

Office of the
Chief Information Officer

Broadband Map V5

Final Agency Decision

DOCKET NO. 015P

A. CHALLENGER INFORMATION

Entity/Community Name	Premier Communications
FRN (Provider Only)	0004338315
Address	339 1st Ave NE
City	Sioux Center
State	IA
Zip	51250

B. DESIGNATED CONTACT INFORMATION

Contact Name	Ryan Boone
Contact Phone Number	712-722-3451
Contact Email	rboone@mypremieronline.com

C. CHALLENGE TYPE

<input type="checkbox"/>	Resident
<input type="checkbox"/>	Community
<input checked="" type="checkbox"/>	Provider - Self-reporting
<input type="checkbox"/>	Provider - Third-party
<input type="checkbox"/>	State
<input type="checkbox"/>	Location Not on Map

D. EVIDENCE CONSIDERED

With respect to the address locations forming the basis of this Challenge, the Office has reviewed the evidence and information submitted by Challenger related thereto (see Appendix C for original submission), in conjunction with the maps and data sources originally utilized in determining whether and to what extent service was available to a particular address location.

<input checked="" type="checkbox"/>	Challenger submitted an Attestation as part of its Challenge, affirming under penalty of perjury whether and to what extent Broadband service was offered as of August 2, 2022.
<input checked="" type="checkbox"/>	Challenger submitted additional information in support of its Challenge. This information has been considered by the Office in making its Final Decision.
<input type="checkbox"/>	Challenged address locations within this Challenge overlap with other Challenge(s) containing one or more of the same address locations. The Office considered evidence submitted in connection with any overlapping Challenge in making its final decision for any overlapping address location.
<input type="checkbox"/>	The Office sent a Notice to impacted Provider(s) at the challenged address location concerning whether and to what extent reported broadband service was offered as of August 2, 2022. The Office may have received a Response and/or other evidence from impacted Provider(s) in response to such Notices, or in response to the general Notice posted on the website. Refer to Appendix D for a record of these efforts.

Go to <https://ocio.iowa.gov/broadband-availability-map-version-5-challenge-process> for more information regarding how the Office evaluates evidence and makes determinations regarding information reflected on the map.


E. APPEAL

The Office will post its Final Decisions on its website at ocio.iowa.gov/broadband. If a Challenger wishes to appeal the Decision, the Challenger must notify the Office in writing within thirty (30) days of the posting of the Decision. A request for a contested case must be filed by mailing a written request to:

Office of the Chief Information Officer
c/o Matt Behrens
200 E. Grand Ave.
Des Moines, IA 50309

In so doing, the reason for appealing this Decision must be stated, specifically identifying the particular aspects of the Decision with which Appellant disagrees and the reasons why, whether factual or legal in nature. The request for a contested case proceeding should state the name and address of the requester; identify the specific Office action which is disputed; and, where the requester is represented by a lawyer, identify the provisions of law or precedent requiring or authorizing the holding of a contested case proceeding in the particular circumstances involved, and include a short and plain statement of the issues of material fact in dispute. Iowa Admin. Code r. 129—6.4.

Upon receipt, the appeal will be forwarded to the Department of Inspections and Appeals where an Administrative Law Judge (“ALJ”) will perform an independent review. Iowa Admin. Code r. 129—6.6. At that time, an ALJ will schedule a hearing. If Appellant does not exercise its appeal right within thirty (30) days of the posting of this Decision, this Decision shall become final and no longer subject to challenge.

SIGNED		12/16/2022
DATE		
Matt Behrens Chief Information Officer State of Iowa		Date of Issuance: December 16, 2022

Final Decision
1 of 57

Definitions	
Challenged Provider	A provider that has been named in a challenge; the challenge is specific to that provider.
Notice Form	A notice was sent in the form of an Excel workbook to all providers at a challenged address location regardless of whether the challenge named the provider specifically. Multiple Notice Forms may have been sent regarding Map V5.
Unchallenged Provider	A provider that reflects on the Map as serving an address location that is being challenged but the challenge is not specific to that provider.

