

Demonstrated Experience

Kalona Cooperative Telephone Company

Application 415298

Applicant, Kalona Cooperative Telephone Company (KCTC), originally formed as the Kalona Mutual Switchboard Company in 1905, is a community partner to residents and businesses in the area. KCTC helps its subscribers stay connected with the latest advancements in easy-to-use, dependable and advanced telecommunications services. KCTC prides itself on face-to-face customer service meeting the needs of its customers in a friendly and timely manner. Fiber-to-the-home services deliver the latest in communication, entertainment and Internet capabilities. Why move to a big city environment when you have all the conveniences and modern technologies when living in Kalona?

Governed by a seven-member board, Casey Peck serves as the CFO/General Manager along with Jeremy Gugel as Assistant Manager/IT Manager.

Kalona Cooperative Telephone Company is an ETC and has ILEC nearly 1,800 subscribers and over 1,100 CLEC customers.

In addition to being designated as a Smart Rural Community and a Gig-Capable Provider as a member of NTCA – The Rural Broadband Association, you can always find KCTC staff supporting the community. Here are a few ways KCTC lends a helping hand through volunteer efforts.

- Family Outdoor Movie Nights
- Annual State Fair as sponsored by the Kalona Chamber of Commerce
- Weekly Exceptional Student award program in the local school system
- Fall Festival Days
- Christmas in Kalona
- Technology Day

For additional information, please visit <https://www.kctc.net>.