

Good afternoon,

I wanted to reach out about getting Metronet into Gilbertville, IA. I live on Prairie Ln and feel that we are pushed to the side by our current providers due to being a "small town." We have had to wait a week or more at a time for service and is questionable if it stays working. As a growing community, as well as being a suburban area to Waterloo/Cedar Falls, the need for fast reliable internet is vital for work from homes, schools and families to stay in touch with each other. Our City council has reached out to provider expressing interest in getting a fiber optic service into the community with either no response or no willingness to build. Along with the City's requests, the Iowa Broadband Availability Map shows a number of underserved homes within Gilbertville and the surrounding area.

The advertised speeds and prices that Metronet is suggesting for Gilbertville -- \$29.95 per month for 100Mb download and upload -- are appropriate and affordable for our town, where the median household income is more than \$47,000 per year, according to the census. Being an active member of the community, along with family and friends, the frustration with being able to have a fast, affordable, and reliable provider would only help our community grow.

Thank you for your time and consideration!

Tim Knaack

