

| A. APPELANT INFORMATION | | | | |
|--|--|--|--|--|
| Company Name Address City State Zip | Walnut Telephone Company, Inc dba Marne Elk Horn 510 Highland St Walnut IA 51577 | | | |
| B. DESIGNATED CONTACT INFORMATION | | | | |
| Contact Name Contact Phone Number Contact Email | Rachel Hamilton 712-784-2211 rachel@metcteam.com | | | |
| C. CERTIFICATION/ATTESTATION/AFFIRMATION In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms, attests, and certifies under penalty of perjury that, as represented in its submission: Choose one option that describes company/affiliation status. | | | | |
| Company, consistent with the representations made in this form, and regardless of whether your company's prior reporting to to the FCC or State of Iowa was correct or in error as of July 1, 2021, either: (a.) Facilitated material Broadband service according to the designated Tier speed indicated on the Map; or (b.) Did NOT Facilitate Broadband according to the designated Tier speed in the identified census blocks. | | | | |
| Another unaffiliated company, as of July 1, 2021, consistent with the representations made in this form, either: (a.) Facilitated material Broadband service according to the designated Tier speed indicated on the Map; or (b.) Did NOT Facilitate Broadband according to the designated Tier speed in the identified census blocks. | | | | |
| D. ADDITIONAL EXPLANATION (To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above certification/attestation/affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation. | | | | |
| To substantiate our challenge I have included a letter from a Windstream customer who tried to obtain 100/20 service in Minden Iowa in late June 2021. Windstream is using vDSL2 technology which requires bonding pairs to obtain 100/20 service. This also requires each customer to be within a short loop length from the Windstream facilities and that each home is wired adequately. It is not feasible with the short amount of time for us to challenge every census block in Minden, but upon further investigation we are confident you would find that the entire census blocks in the community of Minden have been misrepresented on the map. Had these TSAs been available for funding we would have applied for this area as our fiber is near this community. | | | | |
| E. SIGNATURE* By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein. | | | | |
| Authorized Signature: | Rachel Hamilton | | | |
| Title: | CEO | | | |
| Date: | 7/16/2021 | | | |

*PLEASE READ BEFORE SIGNING: By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by lowa Code section 622.1 and pursuant to the laws of the state of lowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by lowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examinatio

| Please familiarize yourself with the following terms prior to determining whether a broadband block may be appealed. | | | | |
|--|---|--|--|--|
| Targeted Service Area | A Targeted Service Area (TSA) is a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds. | | | |
| Existing Broadband Speed Tiers | 5 The speed tiers used to determine whether a broadband block qualifies as a Targeted Service Area on the Statewide Broadband Availability Map. | | | |
| Tier 1 | A maximum download speed of less than 25 megabits per second (Mbps) and a maximum upload speed of less than 3 Mbps. | | | |
| Tier 2 | A minimum download speed of greater than or equal to 25 Mbps but less than 50 Mbps. No minimum upload speed is applicable for Tier 2. | | | |
| Tier 3 | A minimum download speed of greater than or equal to 50 Mbps but less than or equal to 80 Mbps. No minimum upload speed is applicable for Tier 3. | | | |
| Non-TSA | A non-TSA is a census block in which speeds are Facilitated at more than 80 Mbps | | | |
| Facilitate | A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does not pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is not a basis for appeal. | | | |

| consumer. This does not pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is not a basis for appeal. | | | | |
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| CENSUS BLOCK ID | Prior Reporting to FCC or Connected Nation Definitions 1. In Error means data was reported incorrectly to FCC or Connected Nation. 2. Correct means data was reported coreectly to FCC or Connected Nation. 3. No Response means data was not reported to FCC or Connected Nation. 4. Unknown, means data is incorrect for unknown | Speed Tier that is reflected on Map v.4 | What do you believe the Map should reflect for Facilitated service as of July1, 2021? | |
| 191550215012069 | Unknown | Non-TSA | Tier 2 | |
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Tim Assmann, owner of Tim's Service at 503 Main St. Minden, IA 51553

On June 18th I requested 100/20 service from Windstream

On June 25th a Windstream technician arrived to install the service. At that appointment we were told that our service drop needed to be replaced and that would be done next week. Over the next week we did not hear from Windstream at all and no new service drop was buried.

On Tuesday July 5th I called back to Windstream for an update. I was told that a locate request was called in for a new drop and it would be installed soon so we could move forward with the install.

As of July 14th 2021 I still do not have a new service drop, or the 100/20 Internet service that I requested.

Sincerely,

Tim Assman

