Records and Fair Information Practices) before completing this Form.

1. To request confidential treatment, you must provide the following information in the table below. You may add additional lines if necessary or add additional pages using the same format as the table below.

   1.1. Clearly identify the specific materials or information for which you seek confidential treatment;
   1.2. Cite the specific grounds in Iowa Code Chapter 22 or other applicable law which support treatment of the material as confidential;
   1.3. Justify why the material should be maintained in confidence;
   1.4. Explain why disclosure of the material would not be in the best interest of the public.

<table>
<thead>
<tr>
<th>SPECIFIC INFORMATION FOR WHICH YOU SEEK CONFIDENTIAL TREATMENT</th>
<th>SPECIFIC LEGAL GROUNDS SUPPORTING SUCH TREATMENT</th>
<th>JUSTIFICATION AS TO WHY MATERIAL SHOULD BE KEPT IN CONFIDENCE</th>
<th>WHY DISCLOSURE OF THE MATERIAL WOULD NOT BE IN THE BEST INTERESTS OF THE PUBLIC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Customer Invoices</td>
<td>Iowa Code 22.7 Sub 6</td>
<td>If released, would give advantage to 2-3 existing competitors in various census blocks.</td>
<td>Serves no public interest and protects existing customer's privacy.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

2. Additional Acknowledgements:

A request for confidential treatment requires submission of public/redacted copies of the material which are clearly labeled “REDACTED COPY” or “PUBLIC COPY” at the top
of every page of the document, and which has all claimed confidential information excised. **Check the box to indicate acknowledgement.**

- Completion of this Form is the sole means of requesting confidential treatment. **Check box to indicate acknowledgement.**

- Completion of this Form and the Office’s acceptance of materials or documents does not guarantee the Office will grant the request for confidentiality. **Check box to indicate acknowledgement.**

- The Office may deny a request for confidential treatment if the request is improper or unfounded pursuant to Iowa Code chapter 22 or Iowa Administrative Code chapter 2. **Check box to indicate acknowledgement.**

3. Please provide the point of contact for inquiries from the Office concerning the confidential status of information identified as confidential above:

3.1. Name  Roxanne White  
3.2. Address 216 N. Main, City Everly, State IA, Zip 51338  
3.3. Telephone number (712)834 -2255  
3.4. Email address  rwhite@evertekwireless.net  

Authorized Representative’s Signature  

Roxanne White  
Name (Printed)  

CEO  
Title  

Evertek, Inc.  
Entity  

8-12-21  
Date
Faster speeds AND free upgrades coming to Evertek customers

Starting May 1st, we will have new/faster Internet speeds, but we will be keeping the same monthly prices. This means most customers will be upgraded to a faster speed and you’ll pay the same price you’re currently paying! We love being able to bring you added value.

- 10Mb customers will get 15Mb
- 15Mb customers will get 25Mb
- 25Mb customers will get 35Mb

The upgrades will take place on a tower-by-tower basis, so it will take our staff a few months to make all the necessary changes to assure your upgrade happens as it should. We will use our direct messaging system to let you know when your upgrade will occur, so please be watchful for that information.

All of our towers are 35Mb capable and some are now 50Mb capable, so please contact us if you’d like to upgrade your speed further than those spelled out above.
EVERTEK, INC.
216 N MAIN ST
EVERLY IA 51338

For All Billing Inquiries, call 712-834-2255

Account Number: 0252008495
Bill Date: July 01, 2021
Due Date: 20TH OF MONTH

Account Summary

Last Month
Balance from last statement 90.29
Payment Received 06/01/2021 90.29
Thank You Balance $0.00

This Month
Internet Charges 89.80
IA STATE TAX 0.42
SAC COUNTY TAX 0.07
Current Charges $90.29

Total Amount Due $90.29

Get the Most out of Your WiFi!

Gives us and you better insight into your wireless environment to make more effective recommendations.

Wi-Fi Support Allows us to remotely keep your WiFi router up-to-date and secure.

Both included with your $99 Evertek Router!

*** DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT ***

0252 - ACTCUS

EVERTEK, INC.
PO BOX 240
EVERLY IA 51338

--

Bill  Will  Be Paid Automatically

**Do Not Pay**
LONG DISTANCE DEFINITIONS

**Period**

D = Day
E = Evening
N = Night
W = Weekend

MP = Multi Rate Periods
P = Peak
O = Off Peak

**Type**

CB = Person Call Back
CP = Calling Plan
CC = Calling Card
CL = Collect
DC = Directory Assistance Call Completion
DD = Direct Dialed
DI = International Evenings

EC = International Nights
OP = Operator Handled
PF = Pay Phone
PP = Person to Person
TF = Toll Free
TN = Third Number

NEW BILLING ADDRESS

Address: _________________________________________________________________

City/State: __________________________ Zipcode: ___________ - ________

Telephone: (_____ ) _______ - _______

Signature: ________________________________
EMERGENCY BROADBAND BENEFIT

Enrollment for the Emergency Broadband Benefit is now open. The temporary benefit provides a discount of up to $50 per month toward broadband service for eligible consumers who are struggling to stay connected during the pandemic. Qualifying households on Tribal Lands can receive a discount of up to $75 per month for service. See if you qualify! www.fcc.gov/broadbandbenefit

BUSINESS HOURS

Evertek Office
8:30 am - 4:30 pm Monday - Friday
1-712-834-2255

Technical Support
Support is available 24/7 including holidays
1-712-834-0202

LATE PAY POLICY

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IOWA ONE CALL 1-800-292-8989

Iowa law requires that any person planning to engage in any form of excavation within the state of Iowa must notify the Iowa One Call notification system at least 48 hours prior to excavation. This is a free service.

CLOSED CAPTIONING CONTACT INFORMATION

Chris Dodd, Marketing/Sales Manager
Address: 216 North Main St, Everly, IA 51338
Phone: 712-834-2255 Fax: 712-834-2214
email: cdodd@evertek.net

Available Packages for this Census Block
*50/5Mb - $99.95
35/5Mb - $87.95
25/3Mb - $67.95
15/2Mb - $56.95
*Only available in 3.65ghz or 5 ghz sites

---

**Current Internet Service**

**Monthly Charges**

<table>
<thead>
<tr>
<th>Service</th>
<th>Qty</th>
<th>Amount</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Charges for 08/01/21-08/31/21 - 1 MONTH</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>INTERNET EQUIPMENT FEE</td>
<td>1</td>
<td>7.00</td>
<td>7.00</td>
</tr>
<tr>
<td>EARLY (3.65) 25MB/3MB INTERNET SERVICE</td>
<td>1</td>
<td>80.95</td>
<td>80.95</td>
</tr>
<tr>
<td>REGULATORY FEE</td>
<td>1</td>
<td>1.85</td>
<td>1.85</td>
</tr>
</tbody>
</table>

---

**Usage Charges**

This month you used **69.23GB**.

Available Packages for this Census Block
*50/5Mb - $99.95
35/5Mb - $87.95
25/3Mb - $67.95
15/2Mb - $56.95
*Only available in 3.65ghz or 5 ghz sites
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---

Account Summary

<table>
<thead>
<tr>
<th></th>
<th>Last Month</th>
<th>This Month</th>
</tr>
</thead>
<tbody>
<tr>
<td>Balance from last statement</td>
<td>69.97</td>
<td>69.97</td>
</tr>
<tr>
<td>Payment Received 06/20/2021</td>
<td>69.97</td>
<td></td>
</tr>
<tr>
<td>Thank You</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Balance</td>
<td>$0.00</td>
<td></td>
</tr>
</tbody>
</table>

Internet Charges: 68.78
IA STATE TAX: 1.02
SAC COUNTY TAX: 0.17
Current Charges: $69.97

Total Amount Due: $69.97

---

**Do Not Pay**
Bill Will Be Paid Automatically By Your Bank

---

FOR CHANGE OF ADDRESS: Please check here and complete form on reverse. Thank you.

Account Number: [Redacted]
Bill Date: July 01, 2021
Due Date: 20TH OF MONTH

Remit To:
EVERTEK, INC.
PO BOX 240
EVERLY IA 51338-0240
LONG DISTANCE DEFINITIONS

Period

D = Day  
E = Evening  
N = Night  
W = Weekend  

MP = Multi Rate Periods  
P = Peak  
O = Off Peak

Type

CB = Person Call Back  
CP = Calling Plan  
CC = Calling Card  
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DD = Direct Dialed  
DI = International Evenings  

EC = International Nights  
OP = Operator Handled  
P = Pay Phone  
PP = Person to Person  
TF = Toll Free  
TN = Third Number

NEW BILLING ADDRESS

Address: ________________________________________________________________

City/State:___________________________Zipcode:_________________________

Telephone: (_____)_________ - ____________

Signature: ______________________________________________________________
**EMERGENCY BROADBAND BENEFIT**

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[www.fcc.gov/broadbandbenefit](http://www.fcc.gov/broadbandbenefit)

**BUSINESS HOURS**

EverTek Office

8:30 am - 4:30 pm Monday - Friday

1-712-834-2255

Technical Support

Support is available 24/7 including holidays

1-712-834-0202

**LATE PAY POLICY**

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**CLOSED CAPTIONING CONTACT INFORMATION**

Chris Dodd, Marketing/Sales Manager

Address: 216 North Main St, Everly, IA 51338

Phone: 712-834-2255 Fax: 712-834-2214

email: cdodd@evertek.net

---

**Monthly Charges**

<table>
<thead>
<tr>
<th>Service</th>
<th>Qty</th>
<th>Amount</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>WIRELESS ROUTER EQUIPMENT FEE</td>
<td>1</td>
<td>3.99</td>
<td>3.99</td>
</tr>
<tr>
<td>REGULATORY FEE</td>
<td>1</td>
<td>1.85</td>
<td>1.85</td>
</tr>
</tbody>
</table>

**Subtotal Monthly Charges**

$68.78

**Usage Charges**

This month you used **649.66GB**.

---

**Taxes, Surcharges & Fees**

<table>
<thead>
<tr>
<th></th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>IA STATE TAX</td>
<td>1.02</td>
</tr>
<tr>
<td>SAC COUNTY TAX</td>
<td>0.17</td>
</tr>
</tbody>
</table>

**Subtotal Taxes, Surcharges & Fees**

$1.19

**Total INT6499**

$69.97

---

**Available Packages for this Census Block**

*50/5Mb - $99.95
35/5Mb - $87.95
25/3Mb - $67.95
15/2Mb - $56.95

*Only available in 3.65ghz or 5 ghz sites
For All Billing Inquiries, call 712-834-2255
Account Number: [Redacted]
Account Name: [Redacted]
Due Date: 20TH OF MONTH
Visit our website at www.evertek.net

* * * This page intentionally left blank * * *
Account Summary

Last Month

- Balance from last statement: 96.70
- Payment Received 06/20/2021: 96.70
- Thank You Balance: $0.00

This Month

- Internet Charges: 95.79
- IA STATE TAX: 0.78
- SAC COUNTY TAX: 0.13
- Current Charges: $96.70

Total Amount Due: $96.70

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Wi-Fi Support
Allows us to remotely keep your WiFi router up-to-date and secure.

Both included with your $999 Evertek Router!

---

Bill Details

Account Number: [redacted]
Bill Date: July 01, 2021
Due Date: 20TH OF MONTH

---

0252 - ACTCUS

EVERTEK, INC.
PO BOX 240
EVERLY IA 51338

---

**Do Not Pay**
Bill Will Be Paid Automatically By Your Bank

---

EVERTEK, INC.
PO BOX 240
EVERLY IA 51338-0240
LONG DISTANCE DEFINITIONS

Period

D = Day
E = Evening
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MP = Multi Rate Periods
P = Peak
O = Off Peak

Type

CB = Person Call Back
CP = Calling Plan
CC = Calling Card
CL = Collect
DC = Directory Assistance Call Completion
DD = Direct Dialed
DI = International Evenings

EC = International Nights
OP = Operator Handled
PF = Pay Phone
PP = Person to Person
TF = Toll Free
TN = Third Number

NEW BILLING ADDRESS

Address: _______________________________________________________________

City/State: ___________________________ Zipcode: ___________ - ___________

Telephone: (____)______ - __________

Signature: ____________________________________________
**EMERGENCY BROADBAND BENEFIT**

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**BUSINESS HOURS**

Evertek Office
8:30 am - 4:30 pm Monday - Friday
1-712-834-2255

Technical Support
Support is available 24/7 including holidays
1-712-834-0202

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**CLOSED CAPTIONING CONTACT INFORMATION**

Chris Dodd, Marketing/Sales Manager
Address: 216 North Main St, Everly, IA 51338
Phone: 712-834-2255 Fax: 712-834-2214
email: cdodd@evertek.net

---

**Current Internet Service**

Internet ID [REDACTED]

<table>
<thead>
<tr>
<th>Monthly Charges</th>
<th>Service</th>
<th>Qty</th>
<th>Amount</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Charges for 08/01/21-08/31/21 - 1 MONTH</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>REGULATORY FEE</td>
<td></td>
<td>1</td>
<td>1.85</td>
<td>1.85</td>
</tr>
<tr>
<td><strong>Subtotal Monthly Charges</strong></td>
<td></td>
<td></td>
<td><strong>$95.79</strong></td>
<td></td>
</tr>
<tr>
<td>Usage Charges</td>
<td>This month you used 488.76GB.</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Subtotal Usage Charges</strong></td>
<td></td>
<td></td>
<td><strong>$0.00</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Taxes, Surcharges &amp; Fees</strong></td>
<td>IA STATE TAX</td>
<td></td>
<td>0.78</td>
<td>0.78</td>
</tr>
<tr>
<td></td>
<td>SAC COUNTY TAX</td>
<td></td>
<td>0.13</td>
<td>0.13</td>
</tr>
<tr>
<td><strong>Subtotal Taxes, Surcharges &amp; Fees</strong></td>
<td></td>
<td></td>
<td><strong>$0.91</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Total Internet Plan</strong></td>
<td></td>
<td></td>
<td><strong>$96.70</strong></td>
<td></td>
</tr>
</tbody>
</table>

Available Packages for this Census Block
*50/5Mb - $99.95
35/5Mb - $87.95
25/3Mb - $67.95
15/2Mb - $56.95
*Only available in 3.65ghz or 5 ghz sites
For All Billing Inquiries, call 712-834-2255
Account Number: 0 [Redacted]
Account Name: [Redacted]
Due Date: 20TH OF MONTH
Visit our website at www.evertek.net

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### Account Summary

#### Last Month
- Balance from last statement: 97.30
- Payments Received: 97.58
- Credit Balance Forward: $0.28CR

#### This Month
- Internet Charges: 47.80
- IA STATE TAX: 0.42
- SAC COUNTY TAX: 0.07
- Subtotal Current Charges: $48.29

**Total Amount Due**: $48.01

---

**Get the Most out of Your WiFi!**

* Gives us and you better insight into your wireless environment to make more effective recommendations.
* **Identi-Fi**
* **Wi-Fi Support** Allows us to remotely keep your WiFi router up-to-date and secure.
* **Both included with your $9.99 Evertek Router!**

---

### Account Information

- **Account Number**: [Redacted]
- **Bill Date**: July 01, 2021
- **Due Date**: 20TH OF MONTH
- **Balance Due - Please Remit**: $48.01

---

**FOR CHANGE OF ADDRESS: Please check here and complete form on reverse. Thank you.**

- **Account Number**: [Redacted]
- **Bill Date**: July 01, 2021
- **Due Date**: 20TH OF MONTH

**Remit To:**
EVERTEK, INC.
PO BOX 240
EVERLY IA 51338-0240

---

**Amount Enclosed**: $
LONG DISTANCE DEFINITIONS

Period

<table>
<thead>
<tr>
<th>Letter</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>D</td>
<td>Day</td>
</tr>
<tr>
<td>E</td>
<td>Evening</td>
</tr>
<tr>
<td>N</td>
<td>Night</td>
</tr>
<tr>
<td>W</td>
<td>Weekend</td>
</tr>
<tr>
<td>MP</td>
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</tr>
<tr>
<td>P</td>
<td>Peak</td>
</tr>
<tr>
<td>O</td>
<td>Off Peak</td>
</tr>
</tbody>
</table>

Type

<table>
<thead>
<tr>
<th>Letter</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>CB</td>
<td>Person Call Back</td>
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<tr>
<td>CP</td>
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<td>CL</td>
<td>Collect</td>
</tr>
<tr>
<td>DC</td>
<td>Directory Assistance Call Completion</td>
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<tr>
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<td>DI</td>
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<td>OP</td>
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<td>Pay Phone</td>
</tr>
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<td>PP</td>
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</tr>
<tr>
<td>TF</td>
<td>Toll Free</td>
</tr>
<tr>
<td>TN</td>
<td>Third Number</td>
</tr>
</tbody>
</table>

NEW BILLING ADDRESS

Address: __________________________________________________________

City/State: ___________________________ Zipcode: __________ - _________

Telephone: (_____)_______ - __________

Signature: ______________________________________________________
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* * * This page intentionally left blank * * *
Account Summary

Last Month

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Balance from last statement</td>
<td>110.22</td>
</tr>
<tr>
<td>Payments Received</td>
<td>164.92</td>
</tr>
<tr>
<td>Credit Balance Forward</td>
<td>$54.70CR</td>
</tr>
</tbody>
</table>

This Month

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Internet Charges</td>
<td>53.79</td>
</tr>
<tr>
<td>IA STATE TAX</td>
<td>0.78</td>
</tr>
<tr>
<td>SAC COUNTY TAX</td>
<td>0.13</td>
</tr>
<tr>
<td>Subtotal Current Charges</td>
<td>$54.70</td>
</tr>
<tr>
<td>Credit Balance Forward</td>
<td>54.70CR</td>
</tr>
</tbody>
</table>

Total Amount Due: $0.00

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---

0252 - ACTCUS

EVERTEK, INC.
PO BOX 240
EVERLY IA 51338

Account Number: [REDACTED]
Bill Date: July 01, 2021
Due Date: 20TH OF MONTH
Internet: INT6890

Remit To:
EVERTEK, INC.
PO BOX 240
EVERLY IA 51338-0240

**Zero Balance - Do Not Make Payment**
LONG DISTANCE DEFINITIONS

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- EC = International Nights
- OP = Operator Handled
- PF = Pay Phone
- PP = Person to Person
- TF = Toll Free
- TN = Third Number

NEW BILLING ADDRESS

Address: _____________________________________________________________

City/State: ___________________________ Zipcode: ___________ - ___________

Telephone: (_____)(______) - ____________

Signature: ___________________________________________________________
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<tbody>
<tr>
<td>Balance from last statement</td>
<td>54.70</td>
</tr>
<tr>
<td>Payment Received 06/01/2021</td>
<td>54.70</td>
</tr>
<tr>
<td><strong>Thank You</strong> Balance</td>
<td><strong>$0.00</strong></td>
</tr>
</tbody>
</table>

This Month

<table>
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<tr>
<td>IA STATE TAX</td>
<td>0.78</td>
</tr>
<tr>
<td>SAC COUNTY TAX</td>
<td>0.13</td>
</tr>
<tr>
<td><strong>Current Charges</strong></td>
<td><strong>$54.70</strong></td>
</tr>
</tbody>
</table>

Total Amount Due $54.70

---

Get the Most out of Your WiFi!