Basis Number	Decision	Explanation	For Use When:	Result
1	Accepted	The Office accepts the information submitted by the Challenger for this address location because the Office does not possess conflicting information.	(1) A provider confirms they do not serve that address location; (2) The challenged provider did not respond to the Notice Form.	Change to the map
2	Declined	The Office declines the information submitted by the Challenger due to one of the following reasons: (1) the evidence provided by the Challenger is not sufficiently probative; (2) the evidence or explanation given by provider(s) at that location was sufficient to overcome challenger's claim; (3) Challenger's claim was not against this provider, and provider responded to Notice; (4) Location ID is outside of NOFA project area.	(1)The Unchallenged Provider responded to the Notice Form; (2) The address location falls outside the area identified in the evidence; (3) The Challenged Provider responded to the Notice Form with sufficient evidence to rebut the claim.	No change to the map
3	Accepted	The Office accepts the information submitted by the Challenger for this address location despite information having been submitted by impacted provider(s). The Office finds the evidence submitted by the Challenger to be more probative than the information submitted by impacted provider(s).	(1) The Challenged Provider responded without evidence or without sufficient evidence to rebut the claim.	Change to the map
4	Declined	The Office declines the information submitted by the Challenger because there was an insufficient basis for challenge.	(1) No providers reflect at this address location; (2) A provider was noticed for their own submitted challenge and did not respond; (3) Provider claims previous incentive already reflected on the map; (4) Resident claims they are happy with their service and not reporting problems with their provider; (5) Challenged provider is not reflected on the Map for that address location; (6) Map already reflects the stated claim for challenge.	No change to the map

IA Location ID	Street Address	City	State	ZIP Code	No. of Units at address	Basis for Challenge	Challenge Detail	Fastest download speed in Mbps for this type of service	Fastest upload speed in Mbps for this type of service	Technology Type
402094	2731 Birch Ave	Inwood	IA	51240	1	11-Provider not reflected on the map	Provider only: The Map does not correctly reflect service that I facilitate to this location	1000	1000	Fiber
650151	1513 270th St	Inwood	IA	51240	1	11-Provider not reflected on the map	Provider only: The Map does not correctly reflect service that I facilitate to this location	1000	1000	Fiber
1491759	1288 270th St	Inwood	IA	51240	1	11-Provider not reflected on the map	Provider only: The Map does not correctly reflect service that I facilitate to this location	1000	1000	Fiber
449523	1412 280th St	Inwood	IA	51240	1	11-Provider not reflected on the map	Provider only: The Map does not correctly reflect service that I facilitate to this location	1000	1000	Fiber
1040959	1456 290th St	Inwood	IA	51240	1	11-Provider not reflected on the map	Provider only: The Map does not correctly reflect service that I facilitate to this location	1000	1000	Fiber
1077668	1520 290th St	Inwood	IA	51240	1	11-Provider not reflected on the map	Provider only: The Map does not correctly reflect service that I facilitate to this location	1000	1000	Fiber
818557	1524 290th St	Inwood	IA	51240	1	11-Provider not reflected on the map	Provider only: The Map does not correctly reflect service that I facilitate to this location	1000	1000	Fiber
585753	1554 Pouders Pond RD	Rock Valley	IA	51247	1	11-Provider not reflected on the map	Provider only: The Map does not correctly reflect service that I facilitate to this location	1000	1000	Fiber
113963	1560 Pouders Pond RD	Rock Valley	IA	51247	1	11-Provider not reflected on the map	Provider only: The Map does not correctly reflect service that I facilitate to this location	1000	1000	Fiber
1492185	3333 100th St	Rock Rapids	IA	51246	1	11-Provider not reflected on the map	Provider only: The Map does not correctly reflect service that I facilitate to this location	1000	1000	Fiber
1491467	3525 100th St	Rock Rapids	IA	51246	1	11-Provider not reflected on the map	Provider only: The Map does not correctly reflect service that I facilitate to this location	1000	1000	Fiber
1491737	3991 100th St	Little Rock	IA	51243	1	11-Provider not reflected on the map	Provider only: The Map does not correctly reflect service that I facilitate to this location	1000	1000	Fiber
1490749	4161 100th St	Little Rock	IA	51243	1	11-Provider not reflected on the map	Provider only: The Map does not correctly reflect service that I facilitate to this location	1000	1000	Fiber
1490748	4247 100th St	Little Rock	IA	51243	1	11-Provider not reflected on the map	Provider only: The Map does not correctly reflect service that I facilitate to this location	1000	1000	Fiber
1490747	4261 100th St	Little Rock	IA	51243	1	11-Provider not reflected on the map	Provider only: The Map does not correctly reflect service that I facilitate to this location	1000	1000	Fiber
170489	5205 200th St	Sibley	IA	51249	1	11-Provider not reflected on the map	Provider only: The Map does not correctly reflect service that I facilitate to this location	1000	1000	Fiber
40071	4972 260th St	Ashton	IA	51232	1	11-Provider not reflected on the map	Provider only: The Map does not correctly reflect service that I facilitate to this location	1000	1000	Fiber
422061	38416 100th St	Lemars	IA	51031	1	11-Provider not reflected on the map	Provider only: The Map does not correctly reflect service that I facilitate to this location	1000	1000	Fiber

