



A. APPELLANT INFORMATION	
Company Name	Marne & Elk Horn Telephone Company
Address	4242 Main St
City	Elk Horn
State	IA
Zip	51531
B. DESIGNATED CONTACT INFORMATION	
Contact Name	Rachel Hamilton
Contact Phone Number	712-764-6161
Contact Email	
C. CERTIFICATION/ATTESTATION/AFFIRMATION	
<p>In signing and submitting this form, the above-identified company, and its duly authorized representative signing on behalf thereof, hereby affirms, attests, and certifies under penalty of perjury that, as represented in its submission: Choose one option that describes company/affiliation status.</p>	
<p>Company, consistent with the representations made in this form, and regardless of whether your company's prior reporting to to the FCC or State of Iowa was correct or in error as of July 1, 2021, either:</p> <p>(a.) Facilitated material Broadband service according to the designated Tier speed indicated on the Map; or <input type="checkbox"/></p> <p>(b.) Did NOT Facilitate Broadband according to the designated Tier speed in the identified census blocks.</p>	
<p>Another unaffiliated company, as of July 1, 2021, consistent with the representations made in this form, either: (a.) Facilitated material Broadband service according to the designated Tier speed indicated on the Map; or (b.) Did NOT Facilitate Broadband according to the designated Tier speed in the identified census blocks. <input checked="" type="checkbox"/></p>	
D. ADDITIONAL EXPLANATION (To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please use the below space to further explain, qualify, or substantiate your above certification/attestation/affirmation. To the extent necessary, please feel free to upload additional explanations/supporting documentation.	
<p>We have attached a letter to substantiate our claim. This Windstream customer tried to obtain 100/20 service in Exira Iowa in late June of 2021. This customer was not offered fiber as the broadband map v4 details as available, this customer at install struggled to receive 80/20 as the attached speed tests show. VDSL2 technology and bonding of pairs was used to obtain the speeds he received. In order for every customer to obtain higher speeds there would need to be 2 pairs for every home and customers would all have to live within a short loop length from Windstream facilities, which we believe is not possible in this community. Had this area been available for funding we would have applied for it as it currently is within miles of existing fiber we have.</p>	
E. SIGNATURE* By typing your full name you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.	
Authorized Signature:	Rachel Hamilton
Title:	CEO
Date:	7/16/2021

***PLEASE READ BEFORE SIGNING:** By signing and submitting this form, I, on my own behalf or as a representative of the company identified above, as applicable, expressly represent that I am authorized to make the above factual representation on behalf of said company and/or myself, as applicable, and under penalty of perjury as authorized by Iowa Code section 622.1 and pursuant to the laws of the state of Iowa, certify the following with respect to this form submitted on behalf of said company and/or myself: any statements, representations, warranties, certifications, or attestations made in this form, including any attachments or enclosures associated therewith, are true and accurate; I, on behalf of said company and/or myself, have not knowingly made any false statements or representations in this form. In addition to any criminal penalties authorized by Iowa Code section 720.2 that may result from any false statements of material fact made herein or any other remedies available at law, equity, or otherwise, if it is subsequently determined that I have made a statement, representation, warranty, certification, or attestation in this form, or any attachments or enclosures associated herewith, that is later proven untrue in any material respect, the company on which I submitted this form on behalf of may be disqualified from current incentive programs administered by the Office or may be ordered to repay the Office the entire amount of any funds previously distributed by the Office to said company in connection with any current incentive programs administered by the Office. OCIO makes no guarantees as to whether the information supplied by you will result in any change to the Broadband Availability Map V4 or the way any incentive decisions are reviewed, scored, or decided. This form, as completed, any attachments hereto, and any other information or materials submitted to the Office in connection with this form or related inquiry, shall be considered public records and shall be made available for public examination and/or disseminated upon request by third parties as required by Iowa Code chapter 22. The Office reserves the right to reject this form and relatedly consider any information communicated through this form as neither credible nor probative if this form is not fully and properly filled out.

Please familiarize yourself with the following terms prior to determining whether a broadband block may be appealed.

Targeted Service Area	A Targeted Service Area (TSA) is a census block within which no communications service provider offers or facilitates broadband service at or above the tier 1, tier 2, or tier 3 download and upload speeds.
Existing Broadband Speed Tiers	The speed tiers used to determine whether a broadband block qualifies as a Targeted Service Area on the Statewide Broadband Availability Map.
Tier 1	A maximum download speed of less than 25 megabits per second (Mbps) and a maximum upload speed of less than 3 Mbps.
Tier 2	A minimum download speed of greater than or equal to 25 Mbps but less than 50 Mbps. No minimum upload speed is applicable for Tier 2.
Tier 3	A minimum download speed of greater than or equal to 50 Mbps but less than or equal to 80 Mbps. No minimum upload speed is applicable for Tier 3.
Non-TSA	A non-TSA is a census block in which speeds are Facilitated at more than 80 Mbps
Facilitate	A communication service provider's ability to provide broadband service at or above the download and upload speeds defined above to a home, farm, school, or business within a commercially reasonable time and at a commercially reasonable price upon request by a consumer. This does <i>not</i> pertain to the Broadband Infrastructure used to facilitate said service; Broadband Infrastructure is <i>not</i> a basis for appeal.

July 12

My name is Kyle Petersen and I live at 104 E School Street in Exira, Iowa 50076 (Census Block 190090703001057).

In mid June 2021, I requested 100/20 service from Windstream. They scheduled my service upgrade for June 21, 2021. On June 21st I received a call saying they needed to reschedule my appointment. It was then rescheduled for June 25th at 9:00 AM.

On June 25th, the technician began the upgrade from my current 50/20 service to 100/20 at 9:00 AM. The technician tried various things in a 4+ hour period as he was struggling to get 100M service at my location. After approximately 4 hours, when his initial attempts failed, he changed out the modem and said he had reached the maximum service available.

Using the State's requested speed test site these were the speed results I received after my install 62/14Mbps to 75/14 Mbps. Screenshots of these tests are on the next page of this letter.

If Marne Elk Horn provided fiber in Exira, I would be able to subscribe to the broadband my family requires for work and entertainment. Please consider making the town of Exira Iowa eligible for a broadband grant so that the local company can apply for a grant and subsequently bury fiber.

I understand at this time the broadband map V4 says I can receive 111/32 DSL, 150/50 DSL or 1000/1000 Fiber from Windstream. As my letter and screen shots already attest, I cannot.

Sincerely,



Kyle Petersen

ocio

SPEEDTEST

LATENCY

16

ms

DOWNLOAD

62.0

Mbps



JITTER

0

ms

UPLOAD

14.9

Mbps



IP Pathways, LLC
Urbandale, IA

COPY LINK



Windstream

173.184.132.44



IP Pathways, LLC

Urbandale, IA





SPEEDTEST

LATENCY

16

ms

DOWNLOAD

75.4

Mbps



JITTER

1

ms

UPLOAD

14.6

Mbps



IP Pathways, LLC

Urbandale, IA

COPY LINK



Windstream

173.184.132.44



IP Pathways, LLC

Urbandale, IA

