

Broadband Map V5 Final Agency Decision

Chief Information Of	DOCKET NO. 014P								
	A. CHALLENGER INFORMATION								
Entity/Community Name FRN (Provider Only) Address City	Milford Communications 22791024 339 1st Ave SE Sioux Center								
State Zip	IA 51250 B. DESIGNATED CONTACT INFORMATION								
Contact Name Contact Phone Number Contact Email	Ryan Boone 712-722-3451 rboone@mypremieronline.com C. CHALLENGE TYPE								
	Resident Community Provider - Self-reporting Provider - Third-party State Location Not on Map								
Challenger related thereto (see	D. EVIDENCE CONSIDERED ations forming the basis of this Challenge, the Office has reviewed the evidence and information submitted by Appendix C for original submission), in conjunction with the maps and data sources originally utilized in at extent service was available to a particular address location.								
	Challenger submitted an Attestation as part of its Challenge, affirming under penalty of perjury whether and to what extent Broadband service was offered as of August 2, 2022.								
	Challenger submitted additional information in support of its Challenge. This information has been considered by the Office in making its Final Decision.								
	Challenged address locations within this Challenge overlap with other Challenge(s) containing one or more of the same address locations. The Office considered evidence submitted in connection with any overlapping Challenge in making its final decision for any overlapping address location.								
	The Office sent a Notice to impacted Provider(s) at the challenged address location concerning whether and to what extent reported broadband service was offered as of August 2, 2022. The Office may have received a Response and/or other evidence from impacted Provider(s) in response to such Notices, or in response to the general Notice posted on the website. Refer to Appendix D for a record of these efforts.								
	adband-availability-map-version-5-challenge-process for more information regarding how the Office evaluates ions regarding information reflected on the map.								
•	E. APPEAL cisions on its website at ocio.iowa.gov/broadband. If a Challenger wishes to appeal the Decision, the ce in writing within thirty (30) days of the posting of the Decision. A request for a contested case must be filed								
Office of the Chief Information c/o Matt Behrens 200 E. Grand Ave. Des Moines, IA 50309	Officer								
Appellant disagrees and the rean ame and address of the requestions of law or the provisions of	aling this Decision must be stated, specifically identifying the particular aspects of the Decision with which sons why, whether factual or legal in nature. The request for a contested case proceeding should state the ster; identify the specific Office action which is disputed; and, where the requester is represented by a lawyer, precedent requiring or authorizing the holding of a contested case proceeding in the particular circumstances of plain statement of the issues of material fact in dispute. Iowa Admin. Code r. 129–6.4.								
perform an independent review	e forwarded to the Department of Inspections and Appeals where an Administrative Law Judge ("ALJ") will lowa Admin. Code r. 129—6.6. At that time, an ALJ will schedule a hearing. If Appellant does not exercise its ays of the posting of this Decision, this Decision shall become final and no longer subject to challenge.								
SIGNED DATE	Model Se_ 12/16/2022								
	Matt Behrens Chief Information Officer State of Iowa Date of Issuance: December 16, 2022								

	Definitions									
Challenged Provider	A provider that has been named in a challenge; the challenge is specific to that provider.									
Notice Form	A notice was sent in the form of an Excel workbook to all providers at a challenged address location regardless of whether the challenge named the provider specifically. Multiple Notice Forms may have been sent regarding Map V5.									
Unchallenged Provider	A provider that reflects on the Map as serving an address location that is being challenged but the challenge is not specific to that provider.									

