

Demonstrated Experience

Coon Valley Cooperative Telephone has over 60 years of experience in projects and expansions of new technology. Our coverage area consists of over 300 square miles of coverage in 4 different counties and several communities.

Our most recent milestone was back in 2017, after several years of planning and researching technology and listening to our cooperative members Coon Valley proceeded with a 100% fiber to the home project to every customer in our 2 exchanges. The project included over 250 miles of fiber over rural Iowa, 600+ customers upgraded from copper phone line to fiber optic, and Coon Valley Telephone followed all guidelines and regulations required for RUS assistance.

Today, our cooperative members can experience speeds of up to a Gig upon request, our pricing is very fitting for all our customers. Here at Coon Valley Telephone in a rural Iowa setting where we see homes of an elderly couple who just check email once a week all the way up to businesses utilizing our largest packages to meet all the needs of their company. Coon Valley Telephone is focused on maintaining packages that meet our customer needs while staying affordable.

Our staff here at Coon Valley consists of very well-trained technicians and customer support specialist are staffed 24 hours a day. Company policy is all troubles are addressed within 24 hours. All employees have a specific title and duty along with cross training between employees to maintain the functionality of our Cooperative.

Jim Nelson

General Manager, 1995- Present. Nelson started his career back in 1981 as an outside plant technician and has worked his way up in ranks. Nelson's background of the 56k days to 1 Gig services offered today brings a wealth of experience. Jim has been with Coon Valley since internet service began back in the 90's. Jim has lead Coon Valley through numerous transitions and deployments and will have all the tools needed to successfully deploy fiber optic on any project.

Michael Clarke

Technician, 2008- Present. Michael brings a wealth of knowledge to our company. Michael started working in the telecommunications field during high school. Michael received his schooling in telecommunications after high school and still today is always find new and helpful training opportunities to develop his knowledge in the ever-changing field of telecommunications.

Justin Schneider

Technician, 2017-present. Prior to working for Coon Valley Justin worked for a large research company in Des Moines. In his 8 years with this company, he worked as a lead technician in a lab and also as a customer support specialist. Justin too has taken on numerous learning and training opportunities to become very proficient and the technologies we deploy today. Justin's past experience with working with customers issues and meeting customer needs in this ever-changing technology has brought confidence within our company to meet all customers' expectations.

Coon Valley Board of Directors

The board is made up of a 9-person board. The directors are required to attend seminars and communications events thru-out the year. The board is very diversified in all aspects of professionalism, from farmers to engineers and computer programmers. A wealth of knowledge to lead any company forward.