Gives us and you better insight into your wireless environment to make more effective recommendations.

Allows us to remotely keep your WiFi router up-to-date and secure.

Both included with your $9.99 Evertek Router!

---

0252 - ACTCUS

EVERTEK, INC.
PO BOX 240
EVERLY IA 51338

---

FOR CHANGE OF ADDRESS: Please check here and complete form on reverse. Thank you.

Bill Date: July 01, 2021
Due Date: 20TH OF MONTH
Internet: [redacted]

Remit To:
EVERTEK, INC.
PO BOX 240
EVERLY IA 51338-0240

Balance Due - Please Remit: $54.70

Amount Enclosed: $
LONG DISTANCE DEFINITIONS

Period

D = Day
E = Evening
N = Night
W = Weekend

MP = Multi Rate Periods
P = Peak
O = Off Peak

Type

CB = Person Call Back
CP = Calling Plan
CC = Calling Card
CL = Collect
DC = Directory Assistance Call Completion
DD = Direct Dialed
DI = International Evenings

EC = International Nights
OP = Operator Handled
PF = Pay Phone
PP = Person to Person
TF = Toll Free
TN = Third Number

NEW BILLING ADDRESS

Address: ________________________________________________________________

City/State: ___________________________ Zipcode: ____________ - ____________

Telephone: (______)_________ - ____________

Signature: ____________________________________________________________
**EMERGENCY BROADBAND BENEFIT**

Enrollment for the Emergency Broadband Benefit is now open. The temporary benefit provides a discount of up to $50 per month toward broadband service for eligible consumers who are struggling to stay connected during the pandemic. Qualifying households on Tribal Lands can receive a discount of up to $75 per month for service. See if you qualify! www.fcc.gov/broadbandbenefit

**BUSINESS HOURS**

Evertek Office
8:30 am - 4:30 pm Monday - Friday
1-712-834-2255
Technical Support
Support is available 24/7 including holidays
1-712-834-0202

**LATE PAY POLICY**

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**IOWA ONE CALL 1-800-292-8989**

Iowa law requires that any person planning to engage in any form of excavation within the state of Iowa must notify the Iowa One Call notification system at least 48 hours prior to excavation. This is a free service.

**CLOSED CAPTIONING CONTACT INFORMATION**

Chris Dodd, Marketing/Sales Manager
Address: 216 North Main St, Everly, IA 51338
Phone: 712-834-2255 Fax: 712-834-2214
email: cdodd@evertek.net

---

**CURRENT INTERNET SERVICE**

<table>
<thead>
<tr>
<th>Internet ID</th>
<th>INT0006980</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>Monthly Charges</th>
</tr>
</thead>
<tbody>
<tr>
<td>Service</td>
</tr>
<tr>
<td>REGULATORY FEE</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Service</th>
<th>Qty</th>
<th>Amount</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>EARLY (3.65) 6MB/1MB INTERNET SERVICE</td>
<td>1</td>
<td>38.95</td>
<td>38.95</td>
</tr>
<tr>
<td>PROTECTION PLAN</td>
<td>1</td>
<td>5.99</td>
<td>5.99</td>
</tr>
</tbody>
</table>

---

**MONTHLY CHARGES**

<table>
<thead>
<tr>
<th>Service</th>
<th>Qty</th>
<th>Amount</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>REGULATORY FEE</td>
<td>1</td>
<td>1.85</td>
<td>1.85</td>
</tr>
</tbody>
</table>

Subtotal Monthly Charges: $53.79

Usage Charges
This month you used **9.15GB**.

<table>
<thead>
<tr>
<th>Month</th>
<th>Usage Charges</th>
</tr>
</thead>
<tbody>
<tr>
<td>JAN</td>
<td>5.53GB</td>
</tr>
<tr>
<td>FEB</td>
<td>7.23GB</td>
</tr>
<tr>
<td>MAR</td>
<td>14.14GB</td>
</tr>
<tr>
<td>APR</td>
<td>9.15GB</td>
</tr>
<tr>
<td>MAY</td>
<td></td>
</tr>
<tr>
<td>JUNE</td>
<td></td>
</tr>
</tbody>
</table>

Subtotal Usage Charges: $0.00

Taxes, Surcharges & Fees
IA STATE TAX: 0.78
SAC COUNTY TAX: 0.13

Subtotal Taxes, Surcharges & Fees: $0.91

Total: $54.70

---

Available Packages for this Census Block

*50/5Mb - $99.95
35/5Mb - $87.95
25/3Mb - $67.95
15/2Mb - $56.95

*Only available in 3.65ghz or 5 ghz sites
** ** This page intentionally left blank ** **
Account Summary

Last Month

Balance from last statement 49.63
Payment Received 06/20/2021 49.63

Thank You Balance $0.00

This Month

Internet Charges 48.79
IA STATE TAX 0.72
SAC COUNTY TAX 0.12
Current Charges $49.63

Total Amount Due $49.63

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Both included with your $9.99 Evertek Router!

0252 - ACTCUS

FOR CHANGE OF ADDRESS: Please check here and complete form on reverse. Thank you.

Account Number: [redacted]
Bill Date: July 01, 2021
Due Date: 20TH OF MONTH

Remit To:
EVERTEK, INC.
PO BOX 240
EVERLY IA 51338-0240

**Do Not Pay**
Bill Will Be Paid Automatically By Your Bank
**LONG DISTANCE DEFINITIONS**

### Period

<table>
<thead>
<tr>
<th>Letter</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>D</td>
<td>Day</td>
</tr>
<tr>
<td>E</td>
<td>Evening</td>
</tr>
<tr>
<td>N</td>
<td>Night</td>
</tr>
<tr>
<td>W</td>
<td>Weekend</td>
</tr>
<tr>
<td>MP</td>
<td>Multi Rate Periods</td>
</tr>
<tr>
<td>P</td>
<td>Peak</td>
</tr>
<tr>
<td>O</td>
<td>Off Peak</td>
</tr>
</tbody>
</table>

### Type

<table>
<thead>
<tr>
<th>Letter</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>CB</td>
<td>Person Call Back</td>
</tr>
<tr>
<td>CP</td>
<td>Calling Plan</td>
</tr>
<tr>
<td>CC</td>
<td>Calling Card</td>
</tr>
<tr>
<td>CL</td>
<td>Collect</td>
</tr>
<tr>
<td>DC</td>
<td>Directory Assistance Call Completion</td>
</tr>
<tr>
<td>DD</td>
<td>Direct Dialed</td>
</tr>
<tr>
<td>DI</td>
<td>International Evenings</td>
</tr>
<tr>
<td>EC</td>
<td>International Nights</td>
</tr>
<tr>
<td>OP</td>
<td>Operator Handled</td>
</tr>
<tr>
<td>PF</td>
<td>Pay Phone</td>
</tr>
<tr>
<td>PP</td>
<td>Person to Person</td>
</tr>
<tr>
<td>TF</td>
<td>Toll Free</td>
</tr>
<tr>
<td>TN</td>
<td>Third Number</td>
</tr>
</tbody>
</table>

**NEW BILLING ADDRESS**

Address: ____________________________________________________________

City/State: __________________________ Zipcode: __________ - __________

Telephone: (______)_______ - __________

Signature: ______________________________________________________
EMERGENCY BROADBAND BENEFIT

Enrollment for the Emergency Broadband Benefit is now open. The temporary benefit provides a discount of up to $50 per month toward broadband service for eligible consumers who are struggling to stay connected during the pandemic. Qualifying households on Tribal Lands can receive a discount of up to $75 per month for service. See if you qualify! www.fcc.gov/broadbandbenefit

BUSINESS HOURS

Evertek Office
8:30 am - 4:30 pm Monday - Friday
1-712-834-2255

Technical Support
Support is available 24/7 including holidays
1-712-834-0202

LATE PAY POLICY

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IOWA ONE CALL 1-800-292-8989

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CLOSED CAPTIONING CONTACT INFORMATION

Chris Dodd, Marketing/Sales Manager
Address: 216 North Main St, Everly, IA 51338
Phone: 712-834-2255 Fax: 712-834-2214
email: cdodd@evertek.net

Available Packages for this Census Block
*50/5Mb - $99.95
35/5Mb - $87.95
25/3Mb - $67.95
15/2Mb - $56.95
*Only available in 3.65ghz or 5 ghz sites

<table>
<thead>
<tr>
<th>Internet ID</th>
<th>INT7753</th>
</tr>
</thead>
</table>

Current Internet Service

Internet ID
INT7753

Monthly Charges

<table>
<thead>
<tr>
<th>Service</th>
<th>Qty</th>
<th>Amount</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>REGULATORY FEE</td>
<td>1</td>
<td>1.85</td>
<td>1.85</td>
</tr>
<tr>
<td>Subtotal Monthly Charges</td>
<td></td>
<td>$48.79</td>
<td></td>
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</tbody>
</table>

Usage Charges

This month you used 18.21GB.

<table>
<thead>
<tr>
<th>Month</th>
<th>Usage Charges</th>
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<tbody>
<tr>
<td>JAN</td>
<td>15.36 GB</td>
</tr>
<tr>
<td>FEB</td>
<td>15.42 GB</td>
</tr>
<tr>
<td>MAR</td>
<td>18.46 GB</td>
</tr>
<tr>
<td>APR</td>
<td>19.12 GB</td>
</tr>
<tr>
<td>MAY</td>
<td>13.83 GB</td>
</tr>
<tr>
<td>JUNE</td>
<td>18.21 GB</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Service</th>
<th>Qty</th>
<th>Amount</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Subtotal Usage Charges</td>
<td></td>
<td>$0.00</td>
<td></td>
</tr>
<tr>
<td>Taxes, Surcharges &amp; Fees</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>IA STATE TAX</td>
<td></td>
<td>0.72</td>
<td></td>
</tr>
<tr>
<td>SAC COUNTY TAX</td>
<td></td>
<td>0.12</td>
<td></td>
</tr>
<tr>
<td>Subtotal Taxes, Surcharges &amp; Fees</td>
<td></td>
<td>$0.84</td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td></td>
<td>$49.63</td>
<td></td>
</tr>
</tbody>
</table>

Charges for 08/01/21-08/31/21 - 1 MONTH

<table>
<thead>
<tr>
<th>Service</th>
<th>Qty</th>
<th>Amount</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>INTERNET EQUIPMENT FEE</td>
<td>1</td>
<td>7.00</td>
<td>7.00</td>
</tr>
<tr>
<td>EARLY (3.65) 3MB/1MB INTERNET SERVICE</td>
<td>1</td>
<td>34.95</td>
<td>34.95</td>
</tr>
<tr>
<td>WIRELESS ROUTER EQUIPMENT FEE</td>
<td>1</td>
<td>4.99</td>
<td>4.99</td>
</tr>
</tbody>
</table>
Account Summary

Last Month

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Balance from last statement</td>
<td>78.39</td>
</tr>
<tr>
<td>Payment Received 06/01/2021</td>
<td>78.39</td>
</tr>
<tr>
<td>Thank You</td>
<td></td>
</tr>
<tr>
<td>Balance</td>
<td>$0.00</td>
</tr>
</tbody>
</table>

This Month

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Internet Charges</td>
<td>76.78</td>
</tr>
<tr>
<td>IA STATE TAX</td>
<td>1.38</td>
</tr>
<tr>
<td>SAC COUNTY TAX</td>
<td>0.23</td>
</tr>
<tr>
<td>Current Charges</td>
<td>$78.39</td>
</tr>
</tbody>
</table>

Total Amount Due $78.39

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Gives us and you better insight into your wireless environment to make more effective recommendations.

Wi-Fi Support Allows us to remotely keep your WiFi router up-to-date and secure.

Both included with your $99 Evertek Router!

*** DETACH AND RETURN THIS PORTION WITH YOUR PAYMENT ***

0252 - ACTCUS

FOR CHANGE OF ADDRESS: Please check here and complete form on reverse. Thank you.

Account Number: □□□□□□□□

<table>
<thead>
<tr>
<th>Description</th>
<th>Date</th>
<th>Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bill Date:</td>
<td>July 01, 2021</td>
<td>INT8054</td>
</tr>
<tr>
<td>Due Date:</td>
<td>20TH OF MONTH</td>
<td></td>
</tr>
<tr>
<td>Internet:</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Remit To:

EVERTEK, INC.
PO BOX 240
EVERLY IA 51338-0240

**Do Not Pay**

Bill Will Be Paid Automatically
LONG DISTANCE DEFINITIONS

Period

D = Day
E = Evening
N = Night
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P = Peak
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Type

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CC = Calling Card
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TF = Toll Free
TN = Third Number

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Address: __________________________________________________________

City/State:__________________________ Zipcode:_____________________-__________

Telephone: (______)_________-________

Signature: __________________________________________________________
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**BUSINESS HOURS**

Evertek Office  
8:30 am - 4:30 pm Monday - Friday  
1-712-834-2255  
Technical Support  
Support is available 24/7 including holidays  
1-712-834-0202

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**CLOSED CAPTIONING CONTACT INFORMATION**

Chris Dodd, Marketing/Sales Manager  
Address: 216 North Main St, Everly, IA 51338  
Phone: 712-834-2255 Fax: 712-834-2214  
email: cdodd@evertek.net

---

**Monthly Charges**

<table>
<thead>
<tr>
<th>Service</th>
<th>Qty</th>
<th>Amount</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>PROTECTION PLAN</td>
<td>1</td>
<td>5.99</td>
<td>5.99</td>
</tr>
<tr>
<td>REGULATORY FEE</td>
<td>1</td>
<td>1.85</td>
<td>1.85</td>
</tr>
</tbody>
</table>

**Subtotal Monthly Charges**  
$76.78

**Usage Charges**

This month you used **480.29GB**.

**Available Packages for this Census Block**

*50/5Mb - $99.95  
35/5Mb - $87.95  
25/3Mb - $67.95  
15/2Mb - $56.95  
*Only available in 3.65ghz or 5 ghz sites
For All Billing Inquiries, call 712-834-2255
Account Number: **
Due Date: 20TH OF MONTH
Visit our website at www.evertek.net

*** This page intentionally left blank ***
**Account Summary**

**Last Month**
- Balance from last statement: 58.98
- Payment Received 06/02/2021: 58.98
- Thank You Balance: $0.00

**This Month**
- Internet Charges: 57.79
- IA STATE TAX: 1.02
- SAC COUNTY TAX: 0.17
- Current Charges: $58.98

**Total Amount Due** $58.98

---

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Both included with your $99 Evertek Router!

