

Broadband Map V5 Final Agency Decision

Chief Information Officer DOCKET NO. 003P CHALLENGER INFORMATION Entity/Community Name Van Buren Telephone Co., Inc. FRN (Provider Only) 2592640 Address 617 First Street PO Box 430 City Keosaugua State Iowa Zip 52565 **DESIGNATED CONTACT INFORMATION** Karissa Pforts Contact Name Contact Phone Number 319-293-3187 Contact Email kpforts@netins.net C. CHALLENGE TYPE Resident Community Provider - Self-reporting Provider - Third-party State Location Not on Map D. EVIDENCE CONSIDERED With respect to the address locations forming the basis of this Challenge, the Office has reviewed the evidence and information submitted by Challenger related thereto (see Appendix C for original submission), in conjunction with the maps and data sources originally utilized in determining whether and to what extent service was available to a particular address location. Challenger submitted an Attestation as part of its Challenge, affirming under penalty of perjury whether and to what extent Broadband service was offered as of August 2, 2022. Challenger submitted additional information in support of its Challenge. This information has been considered by the Office in making its Final Decision. Challenged address locations within this Challenge overlap with other Challenge(s) containing one or more of the same address locations. The Office considered evidence submitted in connection with any overlapping Challenge in making its final decision for any overlapping address location. The Office sent a Notice to impacted Provider(s) at the challenged address location concerning whether and to what extent reported broadband service was offered as of August 2, 2022. The Office may have received a Response and/or other evidence from impacted Provider(s) in response to such Notices, or in response to the general Notice posted on the website. Refer to Appendix D for a record of these efforts. Go to https://ocio.iowa.gov/broadband-availability-map-version-5-challenge-process for more information regarding how the Office evaluates evidence and makes determinations regarding information reflected on the map. E. APPEAL The Office will post its Final Decisions on its website at ocio.iowa.gov/broadband. If a Challenger wishes to appeal the Decision, the Challenger must notify the Office in writing within thirty (30) days of the posting of the Decision. A request for a contested case must be filed by mailing a written request to: Office of the Chief Information Officer c/o Matt Behrens 200 E. Grand Ave. Des Moines, IA 50309 In so doing, the reason for appealing this Decision must be stated, specifically identifying the particular aspects of the Decision with which Appellant disagrees and the reasons why, whether factual or legal in nature. The request for a contested case proceeding should state the name and address of the requester; identify the specific Office action which is disputed; and, where the requester is represented by a lawyer, identify the provisions of law or precedent requiring or authorizing the holding of a contested case proceeding in the particular circumstances involved, and include a short and plain statement of the issues of material fact in dispute. Iowa Admin. Code r. 129-6.4. Upon receipt, the appeal will be forwarded to the Department of Inspections and Appeals where an Administrative Law Judge ("ALJ") will perform an independent review. Iowa Admin. Code r. 129 – 6.6. At that time, an ALJ will schedule a hearing. If Appellant does not exercise its appeal right within thirty (30) days of the posting of this Decision, this Decision shall become final and no longer subject to challenge. **SIGNED** DATE 12/16/2022 Chief Information Officer Date of Issuance: December 16, 2022 State of Iowa

	Definitions
Challenged Provider	A provider that has been named in a challenge; the challenge is specific to that provider.
Notice Form	A notice was sent in the form of an Excel workbook to all providers at a challenged address location regardless of whether the challenge named the provider specifically. Multiple Notice Forms may have been sent regarding Map V5.
Unchallenged Provider	A provider that reflects on the Map as serving an address location that is being challenged but the challenge is not specific to that provider.

Basis Number	Decision	Explanation	For Use When:	Result
1	Accepted	The Office accepts the information submitted by the Challenger for this address location because the Office does not possess conflicting information.	(1) A provider confirms they do not serve that address location; (2) The challenged provider did not respond to the Notice Form.	Change to the map
2	Declined	The Office declines the information submitted by the Challenger due to one of the following reasons: (1) the evidence provided by the Challenger is not sufficiently probative; (2) the evidence or explanation given by provider(s) at that location was sufficient to overcome challenger's claim; (3) Challenger's claim was not against this provider, and provider responded to Notice; (4) Location ID is outside of NOFA project area.	(1)The Unchallenged Provider responded to the Notice Form; (2) The address location falls outside the area identified in the evidence; (3) The Challenged Provider responded to the Notice Form with sufficient evidence to rebut the claim.	No change to the map
3	Accepted	The Office accepts the information submitted by the Challenger for this address location despite information having been submitted by impacted provider(s). The Office finds the evidence submitted by the Challenger to be more probative than the information submitted by impacted provider(s).	(1) The Challenged Provider responded without evidence or without sufficient evidence to rebut the claim.	Change to the map
4	Declined	The Office declines the information submitted by the Challenger because there was an insufficient basis for challenge.	(1) No providers reflect at this address location; (2) A provider was noticed for their own submitted challenge and did not respond; (3) Provider claims previous incentive already reflected on the map; (4) Resident claims they are happy with their service and not reporting problems with their provider; (5) Challenged provider is not reflected on the Map for that address location; (6) Map already reflects the stated claim for challenge.	No change to the map

