

To Whom it may concern,

I have been in the IT field for 17 years. Internet has become more and more of a vital part of our daily lives. Trying to work remotely when sick or just trying to remotely help a friend/customer becomes a big challenge when service is not reliable and speeds are not ideal. Our security system uses our wifi and it will randomly disconnect and then reconnect. It does have cellular backup but will bounce back and forth between the two quite frequent. Our children occasionally need to do school work from home and everything is online these days with Google Docs or other online forms of education so solid service and speeds are needed. We are an area that is underserved. Our best internet solution currently is a Wireless option which requires a line of site so some homes are not able to get this service or satellite radios are having to be placed in less than ideal locations just to get the service. Below is a screen shot of a current speed test on this wireless service. The biggest issue is that our subdivision, as well as others, just continue to get over looked by businesses as they continue to get grants to improve their internet but yet continue to only offer their service to areas that have a denser population. It is extremely frustrating when company's ask you to contact them for service via social media but when you call they tell you that they need more people to request to have service before they will bring service to our area. It would be nice to get the same opportunities as everyone else and not be overlooked all the time which is why we are requesting to become a Broadband Intervention Zone.



Thanks,

*Jason Arduser*

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