Basis Number	Decision	Explanation	For Use When:	Result
1	Accepted	The Office accepts the information submitted by the Challenger for this address location because the Office does not possess conflicting information.	(1) A provider confirms they do not serve that address location; (2) The challenged provider did not respond to the Notice Form.	Change to the map
2	Declined	The Office declines the information submitted by the Challenger due to one of the following reasons: (1) the evidence provided by the Challenger is not sufficiently probative; (2) the evidence or explanation given by provider(s) at that location was sufficient to overcome challenger's claim; (3) Challenger's claim was not against this provider, and provider responded to Notice; (4) Location ID is outside of NOFA project area.	(1)The Unchallenged Provider responded to the Notice Form; (2) The address location falls outside the area identified in the evidence; (3) The Challenged Provider responded to the Notice Form with sufficient evidence to rebut the claim.	No change to the map
3	Accepted	The Office accepts the information submitted by the Challenger for this address location despite information having been submitted by impacted provider(s). The Office finds the evidence submitted by the Challenger to be more probative than the information submitted by impacted provider(s).	(1) The Challenged Provider responded without evidence or without sufficient evidence to rebut the claim.	Change to the map
4	Declined	The Office declines the information submitted by the Challenger because there was an insufficient basis for challenge.	(1) No providers reflect at this address location; (2) A provider was noticed for their own submitted challenge and did not respond; (3) Provider claims previous incentive already reflected on the map; (4) Resident claims they are happy with their service and not reporting problems with their provider; (5) Challenged provider is not reflected on the Map for that address location; (6) Map already reflects the stated claim for challenge.	No change to the map

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Appendix A Final Decision

IA Location ID	Street Address	City	State	ZIP Code	No. of Units at address	Basis for Challenge	Challenge Detail	Fastest download speed in Mbps for this type of service	Fastest upload speed in Mbps for this type of service	Technology Type
077644	2240 22011 61	D 411C		F4354			Provider only: The Map does not correctly	4000	4000	Ett.
977644	2318 220th St	Milford	IA	51351	1	on the map	reflect service that I facilitate to this location	1000	1000	Fiber
770770	23358 221st St	Milford		51351	1	on the map	Provider only: The Map does not correctly reflect service that I facilitate to this location	1000	1000	Fiber
778770	25556 22151 51	Williolu	IA	31331			Provider only: The Map does not correctly	1000	1000	ribei
522158	23408 221st St	Milford	ΙΔ	51351		on the map	reflect service that I facilitate to this location	1000	1000	Fiber
322130	25400 22150 50	14111101 G	17 \	31331		•	Provider only: The Map does not correctly	1000	1000	11001
1473419	23438 221st St	Milford	IA	51351		on the map	reflect service that I facilitate to this location	1000	1000	Fiber
1173113	23 130 22130 00	iviiiioi d	,,,	31331		on the map	Terreet service that I demicate to this location	1000	1000	11001

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Appendix A Final Decision

							is challenged, t affirmative step	e of another provider his Office will take os to send notice to d providers.	Fii	nal Agency	/ Decision
IA Location ID	Is this location served, underserved, or unserved?	Technology Type	Sworn Statement/ Survey Response	Broadband study expressly citing location	Speed test at this location	Other	Notice sent?	Response received?	Accepted/ Declined	Decision Basis	Overlapping Challenge Docket, if applicable
977644				1			Not Applicable	Not Applicable	Accepted	1	
778770				2			Not Applicable	Not Applicable	Accepted	1	
522158				3			Not Applicable	Not Applicable	Accepted	1	
1473419						4	Not Applicable	Not Applicable	Accepted	1	

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Appendix B Location Not Present

IA Location ID (if existing)	Street Address	City	State	Zip	Building Type	No. of Units at address	Basis

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Appendix B Location Not Present

Fastest download speed in Mbps for this type of service	Fastest upload speed in Mbps for this type of service	Technology Type	Sworn Statement/ Survey Response	Broadband study expressly citing location	Speed test at this location	Other	Final A Accepted/Declined	gency Decision Decision Basis	Overlapping Challenge Docket, if applicable

APPENDIX C Original Challenge Submission



Broadband Map v5 Community and Provider Challenge Form

The Office of the Chief Information Officer ("OCIO" or "Office") recently published the Statewide Broadband Availability Map version 5 ("Map v5"). Map v5 is designed to facilitate decisions concerning future spending under federally-funded broadband programs. Because Map v5 does not use the tiered structure envisioned by Iowa Code chapter 8B and because future federally-funded grant opportunities made available by the Office in accordance with Map v5 will not conform to Iowa Code chapter 8B, the map challenge process envisioned under Iowa Code section 8B.10 does not apply. However, the Office is making available a challenge process to allow public input into whether the map accurately reflects broadband coverage as of the publication date of Map v5 (the "As Of" date of Map v5).

