

State of Iowa OCIO -- RFP #0320-129-01**RFP Scoring Methodology**

Section 4.4 Scored Specifications	Scored Technical Descriptions	Possible Technical Points
General		
4.4.1.1	Approach to Providing E-Gov App Portals (narrative)	158
4.4.1.2	Examples of past engagements	47
4.4.1.3	How they meet requirements of RFP	173
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Solution		
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4.4.2.3	Approach to installation and configuration of software, hardware, and cloud services	95
4.4.2.4	Approach to providing post deployment ongoing support, maintenance, and upgrades	173
4.4.2.5	Approach to day-to-day operations, maintenance, and administration of the eGovernment Application Portal	252
4.4.2.6	Template Service Level Agreement (SLA)	95
4.4.2.7	Approach to providing payment processing functions associated with this RFP	300
4.4.2.8	Example integration scenarios that explain the process, methodology, and technology solutions associated with the integration of Customer Agency applications with the E-Government Application Portal	315
Security and Compliance		
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4.4.3.2	Approach to information security and privacy compliance	315

4.4.3.3	Describe any Third Party certificates of audit certifying on a recurring basis that the E-Government Application Portal will comply with	363
4.4.3.4	Describe any other Third Party certifications, tests, or reports Contractor obtains on a recurring basis and that it will provide to the Agency at no cost upon request	236
4.4.3.5	Provide the latest remediation plans which may have resulted from any compliance activities or efforts listed	236
4.4.3.6	Describe Agency's ability to access security logs and reports relating to the E-Government Application Portal	300
4.4.3.7	Approach for ensuring that the E-Government Application Portal and all E-Government Application Portal content meet and enable the Agency and other Customer Agencies to meet accessibility requirements	300
Agency Support and Outreach		
4.4.4.1	Describe how Contractor intends to work with the Customer Agencies to develop strategies to increase public, business, and government use of the E-Government Application Portal	378
4.4.4.2	Describe your support framework for the Customer Agencies in the event of problems or questions with the E-Government Application Portal.	363
Reporting		
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4.4.5.2	Approach to tracking adoptions rates for the E-Government Application Portal.	79
Technical and Data Architecture		
4.4.6.1	Description of how Contractor will respond to system malfunctions, security breaches, and diagnose and solve problems with the network, hardware, or software	363
4.4.6.2	Description of the failover system that will take over in the event the hardware or software fails	331
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4.4.6.4	Description of the proposed solution's technical and data architecture	378
4.4.6.5	Develop, maintain, and troubleshoot interfaces to transfer information bi-directionally between the Customer Agency systems and the Portal	394
	Total Possible Technical Scored Points	7000
RFP Attachment #1 Cost Proposal	Cost Criteria	Possible Cost Points
Total Possible Cost Proposal Points	The Contractor providing the lowest all-inclusive total cost will be awarded the maximum points. The other Contractors will receive a proportional # of points in relation to the lowest cost proposal.	3000