---

0252 - ACTCUS

EVERTEK, INC.
PO BOX 240
EVERLY IA 51338

---

Balance Due - Please Remit: $58.98

Amount Enclosed: $
LONG DISTANCE DEFINITIONS

**Period**

D = Day  
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W = Weekend  

MP = Multi Rate Periods  
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**Type**

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DI = International Evenings  

EC = International Nights  
OP = Operator Handled  
PF = Pay Phone  
PP = Person to Person  
TF = Toll Free  
TN = Third Number

NEW BILLING ADDRESS

Address: ________________________________________________________________

City/State:_________________________ Zipcode:____________________ - ___________

Telephone: (_____)__________ - ____________

Signature: ____________________________________________________________
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Address: 216 North Main St, Everly, IA 51338
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email: cdodd@evertek.net

Available Packages for this Census Block
*50/5Mb - $99.95
35/5Mb - $87.95
25/3Mb - $67.95
15/2Mb - $56.95
*Only available in 3.65ghz or 5 ghz sites

---

**Monthly Charges**

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<th>Total</th>
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</thead>
<tbody>
<tr>
<td>REGULATORY FEE</td>
<td>1</td>
<td>1.85</td>
<td>1.85</td>
</tr>
</tbody>
</table>

**Subtotal Monthly Charges**

$57.79

**Usage Charges**

This month you used **8.84GB**.

<table>
<thead>
<tr>
<th>Month</th>
<th>GB</th>
</tr>
</thead>
<tbody>
<tr>
<td>JAN</td>
<td>37.09</td>
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<tr>
<td>FEB</td>
<td>18.51</td>
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<tr>
<td>MAR</td>
<td>16.52</td>
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<tr>
<td>APR</td>
<td>15.62</td>
</tr>
<tr>
<td>MAY</td>
<td>8.84</td>
</tr>
</tbody>
</table>

**Subtotal Usage Charges**

$0.00

**Taxes, Surcharges & Fees**

<table>
<thead>
<tr>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>IA STATE TAX</td>
<td>1.02</td>
</tr>
<tr>
<td>SAC COUNTY TAX</td>
<td>0.17</td>
</tr>
</tbody>
</table>

**Subtotal Taxes, Surcharges & Fees**

$1.19

**Total**

$58.98

---

**Current Internet Service**

**Internet ID** [Redacted]

**Monthly Charges**

<table>
<thead>
<tr>
<th>Service</th>
<th>Qty</th>
<th>Amount</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>INTERNET EQUIPMENT FEE</td>
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<td>7.00</td>
<td>7.00</td>
</tr>
<tr>
<td>EARLY 6MB/1MB INTERNET SERVICE</td>
<td>1</td>
<td>38.95</td>
<td>38.95</td>
</tr>
<tr>
<td>CAMBIUM R201 WIRELESS ROUTER WIFI/IDFI</td>
<td>1</td>
<td>9.99</td>
<td>9.99</td>
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</table>
**This page intentionally left blank**
**Current Results Status**

Stats for LUID: 2  Test Duration: 10  Pkt Length: 1714  Test Direction Bi-Directional

**Link Test without Bridging**
Please note that since this test included PMP450 hardware, the link test results may be impacted due to PPS limitations

<table>
<thead>
<tr>
<th>Data Channel Priority</th>
<th>Downlink</th>
<th>Uplink</th>
<th>Aggregate</th>
<th>Packet Transmit</th>
<th>Packet Receive</th>
</tr>
</thead>
<tbody>
<tr>
<td>Low</td>
<td>121.88 Mbps</td>
<td>33.12 Mbps</td>
<td>155.00 Mbps, 11233 pps</td>
<td>24064 (2406 pps)</td>
<td>88272 (8827 pps)</td>
</tr>
</tbody>
</table>

**Efficiency**

<table>
<thead>
<tr>
<th></th>
<th>Downlink</th>
<th>Uplink</th>
<th>Efficiency</th>
<th>Fragments count</th>
<th>Fragments count</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td>Actual Missed</td>
<td>Actual Missed</td>
<td>Actual Missed</td>
</tr>
<tr>
<td>99%</td>
<td>2401666</td>
<td>21164</td>
<td>96%</td>
<td>674930</td>
<td>27947</td>
</tr>
</tbody>
</table>

Link Test ran on 06:40:14 08/12/2021 CST

Currently transmitting at:

8X/6X MIMO-B

Current Contention Mode Status: No Piggyback of data in contention

---

**Current Results Status**

Stats for LUID: 16  Test Duration: 10  Pkt Length: 1714  Test Direction Bi-Directional

**Link Test without Bridging**
Please note that since this test included PMP450 hardware, the link test results may be impacted due to PPS limitations

<table>
<thead>
<tr>
<th>Data Channel Priority</th>
<th>Downlink</th>
<th>Uplink</th>
<th>Aggregate</th>
<th>Packet Transmit</th>
<th>Packet Receive</th>
</tr>
</thead>
<tbody>
<tr>
<td>Low</td>
<td>90.78 Mbps</td>
<td>25.15 Mbps</td>
<td>115.94 Mbps, 8406 pps</td>
<td>18287 (1828 pps)</td>
<td>65766 (6578 pps)</td>
</tr>
</tbody>
</table>

**Efficiency**

<table>
<thead>
<tr>
<th></th>
<th>Downlink</th>
<th>Uplink</th>
<th>Efficiency</th>
<th>Fragments count</th>
<th>Fragments count</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td>Actual Missed</td>
<td>Actual Missed</td>
<td>Actual Missed</td>
</tr>
<tr>
<td>99%</td>
<td>1774080</td>
<td>848</td>
<td>83%</td>
<td>592466</td>
<td>101216</td>
</tr>
</tbody>
</table>

Link Test ran on 06:40:54 08/12/2021 CST

Currently transmitting at:

8X/8X MIMO-B

Current Contention Mode Status: No Piggyback of data in contention
Current Results Status
Stats for LUID: 12  Test Duration: 10  Pkt Length: 1714  Test Direction Bi-Directional

**Link Test without Bridging**
Please note that since this test included PMP450 hardware, the link test results may be impacted due to PPS limitations

<table>
<thead>
<tr>
<th>Data Channel Priority</th>
<th>Downlink</th>
<th>Uplink</th>
<th>Aggregate</th>
<th>Packet Transmit</th>
<th>Packet Receive</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Actual</td>
<td>Actual</td>
</tr>
<tr>
<td>Low</td>
<td>64.72 Mbps</td>
<td>20.60 Mbps</td>
<td>85.33 Mbps, 6189 pps</td>
<td>14995 (1499 pps)</td>
<td>46904 (4690 pps)</td>
</tr>
</tbody>
</table>

**Efficiency**

<table>
<thead>
<tr>
<th>Efficiency</th>
<th>Downlink</th>
<th>Uplink</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Fragments count</td>
<td>Efficiency</td>
</tr>
<tr>
<td></td>
<td>Actual</td>
<td>Missed</td>
</tr>
<tr>
<td>95%</td>
<td>1334530</td>
<td>70366</td>
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</tbody>
</table>

Link Test ran on 06:45:40 08/12/2021 CST

**Currently transmitting at:**
8X/4X MIMO-B

Current Contention Mode Status: No Piggyback of data in contention

---

Current Results Status
Stats for LUID: 4  Test Duration: 10  Pkt Length: 1714  Test Direction Bi-Directional

**Link Test without Bridging**
Please note that since this test included PMP450 hardware, the link test results may be impacted due to PPS limitations

<table>
<thead>
<tr>
<th>Data Channel Priority</th>
<th>Downlink</th>
<th>Uplink</th>
<th>Aggregate</th>
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</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td>Actual</td>
<td>Actual</td>
</tr>
<tr>
<td>Low</td>
<td>70.28 Mbps</td>
<td>32.78 Mbps</td>
<td>103.06 Mbps, 7476 pps</td>
<td>23834 (2383 pps)</td>
<td>50937 (5093 pps)</td>
</tr>
</tbody>
</table>

**Efficiency**

<table>
<thead>
<tr>
<th>Efficiency</th>
<th>Downlink</th>
<th>Uplink</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Fragments count</td>
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<td></td>
<td>Actual</td>
<td>Missed</td>
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<tr>
<td>90%</td>
<td>1397177</td>
<td>24494</td>
</tr>
</tbody>
</table>

Link Test ran on 06:47:17 08/12/2021 CST

**Currently transmitting at:**
8X/6X MIMO-B

Current Contention Mode Status: No Piggyback of data in contention
### Current Results Status
Stats for LUID: 11  Test Duration: 10  Pkt Length: 1714  Test Direction Bi-Directional

**Link Test without Bridging**
Please note that since this test included PMP450 hardware, the link test results may be impacted due to PPS limitations

<table>
<thead>
<tr>
<th>Data Channel Priority</th>
<th>Downlink</th>
<th>Uplink</th>
<th>Aggregate</th>
<th>Packet Transmit</th>
<th>Packet Receive</th>
</tr>
</thead>
<tbody>
<tr>
<td>Low</td>
<td>75.21 Mbps</td>
<td>9.82 Mbps</td>
<td>85.04 Mbps, 6160 pps</td>
<td>7139 (713 pps)</td>
<td>54477 (5447 pps)</td>
</tr>
</tbody>
</table>

**Efficiency**

<table>
<thead>
<tr>
<th>Efficiency</th>
<th>Downlink</th>
<th>Uplink</th>
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<tbody>
<tr>
<td></td>
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<tr>
<td></td>
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<td>Missed</td>
</tr>
<tr>
<td>91%</td>
<td>1608060</td>
<td>138995</td>
</tr>
</tbody>
</table>

Link Test ran on 06:49:34 08/12/2021 CST

**Currently transmitting at:**
8X/2X MIMO-B

Current Contention Mode Status: No Piggyback of data in contention
Products & Pricing

High Speed Wireless Internet from Evertek & N.E.T.

**50/5Mb** - **$99.95**
35/5Mb - $87.95
25/3Mb - $67.95
15/2Mb - $56.95

*Only available in 3.65ghz or 5ghz sites*

Installation - $99.95

**Protection Plan** - **$5.99**
Includes free service calls and repairs. Some restrictions apply
Learn more here . . .

**Wireless Router Lease** - **$9.99**
Includes support & replacement if needed

**Service Call** - **$99.95**
All customers whether, equipment is leased or owned, are subject to a service call unless they are covered by a Protection Plan.

*Speed/pricing is determined by your location in relation to service towers. We will inform you of exactly what is available to you when your location information is gathered. All listed prices are monthly charges unless otherwise noted. Taxes and regulatory fees may apply.*
August 11, 2021

Office of the Chief Information Officer of the State of Iowa
c/o Matt Behrens
200 E. Grand Avenue
Des Moines, IA 50309

Farmers & Merchants Mutual Telephone Company
Ray Fear
rayfear@farmtel.com
(Sent via email only)

To whom it may concern:

This is a letter of inquiry concerning your firm’s prior reporting to the State of Iowa Office of the Chief Information Officer (“OCIO” or “Office”) regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 (“V4”) of the Statewide Broadband Availability Map (“Map”). The data reflected on V4 of the Map was either (1) provided by you to the Office’s contractor (“Connected Nation”) during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process (see Docket Numbers 21-037, 21-038, 21-056, 21-057, 21-075, 21-090). To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 16, 2021.

On July 1, 2021, the Office published the final version of V4 of the Map, which identifies where Broadband service was offered or Facilitated at a tier 1, tier 2, or tier 3 speed as of July 1, 2021. V4 of the Map, and a detailed background of the same, can be found at: https://ocio.iowa.gov/broadband-availability-map-version-4. Overall, the new map reflects Targeted Service Areas defined as a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds. The tier speeds are defined as follows:

“Tier 1” means a maximum download speed of less than 25 Mbps and a maximum upload speed of less than three Mbps.

“Tier 2” means a minimum download speed of greater than or equal to 25 Mbps but less than 50 Mbps. No

OCIO did not receive a response from this provider.

minimum upload speed is applicable for Tier 2.

“Tier 3” means a minimum download speed of greater than or equal to 50 Mbps but less than 80 Mbps. No minimum upload speed is applicable for Tier 3.

“Non-TSA” means a census block in which speeds are facilitated at greater than or equal to 80 Mbps.

Through the official publication of V4 of the Map, the Office triggered the challenge process it is required by law to administer. Pursuant to applicable administrative rules, within 20 days after the Office’s official publication of V4 of the Map, “any person or party aggrieved or adversely affected by such determination may challenge the office’s finding by filing a notice of appeal with the office” along with all evidence or information supporting their appeal. Iowa Admin. Code r. 129—20.5(1). Specifically, interested parties were permitted to provide the Office with evidence and information of the following: broadband is unavailable from a provider listed for the area (census block); or, that broadband speed is not as advertised.

V4 of the Map currently shows that service is Facilitated at either a tier 1, tier 2, or tier 3 speed per designated census block. As part of the above-outlined process, OCIO received a formal notice of appeal and supporting evidence or information from one or more Iowa residents or Communications Service Provider, claiming that Broadband service is not offered or Facilitated at that speed tier.

At this time, the Office requests your assistance in making an accurate determination as to whether your firm facilitates broadband service at the designated speed tier for 10% or more of the geographic area of each challenged census block as of July 1, 2021 to the Census Blocks identified in Exhibit A. To that end, the Office requests that you:

1) Complete and return the attached Affirmation of Service or Lack of Service in Census Blocks Broadband Grants Program Broadband Availability Map Challenge Process Form (see Exhibit A, Affirmation tab), by August 16, 2021. Pursuant to this form, OCIO requests that a representative with legal authority to bind your firm:

   a) Confirm that your firm Facilitated Broadband service to the Census Blocks identified in Exhibit A as of July 1, 2021, and indicate the speeds at which your firm facilitated broadband service in those blocks. For purposes of this representation, “Facilitate” means a communication service provider’s ability to provide broadband service at or above the download and upload speeds specified in the definition of targeted service area in this section to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer.” Iowa Code § 8B.1(5) (emphasis added).

   b) Fully complete all other aspects of the Form.

2) In addition to the form, please also submit any other evidence or information in your possession to the Office that supports your prior representations to the Office regarding the Census Blocks identified in Exhibit A. Examples of evidence and information the Office would consider particularly probative include “Bills or invoices provided to or received by customers in the applicable census block(s) which identify the specific download and upload speeds provided or received as of [July 1, 2021].” Iowa Admin. Code r. 129—20.5(8).

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2See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.
Please return the completed form and any supporting evidence or information to ociogrants@iowa.gov.

Please note that you are under no legal obligation to respond to this request for information. Generally, pursuant to applicable administrative rules, any affected person or party is free to submit evidence or information to the Office in support of or in opposition to an appeal within 20 days after the appeal has been posted to ocio.iowa.gov/broadband. Iowa Admin. Code r. 129—20.5(3). However, this Office is affirmatively reaching out to notify you of the appeal, of the circumstances surrounding the appeal, and to solicit your feedback and position. If this Office does not receive your response via Exhibit A of the Form by **August 16, 2021** (10 business days from the date of this letter), the Office will make a final decision based on the evidence and information currently available to it. Iowa Admin. Code r. 129—20.5(4), (5).

OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

Office of the Chief Information Officer,
State of Iowa
**EXHIBIT A**  
Affirmation of Service or Lack of Service in Census Blocks  
Broadband Grants Program Broadband Availability Map Challenge Process

<table>
<thead>
<tr>
<th>A. RESPONDENT INFORMATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Company Name</td>
</tr>
</tbody>
</table>

OCIO did not receive a response from this provider.

<table>
<thead>
<tr>
<th>B. DESIGNATED CONTACT INFORMATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Name</td>
</tr>
<tr>
<td>Contact Phone Number</td>
</tr>
<tr>
<td>Contact Email</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>C. AFFIRMATION</th>
</tr>
</thead>
<tbody>
<tr>
<td>In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission:</td>
</tr>
<tr>
<td>Company, consistent with the representations made in this form, and regardless of whether your company’s prior reporting to to the FCC or State of Iowa was correct or in error, meets one of the following criteria in each of the identified census blocks as of July 1, 2021:</td>
</tr>
</tbody>
</table>

1. Company Facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or
2. Company did NOT offer or Facilitate material Broadband service.

<table>
<thead>
<tr>
<th>D. ADDITIONAL EXPLANATION</th>
<th>(To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.)</th>
</tr>
</thead>
</table>

<table>
<thead>
<tr>
<th>E. SIGNATURE*</th>
<th>By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Authorized Signature:</td>
<td></td>
</tr>
<tr>
<td>Title:</td>
<td></td>
</tr>
<tr>
<td>Date:</td>
<td></td>
</tr>
</tbody>
</table>

*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.
Please familiarize yourself with the following terms prior to determining whether broadband service is being Facilitated to the census block.

**Facilitate**

A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does *not* pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is *not* a basis for appeal.

<table>
<thead>
<tr>
<th>CENSUS BLOCK ID</th>
<th>Do you Facilitate service to more than 10% of the geographic area of the Census Block?</th>
<th>Download Speed</th>
<th>Upload Speed</th>
</tr>
</thead>
<tbody>
<tr>
<td>191839605001183</td>
<td></td>
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<td></td>
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<td>191839605001117</td>
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<td>1918396050001172</td>
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</tr>
</tbody>
</table>
August 12, 2021

Office of the Chief Information Officer of the State of Iowa
c/o Matt Behrens
200 E. Grand Avenue
Des Moines, IA 50309

Farmers & Merchants Mutual Telephone Company
Ray Fear
rayfear@farmtel.com
(Sent via email only)

To whom it may concern:

This is a letter of inquiry concerning your firm’s prior reporting to the State of Iowa Office of the Chief Information Officer (“OCIO” or “Office”) regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 (“V4”) of the Statewide Broadband Availability Map (“Map”). The data reflected on V4 of the Map was either (1) provided by you to the Office’s contractor (“Connected Nation”) during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process (see Docket Numbers 21-017, 21-041, 21-042, 21-045, 21-046, 21-058, 21-071, 21-074, 21-076, 21-091, 21-099, 21-1044). To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 17, 2021.

