

Broadband Map v5 Community and Provider Challenge Form

The Office of the Chief Information Officer ("OCIO" or "Office") recently published the Statewide Broadband Availability Map version 5 ("Map v5"). Map v5 is designed to facilitate decisions concerning future spending under federally-funded broadband programs. Because Map v5 does not use the tiered structure envisioned by Iowa Code chapter 8B and because future federally-funded grant opportunities made available by the Office in accordance with Map v5 will not conform to Iowa Code chapter 8B, the map challenge process envisioned under Iowa Code section 8B.10 does not apply. However, the Office is making available a challenge process to allow public input into whether the map accurately reflects broadband coverage as of the publication date of Map v5 (the "As Of" date of Map v5).

The Office utilizes maps and data sources made available by the Federal Communications Commission (FCC) and/or developed or produced by contractors or third parties retained or utilized by the Office. These maps and corresponding data sources represent the status of Broadband in Iowa on the As Of date as reported by Communication Service Providers in Iowa. Unlike prior broadband coverage maps, Map v5 identifies broadband coverage by individual locations, making Map v5 far more granular than prior maps that displayed eligibility at the census block level.

Challenges to Map v5 will be based on presence or reliability of service and/or speed. Challengers will be required to provide for every location challenged an address and corresponding IA Location ID, to the extent a Location ID is available on the map. Challenges without this information may not be evaluated.

Every location on Map v5 reflects a status of 'likely eligible' or 'likely ineligible.' This status is based solely on speed and technology type. The eligibility of any particular location is contingent on the requirements associated with the federal funding being used to fund future Notices of Funding Availability ("NOFAs"). Eligibility determinations are subject to change over time. In addition, eligibility designations in no way guarantee facilitation of service in the future through state- or federally-funded broadband builds.

On August 2, 2022, the Office posted the final version of Broadband Availability Map v5 and opened a 30-calendar-day challenge window wherein anyone aggrieved or adversely affected by mapping determinations may challenge the Office's final determination of whether service at a particular location is accurately reflected.

This form is for PROVIDERS and COMMUNITIES only. Resident challengers should fill out the form via the Map on the website.

You must check next to each row that you have read and understood the terms of the challenge process. Without this acknowledgment, the appeal will not be evaluated.

Use the tab titled "Challenge Form" to challenge any particular location. If you would like to report an address not presenting on the map, please use the tab titled "Location Not Present on Map." You can also use this tab to report when the location is not presenting at the correct area.

Challenger acknowledges the following (click checkbox to acknowledge):

| | | |
|--|--|--|
| <p>The information on the Map may be challenged for conditions existing as of August 2, 2022 (the "As Of" date). Challenges based on changes occurring to broadband service after the As Of date will not be considered.</p> | | |
| <p>When submitting a challenge, evidence must be submitted for every location challenged in support of changing the likely eligible or likely ineligible status. Documentation that is speculative, generalized, or vague will not be sufficient. You may use the Sworn Statement/Survey template provided. Supporting documentation must be provided in one pdf. Reference to the page number of the supporting evidence within the pdf must be noted in Challenge Form. Challenged locations without a referenced page will not be evaluated.</p> | | |
| <p>The Office reserves the right to reject challenges for a variety of reasons, including but not limited to:</p> <ul style="list-style-type: none"> >> Challenges claiming buildout at a future date; >> Challenges received reflecting incomplete information, including lacking IA Location ID; >> Challenges to a provider's service that are submitted without supporting evidence; >> Multiple challenge forms submitted by a provider or a community; >> Challenges received after September 1, 2022; >> Challenges received without all checkboxes marked indicating acknowledgement of the terms. | | |
| <p>The Office will notify affected parties by posting to the website any notice of challenge received. Final agency decisions shall become final unless within 30 days of the posting of a final decision, a challenger or person or party aggrieved or adversely affected requests a contested case proceeding pursuant to Iowa Administrative Code chapter 129-6.</p> | | |



Broadband Map V5 Provider/Community Challenge Form

A. CHALLENGER INFORMATION

| | |
|-----------------------|----------------------|
| Entity/Community Name | City of Gilbertville |
| FRN (Provider Only) | |
| Address | P O Box 107 |
| City | Gilbertville |
| State | Iowa |
| Zip | 50634 |

B. DESIGNATED CONTACT INFORMATION

| | |
|----------------------|--|
| Contact Name | Teresa Adamson |
| Contact Phone Number | 319-296-1822 |
| Contact Email | gvilleclerk@mediacombb.net |

C. EXPLANATION

To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please provide narrative to further explain your challenge.

City of Gilbertville only has 2 current broadband options - Dial up phone line from Century Link or Mediacom Cable NO fiber optic service available to our residents.
Our City is at a decided disadvantage in attracting new home construction/business development/growth with our current broadband service.
Surrounding communities of Jesup, La Port City and Dunkerton as well as the rural areas that they serve, have their own communication cooperatives and provide fiber optic services to their members. City Council has inquired with the 2 current providers to upgrade broadband service and we have been turned down for improvements.
City of Gilbertville sent surveys to our 310 occupied residences. We received 87 responses to our survey - 28% response rate.
We are not sure how many households do not have internet service so response rate is better than 28%
77 households (89% of respondents) notated issues or concerns regarding internet service in Gilbertville. We are looking for solutions to bring our city up to 21st Century technology.

D. ATTESTATION

By signing and submitting this form, the authorized representative attests that to the best of the authorized representatives knowledge and belief, the information submitted through this challenge form is true and accurate, and the form is signed under the pains and penalties of perjury. By typing your name, you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.

| | |
|-----------------------|----------------|
| Authorized Signature: | Teresa Adamson |
| Title: | City Clerk |
| Date: | 27-Aug-22 |

