

## Broadband Map v5 Community and Provider Challenge Form

The Office of the Chief Information Officer ("OCIO" or "Office") recently published the Statewide Broadband Availability Map version 5 ("Map v5"). Map v5 is designed to facilitate decisions concerning future spending under federally-funded broadband programs. Because Map v5 does not use the tiered structure envisioned by Iowa Code chapter 8B and because future federally-funded grant opportunities made available by the Office in accordance with Map v5 will not conform to Iowa Code chapter 8B, the map challenge process envisioned under Iowa Code section 8B.10 does not apply. However, the Office is making available a challenge process to allow public input into whether the map accurately reflects broadband coverage as of the publication date of Map v5 (the "As Of" date of Map v5).

The Office utilizes maps and data sources made available by the Federal Communications Commission (FCC) and/or developed or produced by contractors or third parties retained or utilized by the Office. These maps and corresponding data sources represent the status of Broadband in Iowa on the As Of date as reported by Communication Service Providers in Iowa. Unlike prior broadband coverage maps, Map v5 identifies broadband coverage by individual locations, making Map v5 far more granular than prior maps that displayed eligibility at the census block level.

Challenges to Map v5 will be based on presence or reliability of service and/or speed. Challengers will be required to provide for every location challenged an address and corresponding IA Location ID, to the extent a Location ID is available on the map. Challenges without this information may not be evaluated.

Every location on Map v5 reflects a status of 'likely eligible' or 'likely ineligible.' This status is based solely on speed and technology type. The eligibility of any particular location is contingent on the requirements associated with the federal funding being used to fund future Notices of Funding Availability ("NOFAs"). Eligibility determinations are subject to change over time. In addition, eligibility designations in no way guarantee facilitation of service in the future through state- or federally-funded broadband builds.

On August 2, 2022, the Office posted the final version of Broadband Availability Map v5 and opened a 30-calendar-day challenge window wherein anyone aggrieved or adversely affected by mapping determinations may challenge the Office's final determination of whether service at a particular location is accurately reflected.

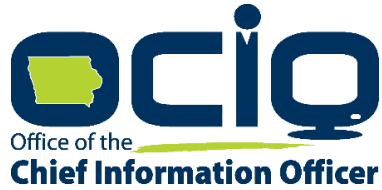
This form is for PROVIDERS and COMMUNITIES only. Resident challengers should fill out the form via the Map on the website.

You must check next to each row that you have read and understood the terms of the challenge process. Without this acknowledgment, the appeal will not be evaluated.

Use the tab titled "Challenge Form" to challenge any particular location. If you would like to report an address not presenting on the map, please use the tab titled "Location Not Present on Map." You can also use this tab to report when the location is not presenting at the correct area.

**Challenger acknowledges the following (click checkbox to acknowledge):**

<p>The information on the Map may be challenged for conditions existing as of August 2, 2022 (the "As Of" date). Challenges based on changes occurring to broadband service after the As Of date will not be considered.</p>		
<p>When submitting a challenge, evidence must be submitted for every location challenged in support of changing the likely eligible or likely ineligible status. Documentation that is speculative, generalized, or vague will not be sufficient. You may use the Sworn Statement/Survey template provided. Supporting documentation must be provided in one pdf. Reference to the page number of the supporting evidence within the pdf must be noted in Challenge Form. Challenged locations without a referenced page will not be evaluated.</p>		
<p>The Office reserves the right to reject challenges for a variety of reasons, including but not limited to:</p> <ul style="list-style-type: none"> <li>&gt;&gt; Challenges claiming buildout at a future date;</li> <li>&gt;&gt; Challenges received reflecting incomplete information, including lacking IA Location ID;</li> <li>&gt;&gt; Challenges to a provider's service that are submitted without supporting evidence;</li> <li>&gt;&gt; Multiple challenge forms submitted by a provider or a community;</li> <li>&gt;&gt; Challenges received after September 1, 2022;</li> <li>&gt;&gt; Challenges received without all checkboxes marked indicating acknowledgement of the terms.</li> </ul>		
<p>The Office will notify affected parties by posting to the website any notice of challenge received. Final agency decisions shall become final unless within 30 days of the posting of a final decision, a challenger or person or party aggrieved or adversely affected requests a contested case proceeding pursuant to Iowa Administrative Code chapter 129-6.</p>		



