

Broadband Map v5 Community and Provider Challenge Form

The Office of the Chief Information Officer ("OCIO" or "Office") recently published the Statewide Broadband Availability Map version 5 ("Map v5"). Map v5 is designed to facilitate decisions concerning future spending under federally-funded broadband programs. Because Map v5 does not use the tiered structure envisioned by Iowa Code chapter 8B and because future federally-funded grant opportunities made available by the Office in accordance with Map v5 will not conform to Iowa Code chapter 8B, the map challenge process envisioned under Iowa Code section 8B.10 does not apply. However, the Office is making available a challenge process to allow public input into whether the map accurately reflects broadband coverage as of the publication date of Map v5 (the "As Of" date of Map v5).

The Office utilizes maps and data sources made available by the Federal Communications Commission (FCC) and/or developed or produced by contractors or third parties retained or utilized by the Office. These maps and corresponding data sources represent the status of Broadband in Iowa on the As Of date as reported by Communication Service Providers in Iowa. Unlike prior broadband coverage maps, Map v5 identifies broadband coverage by individual locations, making Map v5 far more granular than prior maps that displayed eligibility at the census block level.

Challenges to Map v5 will be based on presence or reliability of service and/or speed. Challengers will be required to provide for every location challenged an address and corresponding IA Location ID, to the extent a Location ID is available on the map. Challenges without this information may not be evaluated.

Every location on Map v5 reflects a status of 'likely eligible' or 'likely ineligible.' This status is based solely on speed and technology type. The eligibility of any particular location is contingent on the requirements associated with the federal funding being used to fund future Notices of Funding Availability ("NOFAs"). Eligibility determinations are subject to change over time. In addition, eligibility designations in no way guarantee facilitation of service in the future through state- or federally-funded broadband builds.

On August 2, 2022, the Office posted the final version of Broadband Availability Map v5 and opened a 30-calendar-day challenge window wherein anyone aggrieved or adversely affected by mapping determinations may challenge the Office's final determination of whether service at a particular location is accurately reflected.

This form is for PROVIDERS and COMMUNITIES only. Resident challengers should fill out the form via the Map on the website.

You must check next to each row that you have read and understood the terms of the challenge process. Without this acknowledgment, the appeal will not be evaluated.

Use the tab titled "Challenge Form" to challenge any particular location. If you would like to report an address not presenting on the map, please use the tab titled "Location Not Present on Map." You can also use this tab to report when the location is not presenting at the correct area.

Challenger acknowledges the following (click checkbox to acknowledge):

<p>The information on the Map may be challenged for conditions existing as of August 2, 2022 (the "As Of" date). Challenges based on changes occurring to broadband service after the As Of date will not be considered.</p>		
<p>When submitting a challenge, evidence must be submitted for every location challenged in support of changing the likely eligible or likely ineligible status. Documentation that is speculative, generalized, or vague will not be sufficient. You may use the Sworn Statement/Survey template provided. Supporting documentation must be provided in one pdf. Reference to the page number of the supporting evidence within the pdf must be noted in Challenge Form. Challenged locations without a referenced page will not be evaluated.</p>		
<p>The Office reserves the right to reject challenges for a variety of reasons, including but not limited to:</p> <ul style="list-style-type: none"> >> Challenges claiming buildout at a future date; >> Challenges received reflecting incomplete information, including lacking IA Location ID; >> Challenges to a provider's service that are submitted without supporting evidence; >> Multiple challenge forms submitted by a provider or a community; >> Challenges received after September 1, 2022; >> Challenges received without all checkboxes marked indicating acknowledgement of the terms. 		
<p>The Office will notify affected parties by posting to the website any notice of challenge received. Final agency decisions shall become final unless within 30 days of the posting of a final decision, a challenger or person or party aggrieved or adversely affected requests a contested case proceeding pursuant to Iowa Administrative Code chapter 129-6.</p>		



Broadband Map V5 Provider/Community Challenge Form

A. CHALLENGER INFORMATION

Entity/Community Name	Panora Communications Cooperative
FRN (Provider Only)	0003-7237-56
Address	114 E Main St
City	Panora
State	IA
Zip	50216

B. DESIGNATED CONTACT INFORMATION

Contact Name	Andrew Randol
Contact Phone Number	641-755-2424
Contact Email	andrewrandol@panoratelco.com


C. EXPLANATION

To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please provide narrative to further explain your challenge.