| IA Location ID | Street Address | City | State | ZIP Code | No. of Units at address (house, multi-residential units) | Basis for Challenge | Challenge Detail | Fastest download speed in Mbps for this type of service (Enter 0-2000) | Fastest upload speed in Mbps for this type of service (Enter 0-2000) | Technology Type | Service Conditions The Map Should Reflect | | Evidence: Upload all supporting information for this location in a single PDF. Enter the page number(s) in the cell below identifying the exact location of the proof in the PDF. | | | | |
|----------------|--------------------|--------------|-------|----------|--|--|--|--|--|-----------------|--|-----------------|---|---|-----------------------------|-------|--|
| | | | | | | | | | | | Is this location served, underserved, or unserved? | Technology Type | Sworn Statement/ Survey Response | Broadband Study expressly citing location | Speed test at this location | Other | |
| | | | | | | | | | | | | | | | | | |
| 641 | 215 PARKVIEW DRIVE | GILBERTVILLE | IA | 50634 | 1 | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 1 | 1 | 2 | | |
| 9350 | 512 15TH AVENUE | GILBERTVILLE | IA | 50634 | 1 | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (< 25/3) | Wireless | 2 | 2 | 3 | | |
| 25833 | 818 18TH AVENUE | GILBERTVILLE | IA | 50634 | 1 | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 3 | 3 | 4 | | |
| 64734 | 1310 5TH STREET | GILBERTVILLE | IA | 50634 | 1 | 10-User perception of unreliable service (required sworn statement or survey 1 response) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 4 | 4 | 5 | | |
| 64947 | 823 9TH AVENUE | GILBERTVILLE | IA | 50634 | 1 | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (< 25/3) | Wireless | 5 | 5 | 6 | | |
| 76876 | 706 19TH AVENUE | GILBERTVILLE | IA | 50634 | 1 | 10-User perception of unreliable service (required sworn statement or survey 1 response) | Provider or Community: I am challenging a broadband provider | | | | Underserved (< 25/3) | Wireless | 6 | 6 | 7 | | |
| 118816 | 911 9TH STREET | GILBERTVILLE | IA | 50634 | 1 | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 7 | 7 | 8 | | |
| 124535 | 1617 5TH STREET | GILBERTVILLE | IA | 50634 | 1 | 10-User perception of unreliable service (required sworn statement or survey 1 response) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 8 | 8 | 9 | | |
| 138647 | 2115 PARKVIEW DRIV | GILBERTVILLE | IA | 50634 | 1 | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 9 | 9 | 10 | | |
| 146832 | 423 PRAIRIE LANE | GILBERTVILLE | IA | 50634 | 1 | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 10 | 10 | | | |
| 172927 | 1520 4TH STREET | GILBERTVILLE | IA | 50634 | 1 | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 11 | 11 | | | |
| 198834 | 515 PRAIRIE LANE | GILBERTVILLE | IA | 50634 | 1 | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 12 | 12 | 12 | | |
| 212973 | 1916 6TH STREET | GILBERTVILLE | IA | 50634 | 1 | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 13 | 13 | 13 | | |
| 229417 | 623 16TH AVENUE | GILBERTVILLE | IA | 50634 | 1 | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 14 | 14 | 14 | | |
| 233013 | 1611 5TH STREET | GILBERTVILLE | IA | 50634 | 1 | 10-User perception of unreliable service (required sworn statement or survey 1 response) | Provider or Community: I am challenging a broadband provider | | | | Underserved (< 25/3) | Wireless | 15 | 15 | 15 | | |
| 243222 | 817 10TH AVENUE | GILBERTVILLE | IA | 50634 | 1 | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 16 | 16 | 16 | | |
| 251532 | 626 19TH AVENUE | GILBERTVILLE | IA | 50634 | 1 | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 17 | 17 | 17 | | |
| 266420 | 626 17TH AVENUE | GILBERTVILLE | IA | 50634 | 1 | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 18 | 18 | 18 | | |
| 278428 | 416 20TH AVENUE | GILBERTVILLE | IA | 50634 | 1 | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 19 | 19 | 19 | | |
| 364189 | 511 PRAIRIE LANE | GILBERTVILLE | IA | 50634 | 1 | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 20 | 20 | 20 | | |
| 349714 | 813 9TH STREET | GILBERTVILLE | IA | 50634 | 1 | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 21 | 21 | 21 | | |
| 390659 | 2141 3RD STREET | GILBERTVILLE | IA | 50634 | 1 | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (< 25/3) | Wireless | 22 | 22 | | | |
| 398387 | 903 10TH AVENUE | GILBERTVILLE | IA | 50634 | 1 | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 23 | 23 | 23 | | |
| 399815 | 1710 8TH STREET | GILBERTVILLE | IA | 50634 | 1 | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 24 | 24 | 24 | | |
| 409966 | 706 16TH AVENUE | GILBERTVILLE | IA | 50634 | 1 | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 25 | 25 | 25 | | |
| 410673 | 320 14TH AVENUE | GILBERTVILLE | IA | 50634 | 1 | 10-User perception of unreliable service (required sworn statement or survey 1 response) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 26 | 26 | 26 | | |
| 418670 | 810 14TH AVENUE | GILBERTVILLE | IA | 50634 | 1 | 10-User perception of unreliable service (required sworn statement or survey 1 response) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 27 | 27 | 27 | | |
| 419595 | 1821 5TH STREET | GILBERTVILLE | IA | 50634 | 1 | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 28 | 28 | 28 | | |
| 442895 | 810 19TH AVENUE | GILBERTVILLE | IA | 50634 | 1 | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 29 | 29 | 29 | | |
| 457521 | 622 22ND AVENUE | GILBERTVILLE | IA | 50634 | 1 | 10-User perception of unreliable service (required sworn statement or survey 1 response) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 30 | 30 | 30 | | |
| 468603 | 523 18TH AVENUE | GILBERTVILLE | IA | 50634 | 1 | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 31 | 31 | 31 | | |
| 468981 | 601 22ND AVENUE | GILBERTVILLE | IA | 50634 | 1 | 10-User perception of unreliable service (required sworn statement or survey 1 response) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 32 | 32 | 32 | | |
| 502301 | 811 14TH AVENUE | GILBERTVILLE | IA | 50634 | 1 | 10-User perception of unreliable service (required sworn statement or survey 1 response) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 33 | 33 | 33 | | |
| 525070 | 312 14TH AVENUE | GILBERTVILLE | IA | 50634 | 1 | 10-User perception of unreliable service (required sworn statement or survey 1 response) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 34 | 34 | 34 | | |
| 535298 | 525 21ST AVENUE | GILBERTVILLE | IA | 50634 | 1 | 10-User perception of unreliable service (required sworn statement or survey 1 response) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 35 | 35 | 35 | | |
| 575021 | 2322 2ND STREET | GILBERTVILLE | IA | 50634 | 1 | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (< 25/3) | Wireless | 36 | 36 | 36 | | |
| 613537 | 809 19TH AVENUE | GILBERTVILLE | IA | 50634 | 1 | 10-User perception of unreliable service (required sworn statement or survey 1 response) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 37 | 37 | 37 | | |
| 623635 | 408 PRAIRIE LANE | GILBERTVILLE | IA | 50634 | 1 | 10-User perception of unreliable service (required sworn statement or survey 1 response) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 38 | 38 | 38 | | |
| 625744 | 720 9TH STREET | GILBERTVILLE | IA | 50634 | 1 | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 39 | 39 | 39 | | |
| 657880 | 405 16TH AVENUE | GILBERTVILLE | IA | 50634 | 1 | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 40 | 40 | 40 | | |
| 668560 | 3307 5TH STREET | GILBERTVILLE | IA | 50634 | 1 | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 41 | 41 | 41 | | |
| 682917 | 1021 6TH STREET | GILBERTVILLE | IA | 50634 | 1 | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 42 | 42 | 42 | | |
| 683825 | 822 16TH AVENUE | GILBERTVILLE | IA | 50634 | 1 | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (< 25/3) | Wireless | 43 | 43 | 43 | | |
| 684265 | 708 21ST AVENUE | GILBERTVILLE | IA | 50634 | 1 | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 44 | 44 | 44 | | |
| 762747 | 719 11TH AVENUE | GILBERTVILLE | IA | 50634 | 1 | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 45 | 45 | 45 | | |
| 770949 | 2417 2ND STREET | GILBERTVILLE | IA | 50634 | 1 | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 46 | 46 | 46 | | |
| 771612 | 2009 6TH STREET | GILBERTVILLE | IA | 50634 | 1 | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 47 | 47 | | | |
| 781159 | 507 21ST AVENUE | GILBERTVILLE | IA | 50634 | 1 | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 48 | 48 | 48 | | |
| 815089 | 411 15TH AVENUE | GILBERTVILLE | IA | 50634 | 1 | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 49 | 49 | 49 | | |
| 855209 | 2115 2ND STREET | GILBERTVILLE | IA | 50634 | 1 | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 50 | 50 | 50 | | |