## Broadband Map V5 Provider/Community Challenge Form

### A. CHALLENGER INFORMATION

Entity/Community Name	Milford Communications
FRN (Provider Only)	22791024
Address	339 1st Ave SE
City	Sioux Center
State	IA
Zip	51250

### B. DESIGNATED CONTACT INFORMATION

Contact Name	Ryan Boone
Contact Phone Number	712-722-3451
Contact Email	<a href="mailto:rboone@mypremieronline.com">rboone@mypremieronline.com</a>

### C. EXPLANATION

To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please provide narrative to further explain your challenge.

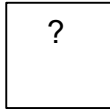
### D. ATTESTATION

By signing and submitting this form, the authorized representative attests that to the best of the authorized representatives knowledge and belief, the information submitted through this challenge form is true and accurate, and the form is signed under the pains and penalties of perjury. By typing your name, you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.

Authorized Signature:	Ryan Boone
Title:	CEO
Date:	8/24/2022







2318



A34/PB3



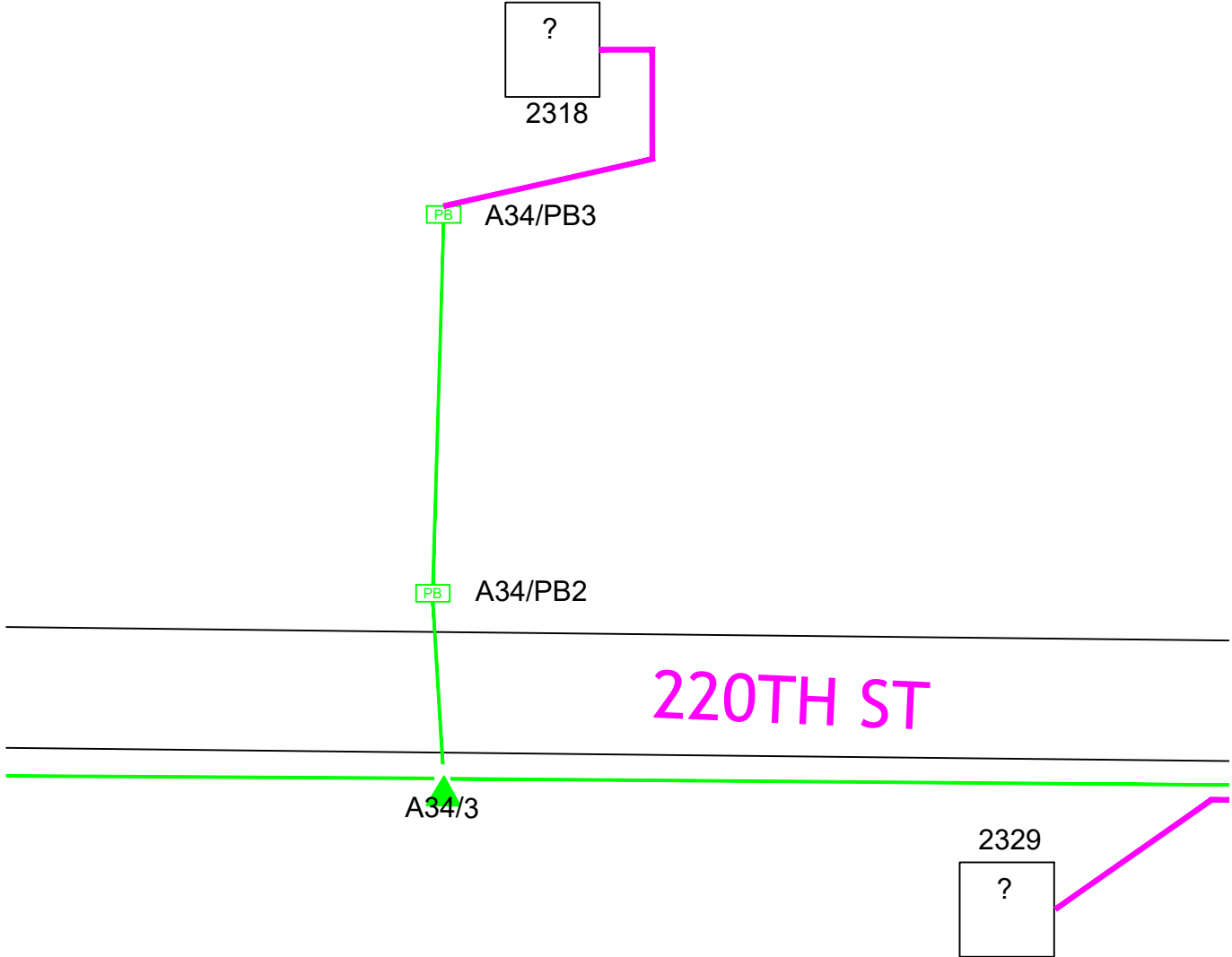
A34/PB2

220TH ST

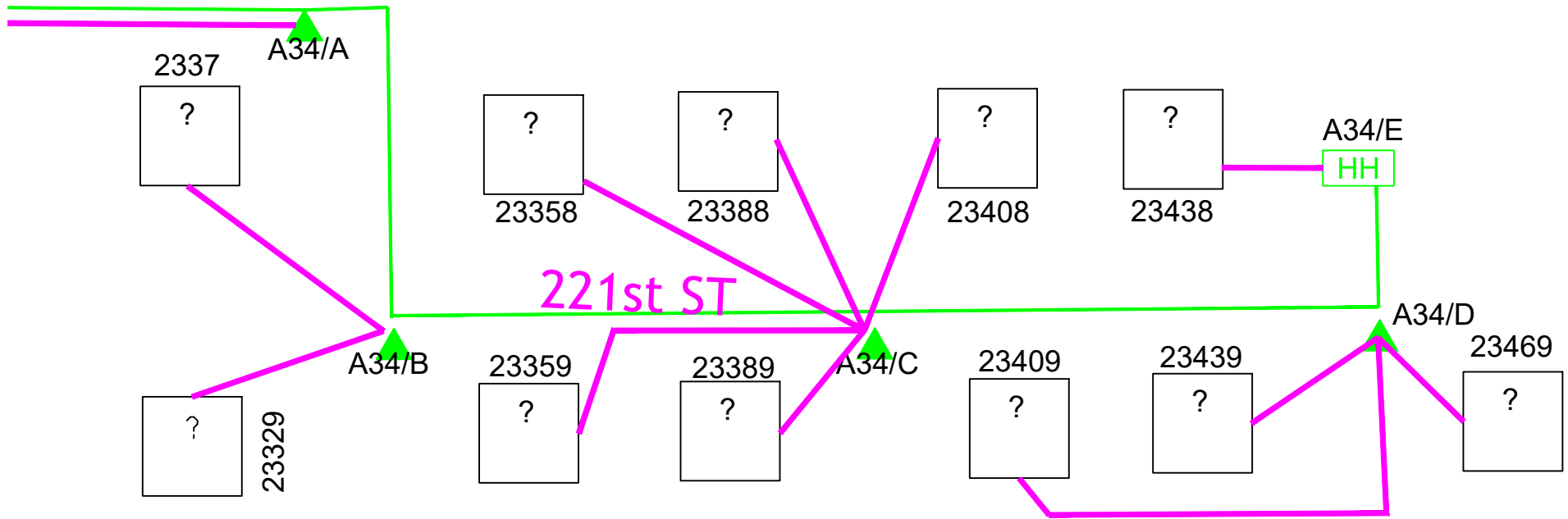
A34/3

2329

?