The Office utilizes maps and data sources made available by the Federal Communications Commission (FCC) and/or developed or produced by contractors or third parties retained or utilized by the Office. These maps and corresponding data sources represent the status of Broadband in Iowa on the As Of date as reported by Communication Service Providers in Iowa. Unlike prior broadband coverage maps, Map v5 identifies broadband coverage by individual locations, making Map v5 far more granular than prior maps that displayed eligibility at the census block level.

Challenges to Map v5 will be based on presence or reliability of service and/or speed. Challengers will be required to provide for every location challenged an address and corresponding IA Location ID, to the extent a Location ID is available on the map. Challenges without this information may not be evaluated.

Every location on Map v5 reflects a status of 'likely eligible' or 'likely ineligible.' This status is based solely on speed and technology type. The eligibility of any particular location is contingent on the requirements associated with the federal funding being used to fund future Notices of Funding Availability ("NOFAs"). Eligibility determinations are subject to change over time. In addition, eligibility designations in no way guarantee facilitation of service in the future through state- or federally-funded broadband builds.

On August 2, 2022, the Office posted the final version of Broadband Availability Map v5 and opened a 30-calendar-day challenge window wherein anyone aggrieved or adversely affected by mapping determinations may challenge the Office's final determination of whether service at a particular location is accurately reflected.

This for is for PROVIDERS and COMMUNITIES only. Resident challengers should fill out the form via the Map on the website.

You must check next to each row that you have read and understood the terms of the challenge process. Without this acknowledgment, the appeal will not be evaluated.

Use the tab titled "Challenge Form" to challenge any particular location. If you would like to report an address not presenting on the map, please use the tab titled "Location Not Present on Map." You can also use this tab to report when the location is not presenting at the correct area.

Challenger acknowledges the following (click checkbox to acknowledge):

The information on the Map may be challenged for conditions existing as of August 2, 2022 (the "As Of" date). Challenges based on changes occurring to broadband service after the As Of date will not be considered.	
When submitting a challenge, evidence must be submitted for every location challenged in support of changing the likely eligible or likely ineligible status. Documentation that is speculative, generalized, or vague will not be sufficient. You may use the Sworn Statement/Survey template provided. Supporting documentation must be provided in one pdf. Reference to the page number of the supporting evidence within the pdf must be noted in Challenge Form. Challenged locations without a referenced page will not be evaluated.	
The Office reserves the right to reject challenges for a variety of reasons, including but not limited to: >> Challenges claiming buildout at a future date; >> Challenges received reflecting incomplete information, including lacking IA Location ID; >> Challenges to a provider's service that are submitted without supporting evidence; >> Multiple challenge forms submitted by a provider or a community; >> Challenges received after September 1, 2022; >> Challenges received without all checkboxes marked indicating acknowledgement of the terms.	
The Office will notify affected parties by posting to the website any notice of challenge received. Final agency decisions shall become final unless within 30 days of the posting of a final decision, a challenger or person or party aggrieved or adversely affected requests a contested case proceeding pursuant to lowa Administrative Code chapter 129-6.	