| IA Location ID | Street Address | City | State | ZIP Code | No. of Units at address (house, multi-residential units) | Basis for Challenge | Challenge Detail | Fastest download speed in Mbps for this type of service (Enter 0-2000) | Fastest upload speed in Mbps for this type of service (Enter 0-2000) | Technology Type | Service Conditions The Map Should Reflect | | Evidence: Upload all supporting information for this location in a single PDF. Enter the page number(s) in the cell below identifying the exact location of the proof in the PDF. | | | | |
|----------------|--------------------|--------------|-------|----------|--|--|--|--|--|-----------------|--|-----------------|---|---|-----------------------------|-------|--|
| | | | | | | | | | | | Is this location served, underserved, or unserved? | Technology Type | Sworn Statement/ Survey Response | Broadband study exactly citing location | Speed test at this location | Other | |
| 880337 | 2421 2ND STREET | GILBERTVILLE | IA | 50634 | | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Unserved (< 25/3) | Wireless | 51 | 51 | 51 | | |
| 887132 | 1321 5TH STREET | GILBERTVILLE | IA | 50634 | | 10-User perception of unreliable service (required sworn statement or survey 1 response) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 52 | 52 | 52 | | |
| 915946 | 1307 7TH STREET | GILBERTVILLE | IA | 50634 | | 10-User perception of unreliable service (required sworn statement or survey 1 response) | Provider or Community: I am challenging a broadband provider | | | | Unserved (< 25/3) | Wireless | 53 | 53 | 53 | | |
| 941671 | 1207 5TH STREET | GILBERTVILLE | IA | 50634 | | 10-User perception of unreliable service (required sworn statement or survey 1 response) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 54 | 54 | 54 | | |
| 972818 | 1210 7TH STREET | GILBERTVILLE | IA | 50634 | | 10-User perception of unreliable service (required sworn statement or survey 1 response) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 55 | 55 | 55 | | |
| 992671 | 816 10TH AVENUE | GILBERTVILLE | IA | 50634 | | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 56 | 56 | 56 | | |
| 1017388 | 310 PARKVIEW DRIVE | GILBERTVILLE | IA | 50634 | | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 57 | 57 | 27 | | |
| 1021622 | 726 16TH AVENUE | GILBERTVILLE | IA | 50634 | | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 58 | 58 | 58 | | |
| 1032216 | 207 20TH AVENUE | GILBERTVILLE | IA | 50634 | | 10-User perception of unreliable service (required sworn statement or survey 1 response) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 59 | 59 | 59 | | |
| 1082278 | 1516 5TH STREET | GILBERTVILLE | IA | 50634 | | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Unserved (< 25/3) | Wireless | 61 | 61 | 61 | | |
| 1082279 | 721 17TH AVENUE | GILBERTVILLE | IA | 50634 | | 10-User perception of unreliable service (required sworn statement or survey 1 response) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 62 | 62 | 62 | | |
| 1097862 | 622 21ST AVENUE | GILBERTVILLE | IA | 50634 | | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 63 | 63 | 63 | | |
| 1136974 | 718 10TH AVENUE | GILBERTVILLE | IA | 50634 | | 10-User perception of unreliable service (required sworn statement or survey 1 response) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 64 | 64 | 64 | | |
| 1162362 | 315 PARKVIEW DRIVE | GILBERTVILLE | IA | 50634 | | 10-User perception of unreliable service (required sworn statement or survey 1 response) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 65 | 65 | 65 | | |
| 1166012 | 909 10TH AVENUE | GILBERTVILLE | IA | 50634 | | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 response) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 66 | 66 | | | |
| 1168238 | 1913 5TH STREET | GILBERTVILLE | IA | 50634 | | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 67 | 67 | 67 | | |
| 1179485 | 416 PARKVIEW DRIVE | GILBERTVILLE | IA | 50634 | | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 68 | 68 | | | |
| 1207742 | 819 18TH AVENUE | GILBERTVILLE | IA | 50634 | | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 69 | 69 | | | |
| 1275236 | 814 9TH AVENUE | GILBERTVILLE | IA | 50634 | | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Served (Over 100/20 available) | Wireless | 70 | 70 | 70 | | |
| 1282322 | 914 9TH STREET | GILBERTVILLE | IA | 50634 | | 10-User perception of unreliable service (required sworn statement or survey 1 response) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 71 | 71 | | | |
| 1285751 | 719 9TH STREET | GILBERTVILLE | IA | 50634 | | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 72 | 72 | 72 | | |
| 1298940 | 2140 2ND STREET | GILBERTVILLE | IA | 50634 | | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 73 | 73 | 73 | | |
| 1332858 | 317 PRAIRIE LANE | GILBERTVILLE | IA | 50634 | | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 74 | 74 | | | |
| 1322999 | 1820 6TH STREET | GILBERTVILLE | IA | 50634 | | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 75 | 75 | 75 | | |
| 1356660 | 1920 7TH STREET | GILBERTVILLE | IA | 50634 | | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | 76 | 76 | 76 | | |
| 1423405 | 606 16TH AVENUE | GILBERTVILLE | IA | 50634 | | 7-User perception of slow service (e.g., in-home speed test, sworn statement 1 required) | Provider or Community: I am challenging a broadband provider | | | | Underserved (25/3 < available service < 100/20) | Wireless | | | | | |
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Community Broadband Questionnaire

1. Home Address:

215 Parkview Drive, Gilbertville IA

2. Are you able to use the internet at this address? Yes / No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

79.99

5. How would you describe your current internet connection

☐ Poor

☒ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 495.08

Upload speed: 200

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

6b. How would you describe your current internet speed

☐ Poor

☒ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network Yes / No

8. If you have any other comments related to your Internet service please tell us below:

TURN OVER

Should be
1000 as that
is what
I am paying
for.

✓✓

Community Broadband Questionnaire

1. Home Address:

512 15th Ave Gilbertville

2. Are you able to use the internet at this address? ☒ Yes ☐ No

3. Which internet service provider do you use?

mediacom

4. How much do you currently pay for your internet each month?

\$28.86

5. How would you describe your current internet connection

☐ Poor

☒ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed:

18.63

Upload speed:

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

6b. How would you describe your current internet speed

☐ Poor

☒ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network ☒ Yes ☐ No

8. If you have any other comments related to your Internet service please tell us below:

TURN OVER

3 test all different speeds
2nd 11.12
3rd 21.11

Community Broadband Questionnaire

1. Home Address:

818 18th AVE. P.O. Box 265

2. Are you able to use the internet at this address? ☒ Yes / No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

109.99

5. How would you describe your current internet connection

☐ Poor

☒ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 31.00

Upload speed: unsure

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

6b. How would you describe your current internet speed

☐ Poor

☒ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network? ☒ Yes / No

8. If you have any other comments related to your Internet service please tell us below:

TURN OVER

Just got bill
its all
in one
bill we
have phone,
internet,
and
cable
together
thats
about
\$170⁰⁰
I think

Community Broadband Questionnaire

1. Home Address:

1310 5th Street Gilbertville, PA 50634

2. Are you able to use the internet at this address? ☒ Yes / No

3. Which internet service provider do you use?

Media Com - Business

4. How much do you currently pay for your internet each month?

\$200.00

5. How would you describe your current internet connection

☐ Poor

☒ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 54.02

Upload speed: 14.41

6a. Are these speeds the same, more, or less than your current plan? ☒ Same / More / Less

6b. How would you describe your current internet speed

☐ Poor

☒ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network ☒ Yes / No

8. If you have any other comments related to your Internet service please tell us below:

Periodic outages are experienced but it is still better than our Rise broadband service at our Waterloo location.

TURN OVER

Community Broadband Questionnaire

1. Home Address:

823 9th Avenue, Gilbertville, IA 50634

2. Are you able to use the internet at this address? ☒ Yes / No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

\$126.23

5. How would you describe your current internet connection

☐ Poor ☒ ☒ Satisfactory ☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 4.15

Upload speed: 39.52

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

6b. How would you describe your current internet speed

☐ Poor ☒ ☒ Satisfactory ☐ Excellent

7. Would you be interested in accessing a faster broadband network ☒ Yes ☐ No

8. If you have any other comments related to your Internet service please tell us below:

TURN OVER

Community Broadband Questionnaire

1. Home Address:

706 19th Avenue

2. Are you able to use the internet at this address? ☒ Yes ☐ No

3. Which internet service provider do you use?

t-mobile / Mediacom

4. How much do you currently pay for your internet each month?

\$29.99

5. How would you describe your current internet connection

☐ Poor

☒ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 10.9 / 18.2 Upload speed: 4.83 / 11.5

6a. Are these speeds the same, more, or less than your current plan? Same / More ☒ Less

6b. How would you describe your current internet speed

☒ Poor

☐ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network? ☒ Yes ☐ No

8. If you have any other comments related to your Internet service please tell us below:

TURN OVER

Community Broadband Questionnaire

1. Home Address:

911 9th St. Gilbertville

2. Are you able to use the internet at this address? ☒ Yes ☐ No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

73.00

5. How would you describe your current internet connection

☒ Poor

☐ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 181.74

Upload speed: 16.20

6a. Are these speeds the same, more, or less than your current plan? Same / More ☒ Less

6b. How would you describe your current internet speed

☐ Poor

☒ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network ☒ Yes ☐ No

8. If you have any other comments related to your Internet service please tell us below:

TURN OVER

Community Broadband Questionnaire

1. Home Address:

1617 5th St. Gilbertville, IA 50634

2. Are you able to use the internet at this address? ☒ Yes / No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

69.99

5. How would you describe your current internet connection

☐ Poor

☒ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 60.97 mbps Upload speed: 35.3

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

6b. How would you describe your current internet speed

☐ Poor

☒ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network? ☒ Yes / No

8. If you have any other comments related to your Internet service please tell us below:

I think it is very expensive just for the use of internet. It also takes multiple days for someone to come fix if ~~we~~ we lose connection. Hardly ever can talk to an actual person if having problems. Or wait on the phone for 20 minutes or more.