On July 1, 2021, the Office published the final version of V4 of the Map, which identifies where Broadband service was offered or Facilitated at a tier 1, tier 2, or tier 3 speed as of July 1, 2021. V4 of the Map, and a detailed background of the same, can be found at: https://ocio.iowa.gov/broadband-availability-map-version-4. Overall, the new map reflects Targeted Service Areas defined as a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds. The tier speeds are defined as follows:

“Tier 1” means a maximum download speed of less than 25 Mbps and a maximum upload speed of less than three Mbps.

“Tier 2” means a minimum download speed of greater than or equal to 25 Mbps but less than 50 Mbps. No

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minimum upload speed is applicable for Tier 2.

“**Tier 3**” means a minimum download speed of greater than or equal to 50 Mbps but less than 80 Mbps. No minimum upload speed is applicable for Tier 3.

“**Non-TSA**” means a census block in which speeds are facilitated at greater than or equal to 80 Mbps.

Through the official publication of V4 of the Map, the Office triggered the challenge process it is required by law to administer.\(^2\) Pursuant to applicable administrative rules, within 20 days after the Office’s official publication of V4 of the Map, “any person or party aggrieved or adversely affected by such determination may challenge the office’s finding by filing a notice of appeal with the office” along with all evidence or information supporting their appeal. Iowa Admin. Code r. 129—20.5(1). Specifically, interested parties were permitted to provide the Office with evidence and information of the following: broadband is unavailable from a provider listed for the area (census block); or, that broadband speed is not as advertised.

V4 of the Map currently shows that service is Facilitated at either a tier 1, tier 2, or tier 3 speed per designated census block. As part of the above-outlined process, OCIO received a formal notice of appeal and supporting evidence or information from one or more Iowa residents or Communications Service Provider, claiming that Broadband service is not offered or Facilitated at that speed tier.

At this time, the Office requests your assistance in making an accurate determination as to whether your firm facilitates broadband service at the designated speed tier for 10% or more of the geographic area of each challenged census block as of July 1, 2021 to the Census Blocks identified in Exhibit A. To that end, the Office requests that you:

1) Complete and return the attached Affirmation of Service or Lack of Service in Census Blocks Broadband Grants Program Broadband Availability Map Challenge Process Form (see Exhibit A, Affirmation tab), by **August 17, 2021**. Pursuant to this form, OCIO requests that a representative with legal authority to bind your firm:
   a) Confirm that your firm Facilitated Broadband service to the Census Blocks identified in Exhibit A as of July 1, 2021, and indicate the speeds at which your firm facilitated broadband service in those blocks. For purposes of this representation, “Facilitate’ means a communication service provider’s ability to provide broadband service at or above the download and upload speeds specified in the definition of targeted service area in this section to a home, farm, school, or business **within a commercially reasonable time and at a commercially reasonable price upon request by a consumer.**” Iowa Code § 8B.1(5) (emphasis added).
   b) Fully complete all other aspects of the Form.

2) In addition to the form, please also submit any other evidence or information in your possession to the Office that supports your prior representations to the Office regarding the Census Blocks identified in Exhibit A. Examples of evidence and information the Office would consider particularly probative include “Bills or invoices provided to or received by customers in the applicable census block(s) which identify the specific download and upload speeds provided or received as of [July 1, 2021].” Iowa Admin. Code r. 129—20.5(8).

---

\(^2\)See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.
Please return the completed form and any supporting evidence or information to ociogrants@iowa.gov.

Please note that you are under no legal obligation to respond to this request for information. Generally, pursuant to applicable administrative rules, any affected person or party is free to submit evidence or information to the Office in support of or in opposition to an appeal within 20 days after the appeal has been posted to ocio.iowa.gov/broadband. Iowa Admin. Code r. 129—20.5(3). However, this Office is affirmatively reaching out to notify you of the appeal, of the circumstances surrounding the appeal, and to solicit your feedback and position. If this Office does not receive your response via Exhibit A of the Form by August 17, 2021, the Office will make a final decision based on the evidence and information currently available to it. Iowa Admin. Code r. 129—20.5(4), (5).

OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

Office of the Chief Information Officer,
State of Iowa
**EXHIBIT A**
Affirmation of Service or Lack of Service in Census Blocks
Broadband Grants Program Broadband Availability Map Challenge Process

### A. RESPONDENT INFORMATION

<table>
<thead>
<tr>
<th>Company Name</th>
<th>Farmers &amp; Merchants Mutual Telephone Company</th>
</tr>
</thead>
</table>

OCIO did not receive a response from this provider.

### B. DESIGNATED CONTACT INFORMATION

<table>
<thead>
<tr>
<th>Contact Name</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Phone Number</td>
<td></td>
</tr>
<tr>
<td>Contact Email</td>
<td></td>
</tr>
</tbody>
</table>

### C. AFFIRMATION

In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission:

Company, consistent with the representations made in this form, and regardless of whether your company's prior reporting to to the FCC or State of Iowa was correct or in error, meets one of the following criteria in each of the identified census blocks as of July 1, 2021:

1. Company Facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or
2. Company did NOT offer or Facilitate material Broadband service.

Please indicate the speeds offered for each census block on the Affirmation tab.

### D. ADDITIONAL EXPLANATION
(To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.)

### E. SIGNATURE
* By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.

<table>
<thead>
<tr>
<th>Authorized Signature:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Title:</td>
</tr>
<tr>
<td>Date:</td>
</tr>
</tbody>
</table>

*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereeto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.*
Please familiarize yourself with the following terms prior to determining whether broadband service is being Facilitated to the census block.

**Facilitate**: A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does not pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is not a basis for appeal.

<table>
<thead>
<tr>
<th>CENSUS BLOCK ID</th>
<th>Do you Facilitate service to more than 10% of the geographic area of the Census Block?</th>
<th>Download Speed</th>
<th>Upload Speed</th>
</tr>
</thead>
<tbody>
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<td></td>
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<td></td>
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<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
August 11, 2021

Office of the Chief Information Officer of the State of Iowa
c/o Matt Behrens
200 E. Grand Avenue
Des Moines, IA 50309

Frontier Communications Corporation
Karen Boswell
karen.boswell@ftr.com
(Sent via email only)

To whom it may concern:

This is a letter of inquiry concerning your firm’s prior reporting to the State of Iowa Office of the Chief Information Officer (“OCIO” or “Office”) regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 (“V4”) of the Statewide Broadband Availability Map (“Map”). The data reflected on V4 of the Map was either (1) provided by you to the Office’s contractor (“Connected Nation”) during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at [https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process](https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process) (see Docket Numbers 21-001, 21-003).

To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 16, 2021.

On July 1, 2021, the Office published the final version of V4 of the Map, which identifies where Broadband service was offered or Facilitated at a tier 1, tier 2, or tier 3 speed as of July 1, 2021. V4 of the Map, and a detailed background of the same, can be found at: [https://ocio.iowa.gov/broadband-availability-map-version-4](https://ocio.iowa.gov/broadband-availability-map-version-4). Overall, the new map reflects Targeted Service Areas defined as a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds. The tier speeds are defined as follows:

**“Tier 1”** means a maximum download speed of less than 25 Mbps and a maximum upload speed of less than three Mbps.

**“Tier 2”** means a minimum download speed of greater than or equal to 25 Mbps but less than 50 Mbps. No

minimum upload speed is applicable for Tier 2.

“**Tier 3**” means a minimum download speed of greater than or equal to 50 Mbps but less than 80 Mbps. No minimum upload speed is applicable for Tier 3.

“**Non-TSA**” means a census block in which speeds are facilitated at greater than or equal to 80 Mbps.

Through the official publication of V4 of the Map, the Office triggered the challenge process it is required by law to administer. Pursuant to applicable administrative rules, within 20 days after the Office’s official publication of V4 of the Map, “any person or party aggrieved or adversely affected by such determination may challenge the office’s finding by filing a notice of appeal with the office” along with all evidence or information supporting their appeal. Iowa Admin. Code r. 129—20.5(1). Specifically, interested parties were permitted to provide the Office with evidence and information of the following: broadband is unavailable from a provider listed for the area (census block); or, that broadband speed is not as advertised.

V4 of the Map currently shows that service is Facilitated at either a tier 1, tier 2, or tier 3 speed per designated census block. As part of the above-outlined process, OCIO received a formal notice of appeal and supporting evidence or information from one or more Iowa residents or Communications Service Provider, claiming that Broadband service is not offered or Facilitated at that speed tier.

At this time, the Office requests your assistance in making an accurate determination as to whether your firm facilitates broadband service at the designated speed tier for 10% or more of the geographic area of each challenged census block as of July 1, 2021 to the Census Blocks identified in Exhibit A. To that end, the Office requests that you:

1) Complete and return the attached Affirmation of Service or Lack of Service in Census Blocks Broadband Grants Program Broadband Availability Map Challenge Process Form (see Exhibit A, Affirmation tab), by **August 16, 2021**. Pursuant to this form, OCIO requests that a representative with legal authority to bind your firm:

   a) Confirm that your firm Facilitated Broadband service to the Census Blocks identified in Exhibit A as of July 1, 2021, and indicate the speeds at which your firm facilitated broadband service in those blocks. For purposes of this representation, “Facilitate’ means a communication service provider’s ability to provide broadband service at or above the download and upload speeds specified in the definition of targeted service area in this section to a home, farm, school, or business **within a commercially reasonable time and at a commercially reasonable price upon request by a consumer.**” Iowa Code § 8B.1(5) (emphasis added).

   b) Fully complete all other aspects of the Form.

2) In addition to the form, please also submit any other evidence or information in your possession to the Office that supports your prior representations to the Office regarding the Census Blocks identified in Exhibit A. Examples of evidence and information the Office would consider particularly probative include “Bills or invoices provided to or received by customers in the applicable census block(s) which identify the specific download and upload speeds provided or received as of [July 1, 2021].” Iowa Admin. Code r. 129—20.5(8).

---

See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.
Please return the completed form and any supporting evidence or information to ociogrants@iowa.gov.

Please note that you are under no legal obligation to respond to this request for information. Generally, pursuant to applicable administrative rules, any affected person or party is free to submit evidence or information to the Office in support of or in opposition to an appeal within 20 days after the appeal has been posted to ocio.iowa.gov/broadband. Iowa Admin. Code r. 129—20.5(3). However, this Office is affirmatively reaching out to notify you of the appeal, of the circumstances surrounding the appeal, and to solicit your feedback and position. If this Office does not receive your response via Exhibit A of the Form by August 16, 2021 (10 business days from the date of this letter), the Office will make a final decision based on the evidence and information currently available to it. Iowa Admin. Code r. 129—20.5(4), (5).

OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

[Signature]

Office of the Chief Information Officer,
State of Iowa
### A. RESPONDENT INFORMATION

<table>
<thead>
<tr>
<th>Company Name</th>
<th>Frontier Communications Corporation</th>
</tr>
</thead>
<tbody>
<tr>
<td>OCIO did not receive a response from this provider.</td>
<td></td>
</tr>
</tbody>
</table>

### B. DESIGNATED CONTACT INFORMATION

<table>
<thead>
<tr>
<th>Contact Name</th>
<th>Contact Phone Number</th>
<th>Contact Email</th>
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</table>

### C. AFFIRMATION

In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission:

Company, consistent with the representations made in this form, and regardless of whether your company’s prior reporting to the FCC or State of Iowa was correct or in error, meets one of the following criteria in each of the identified census blocks as of July 1, 2021:

1. Company facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or
2. Company did NOT offer or facilitate material Broadband service.

Please indicate the speeds offered for each census block on the Affirmation tab.

### D. ADDITIONAL EXPLANATION

(To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.)

### E. SIGNATURE

*By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.*

Authorized Signature:

Title:

Date:

---

*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.*
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A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does *not* pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is *not* a basis for appeal.

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<th>Upload Speed</th>
</tr>
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<tbody>
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<td></td>
</tr>
</tbody>
</table>
August 11, 2021

Office of the Chief Information Officer of the State of Iowa
C/o Matt Behrens
200 E. Grand Avenue
Des Moines, IA 50309

Kalona Cooperative Telephone Company
Casey Peck
casey.peck@kctc.net
(Sent via email only)

To whom it may concern:

This is a letter of inquiry concerning your firm’s prior reporting to the State of Iowa Office of the Chief Information Officer (“OCIO” or “Office”) regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 (“V4”) of the Statewide Broadband Availability Map (“Map”). The data reflected on V4 of the Map was either (1) provided by you to the Office’s contractor (“Connected Nation”) during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process (see Docket Numbers 21-055). To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 16, 2021.

On July 1, 2021, the Office published the final version of V4 of the Map, which identifies where Broadband service was offered or Facilitated at a tier 1, tier 2, or tier 3 speed as of July 1, 2021.1 V4 of the Map, and a detailed background of the same, can be found at: https://ocio.iowa.gov/broadband-availability-map-version-4. Overall, the new map reflects Targeted Service Areas defined as a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds. The tier speeds are defined as follows:

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Through the official publication of V4 of the Map, the Office triggered the challenge process it is required by law to administer. Pursuant to applicable administrative rules, within 20 days after the Office’s official publication of V4 of the Map, “any person or party aggrieved or adversely affected by such determination may challenge the office’s finding by filing a notice of appeal with the office” along with all evidence or information supporting their appeal. Iowa Admin. Code r. 129—20.5(1). Specifically, interested parties were permitted to provide the Office with evidence and information of the following: broadband is unavailable from a provider listed for the area (census block); or, that broadband speed is not as advertised.

V4 of the Map currently shows that service is Facilitated at either a tier 1, tier 2, or tier 3 speed per designated census block. As part of the above-outlined process, OCIO received a formal notice of appeal and supporting evidence or information from one or more Iowa residents or Communications Service Provider, claiming that Broadband service is not offered or Facilitated at that speed tier.

At this time, the Office requests your assistance in making an accurate determination as to whether your firm facilitates broadband service at the designated speed tier for 10% or more of the geographic area of each challenged census block as of July 1, 2021 to the Census Blocks identified in Exhibit A. To that end, the Office requests that you:

1) Complete and return the attached Affirmation of Service or Lack of Service in Census Blocks Broadband Grants Program Broadband Availability Map Challenge Process Form (see Exhibit A, Affirmation tab), by August 16, 2021. Pursuant to this form, OCIO requests that a representative with legal authority to bind your firm:

   a) Confirm that your firm Facilitated Broadband service to the Census Blocks identified in Exhibit A as of July 1, 2021, and indicate the speeds at which your firm facilitated broadband service in those blocks. For purposes of this representation, “‘Facilitate’ means a communication service provider’s ability to provide broadband service at or above the download and upload speeds specified in the definition of targeted service area in this section to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer.” Iowa Code § 8B.1(5) (emphasis added).

   b) Fully complete all other aspects of the Form.

2) In addition to the form, please also submit any other evidence or information in your possession to the Office that supports your prior representations to the Office regarding the Census Blocks identified in Exhibit A. Examples of evidence and information the Office would consider particularly probative include “Bills or invoices provided to or received by customers in the applicable census block(s) which identify the specific download and upload speeds provided or received as of [July 1, 2021].” Iowa Admin. Code r. 129—20.5(8).

Please return the completed form and any supporting evidence or information to ociogrants@iowa.gov.

---

2See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.
Please note that you are under no legal obligation to respond to this request for information. Generally, pursuant to applicable administrative rules, any affected person or party is free to submit evidence or information to the Office in support of or in opposition to an appeal within 20 days after the appeal has been posted to [ocio.iowa.gov/broadband](http://ocio.iowa.gov/broadband). Iowa Admin. Code r. 129—20.5(3). However, this Office is affirmatively reaching out to notify you of the appeal, of the circumstances surrounding the appeal, and to solicit your feedback and position. If this Office does not receive your response via Exhibit A of the Form by **August 16, 2021** (10 business days from the date of this letter), the Office will make a final decision based on the evidence and information currently available to it. Iowa Admin. Code r. 129—20.5(4), (5).

OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

Office of the Chief Information Officer,  
State of Iowa
EXHIBIT A

Affirmation of Service or Lack of Service in Census Blocks
Broadband Grants Program Broadband Availability Map Challenge Process

A. RESPONDENT INFORMATION

<table>
<thead>
<tr>
<th>Company Name</th>
<th>Kalona Cooperative Telephone Corporation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address</td>
<td>510 B Ave, PO Box 1208</td>
</tr>
<tr>
<td>City</td>
<td>Kalona</td>
</tr>
<tr>
<td>State</td>
<td>Iowa</td>
</tr>
<tr>
<td>Zip</td>
<td>52247</td>
</tr>
</tbody>
</table>

B. DESIGNATED CONTACT INFORMATION

<table>
<thead>
<tr>
<th>Contact Name</th>
<th>Casey Peck</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Phone Number</td>
<td>319-656-3668</td>
</tr>
<tr>
<td>Contact Email</td>
<td><a href="mailto:casey.peck@kctc.net">casey.peck@kctc.net</a></td>
</tr>
</tbody>
</table>

C. AFFIRMATION

In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission:

1. Company Facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or
2. Company did NOT offer or Facilitate material Broadband service.

Please indicate the speeds offered for each census block on the Affirmation tab.

D. ADDITIONAL EXPLANATION

(To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.)

E. SIGNATURE

* By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.

<table>
<thead>
<tr>
<th>Authorized Signature:</th>
<th>Casey Peck</th>
</tr>
</thead>
<tbody>
<tr>
<td>Title:</td>
<td>CFO/GM</td>
</tr>
<tr>
<td>Date:</td>
<td>8/17/2021</td>
</tr>
</tbody>
</table>

*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.
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<tr>
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<th>Do you Facilitate service to more than 10% of the geographic area of the Census Block?</th>
<th>Download Speed</th>
<th>Upload Speed</th>
</tr>
</thead>
<tbody>
<tr>
<td>191839603003000</td>
<td>Yes</td>
<td>1000 MB</td>
<td>500 MB</td>
</tr>
</tbody>
</table>

Please familiarize yourself with the following terms prior to determining whether broadband service is being Facilitated to the census block.

**Facilitate**

A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does not pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is not a basis for appeal.
August 11, 2021

Office of the Chief Information Officer of the State of Iowa
c/o Matt Behrens
200 E. Grand Avenue
Des Moines, IA 50309

LTD Broadband LLC
Corey Hauer
coreyhauer@gmail.com
(Sent via email only)

To whom it may concern:

This is a letter of inquiry concerning your firm’s prior reporting to the State of Iowa Office of the Chief Information Officer (“OCIO” or “Office”) regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 (“V4”) of the Statewide Broadband Availability Map (“Map”). The data reflected on V4 of the Map was either (1) provided by you to the Office’s contractor (“Connected Nation”) during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process (see Docket Numbers 21-007, 21-011, 21-012, 21-013, 21-060, 21-086). To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 16, 2021.

On July 1, 2021, the Office published the final version of V4 of the Map, which identifies where Broadband service was offered or Facilitated at a tier 1, tier 2, or tier 3 speed as of July 1, 2021.1 V4 of the Map, and a detailed background of the same, can be found at: https://ocio.iowa.gov/broadband-availability-map-version-4. Overall, the new map reflects Targeted Service Areas defined as a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds. The tier speeds are defined as follows:

“Tier 1” means a maximum download speed of less than 25 Mbps and a maximum upload speed of less than three Mbps.

“Tier 2” means a minimum download speed of greater than or equal to 25 Mbps but less than 50 Mbps. No

minimum upload speed is applicable for Tier 2.

“Tier 3” means a minimum download speed of greater than or equal to 50 Mbps but less than 80 Mbps. No minimum upload speed is applicable for Tier 3.

“Non-TSA” means a census block in which speeds are facilitated at greater than or equal to 80 Mbps.

Through the official publication of V4 of the Map, the Office triggered the challenge process it is required by law to administer. Pursuant to applicable administrative rules, within 20 days after the Office’s official publication of V4 of the Map, “any person or party aggrieved or adversely affected by such determination may challenge the office’s finding by filing a notice of appeal with the office” along with all evidence or information supporting their appeal. Iowa Admin. Code r. 129—20.5(1). Specifically, interested parties were permitted to provide the Office with evidence and information of the following: broadband is unavailable from a provider listed for the area (census block); or, that broadband speed is not as advertised.

V4 of the Map currently shows that service is Facilitated at either a tier 1, tier 2, or tier 3 speed per designated census block. As part of the above-outlined process, OCIO received a formal notice of appeal and supporting evidence or information from one or more Iowa residents or Communications Service Provider, claiming that Broadband service is not offered or Facilitated at that speed tier.

At this time, the Office requests your assistance in making an accurate determination as to whether your firm facilitates broadband service at the designated speed tier for 10% or more of the geographic area of each challenged census block as of July 1, 2021 to the Census Blocks identified in Exhibit A. To that end, the Office requests that you:

1) Complete and return the attached Affirmation of Service or Lack of Service in Census Blocks Broadband Grants Program Broadband Availability Map Challenge Process Form (see Exhibit A, Affirmation tab), by August 16, 2021. Pursuant to this form, OCIO requests that a representative with legal authority to bind your firm:

   a) Confirm that your firm Facilitated Broadband service to the Census Blocks identified in Exhibit A as of July 1, 2021, and indicate the speeds at which your firm facilitated broadband service in those blocks. For purposes of this representation, “Facilitate” means a communication service provider’s ability to provide broadband service at or above the download and upload speeds specified in the definition of targeted service area in this section to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer.” Iowa Code § 8B.1(5) (emphasis added).

   b) Fully complete all other aspects of the Form.

2) In addition to the form, please also submit any other evidence or information in your possession to the Office that supports your prior representations to the Office regarding the Census Blocks identified in Exhibit A. Examples of evidence and information the Office would consider particularly probative include “Bills or invoices provided to or received by customers in the applicable census block(s) which identify the specific download and upload speeds provided or received as of [July 1, 2021].” Iowa Admin. Code r. 129—20.5(8).

See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.
Please return the completed form and any supporting evidence or information to ociogrants@iowa.gov.

Please note that you are under no legal obligation to respond to this request for information. Generally, pursuant to applicable administrative rules, any affected person or party is free to submit evidence or information to the Office in support of or in opposition to an appeal within 20 days after the appeal has been posted to ocio.iowa.gov/broadband. Iowa Admin. Code r. 129—20.5(3). However, this Office is affirmatively reaching out to notify you of the appeal, of the circumstances surrounding the appeal, and to solicit your feedback and position. If this Office does not receive your response via Exhibit A of the Form by August 16, 2021 (10 business days from the date of this letter), the Office will make a final decision based on the evidence and information currently available to it. Iowa Admin. Code r. 129—20.5(4), (5).

OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

Office of the Chief Information Officer,
State of Iowa
EXHIBIT A
Affirmation of Service or Lack of Service in Census Blocks
Broadband Grants Program Broadband Availability Map Challenge Process

A. RESPONDENT INFORMATION

Company Name: LTD Broadband LLC
Address: 69 Teahouse Street
City: Las Vegas
State: NV
Zip: 89138

B. DESIGNATED CONTACT INFORMATION

Contact Name: Corey Hauer
Contact Phone Number: 507-318-0143
Contact Email: coreyhauer@ltdbroadband.com

C. AFFIRMATION

In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission:

1. Company Facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or
2. Company did NOT offer or Facilitate material Broadband service.

Please indicate the speeds offered for each census block on the Affirmation tab.

D. ADDITIONAL EXPLANATION
(To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.)

E. SIGNATURE*

By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.

Authorized Signature: ___________________________
Title: CEO
Date: 8/16/2021

*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.
Please familiarize yourself with the following terms prior to determining whether broadband service is being Facilitated to the census block.

A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does not pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is not a basis for appeal.

<table>
<thead>
<tr>
<th>CENSUS BLOCK ID</th>
<th>Do you Facilitate service to more than 10% of the geographic area of the Census Block?</th>
<th>Download Speed</th>
<th>Upload Speed</th>
</tr>
</thead>
<tbody>
<tr>
<td>191130102002105</td>
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<td>250 Mbps</td>
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</tr>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
August 11, 2021

Office of the Chief Information Officer of the State of Iowa
c/o Matt Behrens
200 E. Grand Avenue
Des Moines, IA 50309

Mediacom Iowa LLC
Thomas Larsen
tlarsen@mediacomcc.com
(Sent via email only)

To whom it may concern:

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Office of the Chief Information Officer,
State of Iowa
EXHIBIT A
Affirmation of Service or Lack of Service in Census Blocks
Broadband Grants Program Broadband Availability Map Challenge Process

A. RESPONDENT INFORMATION

<table>
<thead>
<tr>
<th>Company Name</th>
<th>Mediacom Iowa LLC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address</td>
<td>1 Mediacom Way</td>
</tr>
<tr>
<td>City</td>
<td>Chester</td>
</tr>
<tr>
<td>State</td>
<td>New York</td>
</tr>
<tr>
<td>Zip</td>
<td>10918</td>
</tr>
</tbody>
</table>

B. DESIGNATED CONTACT INFORMATION

<table>
<thead>
<tr>
<th>Contact Name</th>
<th>Christopher Lord</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Phone Number</td>
<td>850.934.2551</td>
</tr>
<tr>
<td>Contact Email</td>
<td><a href="mailto:clord@mediacomcc.com">clord@mediacomcc.com</a></td>
</tr>
</tbody>
</table>

C. AFFIRMATION

In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission:

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D. ADDITIONAL EXPLANATION
(To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.

We have attached an additional sheet that shows the serviceable addresses in the census blocks.

E. SIGNATURE
* By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.

Authorized Signature: Christopher Lord
Title: Director, Government Partnership Opportunities
Date: 8/13/2021

*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated therewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OICQ makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled.
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<tbody>
<tr>
<td>191530102033108</td>
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</tr>
</tbody>
</table>
August 12, 2021

Office of the Chief Information Officer of the State of Iowa

c/o Matt Behrens
200 E. Grand Avenue
Des Moines, IA 50309

Natel
Mike Schill
mike@natel.net
(Sent via email only)

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This is a letter of inquiry concerning your firm’s prior reporting to the State of Iowa Office of the Chief Information Officer (“OCIO” or “Office”) regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 (“V4”) of the Statewide Broadband Availability Map (“Map”). The data reflected on V4 of the Map was either (1) provided by you to the Office’s contractor (“Connected Nation”) during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process (see Docket Numbers 21-047, 21-1002). To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 17, 2021.

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<tbody>
<tr>
<td>Company Name: Natel, Inc.</td>
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<td>OCIO did not receive a response from this provider.</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>B. DESIGNATED CONTACT INFORMATION</th>
</tr>
</thead>
<tbody>
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<td>Contact Name:</td>
</tr>
<tr>
<td>Contact Phone Number:</td>
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<td>Contact Email:</td>
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<tbody>
<tr>
<td>In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission: Company, consistent with the representations made in this form, and regardless of whether your company’s prior reporting to the FCC or State of Iowa was correct or in error, meets one of the following criteria in each of the identified census blocks as of July 1, 2021:</td>
</tr>
<tr>
<td>1. Company Facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or</td>
</tr>
<tr>
<td>2. Company did NOT offer or Facilitate material Broadband service.</td>
</tr>
<tr>
<td>Please indicate the speeds offered for each census block on the Affirmation tab.</td>
</tr>
</tbody>
</table>

| D. ADDITIONAL EXPLANATION | (To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation. |

<table>
<thead>
<tr>
<th>E. SIGNATURE*</th>
<th>By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Authorized Signature:</td>
<td></td>
</tr>
<tr>
<td>Title:</td>
<td></td>
</tr>
<tr>
<td>Date:</td>
<td></td>
</tr>
</tbody>
</table>

*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.
Please familiarize yourself with the following terms prior to determining whether broadband service is being Facilitated to the census block.

<table>
<thead>
<tr>
<th>Facilitate</th>
<th>Do you Facilitate service to more than 10% of the geographic area of the Census Block?</th>
<th>Download Speed</th>
<th>Upload Speed</th>
</tr>
</thead>
<tbody>
<tr>
<td>CENSUS BLOCK ID</td>
<td>A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does <em>not</em> pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is <em>not</em> a basis for appeal.</td>
<td></td>
<td></td>
</tr>
<tr>
<td>190130027002016</td>
<td></td>
<td></td>
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</tr>
</tbody>
</table>
August 11, 2021

Office of the Chief Information Officer of the State of Iowa
c/o Matt Behrens
200 E. Grand Avenue
Des Moines, IA 50309

Night Owl Wireless, LLC
Andrew Willey
andy@nightowlpcs.com
(Sent via email only)

To whom it may concern:

This is a letter of inquiry concerning your firm’s prior reporting to the State of Iowa Office of the Chief Information Officer (“OCIO” or “Office”) regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 (“V4”) of the Statewide Broadband Availability Map (“Map”). The data reflected on V4 of the Map was either (1) provided by you to the Office’s contractor (“Connected Nation”) during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process (see Docket Numbers 21-002). To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 16, 2021.

On July 1, 2021, the Office published the final version of V4 of the Map, which identifies where Broadband service was offered or Facilitated at a tier 1, tier 2, or tier 3 speed as of July 1, 2021. V4 of the Map, and a detailed background of the same, can be found at: https://ocio.iowa.gov/broadband-availability-map-version-4. Overall, the new map reflects Targeted Service Areas defined as a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds. The tier speeds are defined as follows:

“Tier 1” means a maximum download speed of less than 25 Mbps and a maximum upload speed of less than three Mbps.

“Tier 2” means a minimum download speed of greater than or equal to 25 Mbps but less than 50 Mbps. No minimum upload speed is applicable for Tier 2.

OCIO did not receive a response from this provider.

“**Tier 3**” means a minimum download speed of greater than or equal to 50 Mbps but less than 80 Mbps. No minimum upload speed is applicable for Tier 3.

“**Non-TSA**” means a census block in which speeds are facilitated at greater than or equal to 80 Mbps.

Through the official publication of V4 of the Map, the Office triggered the challenge process it is required by law to administer.² Pursuant to applicable administrative rules, within 20 days after the Office’s official publication of V4 of the Map, “any person or party aggrieved or adversely affected by such determination may challenge the office’s finding by filing a notice of appeal with the office” along with all evidence or information supporting their appeal. Iowa Admin. Code r. 129—20.5(1). Specifically, interested parties were permitted to provide the Office with evidence and information of the following: broadband is unavailable from a provider listed for the area (census block); or, that broadband speed is not as advertised.

V4 of the Map currently shows that service is Facilitated at either a tier 1, tier 2, or tier 3 speed per designated census block. As part of the above-outlined process, OCIO received a formal notice of appeal and supporting evidence or information from one or more Iowa residents or Communications Service Provider, claiming that Broadband service is not offered or Facilitated at that speed tier.

At this time, the Office requests your assistance in making an accurate determination as to whether your firm facilitates broadband service at the designated speed tier for 10% or more of the geographic area of each challenged census block as of July 1, 2021 to the Census Blocks identified in Exhibit A. To that end, the Office requests that you:

1) Complete and return the attached Affirmation of Service or Lack of Service in Census Blocks Broadband Grants Program Broadband Availability Map Challenge Process Form (see Exhibit A, Affirmation tab), by **August 16, 2021**. Pursuant to this form, OCIO requests that a representative with legal authority to bind your firm:

   a) Confirm that your firm Facilitated Broadband service to the Census Blocks identified in Exhibit A as of July 1, 2021, and indicate the speeds at which your firm facilitated broadband service in those blocks. For purposes of this representation, “Facilitate’ means a communication service provider’s ability to provide broadband service at or above the download and upload speeds specified in the definition of targeted service area in this section to a home, farm, school, or business **within a commercially reasonable time and at a commercially reasonable price upon request by a consumer.”** Iowa Code § 8B.1(5) (emphasis added).

   b) Fully complete all other aspects of the Form.

2) In addition to the form, please also submit any other evidence or information in your possession to the Office that supports your prior representations to the Office regarding the Census Blocks identified in Exhibit A. Examples of evidence and information the Office would consider particularly probative include “Bills or invoices provided to or received by customers in the applicable census block(s) which identify the specific download and upload speeds provided or received as of [July 1, 2021].” Iowa Admin. Code r. 129—20.5(8).

Please return the completed form and any supporting evidence or information to ociogrants@iowa.gov.

---

²See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.
Please note that you are under no legal obligation to respond to this request for information. Generally, pursuant to applicable administrative rules, any affected person or party is free to submit evidence or information to the Office in support of or in opposition to an appeal within 20 days after the appeal has been posted to ocio.iowa.gov/broadband. Iowa Admin. Code r. 129—20.5(3). However, this Office is affirmatively reaching out to notify you of the appeal, of the circumstances surrounding the appeal, and to solicit your feedback and position. If this Office does not receive your response via Exhibit A of the Form by August 16, 2021 (10 business days from the date of this letter), the Office will make a final decision based on the evidence and information currently available to it. Iowa Admin. Code r. 129—20.5(4), (5).

OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

Office of the Chief Information Officer,
State of Iowa
EXHIBIT A
Affirmation of Service or Lack of Service in Census Blocks
Broadband Grants Program Broadband Availability Map Challenge Process

A. RESPONDENT INFORMATION

Company Name
Night Owl Wireless, LLC

Address
City
State
Zip

OCIO did not receive a response from this provider.

