

## Exhibit C

## Addendum 1

## LTD Broadband LLC

**1. Impact on Distance Learning, Telehealth and Telemedicine, and Telework**

These factors take into consideration the impact the Project will have on Iowan's being better able to be educated remotely, receive healthcare remotely and work remotely as a result of any required response to COVID-19.

**Please answer or supply the Office with the following to assist it in scoring this factor:**

- 1.1 Describe how your Broadband Infrastructure Project will facilitate distance learning in the State of Iowa, through Broadband improvements, in connection with school closings to enable compliance with COVID-19 precautions. Generally speaking, Applications that demonstrate that the Broadband investments forming the basis of the Project will have a greater impact on distance learning needs in their response will receive higher scores.

Rural areas often struggle to achieve the same educational standards as more densely populated regions. For example, a national issue brief from the University of New Hampshire reports that rural schools are ten times less likely to offer Advanced Placement (AP) courses. Perhaps as a result of these limited course offerings, rural students are also less likely than their urban and suburban counterparts to attend college.

With college campuses feeling too far, living in a rural community can be even more difficult for students to find experts in the fields they are interested in. This is where LTD Broadband internet can make the difference.

Distance learning allows students to take classes that would not normally be available to them. In rural areas, online learning can have a transformative power. Students can access new areas of knowledge that could define their future career paths. This may make it possible for them to attend or complete college, find fulfilling employment and do what they never thought possible. LTD Broadband can help students in rural regions to enjoy the same advantages as their peers living in urban centers.

1.2 Describe how your Broadband Infrastructure Project will facilitate telehealth and telemedicine services in the State of Iowa, through Broadband improvements, in connection with treating and responding to COVID-19.

Generally speaking, Applications that demonstrate that the Broadband investments forming the basis of the Project will have a greater impact on telehealth and telemedicine will receive higher scores.

When rural settings, lack of transport, a lack of mobility, decreased funding, or a lack of staff restrict access to care, telehealth can bridge this gap. With LTD Broadband internet we can offer an internet connection to residents where they can take advantage of telehealth. They could talk to their doctor over a video conference or even do physical therapy via video.

This could also allow home monitoring of the elderly and sending of patient health data.

According to the Centers for Disease Control and Prevention, people who live in rural areas of the United States are more likely than urban residents to die prematurely from all the five leading causes of death.

Telehealth is reducing barriers to care for people who live far away from specialists or who have transportation or mobility issues.

Telehealth is very vital, especially in these COVID times when we all need to stay quarantined as much as possible.

1.3 Describe how your Broadband Infrastructure Project will facilitate increased telework capabilities in the State of Iowa, through Broadband improvements, in connection with remote work arrangements implemented by employers in response to COVID-19 public health precautions. Generally speaking, Applications that demonstrate that the Broadband investments forming the basis of the Project will have a greater impact on telework capabilities will receive higher scores.

After six + months of working from home, many companies are starting to weight the pros and cons of making remote work permanent. Telecommuting has proven to save money, boost morale and enhance the quality of life for many workers. Business owners used to have oversight of their employees and fostering in-person collaboration had to turn to technology seemingly overnight.

Even with restrictions eased, business owners are

deciding if they should make at-home work permanent.

During this pandemic LTD Broadband has been very open-minded to customer's needs. Many require different upload and download speeds for their job. With that being said, LTD Broadband worked with the IT Department of the Mayo Clinic to make a new internet package for our Minnesota customers that are working from home for the Mayo Clinic. These certain customers needed more upload speed than what our current packages offered, so we made a new package just for Mayo Clinic employees so they could do all their work from home.

LTD Broadband will do the same for our customers in Iowa. We are open to making new packages as needed to allow everyone the appropriate speeds so they can effectively work from home.