TURN OVER

Community Broadband Questionnaire

1. Home Address:

2115 ~~La Porte~~ Parkview Dr, Gilbertville, TX 76844

2. Are you able to use the internet at this address? ☒ Yes / No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

\$0.00

5. How would you describe your current internet connection

☐ Poor

☒ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 33.88

Upload speed: 16.54

6a. Are these speeds the same, more, or less than your current plan? Same / More ☒ Less

6b. How would you describe your current internet speed

☐ Poor

☒ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network ☒ Yes / No

8. If you have any other comments related to your Internet service please tell us below:

TURN OVER

Gilbertville City Clerk

From: tim knaack <knaack007@gmail.com>
Sent: Tuesday, August 16, 2022 8:52 PM
To: gvilleclerk@mediacombb.net
Subject: Broadband survey

Community Broadband Questionnaire

1. Home Address:

423 Prairie Ln

2. Are you able to use the internet at this address? Yes / No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

\$49.99

5. How would you describe your current internet connection

☐ Poor

☒ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 245.8

Upload speed: 14.8

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

6b. How would you describe your current internet speed

☐ Poor

☒ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network? Yes / No

8. If you have any other comments related to your Internet service please tell us below:

Community Broadband Questionnaire

1. Home Address:

1520 4th St

2. Are you able to use the internet at this address? Yes / No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

\$93.90

5. How would you describe your current internet connection

☐ Poor

☒ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed:

Upload speed:

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

6b. How would you describe your current internet speed

☐ Poor

☒ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network Yes / No

8. If you have any other comments related to your Internet service please tell us below:

TURN OVER

11 ✓✓

Community Broadband Questionnaire

1. Home Address:

515 Prairie Lane

2. Are you able to use the internet at this address? Yes / No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

\$110 + \$13

5. How would you describe your current internet connection

2000 GB

Modem

☐ Poor

☒ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 49.02 Mbps Upload speed: 31.61 Mbps

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

6b. How would you describe your current internet speed

☐ Poor

☒ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network Yes / No

8. If you have any other comments related to your Internet service please tell us below:

Must have reliable internet as I work from home most days. My internet speed was

doubled mid-July with new promotion but I have not noticed much difference.

TURN OVER

Community Broadband Questionnaire

1. Home Address:

1916 6th St

2. Are you able to use the internet at this address? Yes / No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

109.99

5. How would you describe your current internet connection

☐ Poor

☒ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 74.57

Upload speed: 17.96

- 6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

- 6b. How would you describe your current internet speed

☒ Poor

☐ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network Yes / No

8. If you have any other comments related to your Internet service please tell us below:

When the kids & grandkids are here my internet speed is so slow

TURN OVER

Community Broadband Questionnaire

1. Home Address:

623 16th Ave PO Box 523

2. Are you able to use the internet at this address? Yes / No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

100.00

5. How would you describe your current internet connection

☒ Poor

☐ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: ~~5.29~~ 23.95 Upload speed: 8.42

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

6b. How would you describe your current internet speed

☒ Poor

☐ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network Yes / No

8. If you have any other comments related to your Internet service please tell us below:

Want to be able to choose my internet service. Mediacom would not be my choice

TURN OVER

Community Broadband Questionnaire

1. Home Address:

1611 5th St. Gilbertville, IA 50634

2. Are you able to use the internet at this address? ☒ Yes ☐ No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

\$93.90

5. How would you describe your current internet connection

☒ Poor

☐ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 13.13 Mbps

Upload speed: 5.08 Mbps

6a. Are these speeds the same, more, or less than your current plan? Same / More / ☒ Less

6b. How would you describe your current internet speed

☐ Poor

☒ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network ☒ Yes ☐ No

8. If you have any other comments related to your Internet service please tell us below:

Mediacom is inconsistent. When it works, it's mostly fine ... but it actually has to work first.

TURN OVER

Community Broadband Questionnaire

1. Home Address:

817 10th Ave Gilbertville, Pa

2. Are you able to use the internet at this address? ☒ Yes ☐ No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

50.00

5. How would you describe your current internet connection

☐ Poor

☒ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 60 Mbps

Upload speed:

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

6b. How would you describe your current internet speed

☐ Poor

☒ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network ☒ Yes ☐ No

8. If you have any other comments related to your Internet service please tell us below:

TURN OVER

Community Broadband Questionnaire

1. Home Address:

626 19th AVE

2. Are you able to use the internet at this address? Yes / No

3. Which internet service provider do you use?

MEDIA.COM

4. How much do you currently pay for your internet each month?

69.99

5. How would you describe your current internet connection

☐ Poor



Satisfactory

☐

Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 6.78

Upload speed: 8.70

6a. Are these speeds the same, more, or less than your current plan? Same / More Less

6b. How would you describe your current internet speed

☐ Poor



Satisfactory

☐

Excellent

7. Would you be interested in accessing a faster broadband network Yes / No *dependent on cost*

8. If you have any other comments related to your Internet service please tell us below:

TURN OVER

Community Broadband Questionnaire

1. Home Address:

626 17th Ave

2. Are you able to use the internet at this address? Yes / No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

69.99

5. How would you describe your current internet connection

☒ Poor

☐ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 60.59 Upload speed: 15.87

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

6b. How would you describe your current internet speed

☒ Poor

☐ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network Yes / No

8. If you have any other comments related to your Internet service please tell us below:

TURN OVER

Community Broadband Questionnaire

1. Home Address:

416 20th Ave

2. Are you able to use the internet at this address? Yes // No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

89.99

5. How would you describe your current internet connection

☐ Poor ☒ Satisfactory ☐ Excellent

not poor but not satisfactory

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 129.66

Upload speed:

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

6b. How would you describe your current internet speed

☐ Poor ☒ Satisfactory ☐ Excellent

7. Would you be interested in accessing a faster broadband network? Yes / No

8. If you have any other comments related to your Internet service please tell us below:

Anything will be better than Mediacom,
PLEASE!

TURN OVER

Community Broadband Questionnaire

1. Home Address:

511 Prairie Ln Gilbertville IA 50634

2. Are you able to use the internet at this address? Yes / No

3. Which internet service provider do you use?

Media Com

4. How much do you currently pay for your internet each month?

\$80

5. How would you describe your current internet connection

☐ Poor

☒ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 44.7 mbps Upload speed:

6a. Are these speeds the same, more, or less than your current plan? Same / More Less

6b. How would you describe your current internet speed

☐ Poor

☒ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network Yes / No

8. If you have any other comments related to your Internet service please tell us below:

Lets do this!!
what about land lines for telephone?

TURN OVER

Community Broadband Questionnaire

1. Home Address:

813 9th St. Gilbertville, IA

2. Are you able to use the internet at this address? ☒ Yes ☐ No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

\$200

5. How would you describe your current internet connection

☒ Poor

☒ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

110.83 →

Download speed:

~~110.83~~

Upload speed:

4.68

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

6b. How would you describe your current internet speed

☒ Poor

☒ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network ☒ Yes / ☐ No

8. If you have any other comments related to your Internet service please tell us below:

TURN OVER

Community Broadband Questionnaire

1. Home Address:

2141 3rd ST Gilbertville, IA 50634

2. Are you able to use the internet at this address? Yes / No

3. Which internet service provider do you use?

Century Link

4. How much do you currently pay for your internet each month?

36.99

5. How would you describe your current internet connection

☒ Poor
Very

☐ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed:

Upload speed:

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

6b. How would you describe your current internet speed

☒ Poor
Very

☐ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network Yes No

8. If you have any other comments related to your Internet service please tell us below:

what I have today is Very slow!

TURN OVER

Community Broadband Questionnaire

1. Home Address:

903 10th Ave. Gilbertville

2. Are you able to use the internet at this address? ☒ Yes / No

3. Which internet service provider do you use?

MediaCom

4. How much do you currently pay for your internet each month?

\$95.00

5. How would you describe your current internet connection

☐ Poor

☒ Satisfactory

☐ Excellent

- just changed plans, so
this may not be 100%
accurate

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed:

varies from - to -
80-200 Mbps

Upload speed:

10-18 Mbps

- 6a. Are these speeds the same, more, or less than your current plan? Same / More / Less ??

- 6b. How would you describe your current internet speed

☐ Poor

☒ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network Yes ☒ No

this seems to
meet my
needs

8. If you have any other comments related to your Internet service please tell us below:

- even variable

It would be nice to have reasonably
priced internet service available - options
for fixed income residents.