B. DESIGNATED CONTACT INFORMATION

Contact Name
Contact Phone Number
Contact Email

C. AFFIRMATION

In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission:

Company, consistent with the representations made in this form, and regardless of whether your company’s prior reporting to the FCC or State of Iowa was correct or in error, meets one of the following criteria in each of the identified census blocks as of July 1, 2021:

1. Company Facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or

2. Company did NOT offer or Facilitate material Broadband service.

Please indicate the speeds offered for each census block on the Affirmation tab.

D. ADDITIONAL EXPLANATION

To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.

E. SIGNATURE

By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.

Authorized Signature:
Title:
Date:

*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereeto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.
Please familiarize yourself with the following terms prior to determining whether broadband service is being Facilitated to the census block.

Facilitate

A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does not pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is not a basis for appeal.

<table>
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<tr>
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<th>Download Speed</th>
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</tr>
</thead>
<tbody>
<tr>
<td>191390502002048</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
August 11, 2021

Office of the Chief Information Officer of the State of Iowa
c/o Matt Behrens
200 E. Grand Avenue
Des Moines, IA 50309

Northwest Communications, Inc.
Chase Cox
ccox@ncn.net
(Sent via email only)

To whom it may concern:

This is a letter of inquiry concerning your firm’s prior reporting to the State of Iowa Office of the Chief Information Officer (“OCIO” or “Office”) regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 (“V4”) of the Statewide Broadband Availability Map (“Map”). The data reflected on V4 of the Map was either (1) provided by you to the Office’s contractor (“Connected Nation”) during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process (see Docket Numbers 21-001, 21-003). To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 16, 2021.

On July 1, 2021, the Office published the final version of V4 of the Map, which identifies where Broadband service was offered or Facilitated at a tier 1, tier 2, or tier 3 speed as of July 1, 2021.¹ V4 of the Map, and a detailed background of the same, can be found at: https://ocio.iowa.gov/broadband-availability-map-version-4. Overall, the new map reflects Targeted Service Areas defined as a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds. The tier speeds are defined as follows:

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“Tier 2” means a minimum download speed of greater than or equal to 25 Mbps but less than 50 Mbps. No

minimum upload speed is applicable for Tier 2.

“Tier 3” means a minimum download speed of greater than or equal to 50 Mbps but less than 80 Mbps. No minimum upload speed is applicable for Tier 3.

“Non-TSA” means a census block in which speeds are facilitated at greater than or equal to 80 Mbps.

Through the official publication of V4 of the Map, the Office triggered the challenge process it is required by law to administer. Pursuant to applicable administrative rules, within 20 days after the Office’s official publication of V4 of the Map, “any person or party aggrieved or adversely affected by such determination may challenge the office’s finding by filing a notice of appeal with the office” along with all evidence or information supporting their appeal. Iowa Admin. Code r. 129—20.5(1). Specifically, interested parties were permitted to provide the Office with evidence and information of the following: broadband is unavailable from a provider listed for the area (census block); or, that broadband speed is not as advertised.

V4 of the Map currently shows that service is Facilitated at either a tier 1, tier 2, or tier 3 speed per designated census block. As part of the above-outlined process, OCIO received a formal notice of appeal and supporting evidence or information from one or more Iowa residents or Communications Service Provider, claiming that Broadband service is not offered or Facilitated at that speed tier.

At this time, the Office requests your assistance in making an accurate determination as to whether your firm facilitates broadband service at the designated speed tier for 10% or more of the geographic area of each challenged census block as of July 1, 2021 to the Census Blocks identified in Exhibit A. To that end, the Office requests that you:

1) Complete and return the attached Affirmation of Service or Lack of Service in Census Blocks Broadband Grants Program Broadband Availability Map Challenge Process Form (see Exhibit A, Affirmation tab), by August 16, 2021. Pursuant to this form, OCIO requests that a representative with legal authority to bind your firm:

a) Confirm that your firm Facilitated Broadband service to the Census Blocks identified in Exhibit A as of July 1, 2021, and indicate the speeds at which your firm facilitated broadband service in those blocks. For purposes of this representation, “Facilitate” means a communication service provider’s ability to provide broadband service at or above the download and upload speeds specified in the definition of targeted service area in this section to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer.” Iowa Code § 8B.1(5) (emphasis added).

b) Fully complete all other aspects of the Form.

2) In addition to the form, please also submit any other evidence or information in your possession to the Office that supports your prior representations to the Office regarding the Census Blocks identified in Exhibit A. Examples of evidence and information the Office would consider particularly probative include “Bills or invoices provided to or received by customers in the applicable census block(s) which identify the specific download and upload speeds provided or received as of [July 1, 2021].” Iowa Admin. Code r. 129—20.5(8).

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2See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.
Please return the completed form and any supporting evidence or information to ociogrants@iowa.gov.

Please note that you are under no legal obligation to respond to this request for information. Generally, pursuant to applicable administrative rules, any affected person or party is free to submit evidence or information to the Office in support of or in opposition to an appeal within 20 days after the appeal has been posted to ocio.iowa.gov/broadband. Iowa Admin. Code r. 129—20.5(3). However, this Office is affirmatively reaching out to notify you of the appeal, of the circumstances surrounding the appeal, and to solicit your feedback and position. If this Office does not receive your response via Exhibit A of the Form by **August 16, 2021** (10 business days from the date of this letter), the Office will make a final decision based on the evidence and information currently available to it. Iowa Admin. Code r. 129—20.5(4), (5).

OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

Office of the Chief Information Officer,
State of Iowa
## EXHIBIT A

**Affirmation of Service or Lack of Service in Census Blocks**  
**Broadband Grants Program Broadband Availability Map Challenge Process**

### A. RESPONDENT INFORMATION

<table>
<thead>
<tr>
<th>Company Name</th>
<th>Northwest Communications, Inc.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address</td>
<td>844 Wood St</td>
</tr>
<tr>
<td>City</td>
<td>Havelock</td>
</tr>
<tr>
<td>State</td>
<td>Iowa</td>
</tr>
<tr>
<td>Zip</td>
<td>50546</td>
</tr>
</tbody>
</table>

### B. DESIGNATED CONTACT INFORMATION

<table>
<thead>
<tr>
<th>Contact Name</th>
<th>Chase Cox</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Phone Number</td>
<td>712-776-2222</td>
</tr>
<tr>
<td>Contact Email</td>
<td><a href="mailto:cccox@ncn.net">cccox@ncn.net</a></td>
</tr>
</tbody>
</table>

### C. AFFIRMATION

In signing and submitting this form, the above-identified company, and its duly authorized representative signing or thereof, hereby affirms under penalty of perjury that, as represented in its submission:

Company, consistent with the representations made in this form, and regardless of whether your company's prior reporting to the FCC or State of Iowa was correct or in error, meets one of the following criteria in each of the identified census blocks as of July 1, 2021:

1. Company Facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 1C.

Please indicate the speeds offered for each census block on the Affirmation tab.

### D. ADDITIONAL EXPLANATION

To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.

Our speed tests show in the attached to an existing customer in CB 191610801002015 and a customer across the street to CB 191610801002027. These were remote tests and no onsite tweaking. Speeds are displayed in lower left hand portion of the screen. We feel confident in the capacity we have submitted. With additional capacity as we can see.

### E. SIGNATURE

By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.

<table>
<thead>
<tr>
<th>Authorized Signature:</th>
<th>Chase W. Cox</th>
</tr>
</thead>
<tbody>
<tr>
<td>Title:</td>
<td>CTO</td>
</tr>
<tr>
<td>Date:</td>
<td>8/16/2021</td>
</tr>
</tbody>
</table>
Census Block 191610801002027 (Customer tested below, directly across the street from this census block, we have none in the actual CB, however 4 customers directly acrosss the street. This census block is two blocks from our tower and easily served if requested.)

**Account**: 16109562
**Location ID**: 16109562@09 OAK
**Phone No.**: 712-660-1513
**Email**: snyder_kathy@hotmail.com
**Address**: 209 OAK, EARLY, IA, 50535, USA

<table>
<thead>
<tr>
<th>Data</th>
<th>Video</th>
<th>Voice</th>
</tr>
</thead>
<tbody>
<tr>
<td>IPv4 Address</td>
<td>206.72.40.199</td>
<td>-</td>
</tr>
<tr>
<td>IPv6 Address</td>
<td>-</td>
<td>CommandIQ</td>
</tr>
<tr>
<td>PPPoE Username</td>
<td>-</td>
<td>-</td>
</tr>
</tbody>
</table>

**Service**
- Good ↓ Down
- Good ↑ Up
- Speed Test ran 0 second ago

**Overview**
- 1 Issue(s)
- 4 Warning(s)

**Wi-Fi**
- 3 SSIDs

**Devices**
- 6 Connected

**Speed Test**
- Download Speed 75.67 Mbps (Good), Upload Speed 23.92 Mbps (Good)

**Router**
- RG-844E-1

**Calls in last 30d**
-
August 11, 2021

Office of the Chief Information Officer of the State of Iowa
c/o Matt Behrens
200 E. Grand Avenue
Des Moines, IA 50309

Rise Broadband
Casey Arnold
carnold@risebroadband.com
(Sent via email only)

To whom it may concern:

This is a letter of inquiry concerning your firm’s prior reporting to the State of Iowa Office of the Chief Information Officer (“OCIO” or “Office”) regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 (“V4”) of the Statewide Broadband Availability Map (“Map”). The data reflected on V4 of the Map was either (1) provided by you to the Office’s contractor (“Connected Nation”) during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process (see Docket Numbers 21-005, 21-007, 21-011, 21-012, 21-013, 21-036, 21-049, 21-050, 21-054, 21-089, 21-093, 21-094, 21-098). To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 16, 2021.

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minimum upload speed is applicable for Tier 2.

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V4 of the Map currently shows that service is Facilitated at either a tier 1, tier 2, or tier 3 speed per designated census block. As part of the above-outlined process, OCIO received a formal notice of appeal and supporting evidence or information from one or more Iowa residents or Communications Service Provider, claiming that Broadband service is not offered or Facilitated at that speed tier.

At this time, the Office requests your assistance in making an accurate determination as to whether your firm facilitates broadband service at the designated speed tier for 10% or more of the geographic area of each challenged census block as of July 1, 2021 to the Census Blocks identified in Exhibit A. To that end, the Office requests that you:

1) Complete and return the attached Affirmation of Service or Lack of Service in Census Blocks Broadband Grants Program Broadband Availability Map Challenge Process Form (see Exhibit A, Affirmation tab), by **August 16, 2021**. Pursuant to this form, OCIO requests that a representative with legal authority to bind your firm:

   a) Confirm that your firm Facilitated Broadband service to the Census Blocks identified in Exhibit A as of July 1, 2021, and indicate the speeds at which your firm facilitated broadband service in those blocks. For purposes of this representation, “Facilitate’ means a communication service provider’s ability to provide broadband service at or above the download and upload speeds specified in the definition of targeted service area in this section to a home, farm, school, or business **within a commercially reasonable time and at a commercially reasonable price upon request by a consumer**.” Iowa Code § 8B.1(5) (emphasis added).

   b) Fully complete all other aspects of the Form.

2) In addition to the form, please also submit any other evidence or information in your possession to the Office that supports your prior representations to the Office regarding the Census Blocks identified in Exhibit A. Examples of evidence and information the Office would consider particularly probative include “Bills or invoices provided to or received by customers in the applicable census block(s) which identify the specific download and upload speeds provided or received as of [July 1, 2021].” Iowa Admin. Code r. 129—20.5(8).

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²See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.
Please return the completed form and any supporting evidence or information to ociogrants@iowa.gov.

Please note that you are under no legal obligation to respond to this request for information. Generally, pursuant to applicable administrative rules, any affected person or party is free to submit evidence or information to the Office in support of or in opposition to an appeal within 20 days after the appeal has been posted to ocio.iowa.gov/broadband. Iowa Admin. Code r. 129—20.5(3). However, this Office is affirmatively reaching out to notify you of the appeal, of the circumstances surrounding the appeal, and to solicit your feedback and position. If this Office does not receive your response via Exhibit A of the Form by August 16, 2021 (10 business days from the date of this letter), the Office will make a final decision based on the evidence and information currently available to it. Iowa Admin. Code r. 129—20.5(4), (5).

OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

Office of the Chief Information Officer,
State of Iowa
EXHIBIT A  
Affirmation of Service or Lack of Service in Census Blocks  
Broadband Grants Program Broadband Availability Map Challenge Process

<table>
<thead>
<tr>
<th>Company Name</th>
<th>Rise Broadband</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address</td>
<td>61 Inverness Dr E Suite 250</td>
</tr>
<tr>
<td>City</td>
<td>Englewood</td>
</tr>
<tr>
<td>State</td>
<td>CO</td>
</tr>
<tr>
<td>Zip</td>
<td>80112</td>
</tr>
</tbody>
</table>

**B. DESIGNATED CONTACT INFORMATION**

<table>
<thead>
<tr>
<th>Contact Name</th>
<th>Jeff Kohler</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Phone Number</td>
<td>303-945-7599</td>
</tr>
<tr>
<td>Contact Email</td>
<td><a href="mailto:jkohler@risebroadband.com">jkohler@risebroadband.com</a></td>
</tr>
</tbody>
</table>

**C. AFFIRMATION**

In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission:

1. Company facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or
2. Company did NOT offer or facilitate material broadband service.

Please indicate the speeds offered for each census block on the Affirmation tab.

**D. ADDITIONAL EXPLANATION** (To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.)

**E. SIGNATURE**

*By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.*

Authorized Signature: Jeff Kohler  
Title: Chief Development Officer  
Date: 8/16/2021

*PLEASE READ BEFORE SIGNING:* By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated therewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.
Please familiarize yourself with the following terms prior to determining whether broadband service is being Facilitated to the census block.

**Facilitate**

A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does not pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is not a basis for appeal.

<table>
<thead>
<tr>
<th>CENSUS BLOCK ID</th>
<th>Do you Facilitate service to more than 10% of the geographic area of the Census Block?</th>
<th>Download Speed</th>
<th>Upload Speed</th>
</tr>
</thead>
<tbody>
<tr>
<td>191799607002089</td>
<td>No</td>
<td>N/A</td>
<td>N/A</td>
</tr>
<tr>
<td>191130102002105</td>
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<td>25</td>
<td>5</td>
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<td>25</td>
<td>5</td>
</tr>
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<tr>
<td>190490502003001</td>
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<td>50</td>
<td>10</td>
</tr>
</tbody>
</table>
August 12, 2021

Office of the Chief Information Officer of the State of Iowa
c/o Matt Behrens
200 E. Grand Avenue
Des Moines, IA 50309

Rise
Casey Arnold
carnold@risebroadband.com
(Sent via email only)

To whom it may concern:

This is a letter of inquiry concerning your firm’s prior reporting to the State of Iowa Office of the Chief Information Officer (“OCIO” or “Office”) regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 (“V4”) of the Statewide Broadband Availability Map (“Map”). The data reflected on V4 of the Map was either (1) provided by you to the Office’s contractor (“Connected Nation”) during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process (see Docket Numbers 21-047, 21-1002). To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 17, 2021.

On July 1, 2021, the Office published the final version of V4 of the Map, which identifies where Broadband service was offered or Facilitated at a tier 1, tier 2, or tier 3 speed as of July 1, 2021.1 V4 of the Map, and a detailed background of the same, can be found at: https://ocio.iowa.gov/broadband-availability-map-version-4. Overall, the new map reflects Targeted Service Areas defined as a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds. The tier speeds are defined as follows:

“Tier 1” means a maximum download speed of less than 25 Mbps and a maximum upload speed of less than three Mbps.

“Tier 2” means a minimum download speed of greater than or equal to 25 Mbps but less than 50 Mbps. No

minimum upload speed is applicable for Tier 2.

“Tier 3” means a minimum download speed of greater than or equal to 50 Mbps but less than 80 Mbps. No minimum upload speed is applicable for Tier 3.

“Non-TSA” means a census block in which speeds are facilitated at greater than or equal to 80 Mbps.

Through the official publication of V4 of the Map, the Office triggered the challenge process it is required by law to administer. Pursuant to applicable administrative rules, within 20 days after the Office’s official publication of V4 of the Map, “any person or party aggrieved or adversely affected by such determination may challenge the office’s finding by filing a notice of appeal with the office” along with all evidence or information supporting their appeal. Iowa Admin. Code r. 129—20.5(1). Specifically, interested parties were permitted to provide the Office with evidence and information of the following: broadband is unavailable from a provider listed for the area (census block); or, that broadband speed is not as advertised.

V4 of the Map currently shows that service is Facilitated at either a tier 1, tier 2, or tier 3 speed per designated census block. As part of the above-outlined process, OCIO received a formal notice of appeal and supporting evidence or information from one or more Iowa residents or Communications Service Provider, claiming that Broadband service is not offered or Facilitated at that speed tier.

