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CHIEF INFORMATION OFFICER

January 11, 2022

To: All Potential Bidders
From: Mike Nolan, Issuing Officer
Subject: RFB #1221-129-01 – IT Consulting Services

Amendment Two

Please amend the subject RFB to include the answers to the attached timely received questions. This Amendment Two shall supersede, modify and/or change all requirements to the contrary in the RFB and associated documents.

Questions and Agency Responses Begin on the next page.

Question	Answer
Are there particular Cloud Services within Oracle Cloud Infrastructure the state has in mind?	The State cannot predict what the upcoming work will be, so cannot be speciific about which Cloud Services will be necesary.
Has the state had an opportunity to determine the application footprint for the estimation of services? If yes, please list the applications to be implemented and managed.	This RFB is not to scope or price a particular application, it is for future project based worked.
Is the state looking for full time resources? If yes, are offshore resources an option?	Resources are project based, so as needed there may be full time roles, but they will vary. Offshore resources are not an option.
Is the state willing to "badge" contractor FTE's in support of this effort?	No.
Please list the applications to be developed as part of this contract.	The State cannot predict what upcoming work will be.
Please list the projects to be managed under this contract	This bid is for work to be performed in the future, the State cannot predict what that work will be.
Please list all 3rd party applications	The State cannot provide a comprehenisve list.
Please list the agencies involved in this initiative	Currently, Iowa Utilities Board, Iowa Judicial Branch, and Department of Public Safety use these services, but other agencies may be involved in the future.
Please list all hardware including the current OS and all software that will be included as part of this response.	The State cannot provide a comprehenisve list.
Does the state have any existing architecture documents? If yes, please list the applicable documents.	No.
Does the state have any existing documentation to support this request? If yes, please list the applicable documents.	No.
Is the state looking for role based hourly rates? If yes, is the fixed fee a "do not exceed"? If no, please clarify, so as to provide a competitive bid to the state	Yes. Work will be performed on a not-to-exceed basis at the specified hourly rates.
Does the Oracle Database Licensing currently have Advanced Security License Option or is the intent to leverage the included Advanced Security features with Database Subscription within Oracle Cloud Infrastructure?	The intent is to leverage the included Advanced Security features with Database Subscription within Oracle Cloud Infrastructure
Oracle Cloud does not charge for Egress with the provisioning of a FastConnect (Dedicated Circuit). To ensure compatibility, does the state have a preferred connectivity provider?	No.
Is there a desired RPO/RTO established today?	No.
Section 1.3 - please clarify that bids can be submitted electronically via email, and there is no need for hard copy responses or USB drives.	Yes, bidders only need to submit 1 digital copy to the issuing officer
Section 3.2.5.1 - please clarify how to answer this question if the bidder is located in the State of Iowa, which is where the bid is being released.	Please answer Yes because the State of Iowa does have a preference for in-state vendors in the case of a tied bid, an in-state vendor holds the tiebreaker

Section 4.1.7.1 - please clarify that one day response time on issues and outages is taking precedence over section 4.1.6.5 which references one hour.	Yes, that is correct.
Section 4.1.12 - please clarify that the system components referenced here are owned by the State of Iowa/OCIO. The bidder would be able to recommend upkeep and configuration changes and perform those changes if approved to do so, but ultimately, please clarify that the decisions to make any changes or upkeep these systems would fall on the State of Iowa/OCIO.	Yes, those decisions will be made by the State.
Section 4.1.13 - please clarify that this is a future task to be submitted by the winning bidder. The bidders do not need to submit these plans for consideration as part of this RFB, but only need to indicate that they're capable of doing this in the future.	Yes, please indicate that vendor is capable of performing these tasks in the future.
Section 4.2 - please clarify how to total up the costs listed. Do bidders simply add up one 'unit' of time for the hourly rate options, then add them to the totals on lines 12 and 13 to obtain a total? Or, will OICO handle totaling up the costs?	OCIO will total the costs
RFB Section 4.2 Cost Proposal. QUESTION: Does the Iowa Office of the Chief Information Officer have Labor Category Descriptions or Minimum Qualifications associated with the specified roles in which they are seeking hourly rates?	No.
Is the State's evaluation criteria equivalent to a Lowest Price Technically Acceptable-type bid or is it equivalent to a Best Value-type bid?	The State intends to selec the vendor that offers the lowest price that meets all of the mandatory requirements
Will the State confirm that the only required submission method is "1 Digital copy emailed to the Issuing Officer" per the RFB Cover Sheet.	Yes, only 1 Digitial Copy to the Issuing Officer is required.
Does this mean Iowa OCIO has Okta deployed in their environment? If so, how is it being utilized and is it intended that the team supporting this work would perform integrations only, or would they also support the Okta product stack?	Yes, Okta is the single sign-on, VPN login authentication and two-factor authentication (2FA) method for the State of Iowa. Vendor must be able to perform integrations.
RFB Section 1.4 Background Information states: the State is in need of Oracle services to assist in developing and supporting the programs. However, under RFB Section 4.1.4 there is an OKTA requirement which is a non-Oracle product Will the State remove this requirement?	No the state cannot remove this requirement
Is there an Okta product requirement and/or services requirement? If so, can the State describe which product or services are required?	The vendor must be able to perform services within an Okta environment.

If there is an Okta requirement to this contract, would it be acceptable for the contractor to have the ability to source the Okta requirement from an Okta partner in good standing?	Vendor must be an Okta partner in good standing.