TURN OVER

Community Broadband Questionnaire

1. Home Address:

1710 8th ST Gilbertville IA

2. Are you able to use the internet at this address? Yes / No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

Not Sure

5. How would you describe your current internet connection

☐ Poor

☒ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 86.72

Upload speed: 16.43

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

6b. How would you describe your current internet speed

☐ Poor

☒ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network Yes / No

8. If you have any other comments related to your Internet service please tell us below:

TURN OVER

Community Broadband Questionnaire

1. Home Address:

706 16th Ave Gilbertville, IA 50634

2. Are you able to use the internet at this address? Yes / No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

39.99

5. How would you describe your current internet connection



Poor



Satisfactory



Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed:

45.65

Upload speed:

10.65

6a. Are these speeds the same, more, or less than your current plan? Same / More Less

6b. How would you describe your current internet speed



Poor



Satisfactory



Excellent

7. Would you be interested in accessing a faster broadband network Yes / No

8. If you have any other comments related to your Internet service please tell us below:

TURN OVER

✓

Community Broadband Questionnaire

1. Home Address:

320 14th Ave

2. Are you able to use the internet at this address? Yes / ~~No~~

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

\$79.99

5. How would you describe your current internet connection

☐ Poor

☐ Satisfactory

☒ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 260 Mb/s

Upload speed: 16 Mb/s

- 6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

- 6b. How would you describe your current internet speed

☐ Poor

☐ Satisfactory

☒ Excellent

7. Would you be interested in accessing a faster broadband network ~~Yes~~ / No

8. If you have any other comments related to your Internet service please tell us below:

Very poor customer service.

TURN OVER

✓
26

Community Broadband Questionnaire

1. Home Address:

810 14th Ave Gilbertville

2. Are you able to use the internet at this address? ☒ Yes ☐ No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

5. How would you describe your current internet connection

☒ Poor

☐ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 497.72

Upload speed: 37.05

- 6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

- 6b. How would you describe your current internet speed

☒ Poor

☐ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network ☒ Yes ☐ No

8. If you have any other comments related to your Internet service please tell us below:

It is very speratic & unpredictable

TURN OVER

Community Broadband Questionnaire

1. Home Address:

1821 5th St

2. Are you able to use the internet at this address? Yes / No

3. Which internet service provider do you use?

Media com

4. How much do you currently pay for your internet each month?

79.99

5. How would you describe your current internet connection

☐ Poor

☒ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 175.22 Upload speed: 16.51

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

6b. How would you describe your current internet speed

☐ Poor

☒ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network Yes / No

8. If you have any other comments related to your Internet service please tell us below:

Overpriced

TURN OVER

Community Broadband Questionnaire

1. Home Address:

810 19th AVENUE

2. Are you able to use the internet at this address? ☒ Yes / No

3. Which internet service provider do you use?

MEDIA.COM/XSTREAM

4. How much do you currently pay for your internet each month?

\$176??

5. How would you describe your current internet connection

☒ Poor

☒ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Laptop

Download speed:

~~48.67~~ 27.5

Upload speed: 16.46

Phone

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

?

6b. How would you describe your current internet speed

☒ Poor

☒ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network ☒ Yes / No

8. If you have any other comments related to your Internet service please tell us below:

TURN OVER

Community Broadband Questionnaire

1. Home Address:

622 22nd Ave

2. Are you able to use the internet at this address? Yes / No

3. Which internet service provider do you use?

mediacom

4. How much do you currently pay for your internet each month?

89.99

5. How would you describe your current internet connection

☐ Poor

☒ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 86.88

Upload speed: 14.39

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

6b. How would you describe your current internet speed

☐ Poor

☒ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network Yes / No

8. If you have any other comments related to your Internet service please tell us below:

I think the service sucks. They have no competition so they got us. It would be great to get off mediacom.

TURN OVER

Community Broadband Questionnaire

1. Home Address:

523 18th Ave

2. Are you able to use the internet at this address? Yes / No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

\$ 92

5. How would you describe your current internet connection



Poor



Satisfactory



Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 253

Upload speed: 16

6a. Are these speeds the same, more, or less than your current plan? Same More / Less

6b. How would you describe your current internet speed



Poor



Satisfactory



Excellent

7. Would you be interested in accessing a faster broadband network Yes / No

8. If you have any other comments related to your Internet service please tell us below:

I ran this test at 1:00pm on a Monday. I have run tests at 7:00pm when everyone is on the internet and gotten speeds as low as 7Mbps. So although the speed is really good right now, it won't be near as good tonight.

TURN OVER

Community Broadband Questionnaire

1. Home Address:

601 22nd Ave Gilbertville, IA 50634

2. Are you able to use the internet at this address? Yes / No

3. Which internet service provider do you use?

MediaCom

4. How much do you currently pay for your internet each month?

\$140

5. How would you describe your current internet connection

☒ Poor

☐ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 470 Mbps

Upload speed: 66.3 Mbps

- 6a. Are these speeds the same, more, or less than your current plan? Same / More Less

- 6b. How would you describe your current internet speed

☒ Poor

☐ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network Yes / No

8. If you have any other comments related to your Internet service please tell us below:

Drops out Randomly an we Never
get anywhere Near what we pay
for.

Less than
half of
what we
pay for...

TURN OVER

Community Broadband Questionnaire

1. Home Address:

811 14th Ave Gilbertville PA

2. Are you able to use the internet at this address? ☒ Yes / No

3. Which internet service provider do you use?

Media.com

4. How much do you currently pay for your internet each month?

5. How would you describe your current internet connection

☒ Poor

☐ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 68.42 Upload speed: 16.25 Phone
33.51 16.40 Computer

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

- 6b. How would you describe your current internet speed

☒ Poor

☐ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network ☒ Yes / No

8. If you have any other comments related to your Internet service please tell us below:

TURN OVER

Community Broadband Questionnaire

1. Home Address:

312 14th Avenue

2. Are you able to use the internet at this address? (Yes) / No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

\$110.00 (includes t.v.)

5. How would you describe your current internet connection

☐ Poor

☒ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 29.40

Upload speed: 71

- 6a. Are these speeds the same, more, or less than your current plan? Same / More / (Less)

- 6b. How would you describe your current internet speed

☐ Poor

☒ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network Yes / No

definitely better than the test!

8. If you have any other comments related to your Internet service please tell us below:

When mediacom works, it works!
But we would definitely be
interested in fast, RELIABLE service.

TURN OVER

Have a great day!

Community Broadband Questionnaire

1. Home Address:

525 21st AVE, GILBERTVILLE, IA 50634

2. Are you able to use the internet at this address? ☒ Yes / No

3. Which internet service provider do you use?

MEDIALCOM

4. How much do you currently pay for your internet each month?

\$190.¹⁴

5. How would you describe your current internet connection

☒ Poor

☐ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 73.68

Upload speed: 16.46

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

6b. How would you describe your current internet speed

☒ Poor

☐ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network ☒ Yes / No

8. If you have any other comments related to your Internet service please tell us below:

A LOT OF TIMES IF WE ARE TRYING TO WATCH MOVIES ON NETFLIX, HULU, DISNEY PLUS, YOUTUBE... IT WILL BUFFER SEVERAL TIMES OR JUST STOP & THEN WE HAVE TO TRY TO RESTART THE MOVIE AGAIN. TURN OVER VERY FRUSTRATING. ALSO WHEN THE WEATHER IS BAD, OUR INTERNET & PHONE WILL GO OUT SOMETIMES.

Community Broadband Questionnaire

1. Home Address:

2322 2nd Street

2. Are you able to use the internet at this address? ☒ Yes / No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

\$70

5. How would you describe your current internet connection

☒ Poor

☐ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed:

5.75 -
6.35

Upload speed:

2.46

- 6a. Are these speeds the same, more, or less than your current plan? Same / More ☒ Less

- 6b. How would you describe your current internet speed

☒ Poor

☐ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network ☒ Yes / No

8. If you have any other comments related to your Internet service please tell us below:

Our service in Gilbertville is awful!

TURN OVER

Community Broadband Questionnaire

1. Home Address:

809 19th Ave, Gilbertville LA 50634

2. Are you able to use the internet at this address? (Yes) / No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

12.99
12.99

5. How would you describe your current internet connection

☒ Poor

☐ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 85.35

Upload speed:

- 6a. Are these speeds the same, more, or less than your current plan? Same / (More) / Less

- 6b. How would you describe your current internet speed

☐ Poor

☒ Satisfactory

☐ Excellent

* when it works

7. Would you be interested in accessing a faster broadband network (Yes) / No

8. If you have any other comments related to your Internet service please tell us below:

It is down way too much for what we pay!