IA Location ID	Is this location served, underserved, or unserved?	Technology Type	Sworn Statement/ Survey Response	Broadband study expressly citing location	Speed test at this location	Other	When the service of another provider is challenged, this Office will take affirmative steps to send notice to impacted providers.	Final Agency Decision					
							Notice sent?	Response received?	Accepted/ Declined	Decision Basis	Overlapping Challenge Docket, if applicable		
402094				1			Not Applicable	Not Applicable	Accepted	1			
650151				2			Not Applicable	Not Applicable	Accepted	1			
1491759				3			Not Applicable	Not Applicable	Accepted	1			
449523				4			Not Applicable	Not Applicable	Accepted	1			
1040959				5			Not Applicable	Not Applicable	Accepted	1			
1077668				6			Not Applicable	Not Applicable	Accepted	1			
818557				7			Not Applicable	Not Applicable	Accepted	1			
585753				8			Not Applicable	Not Applicable	Accepted	1			
113963				9			Not Applicable	Not Applicable	Accepted	1			
1492185							10	Not Applicable	Not Applicable	Accepted	1		
1491467				12				Not Applicable	Not Applicable	Accepted	1		
1491737				13				Not Applicable	Not Applicable	Accepted	1		
1490749							14	Not Applicable	Not Applicable	Accepted	1		
1490748							17	Not Applicable	Not Applicable	Accepted	1		
1490747							19	Not Applicable	Not Applicable	Accepted	1		
170489							21	Not Applicable	Not Applicable	Accepted	1		
40071						23			Not Applicable	Not Applicable	Accepted	1	
422061						24			Not Applicable	Not Applicable	Accepted	1	

[illegible]

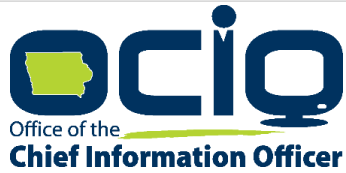
[illegible]

Basis	Fastest download speed in Mbps for this type of service	Fastest upload speed in Mbps for this type of service	Technology Type	Sworn Statement/ Survey Response	Broadband study expressly citing location	Speed test at this location	Other	Final A
								Accepted/Declined

Agency Decision	
Decision Basis	Overlapping Challenge Docket, if applicable

APPENDIX C

Original Challenge Submission



Broadband Map v5 Community and Provider Challenge Form

The Office of the Chief Information Officer ("OCIO" or "Office") recently published the Statewide Broadband Availability Map version 5 ("Map v5"). Map v5 is designed to facilitate decisions concerning future spending under federally-funded broadband programs. Because Map v5 does not use the tiered structure envisioned by Iowa Code chapter 8B and because future federally-funded grant opportunities made available by the Office in accordance with Map v5 will not conform to Iowa Code chapter 8B, the map challenge process envisioned under Iowa Code section 8B.10 does not apply. However, the Office is making available a challenge process to allow public input into whether the map accurately reflects broadband coverage as of the publication date of Map v5 (the "As Of" date of Map v5).