# 220TH ST









906 Okoboji Ave, Milford IA 51351 www.milfordcomm.net



Total Amount Due

Inquiries: (712) 338-4967 or (855) 722-3450

Account Summary

Account Number	[REDACTED]
Invoice Number	[REDACTED]
Bill Date	Aug 01, 2022
<b>Due Date</b>	<b>Aug 20, 2022</b>
Previous Bill	[REDACTED]
Previous Payments	[REDACTED]
Previous Balance	[REDACTED]
Advance Payments	[REDACTED]
Current Charges	[REDACTED]
<b>Amount Due</b>	[REDACTED]

Account Security

At Milford Communications, we take your privacy and security seriously. In order to protect your private information, you may be asked to provide your account number when you contact Milford Communications for assistance with your account or services. Account information will only be made available to authorized users and account holders on record.

Equipment

Equipment installed at the customer premise remains the property of Milford Communications. It is the responsibility of the customer to return equipment upon the disconnection of service. If the equipment is not returned, the customer will be subject to the following fees as applicable: HD DVR Box \$300.00, HD Standard Box \$150.00, HD DTA Box \$50.00, IP Standard Video Box \$150.00, GigaCenter Router \$110.00, Broadband Equipment \$100.00, Mesh Unit \$85.00, GigaSpire Router \$150.00.

KEEP THIS PORTION FOR YOUR RECORDS

To ensure proper credit please return the bottom portion of this page with your payment



906 Okoboji Ave  
Milford, IA 51351  
ADDRESS SERVICE REQUESTED

Phone Number: (712) 338-4967 or (855) 722-3450

Remittance Information

Account Number	[REDACTED]
Invoice Number	[REDACTED]
Bill Date	Aug 01, 2022
Delinquent After	Aug 20, 2022
<b>Amount Due</b>	[REDACTED]
<b>Amount Enclosed:</b>	\$ _____

DO NOT PAY THIS BILL - AMOUNT WILL BE DEDUCTED FROM YOUR CREDIT CARD ENDING IN 3338 ON Aug 15, 2022.

[REDACTED]  
23438 221ST ST  
MILFORD, IA 51351-7195

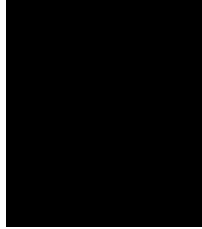
Check here to enroll in automatic payments (See reverse for details)



\*This charge must be paid in order to continue uninterrupted service.

### Charge Detail

Cable Internet  
**Recurring Charges (Aug 01 - Aug 31)**  
Broadband Internet - 25M/1.5M  
Broadband Admin Fee  
GigaSpire Router Lease  
**Taxes, Fees, and Surcharges**  
Dickinson County Tax  
Iowa State Sales Tax  
Total for Cable Internet



## Credit Card Payment

Please Select:  Monthly Recurring: Payment will process on the 15th of each month for amount due.  
 One-Time Payment: Payment will process upon receipt for amount authorized.

Card Number: \_\_\_\_\_ Exp. Date: \_\_\_\_\_

Type of Card:  Visa  Mastercard  Discover CVV#: \_\_\_\_\_

Name on Card: \_\_\_\_\_

CC Billing Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Daytime Contact #: \_\_\_\_\_ Amount Authorized: \$ \_\_\_\_\_

## Recurring Automatic Payment From Checking Account

I would like my account to be paid automatically on the 15th of each month from my checking account for the amount due.

Please sign below and attach a voided check to begin this payment option with your next bill.

I (we) authorize Milford Communications to charge my credit card or initiate debit entries to my (our) bank account indicated above. For monthly recurring payments, this authority is to remain in full force and effect until Milford Communications receives written notification from me (or either of us) of its termination.

Signature

Date

Automatic payments can also be set up on our website at [www.milfordcomm.net](http://www.milfordcomm.net) "Pay Your Bill".