IA Location ID	Street Address	City	State		No. of Units at address	Basis for Challenge	Challenge Detail	Fastest download speed in Mbps for this type of service	Fastest upload speed in Mbps for this type of service
697705	20158 HEATHER ROAD	KEOSAUQUA	IA	52565	1	11-Provider not reflected on the map	Provider only: The Map does not correctly reflect service that I facilitate to this location	100	50
087293	20136 HEATHER ROAD	REOSAUQUA	TA .	32303	1	11-Frovider not reflected on the map	Provider only: The Map does not correctly reflect service that I facilitate	100	30
1367619	13001 HIGHWAY 2	CANTRIL	IA	52542	1	11-Provider not reflected on the map	to this location	100	50
595254	30192 260TH STREET	BONAPARTE	IA	52620	1	11-Provider not reflected on the map	Provider only: The Map does not correctly reflect service that I facilitate to this location	100	50
373231	30171 100111 5111111	50.0.0.7.0.0.2	1"	32020		22 · · · · · · · · · · · · · · · · · ·	to this totalish		30
			+						
								_	
			+						
			+						

								provider is ch Office will tal steps to sei	vice of another sallenged, this ke affirmative and notice to providers.	s		
IA Location ID	Technology Type	Is this location served, underserved, or unserved?	Technology Type	Sworn Statement/ Survey Response	Broadband study expressly citing location	Speed test at this location	Other	Notice sent?	Response received?	Accepted/ Declined	Decision Basis	Overlapping Challenge Docket, if applicable
687295	Fiber						1	Not Applicable	Not Applicable	Accepted	1	
1367619	Fiber						1	Not Applicable	Not Applicable	Accepted	1	
595254	Fiber						1	Not Applicable	Not Applicable	Accepted	1	

IA Location ID (if existing)	Street Address	City	State	Zip	Building Type	No. of Units at address	Basis	Fastest download speed in Mbps for this type of service

Fastest upload speed in Mbps for this type of service	Technology Type	Sworn Statement/ Survey Response	Broadband study expressly citing location	Speed test at this location	Other	Accepted/	Overlapping Challenge Docket,		
						Declined	Basis	if applicable	
		_							

APPENDIX C Original Challenge Submission



Broadband Map v5 Community and Provider Challenge Form

hief Information Officer	
The Office of the Chief Information Officer ("OCIO" or "Office") recently published the Statewide Broadband Availability Map version 5 ("Map v5"). Map v5 is designed to facilitate decisions concerning future spending under federally-funded broadband programs. Because Map v5 does not use the tiered structure envisioned by Iowa Code chapter 8B and because future federally-funded grant opportunities made available by the Office in accordance with Map v5 will not conform to Iowa Code chapter 8B, the map challenge process envisioned under Iowa Code section 8B.10 does not apply. However, the Office is making available a challenge process to allow public input into whether the map accurately reflects broadband coverage as of the publication date of Map v5 (the "As Of" date of Map v5).	
The Office utilizes maps and data sources made available by the Federal Communications Commission (FCC) and/or developed or produced by contractors or third parties retained or utilized by the Office. These maps and corresponding data sources represent the status of Broadband in Iowa on the As Of date as reported by Communication Service Providers in Iowa. Unlike prior broadband coverage maps, Map v5 identifies broadband coverage by individual locations, making Map v5 far more granular than prior maps that displayed eligibility at the census block level.	
Challenges to Map v5 will be based on presence or reliability of service and/or speed. Challengers will be required to provide for every location challenged an address and corresponding IA Location ID, to the extent a Location ID is available on the map. Challenges without this information may not be evaluated.	
Every location on Map v5 reflects a status of 'likely eligible' or 'likely ineligible.' This status is based solely on speed and technology type. The eligibility of any particular ocation is contingent on the requirements associated with the federal funding being used to fund future Notices of Funding Availability ("NOFAs"). Eligibility determinations are subject to change over time. In addition, eligibility designations in no way guarantee facilitation of service in the future through state- or federally-funded broadband builds.	
On August 2, 2022, the Office posted the final version of Broadband Availability Map v5 and opened a 30-calendar-day challenge window wherein anyone aggrieved or adversely affected by mapping determinations may challenge the Office's final determination of whether service at a particular location is accurately reflected.	
This for is for PROVIDERS and COMMUNITIES only. Resident challengers should fill out the form via the Map on the website.	
ou must check next to each row that you have read and understood the terms of the challenge process. Without this acknowledgment, the appeal will not be evaluated.	
Use the tab titled "Challenge Form" to challenge any particular location. If you would like to report an address not presenting on the map, please use the tab titled "Location Not Present on Map." You can also use this tab to report when the location is not presenting at the correct area.	
Challenger acknowledges the following (click checkbox to acknowledge):	
The information on the Map may be challenged for conditions existing as of August 2, 2022 (the "As Of" date). Challenges based on changes occurring to proadband service after the As Of date will not be considered.	