TURN OVER

Community Broadband Questionnaire

1. Home Address:

408 Prairie Lane, Gilbertville IA

2. Are you able to use the internet at this address? Yes / No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

\$79.99

5. How would you describe your current internet connection

☒ Poor

☐ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 51 Upload speed: 3

- 6a. Are these speeds the same, more, or less than your current plan? Same / More Less

- 6b. How would you describe your current internet speed

☒ Poor

☐ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network Yes / No

8. If you have any other comments related to your Internet service please tell us below:

The connection is very spotty and
Speed is nowhere near what I pay for,

TURN OVER

Community Broadband Questionnaire

1. Home Address:

720 9th Street

2. Are you able to use the internet at this address? Yes / No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

\$90.00

5. How would you describe your current internet connection

☐ Poor

☒ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 44.0

Upload speed: 18.7

6a. Are these speeds the same, more, or less than your current plan? Same More / Less

6b. How would you describe your current internet speed

☐ Poor

☒ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network Yes / No

8. If you have any other comments related to your Internet service please tell us below:

TURN OVER

Community Broadband Questionnaire

1. Home Address:

405 16th Ave

2. Are you able to use the internet at this address? Yes / No

3. Which internet service provider do you use?

ICN

4. How much do you currently pay for your internet each month?

970.⁰⁰

5. How would you describe your current internet connection

☐ Poor

☒ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 134.70 Upload speed: 260.51

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

6b. How would you describe your current internet speed

☐ Poor

☒ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network Yes No

8. If you have any other comments related to your Internet service please tell us below:

we have 400gb for both schools
IC & DB. We do apply for
rate discounts as well.

TURN OVER

Community Broadband Questionnaire

1. Home Address:

1307 5th st. Gilbertville

2. Are you able to use the internet at this address? Yes / No

3. Which internet service provider do you use?

Media Com

4. How much do you currently pay for your internet each month?

350⁰⁰

5. How would you describe your current internet connection

☐ Poor

☒ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 55.76

Upload speed:

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

6b. How would you describe your current internet speed

☐ Poor

☒ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network Yes / No

8. If you have any other comments related to your Internet service please tell us below:

TURN OVER

Community Broadband Questionnaire

1. Home Address:

1021 6th Street

2. Are you able to use the internet at this address? Yes / No

3. Which internet service provider do you use?

mediacom

4. How much do you currently pay for your internet each month?

\$17.00

5. How would you describe your current internet connection

☐ Poor

☒ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 155 mbps

Upload speed: 14 mbps

- 6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

- 6b. How would you describe your current internet speed

☐ Poor

☒ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network Yes / No

8. If you have any other comments related to your Internet service please tell us below:

TURN OVER

Community Broadband Questionnaire

1. Home Address:

822 16th Ave.

2. Are you able to use the internet at this address? ☒ Yes ☐ No

3. Which internet service provider do you use?

Medicom

4. How much do you currently pay for your internet each month?

\$80.00 - ^{or} more

5. How would you describe your current internet connection

☒

Poor

☐

Satisfactory

☐

Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 16.31

Upload speed: 17.14

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

6b. How would you describe your current internet speed

☒

Poor

☐

Satisfactory

☐

Excellent

7. Would you be interested in accessing a faster broadband network ☒ Yes ☐ No

8. If you have any other comments related to your Internet service please tell us below:

Internet + Cell phones
are terrible in Gilbertville
I can't even answer a call
in my house. That's bad

TURN OVER

Community Broadband Questionnaire

1. Home Address:

708 21 AVE

2. Are you able to use the internet at this address? Yes / No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

\$60.00

5. How would you describe your current internet connection

☐ Poor

☒ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 91

Upload speed: 16.6

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

6b. How would you describe your current internet speed

☐ Poor

☒ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network Yes / No

8. If you have any other comments related to your Internet service please tell us below:

TURN OVER

Community Broadband Questionnaire

1. Home Address:

719 11th Ave. Gilbertville, Iowa

2. Are you able to use the internet at this address? ☒ Yes / No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

129.99

5. How would you describe your current internet connection

☒ Poor

☐ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 217.51

Upload speed: 16.25

6a. Are these speeds the same, more, or less than your current plan? ☒ Same / More / Less

6b. How would you describe your current internet speed

☐ Poor

☒ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network? ☒ Yes / No

8. If you have any other comments related to your Internet service please tell us below:

We have very poor service on our Android Phones.

TURN OVER

45 ✓✓

Community Broadband Questionnaire

1. Home Address:

2417 2nd Street

2. Are you able to use the internet at this address? ☒ Yes / No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

83.00

5. How would you describe your current internet connection

☐ Poor

☒ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 269.05

Upload speed: 16.34

6a. Are these speeds the same, more, or less than your current plan? ☒ Same / More / Less

6b. How would you describe your current internet speed

☐ Poor

☒ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network ☒ Yes / No

8. If you have any other comments related to your Internet service please tell us below:

I downloaded Windows Speed test after ~~comparing~~ doing the one above, it compared with - Tesup + Cedar Falls? the Download Speed was about the same but ↑
The one you guys had us do compared with CenturyLink - Cedar Rapids?

TURN OVER

Community Broadband Questionnaire

1. Home Address:

2009-6st Gilbertville

2. Are you able to use the internet at this address? Yes ☒ No

3. Which internet service provider do you use?

4. How much do you currently pay for your internet each month?

5. How would you describe your current internet connection

☒ Poor

☐ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed:

Upload speed:

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

6b. How would you describe your current internet speed

☒ Poor

☐ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network Yes / No

8. If you have any other comments related to your Internet service please tell us below:

When out Kids are here, our service is very slow, or they just give up and don't use it.

TURN OVER

Community Broadband Questionnaire

1. Home Address:

507 21st Ave Gilbertville

2. Are you able to use the internet at this address? Yes / No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

\$99

5. How would you describe your current internet connection

☐ Poor

☒ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 92.40

Upload speed: 37.93

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

Internet 400 – 2000 GB

6b. How would you describe your current internet speed

☐ Poor

☒ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network Yes / No

8. If you have any other comments related to your Internet service please tell us below:

TURN OVER

Community Broadband Questionnaire

1. Home Address:

411 15th Avenue

2. Are you able to use the internet at this address? ☒ Yes / No

3. Which internet service provider do you use?

Hot spot thru U.S. Cellular

4. How much do you currently pay for your internet each month?

75.00

5. How would you describe your current internet connection

☐ Poor

☒ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 27.88

Upload speed: 6.59

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

6b. How would you describe your current internet speed

☐ Poor

☒ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network ☒ Yes / No

8. If you have any other comments related to your Internet service please tell us below:

I have been waiting for higher speed internet for many years! Cheers!

TURN OVER

Community Broadband Questionnaire

1. Home Address:

2115 2nd Street P.O. Box 381

2. Are you able to use the internet at this address? Yes / No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

\$82.99

5. How would you describe your current internet connection

☐ Poor

☒ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 27.92

Upload speed: 16.22

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

6b. How would you describe your current internet speed

☐ Poor

☒ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network Yes / No

8. If you have any other comments related to your Internet service please tell us below:

TURN OVER

Community Broadband Questionnaire

1. Home Address:

2421 2nd St. Gilbertville, IA

2. Are you able to use the internet at this address? ☒ Yes ☐ No

3. Which internet service provider do you use?

Century Link

4. How much do you currently pay for your internet each month?

45.00

5. How would you describe your current internet connection

2 ☒ Poor ☐ Satisfactory ☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed:

9

Upload speed:

.6

6a. Are these speeds the same, more, or less than your current plan? Same / More / ☒ Less

6b. How would you describe your current internet speed

☒ Poor ☐ Satisfactory ☐ Excellent

7. Would you be interested in accessing a faster broadband network ☒ Yes ☐ No

8. If you have any other comments related to your Internet service please tell us below:

TURN OVER

Community Broadband Questionnaire

1. Home Address:

1321 5th St. / City Hall

2. Are you able to use the internet at this address? Yes / No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

5. How would you describe your current internet connection

☐ Poor

☒ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 93.72

Upload speed: 16.3 /

- 6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

- 6b. How would you describe your current internet speed

☐ Poor

☒ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network? Yes / No

8. If you have any other comments related to your Internet service please tell us below:

The internet sometimes goes off and we have to reset everything.

TURN OVER

Community Broadband Questionnaire

1. Home Address:

1307 7th St.

2. Are you able to use the internet at this address? ☒ Yes / No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

\$137.95

5. How would you describe your current internet connection

☐ Poor

☒ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed:

23.38 Mbps

Upload speed:

7.85 Mbps

- 6a. Are these speeds the same, more, or less than your current plan? Same / More / ☒ Less

- 6b. How would you describe your current internet speed

☒ Poor

☐ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network ☒ Yes / No

8. If you have any other comments related to your Internet service please tell us below:

I think ~~that~~ my internet gets
throttled down sometimes.