The Office utilizes maps and data sources made available by the Federal Communications Commission (FCC) and/or developed or produced by contractors or third parties retained or utilized by the Office. These maps and corresponding data sources represent the status of Broadband in Iowa on the As Of date as reported by Communication Service Providers in Iowa. Unlike prior broadband coverage maps, Map v5 identifies broadband coverage by individual locations, making Map v5 far more granular than prior maps that displayed eligibility at the census block level.

Challenges to Map v5 will be based on presence or reliability of service and/or speed. Challengers will be required to provide for every location challenged an address and corresponding IA Location ID, to the extent a Location ID is available on the map. Challenges without this information may not be evaluated.

Every location on Map v5 reflects a status of 'likely eligible' or 'likely ineligible.' This status is based solely on speed and technology type. The eligibility of any particular location is contingent on the requirements associated with the federal funding being used to fund future Notices of Funding Availability ("NOFAs"). Eligibility determinations are subject to change over time. In addition, eligibility designations in no way guarantee facilitation of service in the future through state- or federally-funded broadband builds.

On August 2, 2022, the Office posted the final version of Broadband Availability Map v5 and opened a 30-calendar-day challenge window wherein anyone aggrieved or adversely affected by mapping determinations may challenge the Office's final determination of whether service at a particular location is accurately reflected.

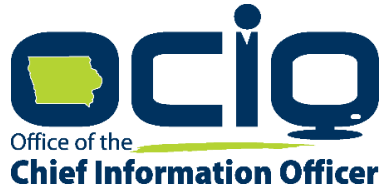
This form is for PROVIDERS and COMMUNITIES only. Resident challengers should fill out the form via the Map on the website.

You must check next to each row that you have read and understood the terms of the challenge process. Without this acknowledgment, the appeal will not be evaluated.

Use the tab titled "Challenge Form" to challenge any particular location. If you would like to report an address not presenting on the map, please use the tab titled "Location Not Present on Map." You can also use this tab to report when the location is not presenting at the correct area.

Challenger acknowledges the following (click checkbox to acknowledge):

<p>The information on the Map may be challenged for conditions existing as of August 2, 2022 (the "As Of" date). Challenges based on changes occurring to broadband service after the As Of date will not be considered.</p>		
<p>When submitting a challenge, evidence must be submitted for every location challenged in support of changing the likely eligible or likely ineligible status. Documentation that is speculative, generalized, or vague will not be sufficient. You may use the Sworn Statement/Survey template provided. Supporting documentation must be provided in one pdf. Reference to the page number of the supporting evidence within the pdf must be noted in Challenge Form. Challenged locations without a referenced page will not be evaluated.</p>		
<p>The Office reserves the right to reject challenges for a variety of reasons, including but not limited to:</p> <ul style="list-style-type: none"> >> Challenges claiming buildout at a future date; >> Challenges received reflecting incomplete information, including lacking IA Location ID; >> Challenges to a provider's service that are submitted without supporting evidence; >> Multiple challenge forms submitted by a provider or a community; >> Challenges received after September 1, 2022; >> Challenges received without all checkboxes marked indicating acknowledgement of the terms. 		
<p>The Office will notify affected parties by posting to the website any notice of challenge received. Final agency decisions shall become final unless within 30 days of the posting of a final decision, a challenger or person or party aggrieved or adversely affected requests a contested case proceeding pursuant to Iowa Administrative Code chapter 129-6.</p>		



Broadband Map V5 Provider/Community Challenge Form

A. CHALLENGER INFORMATION

Entity/Community Name	Premier Communications
FRN (Provider Only)	0004-3383-15
Address	339 1st Ave NE
City	Sioux Center
State	IA
Zip	51250

B. DESIGNATED CONTACT INFORMATION

Contact Name	Ryan Boone
Contact Phone Number	712-722-3451
Contact Email	rboone@mypremieronline.com