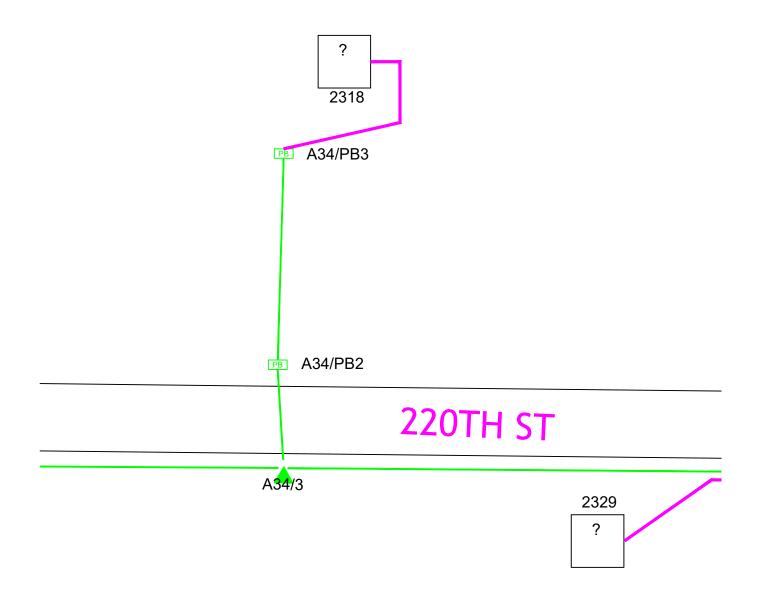


Broadband Map V5 Provider/Community Challenge Form

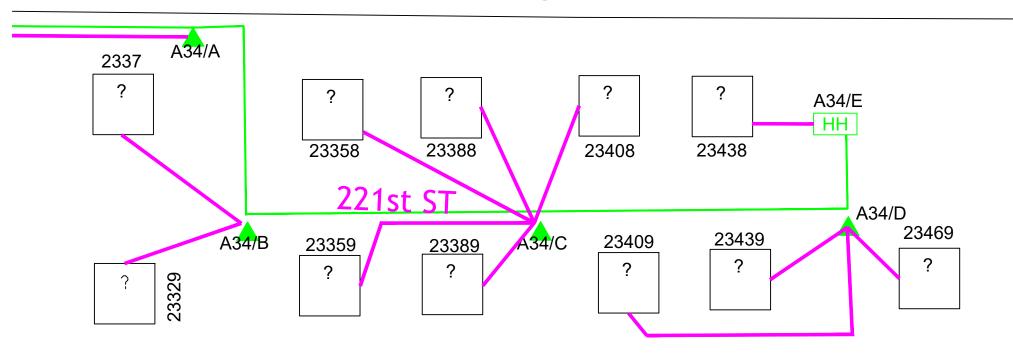
	A. CHALLENGER INFORMATION				
Entity/Community Name	Milford Communications				
FRN (Provider Only)	22791024	,			
Address	339 1st Ave SE				
City	Sioux Center				
State	IA				
Zip	51250				
	B. DESIGNATED CONTACT INFORMATION				
Contact Name	Ryan Boone				
Contact Phone Number	712-722-3451				
Contact Email	rboone@mypremieronline.com				
	C. EXPLANATION				
please provide narrative to furthe	D. ATTESTATION				
By signing and submitting this for knowledge and belief, the informations and penalties of perjury. By information submitted herein.					
Authorized Signature: Ryan Boone					
Title:	CEO				
Date:	8/24/2022				

IA Location St ID	Street Address	City	State	ZIP Code	No. of Units at address (house, multi- residential units)	Basis for Challenge	S Challenge Detail 5		Fastest upload speed in Mbps for this type of service (Enter 0-2000)	Technology Type	Service Conditions The Map Shou	ld Reflect	Evidence: Upload all supporting information for this location in a single PDF. Enter the page number(s) in the cell below identifying the exact location of the proof in the PDF.					
ID					residential units)			speed in Mbps for this type of service (Enter 0-2000)	o-2000)		Is this location served, underserved, or unserved?	Technology Type	Sworn Statement/ Survey Response	Broadband study expressly citing location	Speed test at this location	Other		
977644 2318	18 220th St	Milford	IA	51351	1	11-Provider not reflected on the map	Provider only: The Map does not correctly reflect service that I facilitate to this location	1000	1000	Fiber			Survey Response	citing location				
778770 2335		Milford	IA.	51351		11-Provider not reflected on the map	Provider only: The Map does not correctly reflect service that I	1000	1000					2				
522158 2340		Milford	IA	51351		11-Provider not reflected on the map	Provider only: The Map does not correctly reflect service that I facilitate to this location Provider only: The Map does not correctly reflect service that I	1000	1000					3				
1473419 2343		Milford	IA.	51351	1	11-Provider not reflected on the map	Provider only: The Map does not correctly reflect service that I facilitate to this location	1000	1000							4		
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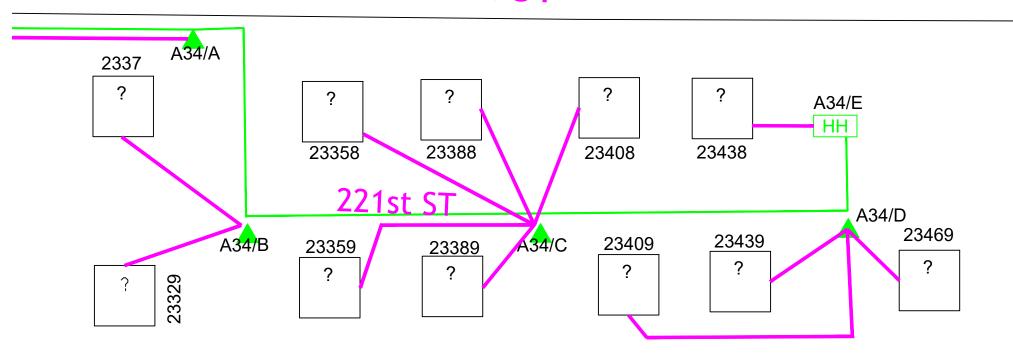
	Location Challenge Form: Only Use This Form To Indicate that a Location is Not Present or Improperly Located on the Map											Evidence: Upload all supporting information for this location in a single PDF. Enter the page number(s) in the cell below identifying the exact location of the proof in the PDF.				
IA Location ID (if existing)	Street Address	City	State	Zip	Building Type	No. of Units at address (house, multi-residential units)	Basis	Fastest download speed in Mbps for this type of service (Enter 0-2000)	Fastest upload speed in Mbps for this type of service (Enter 0-2000)	Technology Type	Sworn Statement/ Survey Response	Broadband study expressly citing location	Speed test at this location	Other		



