

Angi Kaase
28896 County 22
Preston, MN 55965

February 19, 2021

Office of the Chief Information Officer of the State of Iowa
200 E. Grand Ave.
Des Moines, IA 50309
515-281-5503

RE: Empower Rural Iowa, Emergency Broadband Expansion Grant Program – NOFA #005

Dear Chief Information Officer and Review Committee:

This is a letter of reference and unwavering support for MiBroadband's application for a grant from Empower Rural Iowa, Emergency Broadband Expansion Grant Program to provide broadband service to defined rural areas in Iowa.

As MiBroadband's first customer to sign up for broadband services in 2013, my family and I are their biggest fans. Before MiBroadband came to our area with their reliable high-speed internet, we had difficulties with finding a broadband company that could provide us with consistently reliable service, with speeds that met our demands at home. I love the level of service MiBroadband provides! I actively support and recommend their services on a regular basis. For example, if someone is inquiring about recommendations on social media or in person for an exceptional broadband provider, I will be the first to recommend MiBroadband!

Without the availability of the high-quality, high-speed internet connection brought to our home from MiBroadband, I would not have been able to do my job during the COVID-19 pandemic lock-downs. As the Community Education Director for the Fillmore Central School District, it is my job to stay connected with the community and staff. Without MiBroadband, the reliable service would not have been possible. It has been imperative for us to have services from MiBroadband not only for the success of my job, but for the success of my kids who have been required to participate in online distance learning. In our downtime we are able to stream movies and surf the web on multiple devices without buffering or slow service.

We trust MiBroadband to deliver reliable high-speed internet services. They have always helped us to stay connected when demands for broadband are continually growing. They have the right people and the right technology in place to make being a MiBroadband customer an easy choice. We are confident that MiBroadband's commitment to providing exceptional broadband and customer services will bring great value to the people of Iowa.

For these reasons, I strongly encourage the State of Iowa to support MiBroadband's project. I look forward to your call to discuss my strong support of MiBroadband's mutual goal of Governor Reynolds to expand Iowa's broadband network and their candidacy as a reliable broadband provider for the Empower Rural Iowa, Emergency Broadband Expansion Grant funds.

Thank you for your consideration.

Sincerely,

A handwritten signature in blue ink that reads "Ang Kaase". The signature is written in a cursive, flowing style.

Ang Kaase
28896 County 22
Preston, MN 55965
507-450-9268