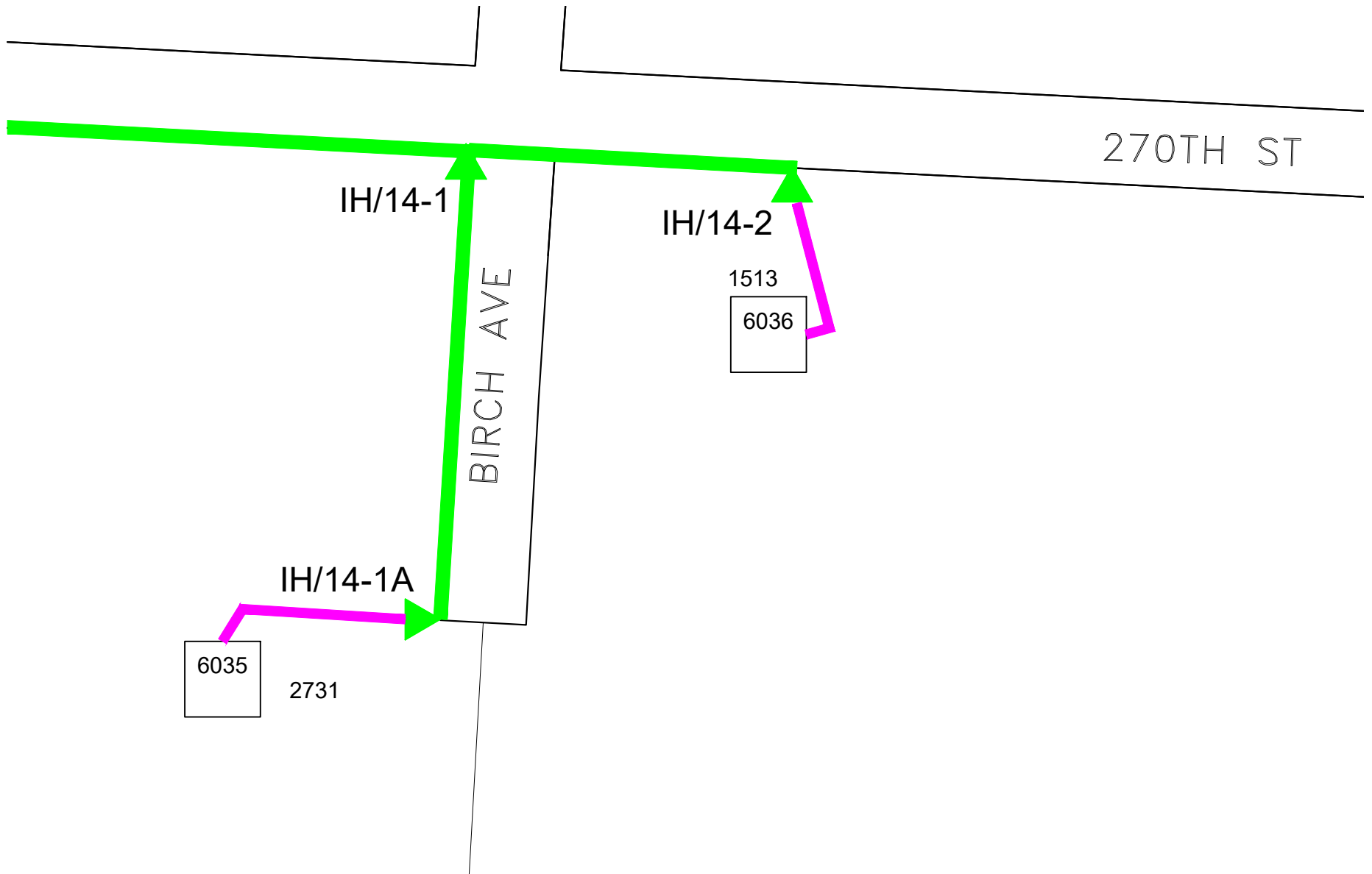
C. EXPLANATION

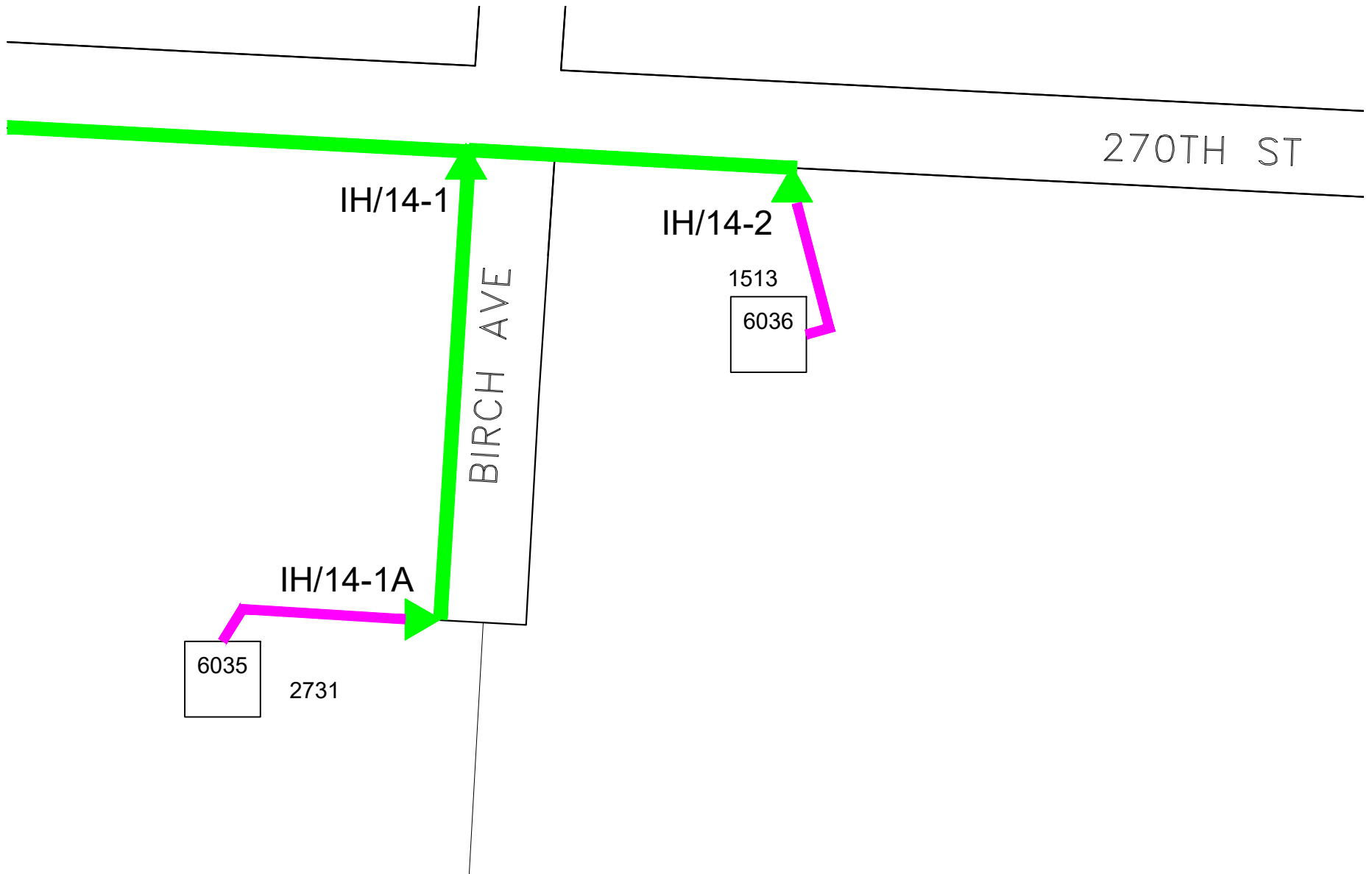
To the extent you believe additional explanation is required to ensure that you are communicating full and accurate information, please provide narrative to further explain your challenge.

D. ATTESTATION

By signing and submitting this form, the authorized representative attests that to the best of the authorized representatives knowledge and belief, the information submitted through this challenge form is true and accurate, and the form is signed under the pains and penalties of perjury. By typing your name, you are affixing your signature to this form and attesting to the accuracy of the information submitted herein.

