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CHIEF INFORMATION OFFICER

April 2, 2021

To: All Potential Bidders

From: Steve Dawson, Issuing Officer

Subject: RFP #0321-493-01 – Mass Notification System

Amendment One

Please amend the subject RFP to include answers to the attached timely received questions. This Amendment One shall supersede, modify and/or change all requirements to the contrary in the RFP and associated documents.

Questions and Agency responses begin on the next page.

AMENDMENT #1 - RFP #0321-493-01 Case Management System

	Section Number (i.e. 1.2.1)	Page	Section Text Requiring Clarification	Specific Question / Request	Agency Response
1	1.3	6	Database size	Are there associated case document files? If so, what is the size, file type and volume of those files?	No
2	1.3	6	The Agency uses a web based client management system	What is the backend of the current system?	SQL Server
3	1.3	6	The Agency uses a web based client management system	Is the current system hosted by the State allowing all 19 locations access to the same database?	There is one database, however case, client, and related data record is tied to specific PD office and only those within that office can access that information. Admin users cannot see case/client information, only roll up reports for counts, etc.
4	1.3	6	Historical Data	Are case documents included in the historical data for conversion?	No
5	1.3	6	Historical Data	If not, would the State consider including documents with the data migration?, If yes, what would be the storage required for these documents?	No
6	1.3	6	CJIS import	What is the State Public Defender currently receiving through the CJIS import?	Case, charges, client info including address and phone number are stored in the staging tables for later import by users if desired. However, there are documents (AO) that are in the raw data that is not stored to the database.
7	4.3.26	23	Integrations	Can the State please clarify the CJIS and EDMS solutions? Who is the manufacturer? What is the code base?	The State of Iowa CJIS system utilizes SOAP web services to send Court Notice Appointing messages to the Public Defenders office for the purpose of pre-populating and alerting the users of an appointment to the Public Defender. the current system has implemented the receiving notice appointing webservice based on Schema and WSDL files provided by CJIS. The new provider would have to implement their webservice using the same schema package.
8	4.3.26	23	Integrations	Are CJIS and EDMS the only systems integrations required?	No, there is the authentication integration (ENTAA) which is where the user access privileges are stored. The user edit pages (Local and System) admins set the users privileges but those are stored in ENTAA and not the database.
9	4.3.26	23	CJIS Integration	Does the System provided by the vendor need to be CJIS-compliant?	State of Iowa CJIS is different than the FBI CJIS and therefore does not need to meet the FBI CJIS standards.

10	4.3.28	23	Provide a registration portal	What is the purpose of this portal? Does the State Public Defender currently have a registration portal in place?	To be able to manage users from a central loaction. Yes, the current system has a registration portal in place.
11	6.3.3	32	Insurance requirements	These differ from those on page 113. (Cyber liability is not noted here.)	The terms and conditions for Attachment 5 are a general template and the requirements cited on page 113 have not been tailored to match the requirements in the RFP document.
13		113	Insurance requirements	The Cyber Liability / Network Security limits seem prohibitively high. Given that our solution would be hosted in the Government Cloud, would this level of coverage be required?	The terms and conditions for Attachment 5 are a general template and the requirements cited on page 113 have not been tailored to match the requirements in the RFP document.
12	General			What are the average number of cases annually?	Using a backup from Feb. Using 2003 to 2020 (all full years of data) the average number of cases is approximately 63,296. Please note that is just raw cases.