



July 15, 2021

Tammy Henderson
Assistant Vice President Retail Office Manager
CUSB Bank
410 State Highway 9
Ridgeway Iowa 52165
563-737-2239

Julie Kolka
General Manager
Mabel Cooperative Telephone Company
PO Box 368
Mabel MN 55954
507-493-5411

To whom it may Concern,

It is my privilege to write a letter in support of Mabel Cooperative Telephone Company. The service that they provide to CUSB Bank in Ridgeway is outstanding, and very important to our organization. We have used their phone service since sometime in the 70's and for our Bank internet since 2003. With Ridgeway being a small town, our internet provider is very important for a business like ours to function daily. I don't know how we would conduct business day to day without the internet services that are provided by Mabel Cooperative Telephone Company. Mabel Telephone also provide us with great technical support whenever we are in need. Our offices were hit by lightning sometime in the early morning on June 18th 2021. My first call that day was to my IT Company and my second call was to the techs at Mabel. They assisted me with what they could immediately while over the phone and then were here onsite within an hour of my call. This is just one example of the services that they provide us.

Banks and Companies in our area must have great, fast, reliable internet services and I believe that Mabel Cooperative Telephone Company is a great company to provide that for us.

I believe this company is a terrific candidate for the Iowa Broadband Grant. I look forward to working with them for many years to come and believe that this Grant would be very well awarded if given to Mabel Cooperative Telephone Company.

Sincerely,

Tammy Henderson

Tammy Henderson
Assistant Vice President Retail Office Manager

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LIME SPRINGS P.O. Box 157 132 W. Main St. Lime Springs, Iowa 52155 (563) 566-2215 (800)568-4191 FAX (563) 566-2214
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CHARLES CITY P.O. Box 217 1407 S. Grand Ave. Charles City, Iowa 50616 (641) 228-2550 (866) 292-5557 FAX (641) 257-3032
www.cusb.com

To Whom It May Concern:

It is with much enthusiasm that I am writing to recommend Mabel Cooperative Telephone Company.

Mabel Coop has been in business for many years and gives excellent service to its customer. Their response time, are always punctual and they offer the most competitive rates around. They have been very reasonably priced and offer many options and service through their business. They provide service in 2 states and offers DSL and fiber internet access.

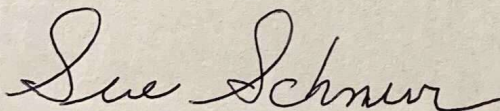
Mabel Telephone has fiber optics installed in half of our community, and hopefully soon the rest will be installed. This is great for our community because it allows for new businesses to have the option of moving into our town. It also helps to be efficient for small business that would be home-base here in our town. Also, it promotes work from home with no complications and high-speed internet.

Mabel Telephone has been a great asset to Ridgeway!! They have helped us with many community projects, for example our park, our community center and our Veterans Memorial.

I'm happy to recommend Mabel Cooperative Telephone Company for this grant. I know they will make great impacts on many communities!

Regards,

Mayor of Ridgeway, Iowa

A handwritten signature in cursive script that reads "Sue Schnur". The signature is written in dark ink on a light-colored, slightly textured paper.

563-379-6998

July 14th, 2021

RE; Letter of Support

I'm writing in support of our communications provider, Mable Telephone, and their continued effort to enhance broadband in the Ridgeway Iowa area.

As and IT Professional (GIS – Geographic Information Systems Director) with Winneshiek County IA and also as a modern precision farmer, I rely heavily on access to reliable high-speed internet in both my career fields.

As you are aware, reliable broadband is now seen as critical utility and is essential in almost every aspect of modern living. At our farm just outside of Ridgeway, our family is fortunate to have reliable internet through Mabel Telephone, but we look forward to the future, with increased speeds and the benefits that come from fiber based broadband networks. Some simple examples include, IOT-Internet of Things, Precision Ag, Autonomous Vehicle Technology, Smart Electrical Grids, Smart Homes, Telemedicine, WFH-Work From Home, Home Based Businesses, Virtual Learning, Entertainment (Streaming), 5G Cellular networks, NextGen E911, etc.

As our society embraces the advantages of a digital lifestyle it is important, now more than ever, for small towns and farms to be included through broadband and not be left behind due to slow internet speeds. That's why I support the investment in fiber-based broadband in our communities.

Sincerely,



Jon H Lubke

Ridgeway IA