TURN OVER

Community Broadband Questionnaire

1. Home Address:

1207 5th St

2. Are you able to use the internet at this address? ☒ Yes ☐ No

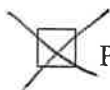
3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

80

5. How would you describe your current internet connection



Poor



Satisfactory



Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 246.52 Mbps

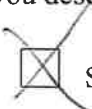
Upload speed: ping 49ms

- 6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

- 6b. How would you describe your current internet speed



Poor



Satisfactory



Excellent

7. Would you be interested in accessing a faster broadband network ☒ Yes ☐ No

8. If you have any other comments related to your Internet service please tell us below:

Mediacom is the only option here + it is overpriced + spotty

TURN OVER

Community Broadband Questionnaire

1. Home Address:

1210 7th St. Gilbertville

2. Are you able to use the internet at this address? Yes / No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

\$93.00

5. How would you describe your current internet connection

☐ Poor



Satisfactory



Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: ~~14~~ 40.74

Upload speed: 16.93

- 6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

Don't know!

- 6b. How would you describe your current internet speed

☐ Poor



Satisfactory



Excellent

7. Would you be interested in accessing a faster broadband network Yes / No

Maybe

8. If you have any other comments related to your Internet service please tell us below:

TURN OVER

Community Broadband Questionnaire

1. Home Address:

816 10th Ave.

2. Are you able to use the internet at this address? Yes / No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

\$69.99 + taxes

5. How would you describe your current internet connection

☒

Poor

☐

Satisfactory

☐

Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 42.58 Mbps

Upload speed: 9.08 Mbps

- 6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

Should be 200/10

- 6b. How would you describe your current internet speed

☒

Poor

☐

Satisfactory

☐

Excellent

7. Would you be interested in accessing a faster broadband network Yes / No

8. If you have any other comments related to your Internet service please tell us below:

TURN OVER

56 ✓

Community Broadband Questionnaire

1. Home Address:

310 Parkview Dr

2. Are you able to use the internet at this address? ☒ Yes ☐ No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

\$62.83

5. How would you describe your current internet connection

☐ Poor



Satisfactory



Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed:

~~50~~ 74.13

Upload speed:

~~10.58~~ 10.58

- 6a. Are these speeds the same, more, or less than your current plan? Same ☒ More ☐ Less

- 6b. How would you describe your current internet speed

☐ Poor



Satisfactory



Excellent

7. Would you be interested in accessing a faster broadband network ☒ Yes ☐ No

8. If you have any other comments related to your Internet service please tell us below:

TURN OVER

Community Broadband Questionnaire

1. Home Address:

726 16th Ave Gilbertville.

2. Are you able to use the internet at this address? ☒ Yes / No

3. Which internet service provider do you use?

Media Com

4. How much do you currently pay for your internet each month?

\$94.00

5. How would you describe your current internet connection

☐ Poor

☒ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: ~~245.29~~ 252 Upload speed: 11.6

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

6b. How would you describe your current internet speed

☐ Poor

☒ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network ☒ Yes / No

8. If you have any other comments related to your Internet service please tell us below:

It's way to expensive + just keeps going up

TURN OVER

Community Broadband Questionnaire

1. Home Address:

207 20th Ave

2. Are you able to use the internet at this address? ☒ Yes / No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

5. How would you describe your current internet connection

☐

Poor

☐

Satisfactory

☐

Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 133.04 Upload speed: 10.22

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

6b. How would you describe your current internet speed

☐

Poor

☐

Satisfactory

☐

Excellent

7. Would you be interested in accessing a faster broadband network? ☒ Yes / No

8. If you have any other comments related to your Internet service please tell us below:

Sometimes lose service.

TURN OVER

Community Broadband Questionnaire

1. Home Address:

1516 5th St. Gilbertville, IA 50634

2. Are you able to use the internet at this address? Yes / No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

140.00

5. How would you describe your current internet connection

☒ Poor

☐ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 99.3 (In house) Upload speed: 18.4 (In house)
50.2 (outside) 10.5 (outside)

- 6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

- 6b. How would you describe your current internet speed

☒ Poor

☐ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network Yes / No

8. If you have any other comments related to your Internet service please tell us below:

Reception/Internet is dropped within certain areas of my home.

TURN OVER

600 ✓

Community Broadband Questionnaire

1. Home Address:

721 17th Ave

2. Are you able to use the internet at this address? Yes / No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

99.00

5. How would you describe your current internet connection

☐ Poor

☒ Satisfactory

☐ Excellent

Internet
+ phone

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 24.61

Upload speed: 16.65

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

6b. How would you describe your current internet speed

☐ Poor

☒ Satisfactory

☐ Excellent

Not finding
information
on bill

7. Would you be interested in accessing a faster broadband network Yes / No

8. If you have any other comments related to your Internet service please tell us below:

TURN OVER

Community Broadband Questionnaire

1. Home Address:

622 21st ave

2. Are you able to use the internet at this address? ☒ Yes / No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

\$169.99

5. How would you describe your current internet connection

☒ Poor

☐ Satisfactory

☐ Excellent

*It drops all the time.
loses connection*

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 206.53

Upload speed: ~~206.53~~ 16.54

- 6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

- 6b. How would you describe your current internet speed

☒ Poor

☒ Satisfactory

☐ Excellent

It varies

7. Would you be interested in accessing a faster broadband network ☒ Yes / No

8. If you have any other comments related to your Internet service please tell us below:

I am paying extra to have faster speeds.

TURN OVER

Community Broadband Questionnaire

1. Home Address:

718 10th Ave

2. Are you able to use the internet at this address? ☒ Yes / No

3. Which internet service provider do you use?

MediaCom

4. How much do you currently pay for your internet each month?

78⁹⁹

5. How would you describe your current internet connection

☐ Poor

☒ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 290-403

Upload speed: 6-43

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

6b. How would you describe your current internet speed

☐ Poor

☒ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network

☒ Yes / No for the right price

8. If you have any other comments related to your Internet service please tell us below:

TURN OVER

63 ✓✓

Community Broadband Questionnaire

1. Home Address:

315 Parkview Drive, Gilbertville, IA

2. Are you able to use the internet at this address? ☒ Yes / No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

79.99

Internet 200-1000GB

5. How would you describe your current internet connection

☐ Poor

☒ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: ^{39.87}
46.89 Mbps Upload speed: ^{16.97}
17.92 Mbps

- 6a. Are these speeds the same, more, or less than your current plan? Same / More / ☒ Less

- 6b. How would you describe your current internet speed

☒ Poor

☐ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network ☒ Yes / No

8. If you have any other comments related to your Internet service please tell us below:

Inconsistent Service
Speeds aren't as fast as advertised

TURN OVER

64

Community Broadband Questionnaire

1. Home Address:

909 10TH AVE

2. Are you able to use the internet at this address? Yes / No

3. Which internet service provider do you use?

XTRM

4. How much do you currently pay for your internet each month?

30

5. How would you describe your current internet connection

☐ Poor

☒ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 126

Upload speed: 10

- 6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

- 6b. How would you describe your current internet speed

☐ Poor

☒ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network Yes / No

8. If you have any other comments related to your Internet service please tell us below:

IF PRICE DOESN'T GO DOWN

TURN OVER

Community Broadband Questionnaire

1. Home Address:

1913 5th St Gilbertville IA 50634

2. Are you able to use the internet at this address? ☒ Yes ☐ No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

157.⁰⁰

5. How would you describe your current internet connection

☒ Poor ☐ Satisfactory ☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed:

Upload speed:

Unsure of speeds

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

6b. How would you describe your current internet speed

☒ Poor ☐ Satisfactory ☐ Excellent

Whatever we have isn't
Enough or doesn't work
well??

7. Would you be interested in accessing a faster broadband network ☒ Yes ☐ No

8. If you have any other comments related to your Internet service please tell us below:

MEDACOM SUCKS

TURN OVER

lele ✓✓

Aug 24, 2022
Reply

Community Broadband Questionnaire

1. Home Address:

416 Parkview Drive

2. Are you able to use the internet at this address? ☒ Yes / No

3. Which internet service provider do you use?

Mediacom.

4. How much do you currently pay for your internet each month?

\$198.81

5. How would you describe your current internet connection



Poor



Satisfactory



Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results: ?

Download speed: 150

Upload speed: 15

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

6b. How would you describe your current internet speed



Poor



Satisfactory



Excellent

we pay extra for speed

7. Would you be interested in accessing a faster broadband network ☒ Yes / No

8. If you have any other comments related to your Internet service please tell us below:

Absolutely too expensive. If I have a problem I can't get anyone to answer the phone at Mediacom. It cuts out but then comes back. What is this?