220TH ST



220TH ST





906 Okoboji Ave, Milford IA 51351 www.milfordcomm.net



Total Amount Due



Inquiries: (712) 338-4967 or (855) 722-3450

Account Summary Account Number Invoice Number Bill Date Due Date Previous Bill Previous Payments Previous Balance Advance Payments Current Charges Amount Due

Account Security

At Milford Communications, we take your privacy and security seriously. In order to protect your private information, you may be asked to provide your account number when you contact Milford Communications for assistance with your account or services. Account information will only be made available to authorized users and account holders on record.

Equipment

Equipment installed at the customer premise remains the property of Milford Communications. It is the responsibility of the customer to return equipment upon the disconnection of service. If the equipment is not returned, the customer will be subject to the following fees as applicable: HD DVR Box \$300.00, HD Standard Box \$150.00, HD DTA Box \$50.00, IP Standard Video Box \$150.00, GigaCenter Router \$110.00, Broadband Equipment \$100.00, Mesh Unit \$85.00, GigaSpire Router \$150.00.

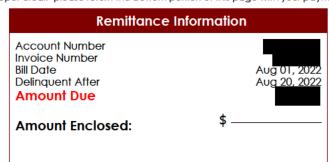
KEEP THIS PORTION FOR YOUR RECORDS

To ensure proper credit please return the bottom portion of this page with your payment

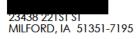


906 Okoboji Ave Milford, IA 51351 ADDRESS SERVICE REQUESTED

Phone Number: (712) 338-4967 or (855) 722-3450



DO NOT PAY THIS BILL - AMOUNT WILL BE DEDUCTED FROM YOUR CREDIT CARD ENDING IN 3338 ON Aug 15, 2022.



Check here to enroll in automatic payments (See reverse for details)





Page 2 of 2 Payment Due Date: Aug 20, 2022

*This charge must be paid in order to continue uninterrupted service.

Charge Detail

Cable Internet
Recurring Charges (Aug 01 - Aug 31)
Broadband Internet - 25M/1.5M
Broadband Admin Fee
GigaSpire Router Lease
Taxes, Fees, and Surcharges
Dickinson County Tax
Iowa State Sales Tax
Total for Cable Internet



Credit Card Payment

	0111
Please Select: \Box Monthly Recu	rring: Payment will process on the 15th of each month for amount due.
\Box One-Time Payr	nent: Payment will process upon receipt for amount authorized.
Card Number:	Exp. Date:
Type of Card: \Box Visa \Box Masterc	ard Discover CVV#:
Name on Card:	
CC Billing Address:	
City:	State: Zip:
Daytime Contact #:	Amount Authorized: \$

Recurring Automatic Payment From Checking Account

I would like my account to be paid
automatically on the 15th of each month from my
checking account for the amount due

Please sign below and attach a voided check to begin this payment option with your next bill.

I (we) authorize Milford Communications to charge my credit card or initiate debit entries to my (our) bank account indicated above. For monthly recurring payments, this authority is to remain in full force and effect until Milford Communications receives written notification from me (or either of us) of its termination.