Panora Telephone Cooperative (Panora) is challenging the addresses included on the challenge form. Panora currently has fiber network infrastructure capable of serving all locations listed. All of the challenged locations currently receive greater than 100M/100M service from Panora. Panora has included a kmz of their fiber network infrastructure in support of this challenge. These locations included within the challenge were not included in the prior reportings due to either being recently built or that they do not currently subscribe to service from Panora. However, as evidenced by Panora's kmz, they are capable of serving these with existing fiber network infrastructure.

D. ATTESTATION

By signing and submitting this form, the authorized representative attests that to the best of the authorized representatives knowledge and belief, the information submitted through this challenge form is true and accurate, and the form is signed under the pains and penalties of perjury. By typing your name, you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.

Authorized Signature:	
Title:	CEO/General Manager
Date:	8/17/2022

IA Location ID	Street Address	City	State	ZIP Code	No. of Units at address (house, multi-residential units)	Basis for Challenge	Challenge Detail	Fastest download speed in Mbps for this type of service (Enter 0-2000)	Fastest upload speed in Mbps for this type of service (Enter 0-2000)	Technology Type	Service Conditions The Map Should Reflect		Evidence: Upload all supporting information for this location in a single PDF. Enter the page number(s) in the cell below identifying the exact location of the proof in the PDF.			
											Is this location served, underserved, or unserved?	Technology Type	Sworn Statement/ Survey Response	Broadband study expressly citing location	Speed test at this location	Other
9157	1921 POPLAR AVENUE	GUTHRIE CENTE	IA	50115	1	11-Provider not reflected on the map	Provider only: The Map does not correctly reflect service that I facilitate to this location	1000	250	Fiber						kmz of fiber infrastructure
223962	6069 NESTER POINT	PANORA	IA	50216	1	11-Provider not reflected on the map	Provider only: The Map does not correctly reflect service that I facilitate to this location	1000	250	Fiber						kmz of fiber infrastructure
472104	6065 NESTER POINT	PANORA	IA	50216	1	11-Provider not reflected on the map	Provider only: The Map does not correctly reflect service that I facilitate to this location	1000	250	Fiber						kmz of fiber infrastructure
497867	6022 MASON DRIVE	PANORA	IA	50216	1	11-Provider not reflected on the map	Provider only: The Map does not correctly reflect service that I facilitate to this location	1000	250	Fiber						kmz of fiber infrastructure
602525	6061 NESTER POINT	PANORA	IA	50216	1	11-Provider not reflected on the map	Provider only: The Map does not correctly reflect service that I facilitate to this location	1000	250	Fiber						kmz of fiber infrastructure
723199	2393 190TH STREET	GUTHRIE CENTE	IA	50115	1	11-Provider not reflected on the map	Provider only: The Map does not correctly reflect service that I facilitate to this location	1000	300	Fiber						kmz of fiber infrastructure
806761	6808 PANORAMA DRIVE	PANORA	IA	50216	1	11-Provider not reflected on the map	Provider only: The Map does not correctly reflect service that I facilitate to this location	1000	300	Fiber						kmz of fiber infrastructure
889787	2021 OAK AVENUE	GUTHRIE CENTE	IA	50115	1	11-Provider not reflected on the map	Provider only: The Map does not correctly reflect service that I facilitate to this location	1000	300	Fiber						kmz of fiber infrastructure
962555	2607 IOWA STATE HIGHWAY 4	GUTHRIE CENTE	IA	50115	1	11-Provider not reflected on the map	Provider only: The Map does not correctly reflect service that I facilitate to this location	1000	300	Fiber						kmz of fiber infrastructure
1061251	6015 GUTHRIE LANE	PANORA	IA	50216	1	11-Provider not reflected on the map	Provider only: The Map does not correctly reflect service that I facilitate to this location	1000	300	Fiber						kmz of fiber infrastructure

