

**MODERN COOP. TELEPHONE CO.**

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Demonstrated Experience

Incorporated in 1957, today, Modern Cooperative Telephone Company (MCTC) provides telephone and Internet service to approximately 720 residential and business customers in five rural Iowa exchanges including Keswick, Kinross, Millersburg, South English, and Webster. MCTC is in the third year of a large FTTH construction project, replacing our aging copper plant. MCTC prides itself in providing superior customer service to our members including delivering access to the best telecommunications technology available.

Modern Cooperative prides itself for its great customer service, 24-hour response and you will always talk to a live person.

MCTC's key personnel provide a tremendous level of experience to the proposed West Rural Parnell FTTH Project. Together, they bring nearly 30 years of telecom/broadband industry experience to the table. The management of MCTC includes General Manager/COO Gerald Glandon and Assistant Manager/CFO Brenda Bowman. This experience ensures the success of the proposed West Rural Parnell Project. The Board of Directors includes a President, Vice President, and Secretary/Treasurer as well as 5 board members and 1 at-large member. Resumes for key staff have been included.

MCTC is a financially viable organization with the capability to meet all financial requirements outlined in this project. MCTC has a history of continued business success and meeting financial obligations within the communities they serve.

Management Bios:**Gerald Glandon: General Manager-COO**

Gerald Glandon is the General Manager & COO of Modern Cooperative Telephone Company. MCTC is a Telecommunications and Fiber Internet provider in both Iowa and Keokuk counties in Iowa.

He began his career with MCTC in July of 1991, shortly after working for the USDA Soil Conservation Office in Keokuk County. Gerald started out as an outside plant technician with Modern Cooperative Telephone until being promoted to General Manager-COO in October of 2020.

Mr. Glandon is an active member of the United Methodist Church in Webster, a board member and youth group advisor. He also is on the town council of the town of Webster. Gerald lives in Webster with his wife Terri. They have 3 adult children.

Brenda Bowman: Assistant Manager-CFO

Brenda Bowman joined Modern Cooperative Telephone Company in March of 1995 as Office Manager/Bookkeeper. Brenda has many years of experience in payroll service, office administration, general accounting and financial reporting, human service and insurance filings, regulatory filings, quality control, customer service and marketing. She holds a degree in Business Administration, Marketing and Accounting from Indian Hills Community College. Brenda previously worked for Stapp's Drug Store, Montezuma Manufacturing and Tri-County High School before her employment with MCTC.

Brenda and her husband Rex live on their family farm in rural Keswick. They have 3 adult children and 1 grandson. Brenda is a member of the United Methodist Church in Keswick and currently does the bookkeeping for her 2 sons trucking companies as well as helping out on the farm.

Jerry Husband: Board President

Jerry Husband has been on the Board of Directors of Modern Cooperative Telephone Company since 1993 and has been Board President since September of 2009. Mr. Husband is very active with the direction of Modern Cooperative and has been a guest speaker for the Iowa Communications Alliance Annual Meeting and Expo.