TURN OVER

Community Broadband Questionnaire

1. Home Address:

819 18th Ave

2. Are you able to use the internet at this address? Yes / No

3. Which internet service provider do you use?

mediacom

4. How much do you currently pay for your internet each month?

100.00

5. How would you describe your current internet connection

☒

Poor

☐

Satisfactory

☐

Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed:

Upload speed:

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

6b. How would you describe your current internet speed

☒

Poor

☐

Satisfactory

☐

Excellent

7. Would you be interested in accessing a faster broadband network? Yes / No

8. If you have any other comments related to your Internet service please tell us below:

Mediacom is the only provider that
will come to gilbertville, so thats the
only option.

TURN OVER

68
✓✓

Community Broadband Questionnaire

1. Home Address:

814 9th Ave.

2. Are you able to use the internet at this address? ☒ Yes ☐ No

3. Which internet service provider do you use?

mcHSI (MediaCom)

4. How much do you currently pay for your internet each month?

5. How would you describe your current internet connection

☒ Poor ↔ ☒ Satisfactory ☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed:

Upload speed:

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

6b. How would you describe your current internet speed

☒ Poor ☐ Satisfactory ☐ Excellent

7. Would you be interested in accessing a faster broadband network ☒ Yes ☐ No

8. If you have any other comments related to your Internet service please tell us below:

Slow

TURN OVER

Community Broadband Questionnaire

1. Home Address:

914 9th St Apt A

2. Are you able to use the internet at this address? Yes / No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

\$64

5. How would you describe your current internet connection

☐ Poor

☒ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed:

68.95

Upload speed:

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

6b. How would you describe your current internet speed

☐ Poor

☒ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network Yes / No

8. If you have any other comments related to your Internet service please tell us below:

TURN OVER

Community Broadband Questionnaire

1. Home Address:

719 9th St

2. Are you able to use the internet at this address? ☒ Yes / No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

5. How would you describe your current internet connection

☒ Poor

☐ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed:

Upload speed:

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

6b. How would you describe your current internet speed

☐ Poor

☒ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network Yes / No

?

8. If you have any other comments related to your Internet service please tell us below:

TURN OVER

71 ✓

Community Broadband Questionnaire

1. Home Address:

2140 2nd St

2. Are you able to use the internet at this address? Yes / No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

\$80.00

5. How would you describe your current internet connection

☐ Poor ☒ Satisfactory ☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 37.39

Upload speed:

6a. Are these speeds the same, more, or less than your current plan? Same / More Less

6b. How would you describe your current internet speed

☐ Poor ☒ Satisfactory ☐ Excellent

7. Would you be interested in accessing a faster broadband network Yes / No

8. If you have any other comments related to your Internet service please tell us below:

TURN OVER

72 ✓✓

Community Broadband Questionnaire

1. Home Address:

317 Prairie Lane Gilbertville IA 50634

2. Are you able to use the internet at this address? ☒ Yes / No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

\$112.00 ish

5. How would you describe your current internet connection

☐ Poor ☒ Satisfactory ☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 27.97 Upload speed: 58.79

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

6b. How would you describe your current internet speed

☐ Poor ☒ Satisfactory ☐ Excellent

7. Would you be interested in accessing a faster broadband network ☒ Yes / No

8. If you have any other comments related to your Internet service please tell us below:

It would be nice to have options -
Mediacom is our ONLY option-

TURN OVER

Community Broadband Questionnaire

1. Home Address:

1820 6th St.

2. Are you able to use the internet at this address? ☒ Yes / No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

5. How would you describe your current internet connection

☐ Poor

☒ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed:

Upload speed:

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

6b. How would you describe your current internet speed

☒ Poor

☐ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network Yes / No

8. If you have any other comments related to your Internet service please tell us below:

TURN OVER

Community Broadband Questionnaire

1. Home Address:

1920 7th St.

2. Are you able to use the internet at this address?

☒ Yes

No But its SLOW

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

150\$

5. How would you describe your current internet connection



Poor



Satisfactory



Excellent

6. Speed Test -- please run the speed test at www.speedtest.net and enter the results:

Download speed:

10.01

Upload speed:

6a. Are these speeds the same, more, or less than your current plan? Same / More / ☒ Less

6b. How would you describe your current internet speed



Poor



Satisfactory



Excellent

7. Would you be interested in accessing a faster broadband network ☒ Yes / No

8. If you have any other comments related to your Internet service please tell us below:

We've Done everything possible to improve the internet we have, but its JUST too old and slow. Every company that comes in says the same thing..

TURN OVER

Community Broadband Questionnaire

1. Home Address:

606 16th Ave Gilbertville

2. Are you able to use the internet at this address? ☒ Yes / No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

93.90

5. How would you describe your current internet connection

☒ Poor

☐ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed:

89.9
36.7

Upload speed:

4.33
11.09

56.4 / 16.9

- 6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

- 6b. How would you describe your current internet speed

☒ Poor

☐ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network ☒ Yes / No

8. If you have any other comments related to your Internet service please tell us below:

Speeds are a hit and miss

TURN OVER

76 ✓

Community Broadband Questionnaire

1. Home Address:

313 Prairie Ln

2. Are you able to use the internet at this address? ☒ Yes / No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

\$79.99

5. How would you describe your current internet connection

☐ Poor

☒ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 86.5

Upload speed: 17.45 ?

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

6b. How would you describe your current internet speed

☐ Poor

☒ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network ☒ Yes / No

8. If you have any other comments related to your Internet service please tell us below:

TURN OVER

Community Broadband Questionnaire

1. Home Address:

2006 8th St

2. Are you able to use the internet at this address? ☒ Yes ☐ No

3. Which internet service provider do you use?

Mediacom

4. How much do you currently pay for your internet each month?

\$110-

5. How would you describe your current internet connection



Poor



Satisfactory



Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 49.99

Upload speed: 32.08

- 6a. Are these speeds the same, more, or less than your current plan? Same / More / ☒ Less

- 6b. How would you describe your current internet speed



Poor



Satisfactory



Excellent

7. Would you be interested in accessing a faster broadband network ☒ Yes / ☐ No

8. If you have any other comments related to your Internet service please tell us below:

When the kids are home in the summer or after school. I will need them to get off of wifi so I can do Zoom calls!!

TURN OVER

Community Broadband Questionnaire

1. Home Address:

707 22nd Ave. Gilbertville Ga

2. Are you able to use the internet at this address? ☒ Yes / No

3. Which internet service provider do you use?

Mediacom / Xstream

4. How much do you currently pay for your internet each month?

\$104

5. How would you describe your current internet connection

☒

Poor

☐

Satisfactory

☐

Excellent

WILL BE \$194 in January !!

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 56.95 MBPS Upload speed: 19.2 MBPS
63.5

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

6b. How would you describe your current internet speed

☒

Poor

☐

Satisfactory

☐

Excellent

7. Would you be interested in accessing a faster broadband network ☒ Yes / No

8. If you have any other comments related to your Internet service please tell us below:

We currently have a promotion that will end 1-27-23. ^{THE} Bill will then go up \$90!

TURN OVER

Community Broadband Questionnaire

1. Home Address:

708 22nd Ave

2. Are you able to use the internet at this address? Yes / No

3. Which internet service provider do you use?

Mediacom Extreme

4. How much do you currently pay for your internet each month?

107

5. How would you describe your current internet connection

☒ Poor

☐ Satisfactory

☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed:

85.35

Upload speed:

38.50

6a. Are these speeds the same, more, or less than your current plan? Same / More / Less

6b. How would you describe your current internet speed

☒ Poor

☐ Satisfactory

☐ Excellent

7. Would you be interested in accessing a faster broadband network Yes / No

8. If you have any other comments related to your Internet service please tell us below:

It seems like when everybody is home at night & weekends it is really really slow.

TURN OVER

Community Broadband Questionnaire

1. Home Address:

Public Works
6110 Gilbertville Rd. Gilbertville IA

2. Are you able to use the internet at this address? ☒ Yes / No

3. Which internet service provider do you use?

Heartland Technology

4. How much do you currently pay for your internet each month?

5. How would you describe your current internet connection

☒ Poor ☐ Satisfactory ☐ Excellent

6. Speed Test – please run the speed test at www.speedtest.net and enter the results:

Download speed: 12.75 Upload speed: .91

6a. Are these speeds the same, more, or less than your current plan? Same / More / ☒ Less

6b. How would you describe your current internet speed

☒ Poor ☐ Satisfactory ☐ Excellent

7. Would you be interested in accessing a faster broadband network? ☒ Yes / No

8. If you have any other comments related to your Internet service please tell us below:

TURN OVER