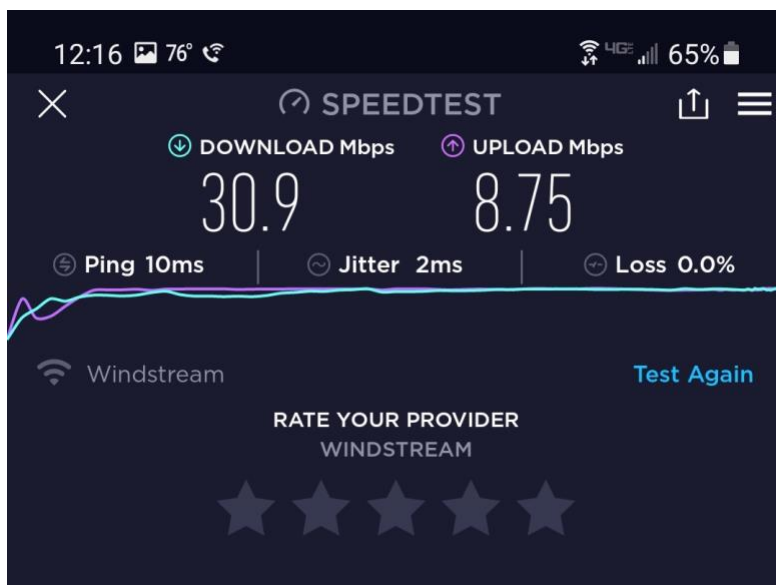
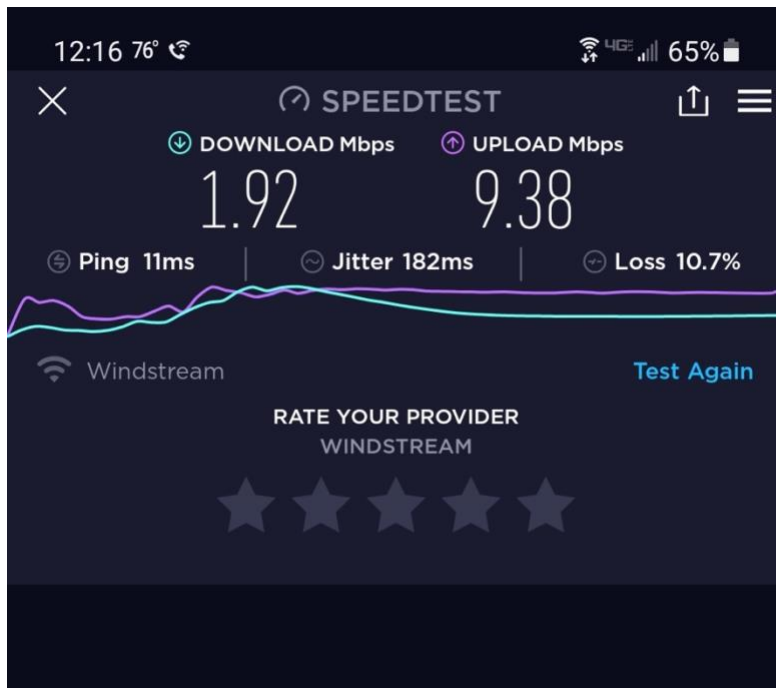
[illegible]

[illegible]

[illegible]

[illegible]

Speedtests conducted by a Bayard customer who subscribes to 100 mbps Internet service from Windstream.





Speed Tests performed at Bagley Library.

SHARE

Result ID 11716210284

RESULTS SETTINGS

PING ms

40

DOWNLOAD Mbps

1.58

UPLOAD Mbps

0.72

GO

Connections
Multi

ImOn Communications,
LLC
Cedar Rapids, IA
[Change Server](#)

Windstream
72.25.21.25

HOW DOES YOUR NETWORK AVAILABILITY
COMPARE WITH YOUR EXPECTATIONS?

1

2

3

4

5

Much worse

As expected

Much better

Having Internet Problems?

