

To whom it may concern,

Our family and business reside in rural Washington county just South of Washington, IA. The options for our address are few and they fail to meet our needs.

We have three children in school their teachers have used web-based applications to supplement them in-class instructional time. Our internet service struggles to support two iPads much of the time. The added demands of remote learning for our children has resulted in frustration and tears when connections are lost, websites fail to load, and video constantly buffers.

In addition to my work and our children's schoolwork, we also require internet to support my business as a self-employed farmer. Farming has becoming increasingly reliant on technology over the past decade. From bookkeeping to various field management software, all have moved to web-based applications. Myself and the businesses I do business with are frustrated with the lack of speed and capabilities that we currently receive with our current internet provider. CB9 offers 100M/100M at a much lower price than pay with our currently provider. CB9 provides 100/100 MB at reasonable rates for anyone. They have great speeds available at reasonable prices. Being able to have 100M/100M available up to 1Gig service is amazing for rural Iowa.

In order to attempt to meet our needs we have added a cellular hotspot to our rural service provided internet. We currently pay \$200 a month for internet that still doesn't meet the needs of an average family. To be honest we would gladly pay that amount if we had unlimited data at reasonable speeds. To live within close proximity rural internet and struggle daily with work and schooling has been frustrating to say the least. We are lucky to live in a community with a strong cooperative technology company. Many of our neighbors have been fortunate to have CB9 as a provider of fiber optic internet for years. We have heard nothing but great thing about the company and the quality of their services. It's not an exaggeration to say that being a part of their network would be life changing for my family. Our livelihoods, business and our children's education depend on it.

Sincerely,

Jenna Schneider
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