When submitting a challenge, evidence must be submitted for every location challenged in support of changing the likely eligible or likely ineligible status. Documentation that is speculative, generalized, or vague will not be sufficient. You may use the Sworn Statement/Survey template provided. Supporting documentation must be provided in one pdf. Reference to the page number of the supporting evidence within the pdf must be noted in Challenge Form. Challenged locations without a referenced page will not be evaluated.	V	
The Office reserves the right to reject challenges for a variety of reasons, including but not limited to: >> Challenges claiming buildout at a future date; >> Challenges received reflecting incomplete information, including lacking IA Location ID; >> Challenges to a provider's service that are submitted without supporting evidence; >> Multiple challenge forms submitted by a provider or a community; >> Challenges received after September 1, 2022; >> Challenges received without all checkboxes marked indicating acknowledgement of the terms.	V	
The Office will notify affected parties by posting to the website any notice of challenge received. Final agency decisions shall become final unless within 30 of the posting of a final decision, a challenger or person or party aggrieved or adversely affected requests a contested case proceeding pursuant to lowa Administrative Code chapter 129-6.	days 🔽	



Broadband Map V5 Provider/Community Challenge Form

	A. CHALLENGER INFORMATION
Entity/Community Name	Van Buren Telephone Co., Inc.
FRN (Provider Only)	0002592640
Address	617 First Street PO Box 430
City	Keosauqua
State	lowa
Zip	52565
	B. DESIGNATED CONTACT INFORMATION
Contact Name	Karissa Pforts
Contact Phone Number	319-293-3187
Contact Email	kpforts@netins.net
	C. EXPLANATION
To the extent you believe additional expl	lanation is required to ensure that you are communicating full and accurate information, please
provide narrative to further explain your	
	D. ATTESTATION
and belief, the information submitted thr	authorized representative attests that to the best of the authorized representatives knowledge rough this challenge form is true and accurate, and the form is signed under the pains and e, you are affixing your signature to this form and attesting to the accuracy of the information
Authorized Signature:	Monte Hagge
Title:	General Manager
Date:	8/15/2022

IA Location	Street Address	City State ZIP address (house,	Pacis for Challenge	Challenge Detail	download speed	Fastest upload speed in Mbps for this type of Technolo	ogy Type	Service Conditions The Map Shoul	d Reflect	page number(s) in	he cell below identi	his location in a single PDF. I ying the exact location of th	Enter the he proof in
ID		Code multi-residential units)			type of service (Enter 0-2000)	service (Enter 0-	-67 - 71- 3	Is this location served, underserved, or unserved?	Technology Type	Sworn Statement/ Survey Response	Broadband study expressly citing location	Sneed test at this	Other
687295	20158 HEATHER ROAD	KEOSAUQUA IA 52565 1	11-Provider not reflected on the map	Provider only: The Map does not correctly reflect service that I facilitate to this location	100	50 Fiber						1	
1367619	13001 HIGHWAY 2	CANTRIL IA 52542 1	11-Provider not reflected on the map	Provider only: The Map does not correctly reflect service that I facilitate to this location Provider only: The Map does not correctly reflect service that I facilitate to	100	50 Fiber						1	
595254	30192 260TH STREET	BONAPARTE IA 52620 1		this location	100	50 Fiber						1	
										1000			
										1000			

		Location Challer	nge Form	: Only Use 1	his Form To Indicate that a Loca	tion is Not Present or	Improperly Located on the Map				Upload all supporting the page number(s)	Eviden ng information for in the cell below io proof in th	this location in a si lentifying the exac	ngle PDF. Enter t location of the
IA Location ID (if existing)	Street Address	City	State	Zip	Building Type	No. of Units at address (house, multi-residential units)	Basis	Fastest download speed in Mbps for this type of service (Enter 0-2000)	Fastest upload speed in Mbps for this type of service (Enter 0- 2000)	Technology Type	Sworn Statement/ Survey Response	Broadband study expressly citing location	Speed test at this location	Other

IA Location ID	Street Address	City	State	ZIP Code	Lat	Long	Provider	Speed	Other notes
687295	20158 HEATHER ROAD	KEOSAUQUA	IA	52565	40.752258	-92.026432	Van Buren Telephone Company, Inc.	100X50	Current customer
1367619	13001 HIGHWAY 2	CANTRIL	IA	52542	40.664239	-92.119364	Van Buren Telephone Company, Inc.	100X50	Not current customer but could start services
595254	30192 260TH STREET	BONAPARTE	IA	52620	40.670023	-91.790878	Van Buren Telephone Company, Inc.	100X50	Current customer and employee