Popular services with reported issues



[Adobe Creative Cloud](#)

Possible Problems



[Amazon](#)

Possible Problems

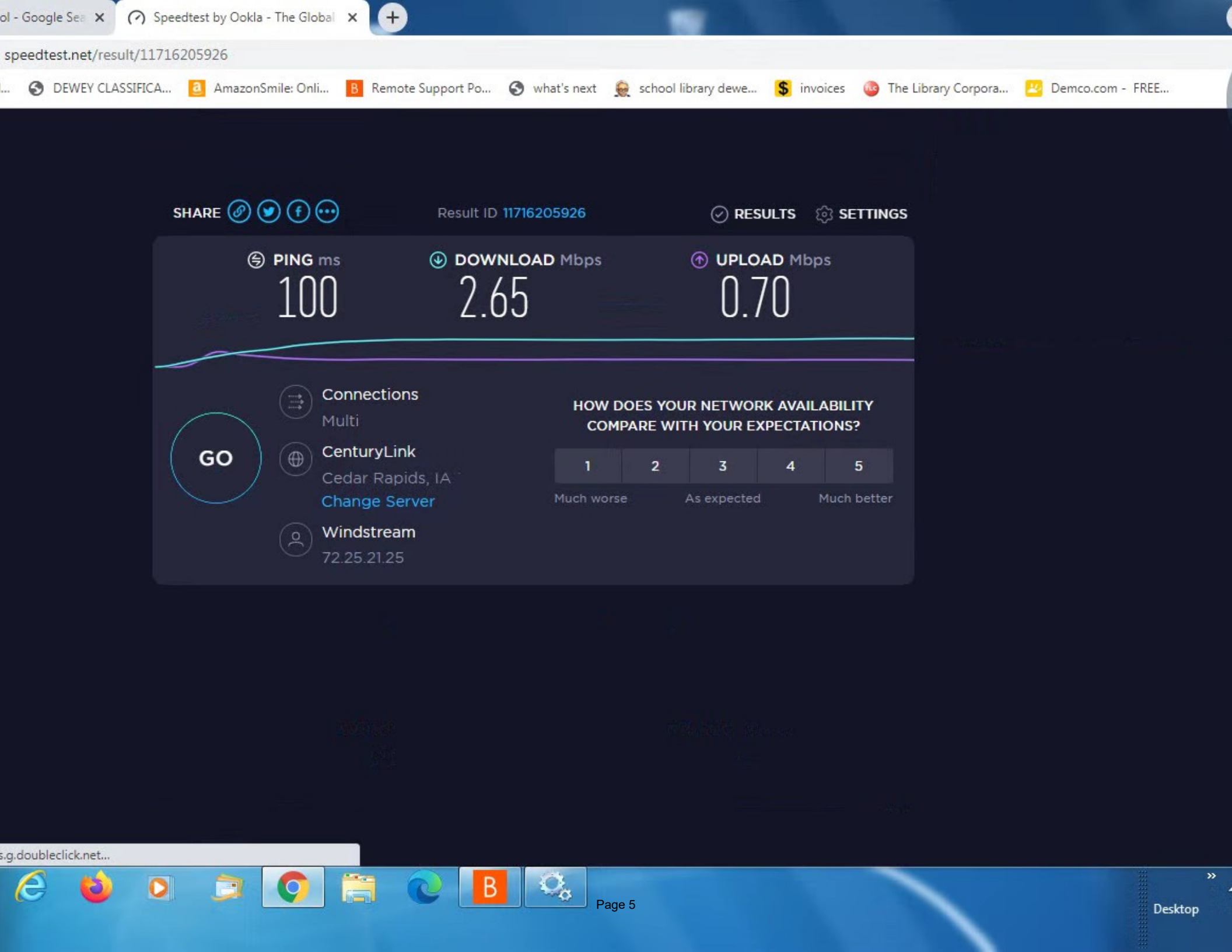


[Call of Duty](#)

Problems



View all outages on [downdetector.com](#)



SHARE   

Result ID 11716205926


 RESULTS  SETTINGS

 PING ms

100

 DOWNLOAD Mbps

2.65

 UPLOAD Mbps

0.70

GO



Connections

Multi



CenturyLink

Cedar Rapids, IA

[Change Server](#)



Windstream

72.25.21.25

HOW DOES YOUR NETWORK AVAILABILITY
COMPARE WITH YOUR EXPECTATIONS?

1

2

3

4

5

Much worse

As expected

Much better