At this time, the Office requests your assistance in making an accurate determination as to whether your firm facilitates broadband service at the designated speed tier for 10% or more of the geographic area of each challenged census block as of July 1, 2021 to the Census Blocks identified in Exhibit A. To that end, the Office requests that you:

1) Complete and return the attached Affirmation of Service or Lack of Service in Census Blocks Broadband Grants Program Broadband Availability Map Challenge Process Form (see Exhibit A, Affirmation tab), by August 17, 2021. Pursuant to this form, OCIO requests that a representative with legal authority to bind your firm:

a) Confirm that your firm Facilitated Broadband service to the Census Blocks identified in Exhibit A as of July 1, 2021, and indicate the speeds at which your firm facilitated broadband service in those blocks. For purposes of this representation, “Facilitate’ means a communication service provider’s ability to provide broadband service at or above the download and upload speeds specified in the definition of targeted service area in this section to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer.” Iowa Code § 8B.1(5) (emphasis added).

b) Fully complete all other aspects of the Form.

2) In addition to the form, please also submit any other evidence or information in your possession to the Office that supports your prior representations to the Office regarding the Census Blocks identified in Exhibit A. Examples of evidence and information the Office would consider particularly probative include “Bills or invoices provided to or received by customers in the applicable census block(s) which identify the specific download and upload speeds provided or received as of [July 1, 2021].” Iowa Admin. Code r. 129—20.5(8).

---

2See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.
Please return the completed form and any supporting evidence or information to ociogrants@iowa.gov.

Please note that you are under no legal obligation to respond to this request for information. Generally, pursuant to applicable administrative rules, any affected person or party is free to submit evidence or information to the Office in support of or in opposition to an appeal within 20 days after the appeal has been posted to ocio.iowa.gov/broadband. Iowa Admin. Code r. 129—20.5(3). However, this Office is affirmatively reaching out to notify you of the appeal, of the circumstances surrounding the appeal, and to solicit your feedback and position. If this Office does not receive your response via Exhibit A of the Form by August 17, 2021, the Office will make a final decision based on the evidence and information currently available to it. Iowa Admin. Code r. 129—20.5(4), (5).

OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

Office of the Chief Information Officer,
State of Iowa
**EXHIBIT A**

Affirmation of Service or Lack of Service in Census Blocks  
Broadband Grants Program Broadband Availability Map Challenge Process

### A. RESPONDENT INFORMATION

<table>
<thead>
<tr>
<th>Company Name</th>
<th>Rise Broadband</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address</td>
<td></td>
</tr>
<tr>
<td>City</td>
<td></td>
</tr>
<tr>
<td>State</td>
<td></td>
</tr>
<tr>
<td>Zip</td>
<td></td>
</tr>
</tbody>
</table>

OCIO did not receive a response from this provider.

### B. DESIGNATED CONTACT INFORMATION

<table>
<thead>
<tr>
<th>Contact Name</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Phone Number</td>
<td></td>
</tr>
<tr>
<td>Contact Email</td>
<td></td>
</tr>
</tbody>
</table>

### C. AFFIRMATION

In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission:

Company, consistent with the representations made in this form, and regardless of whether your company’s prior reporting to the FCC or State of Iowa was correct or in error, meets one of the following criteria in each of the identified census blocks as of July 1, 2021:

1. **Company facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or**
2. **Company did NOT offer or facilitate material Broadband service.**

Please indicate the speeds offered for each census block on the Affirmation tab.

### D. ADDITIONAL EXPLANATION

(To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.)

### E. SIGNATURE

*By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.*

**Authorized Signature:**

**Title:**

**Date:**

*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.*
Please familiarize yourself with the following terms prior to determining whether broadband service is being Facilitated to the census block.

**Facilitate**

A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does **not** pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is **not** a basis for appeal.

<table>
<thead>
<tr>
<th>CENSUS BLOCK ID</th>
<th>Do you Facilitate service to more than 10% of the geographic area of the Census Block?</th>
<th>Download Speed</th>
<th>Upload Speed</th>
</tr>
</thead>
<tbody>
<tr>
<td>190130027002016</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
August 11, 2021

Office of the Chief Information Officer of the State of Iowa
c/o Matt Behrens
200 E. Grand Avenue
Des Moines, IA 50309

South Slope Cooperative Communications
Brian Hamacher
brian.hamacher@southslope.com
(Sent via email only)

To whom it may concern:

This is a letter of inquiry concerning your firm’s prior reporting to the State of Iowa Office of the Chief Information Officer (“OCIO” or “Office”) regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 (“V4”) of the Statewide Broadband Availability Map (“Map”). The data reflected on V4 of the Map was either (1) provided by you to the Office’s contractor (“Connected Nation”) during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process (see Docket Numbers 21-032, 21-033, 21-034, 21-035). To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 16, 2021.

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minimum upload speed is applicable for Tier 2.

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Through the official publication of V4 of the Map, the Office triggered the challenge process it is required by law to administer. Pursuant to applicable administrative rules, within 20 days after the Office’s official publication of V4 of the Map, “any person or party aggrieved or adversely affected by such determination may challenge the office’s finding by filing a notice of appeal with the office” along with all evidence or information supporting their appeal. Iowa Admin. Code r. 129—20.5(1). Specifically, interested parties were permitted to provide the Office with evidence and information of the following: broadband is unavailable from a provider listed for the area (census block); or, that broadband speed is not as advertised.

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   b) Fully complete all other aspects of the Form.

2) In addition to the form, please also submit any other evidence or information in your possession to the Office that supports your prior representations to the Office regarding the Census Blocks identified in Exhibit A. Examples of evidence and information the Office would consider particularly probative include “Bills or invoices provided to or received by customers in the applicable census block(s) which identify the specific download and upload speeds provided or received as of [July 1, 2021].” Iowa Admin. Code r. 129—20.5(8).

---

\(^2\)See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.
Please return the completed form and any supporting evidence or information to ociogrants@iowa.gov.

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OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

Office of the Chief Information Officer,
State of Iowa
**EXHIBIT A**  
Affirmation of Service or Lack of Service in Census Blocks  
Broadband Grants Program Broadband Availability Map Challenge Process

## A. RESPONDENT INFORMATION

<table>
<thead>
<tr>
<th>Company Name</th>
<th>South Slope Cooperative Communications</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address</td>
<td>980 North Front St</td>
</tr>
<tr>
<td>City</td>
<td>North Liberty</td>
</tr>
<tr>
<td>State</td>
<td>IA</td>
</tr>
<tr>
<td>Zip</td>
<td>52404</td>
</tr>
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</table>

## B. DESIGNATED CONTACT INFORMATION

<table>
<thead>
<tr>
<th>Contact Name</th>
<th>Brian Hamacher</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Phone Number</td>
<td>319-665-5440</td>
</tr>
<tr>
<td>Contact Email</td>
<td><a href="mailto:brian.hamacher@southslope.com">brian.hamacher@southslope.com</a></td>
</tr>
</tbody>
</table>

## C. AFFIRMATION

In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission:

1. Company facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or
2. Company did NOT offer or facilitate material Broadband service.

Please indicate the speeds offered for each census block on the Affirmation tab.

## D. ADDITIONAL EXPLANATION

(To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.

The Census Block of 191030103021002 does have FTTH technology available. We offer speeds of 1 Gbps download and 100 Mbps upload to customers in this census block. We have attached an image showing the census block boundary as well as our current fiber facilities within this census block.

## E. SIGNATURE

*By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.*

<table>
<thead>
<tr>
<th>Authorized Signature:</th>
<th>Charles J. Deisbeck</th>
</tr>
</thead>
<tbody>
<tr>
<td>Title:</td>
<td>CEO</td>
</tr>
<tr>
<td>Date:</td>
<td>8/12/2021</td>
</tr>
</tbody>
</table>

*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled.*
Please familiarize yourself with the following terms prior to determining whether broadband service is being Facilitated to the census block.

<table>
<thead>
<tr>
<th>CENSUS BLOCK ID</th>
<th>Do you Facilitate service to more than 10% of the geographic area of the Census Block?</th>
<th>Download Speed</th>
<th>Upload Speed</th>
</tr>
</thead>
<tbody>
<tr>
<td>191030103021002</td>
<td>Yes</td>
<td>1000</td>
<td>100</td>
</tr>
</tbody>
</table>

Facilitate: A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does not pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is not a basis for appeal.
The below image shows the census block in question and the green identifies our fiber facilities that are within this block.
August 11, 2021

Office of the Chief Information Officer of the State of Iowa
c/o Matt Behrens
200 E. Grand Avenue
Des Moines, IA 50309

SpeedConnect LLC
Shelby Smith
shelby.smith@speedconnect.net
(Sent via email only)

To whom it may concern:

This is a letter of inquiry concerning your firm’s prior reporting to the State of Iowa Office of the Chief Information Officer (“OCIO” or “Office”) regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 (“V4”) of the Statewide Broadband Availability Map (“Map”). The data reflected on V4 of the Map was either (1) provided by you to the Office’s contractor (“Connected Nation”) during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process (see Docket Numbers 21-002, 21-007, 21-011, 21-012, 21-013, 21-032, 21-033, 21-034, 21-035, 21-096, 21-097, 21-102, 21-103). To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 16, 2021.

On July 1, 2021, the Office published the final version of V4 of the Map, which identifies where Broadband service was offered or Facilitated at a tier 1, tier 2, or tier 3 speed as of July 1, 2021. V4 of the Map, and a detailed background of the same, can be found at: https://ocio.iowa.gov/broadband-availability-map-version-4. Overall, the new map reflects Targeted Service Areas defined as a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds. The tier speeds are defined as follows:

“Tier 1” means a maximum download speed of less than 25 Mbps and a maximum upload speed of less than three Mbps.

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“Tier 3” means a minimum download speed of greater than or equal to 50 Mbps but less than 80 Mbps. No minimum upload speed is applicable for Tier 3.

“Non-TSA” means a census block in which speeds are facilitated at greater than or equal to 80 Mbps.

Through the official publication of V4 of the Map, the Office triggered the challenge process it is required by law to administer. Pursuant to applicable administrative rules, within 20 days after the Office’s official publication of V4 of the Map, “any person or party aggrieved or adversely affected by such determination may challenge the office’s finding by filing a notice of appeal with the office” along with all evidence or information supporting their appeal. Iowa Admin. Code r. 129—20.5(1). Specifically, interested parties were permitted to provide the Office with evidence and information of the following: broadband is unavailable from a provider listed for the area (census block); or, that broadband speed is not as advertised.

V4 of the Map currently shows that service is Facilitated at either a tier 1, tier 2, or tier 3 speed per designated census block. As part of the above-outlined process, OCIO received a formal notice of appeal and supporting evidence or information from one or more Iowa residents or Communications Service Provider, claiming that Broadband service is not offered or Facilitated at that speed tier.

At this time, the Office requests your assistance in making an accurate determination as to whether your firm facilitates broadband service at the designated speed tier for 10% or more of the geographic area of each challenged census block as of July 1, 2021 to the Census Blocks identified in Exhibit A. To that end, the Office requests that you:

1) Complete and return the attached Affirmation of Service or Lack of Service in Census Blocks Broadband Grants Program Broadband Availability Map Challenge Process Form (see Exhibit A, Affirmation tab), by August 16, 2021. Pursuant to this form, OCIO requests that a representative with legal authority to bind your firm:
   a) Confirm that your firm Facilitated Broadband service to the Census Blocks identified in Exhibit A as of July 1, 2021, and indicate the speeds at which your firm facilitated broadband service in those blocks. For purposes of this representation, “Facilitate” means a communication service provider’s ability to provide broadband service at or above the download and upload speeds specified in the definition of targeted service area in this section to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer.” Iowa Code § 8B.1(5) (emphasis added).
   b) Fully complete all other aspects of the Form.

2) In addition to the form, please also submit any other evidence or information in your possession to the Office that supports your prior representations to the Office regarding the Census Blocks identified in Exhibit A. Examples of evidence and information the Office would consider particularly probative include “Bills or invoices provided to or received by customers in the applicable census block(s) which identify the specific download and upload speeds provided or received as of [July 1, 2021].” Iowa Admin. Code r. 129—20.5(8).

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2See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.
Please return the completed form and any supporting evidence or information to ociogrants@iowa.gov.

Please note that you are under no legal obligation to respond to this request for information. Generally, pursuant to applicable administrative rules, any affected person or party is free to submit evidence or information to the Office in support of or in opposition to an appeal within 20 days after the appeal has been posted to ocio.iowa.gov/broadband. Iowa Admin. Code r. 129—20.5(3). However, this Office is affirmatively reaching out to notify you of the appeal, of the circumstances surrounding the appeal, and to solicit your feedback and position. If this Office does not receive your response via Exhibit A of the Form by **August 16, 2021** (10 business days from the date of this letter), the Office will make a final decision based on the evidence and information currently available to it. Iowa Admin. Code r. 129—20.5(4), (5).

OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

Office of the Chief Information Officer,
State of Iowa
**EXHIBIT A**

Affirmation of Service or Lack of Service in Census Blocks

Broadband Grants Program Broadband Availability Map Challenge Process

### A. RESPONDENT INFORMATION

<table>
<thead>
<tr>
<th>Company Name</th>
<th>SpeedConnect LLC</th>
</tr>
</thead>
<tbody>
<tr>
<td>OCIO did not receive a response from this provider.</td>
<td></td>
</tr>
</tbody>
</table>

### B. DESIGNATED CONTACT INFORMATION

<table>
<thead>
<tr>
<th>Contact Name</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Phone Number</td>
<td></td>
</tr>
<tr>
<td>Contact Email</td>
<td></td>
</tr>
</tbody>
</table>

### C. AFFIRMATION

In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission:

Company, consistent with the representations made in this form, and regardless of whether your company’s prior reporting to to the FCC or State of Iowa was correct or in error, meets one of the following criteria in each of the identified census blocks as of July 1, 2021:

1. Company Facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or
2. Company did NOT offer or Facilitate material Broadband service.

Please indicate the speeds offered for each census block on the Affirmation tab.

### D. ADDITIONAL EXPLANATION

(To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.)

### E. SIGNATURE

*By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.*

Authorized Signature:  
Title:  
Date:  

*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.*
Please familiarize yourself with the following terms prior to determining whether broadband service is being Facilitated to the census block.

Facilitate

<table>
<thead>
<tr>
<th>CENSUS BLOCK ID</th>
<th>Do you Facilitate service to more than 10% of the geographic area of the Census Block?</th>
<th>Download Speed</th>
<th>Upload Speed</th>
</tr>
</thead>
<tbody>
<tr>
<td>191390502002048</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>191130102002105</td>
<td></td>
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<td>191130106001130</td>
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</tr>
<tr>
<td>190959603003098</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
August 12, 2021

Office of the Chief Information Officer of the State of Iowa
c/o Matt Behrens
200 E. Grand Avenue
Des Moines, IA 50309

Unggoy Broadband LLC
Glen Poppe
glen.poppe@unggoy.net
(Sent via email only)

To whom it may concern:

This is a letter of inquiry concerning your firm’s prior reporting to the State of Iowa Office of the Chief Information Officer (“OCIO” or “Office”) regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 (“V4”) of the Statewide Broadband Availability Map (“Map”). The data reflected on V4 of the Map was either (1) provided by you to the Office’s contractor (“Connected Nation”) during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process (see Docket Numbers 21-047, 21-1002). To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 17, 2021.

On July 1, 2021, the Office published the final version of V4 of the Map, which identifies where Broadband service was offered or Facilitated at a tier 1, tier 2, or tier 3 speed as of July 1, 2021.¹ V4 of the Map, and a detailed background of the same, can be found at: https://ocio.iowa.gov/broadband-availability-map-version-4. Overall, the new map reflects Targeted Service Areas defined as a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds. The tier speeds are defined as follows:

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Through the official publication of V4 of the Map, the Office triggered the challenge process it is required by law to administer. Pursuant to applicable administrative rules, within 20 days after the Office’s official publication of V4 of the Map, “any person or party aggrieved or adversely affected by such determination may challenge the office’s finding by filing a notice of appeal with the office” along with all evidence or information supporting their appeal. Iowa Admin. Code r. 129—20.5(1). Specifically, interested parties were permitted to provide the Office with evidence and information of the following: broadband is unavailable from a provider listed for the area (census block); or, that broadband speed is not as advertised.

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OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

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State of Iowa
## EXHIBIT A
Affirmation of Service or Lack of Service in Census Blocks
Broadband Grants Program Broadband Availability Map Challenge Process

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Authorized Signature:  
Title:  
Date:

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August 11, 2021

Office of the Chief Information Officer of the State of Iowa
c/o Matt Behrens
200 E. Grand Avenue
Des Moines, IA 50309

United States Cellular Corporation
Kathy Hust
kathy.hust@uscellular.com
(Sent via email only)

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*See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.*
Please return the completed form and any supporting evidence or information to ociogrants@iowa.gov.

Please note that you are under no legal obligation to respond to this request for information. Generally, pursuant to applicable administrative rules, any affected person or party is free to submit evidence or information to the Office in support of or in opposition to an appeal within 20 days after the appeal has been posted to ocio.iowa.gov/broadband. Iowa Admin. Code r. 129—20.5(3). However, this Office is affirmatively reaching out to notify you of the appeal, of the circumstances surrounding the appeal, and to solicit your feedback and position. If this Office does not receive your response via Exhibit A of the Form by August 16, 2021 (10 business days from the date of this letter), the Office will make a final decision based on the evidence and information currently available to it. Iowa Admin. Code r. 129—20.5(4), (5).

OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

Office of the Chief Information Officer,  
State of Iowa
EXHIBIT A
Affirmation of Service or Lack of Service in Census Blocks
Broadband Grants Program Broadband Availability Map Challenge Process

A. RESPONDENT INFORMATION

<table>
<thead>
<tr>
<th>Company Name</th>
<th>United States Cellular Corporation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address</td>
<td>8410 W. Bryn Mawr</td>
</tr>
<tr>
<td>City</td>
<td>Chicago</td>
</tr>
<tr>
<td>State</td>
<td>Illinois</td>
</tr>
<tr>
<td>Zip</td>
<td>60631</td>
</tr>
</tbody>
</table>

B. DESIGNATED CONTACT INFORMATION

<table>
<thead>
<tr>
<th>Contact Name</th>
<th>Thomas Hulings</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Phone Number</td>
<td>773-355-3625</td>
</tr>
<tr>
<td>Contact Email</td>
<td><a href="mailto:thomas.hulings@uscellular.com">thomas.hulings@uscellular.com</a></td>
</tr>
</tbody>
</table>

C. AFFIRMATION

In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission:

1. Company Facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or
2. Company did NOT offer or Facilitate material Broadband service.

Please indicate the speeds offered for each census block on the Affirmation tab.

D. ADDITIONAL EXPLANATION

To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.

UScellular attests to facilitating service at a minimum of 25/3 Mbps in 1 of the census blocks identified in the OCIO's August 11 letter. This block was upgraded to 25/3 Mbps Broadband as part of USCC's NOFA #003 submission and were in service on July 1, 2021.

E. SIGNATURE

* By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.

Authorized Signature: Thomas Hulings
Title: Dir. Business Development & Partnerships
Date: 8/16/2021

*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.
Please familiarize yourself with the following terms prior to determining whether broadband service is being Facilitated to the census block.

Facilitate

A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does not pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is not a basis for appeal.

<table>
<thead>
<tr>
<th>CENSUS BLOCK ID</th>
<th>Do you Facilitate service to more than 10% of the geographic area of the Census Block?</th>
<th>Download Speed</th>
<th>Upload Speed</th>
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<tbody>
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<tr>
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<td></td>
<td></td>
</tr>
</tbody>
</table>
August 12, 2021

Office of the Chief Information Officer of the State of Iowa  
c/o Matt Behrens  
200 E. Grand Avenue  
Des Moines, IA 50309

United States Cellular Corporation  
Justin Frakes  
Justin.Frakes@uscellular.com  
(Sent via email only)

To whom it may concern:

This is a letter of inquiry concerning your firm’s prior reporting to the State of Iowa Office of the Chief Information Officer (“OCIO” or “Office”) regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 (“V4”) of the Statewide Broadband Availability Map (“Map”). The data reflected on V4 of the Map was either (1) provided by you to the Office’s contractor (“Connected Nation”) during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process (see Docket Numbers 21-008, 21-014, 21-042, 21-066, 21-1001, 21-1014, 21-1044). To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 17, 2021.

On July 1, 2021, the Office published the final version of V4 of the Map, which identifies where Broadband service was offered or Facilitated at a tier 1, tier 2, or tier 3 speed as of July 1, 2021. V4 of the Map, and a detailed background of the same, can be found at: https://ocio.iowa.gov/broadband-availability-map-version-4. Overall, the new map reflects Targeted Service Areas defined as a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds. The tier speeds are defined as follows:

“Tier 1” means a maximum download speed of less than 25 Mbps and a maximum upload speed of less than three Mbps.

“Tier 2” means a minimum download speed of greater than or equal to 25 Mbps but less than 50 Mbps. No

minimum upload speed is applicable for Tier 2.

“Tier 3” means a minimum download speed of greater than or equal to 50 Mbps but less than 80 Mbps. No minimum upload speed is applicable for Tier 3.

“Non-TSA” means a census block in which speeds are facilitated at greater than or equal to 80 Mbps.

Through the official publication of V4 of the Map, the Office triggered the challenge process it is required by law to administer. Pursuant to applicable administrative rules, within 20 days after the Office’s official publication of V4 of the Map, “any person or party aggrieved or adversely affected by such determination may challenge the office’s finding by filing a notice of appeal with the office” along with all evidence or information supporting their appeal. Iowa Admin. Code r. 129—20.5(1). Specifically, interested parties were permitted to provide the Office with evidence and information of the following: broadband is unavailable from a provider listed for the area (census block); or, that broadband speed is not as advertised.

V4 of the Map currently shows that service is Facilitated at either a tier 1, tier 2, or tier 3 speed per designated census block. As part of the above-outlined process, OCIO received a formal notice of appeal and supporting evidence or information from one or more Iowa residents or Communications Service Provider, claiming that Broadband service is not offered or Facilitated at that speed tier.

At this time, the Office requests your assistance in making an accurate determination as to whether your firm facilitates broadband service at the designated speed tier for 10% or more of the geographic area of each challenged census block as of July 1, 2021 to the Census Blocks identified in Exhibit A. To that end, the Office requests that you:

1) Complete and return the attached Affirmation of Service or Lack of Service in Census Blocks Broadband Grants Program Broadband Availability Map Challenge Process Form (see Exhibit A, Affirmation tab), by August 17, 2021. Pursuant to this form, OCIO requests that a representative with legal authority to bind your firm:

a) Confirm that your firm Facilitated Broadband service to the Census Blocks identified in Exhibit A as of July 1, 2021, and indicate the speeds at which your firm facilitated broadband service in those blocks. For purposes of this representation, “Facilitate’ means a communication service provider’s ability to provide broadband service at or above the download and upload speeds specified in the definition of targeted service area in this section to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer.” Iowa Code § 8B.1(5) (emphasis added).

b) Fully complete all other aspects of the Form.

2) In addition to the form, please also submit any other evidence or information in your possession to the Office that supports your prior representations to the Office regarding the Census Blocks identified in Exhibit A. Examples of evidence and information the Office would consider particularly probative include “Bills or invoices provided to or received by customers in the applicable census block(s) which identify the specific download and upload speeds provided or received as of [July 1, 2021].” Iowa Admin. Code r. 129—20.5(8).

---

2See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.
Please return the completed form and any supporting evidence or information to ocio.grants@iowa.gov.

Please note that you are under no legal obligation to respond to this request for information. Generally, pursuant to applicable administrative rules, any affected person or party is free to submit evidence or information to the Office in support of or in opposition to an appeal within 20 days after the appeal has been posted to ocio.iowa.gov/broadband. Iowa Admin. Code r. 129—20.5(3). However, this Office is affirmatively reaching out to notify you of the appeal, of the circumstances surrounding the appeal, and to solicit your feedback and position. If this Office does not receive your response via Exhibit A of the Form by August 17, 2021, the Office will make a final decision based on the evidence and information currently available to it. Iowa Admin. Code r. 129—20.5(4), (5).

OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

Office of the Chief Information Officer,
State of Iowa
**EXHIBIT A**

**Affirmation of Service or Lack of Service in Census Blocks**

**Broadband Grants Program Broadband Availability Map Challenge Process**

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<thead>
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<tr>
<td>State</td>
<td>Illinois</td>
</tr>
<tr>
<td>Zip</td>
<td>60631</td>
</tr>
</tbody>
</table>

### B. DESIGNATED CONTACT INFORMATION

<table>
<thead>
<tr>
<th>Contact Name</th>
<th>Thomas Hulings</th>
</tr>
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<tbody>
<tr>
<td>Contact Phone</td>
<td>773-355-3625</td>
</tr>
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### C. AFFIRMATION

In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission:

**UScellular attests to facilitating service at a minimum of 25/3 Mbps in 1 of the census blocks identified in the OCIO’s August 12 letter.**

This block was upgraded to 25/3 Mbps Broadband as part of USCC’s NOFA #003 submission and were in service on July 1, 2021.

Please indicate the speeds offered for each census block on the Affirmation tab.

### D. ADDITIONAL EXPLANATION

To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.

### E. SIGNATURE*

*By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.*

<table>
<thead>
<tr>
<th>Authorized Signature:</th>
<th>Thomas Hulings</th>
</tr>
</thead>
<tbody>
<tr>
<td>Title:</td>
<td>Dir. Business Development &amp; Partnerships</td>
</tr>
<tr>
<td>Date:</td>
<td>8/16/2021</td>
</tr>
</tbody>
</table>

*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.*
Facilitate

A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does not pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is not a basis for appeal.

<table>
<thead>
<tr>
<th>CENSUS BLOCK ID</th>
<th>Do you Facilitate service to more than 10% of the geographic area of the Census Block?</th>
<th>Download Speed</th>
<th>Upload Speed</th>
</tr>
</thead>
<tbody>
<tr>
<td>190779503001127</td>
<td>Yes</td>
<td>25</td>
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<tr>
<td>191839605002017</td>
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</tr>
<tr>
<td>191070801001051</td>
<td>No</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
August 11, 2021

Office of the Chief Information Officer of the State of Iowa
c/o Matt Behrens
200 E. Grand Avenue
Des Moines, IA 50309

Windstream Corporation
Trent Fellers
trent.fellers@windstream.com
(Sent via email only)

To whom it may concern:

This is a letter of inquiry concerning your firm’s prior reporting to the State of Iowa Office of the Chief Information Officer (“OCIO” or “Office”) regarding the availability of Broadband service in certain United States Census Block(s) within Iowa. Our Office received a formal notice of appeal challenging information reported on the Broadband Availability Map Version 4 (“V4”) of the Statewide Broadband Availability Map (“Map”). The data reflected on V4 of the Map was either (1) provided by you to the Office’s contractor (“Connected Nation”) during the data collection window of April 15 through April 30, 2021, (2) gathered from other sources (such as FCC) that collected data from you, or (3) carried forward from prior reporting made to this Office by you under a previous Map version. Map V4 categorizes census blocks according to the facilitated speed offered within the block. The publication of V4 triggered a formal appeal window, as explained in more detail below, during which time we received this appeal. The appeal we received claims that the data reflected on V4 of the Map is inaccurate. This appeal can be found at https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process (see Docket Numbers 21-051, 21-052, 21-055, 21-070, 21-096, 21-097, 21-102). To resolve this matter, the Office requests that your firm provide information concerning your service in the affected Census Blocks as further identified and described below by August 16, 2021.

On July 1, 2021, the Office published the final version of V4 of the Map, which identifies where Broadband service was offered or Facilitated at a tier 1, tier 2, or tier 3 speed as of July 1, 2021.¹ V4 of the Map, and a detailed background of the same, can be found at: https://ocio.iowa.gov/broadband-availability-map-version-4. Overall, the new map reflects Targeted Service Areas defined as a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds. The tier speeds are defined as follows:

“Tier 1” means a maximum download speed of less than 25 Mbps and a maximum upload speed of less than three Mbps.

“Tier 2” means a minimum download speed of greater than or equal to 25 Mbps but less than 50 Mbps. No

minimum upload speed is applicable for Tier 2.

“Tier 3” means a minimum download speed of greater than or equal to 50 Mbps but less than 80 Mbps. No minimum upload speed is applicable for Tier 3.

“Non-TSA” means a census block in which speeds are facilitated at greater than or equal to 80 Mbps.

Through the official publication of V4 of the Map, the Office triggered the challenge process it is required by law to administer. Pursuant to applicable administrative rules, within 20 days after the Office’s official publication of V4 of the Map, “any person or party aggrieved or adversely affected by such determination may challenge the office’s finding by filing a notice of appeal with the office” along with all evidence or information supporting their appeal. Iowa Admin. Code r. 129—20.5(1). Specifically, interested parties were permitted to provide the Office with evidence and information of the following: broadband is unavailable from a provider listed for the area (census block); or, that broadband speed is not as advertised.

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At this time, the Office requests your assistance in making an accurate determination as to whether your firm facilitates broadband service at the designated speed tier for 10% or more of the geographic area of each challenged census block as of July 1, 2021 to the Census Blocks identified in Exhibit A. To that end, the Office requests that you:

1) Complete and return the attached Affirmation of Service or Lack of Service in Census Blocks Broadband Grants Program Broadband Availability Map Challenge Process Form (see Exhibit A, Affirmation tab), by August 16, 2021. Pursuant to this form, OCIO requests that a representative with legal authority to bind your firm:

   a) Confirm that your firm Facilitated Broadband service to the Census Blocks identified in Exhibit A as of July 1, 2021, and indicate the speeds at which your firm facilitated broadband service in those blocks. For purposes of this representation, “Facilitate” means a communication service provider’s ability to provide broadband service at or above the download and upload speeds specified in the definition of targeted service area in this section to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer.” Iowa Code § 8B.1(5) (emphasis added).

   b) Fully complete all other aspects of the Form.

2) In addition to the form, please also submit any other evidence or information in your possession to the Office that supports your prior representations to the Office regarding the Census Blocks identified in Exhibit A. Examples of evidence and information the Office would consider particularly probative include “Bills or invoices provided to or received by customers in the applicable census block(s) which identify the specific download and upload speeds provided or received as of [July 1, 2021].” Iowa Admin. Code r. 129—20.5(8).

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2See Iowa Code § 8B.10(2); Iowa Admin. Code r. 129—20.5.
Please return the completed form and any supporting evidence or information to ociogrants@iowa.gov.

Please note that you are under no legal obligation to respond to this request for information. Generally, pursuant to applicable administrative rules, any affected person or party is free to submit evidence or information to the Office in support of or in opposition to an appeal within 20 days after the appeal has been posted to ocio.iowa.gov/broadband. Iowa Admin. Code r. 129—20.5(3). However, this Office is affirmatively reaching out to notify you of the appeal, of the circumstances surrounding the appeal, and to solicit your feedback and position. If this Office does not receive your response via Exhibit A of the Form by August 16, 2021 (10 business days from the date of this letter), the Office will make a final decision based on the evidence and information currently available to it. Iowa Admin. Code r. 129—20.5(4), (5).

OCIO strives at all times to produce and disseminate accurate information. We appreciate your assistance in helping us achieve our statutory mandate.

Sincerely,

Office of the Chief Information Officer,
State of Iowa
EXHIBIT A
Affirmation of Service or Lack of Service in Census Blocks
Broadband Grants Program Broadband Availability Map Challenge Process

A. RESPONDENT INFORMATION

<table>
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<tr>
<th>Company Name</th>
<th>Windstream Corporation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Address</td>
<td>115 S. 2nd Ave W</td>
</tr>
<tr>
<td>City</td>
<td>Newton</td>
</tr>
<tr>
<td>State</td>
<td>Iowa</td>
</tr>
<tr>
<td>Zip</td>
<td>50208</td>
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B. DESIGNATED CONTACT INFORMATION

<table>
<thead>
<tr>
<th>Contact Name</th>
<th>Logan Shine</th>
</tr>
</thead>
<tbody>
<tr>
<td>Contact Phone Number</td>
<td>515-321-0194</td>
</tr>
<tr>
<td>Contact Email</td>
<td><a href="mailto:logan.shine@windstream.com">logan.shine@windstream.com</a></td>
</tr>
</tbody>
</table>

C. AFFIRMATION

In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms under penalty of perjury that, as represented in its submission:

1. Company facilitated service at the indicated speeds on the Affirmation tab as of July 1, 2021 to more than 10% of the census block; or
2. Company did NOT offer or facilitate material broadband service.

Please indicate the speeds offered for each census block on the Affirmation tab.

D. ADDITIONAL EXPLANATION
(To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.)

E. SIGNATURE*
By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.

Authorized Signature: Logan Shine
Title: Vice President Government Affairs
Date: 8/16/2021

*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.
<table>
<thead>
<tr>
<th>CENSUS BLOCK ID</th>
<th>Do you Facilitate service to more than 10% of the geographic area of the Census Block?</th>
<th>Download Speed</th>
<th>Upload Speed</th>
<th>Windstream Response</th>
</tr>
</thead>
<tbody>
<tr>
<td>191839602003040</td>
<td>No</td>
<td>31.195</td>
<td>2.097</td>
<td>Windstream is not capable of providing 25/3 service to &gt;=10% of the locations in this census block</td>
</tr>
<tr>
<td>191839602003015</td>
<td>No</td>
<td>27.394</td>
<td>2.097</td>
<td>Windstream is not capable of providing 25/3 service to &gt;=10% of the locations in this census block</td>
</tr>
<tr>
<td>191839603003000</td>
<td>No</td>
<td>14.976</td>
<td>2.048</td>
<td>Windstream is not capable of providing 25/3 service to &gt;=10% of the locations in this census block</td>
</tr>
<tr>
<td>1918396050001090</td>
<td>No</td>
<td>1.6</td>
<td>0.832</td>
<td>Windstream is not capable of providing 25/3 service to &gt;=10% of the locations in this census block</td>
</tr>
<tr>
<td>190959603003098</td>
<td>Yes</td>
<td>109.056</td>
<td>9.6</td>
<td>Windstream is capable of providing 25/3 service to &gt;=10% of the locations in this census block</td>
</tr>
</tbody>
</table>

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