Authorized Signature:	Ryan Boone
Title:	CEO
Date:	8/24/2022





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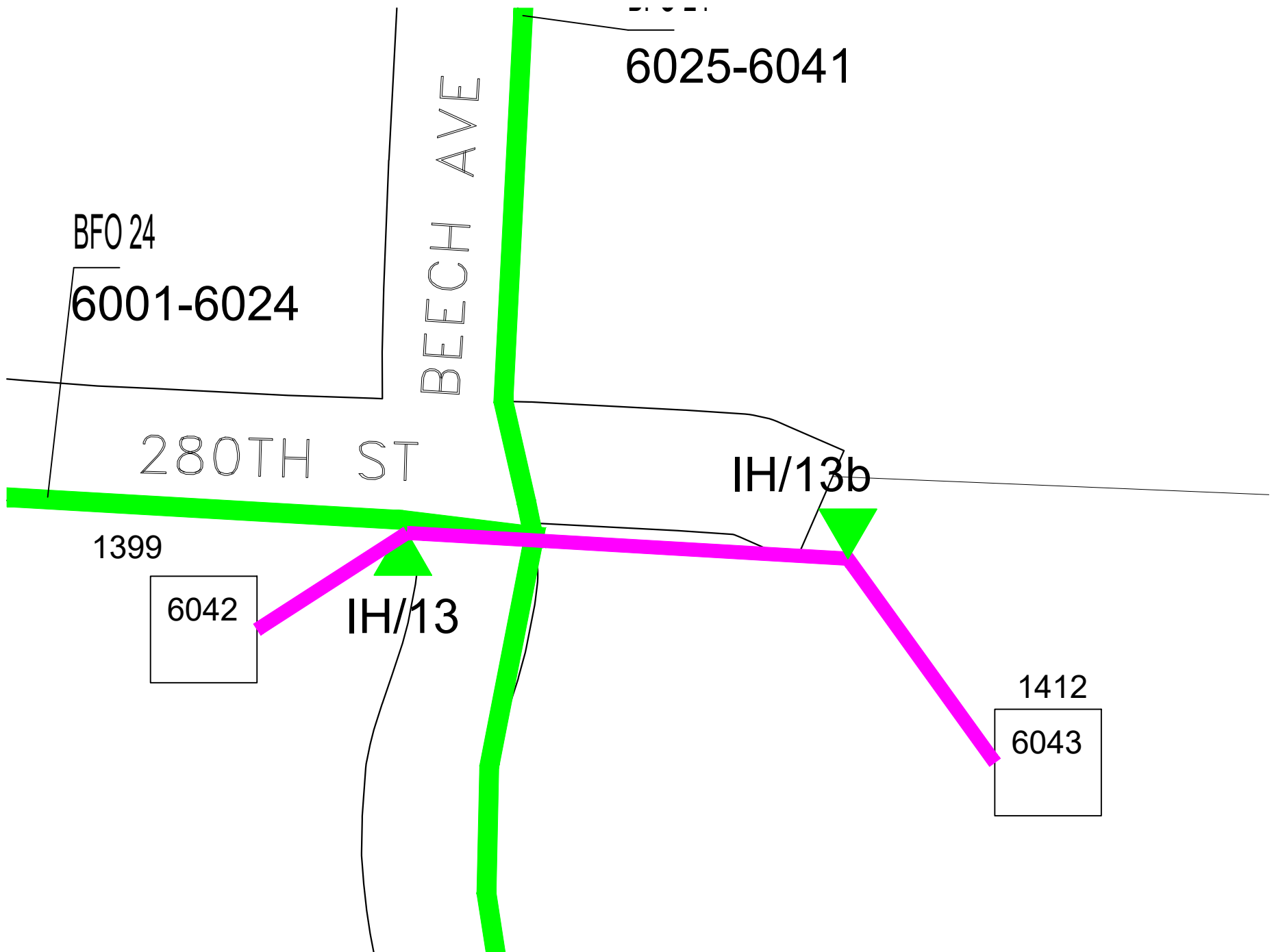
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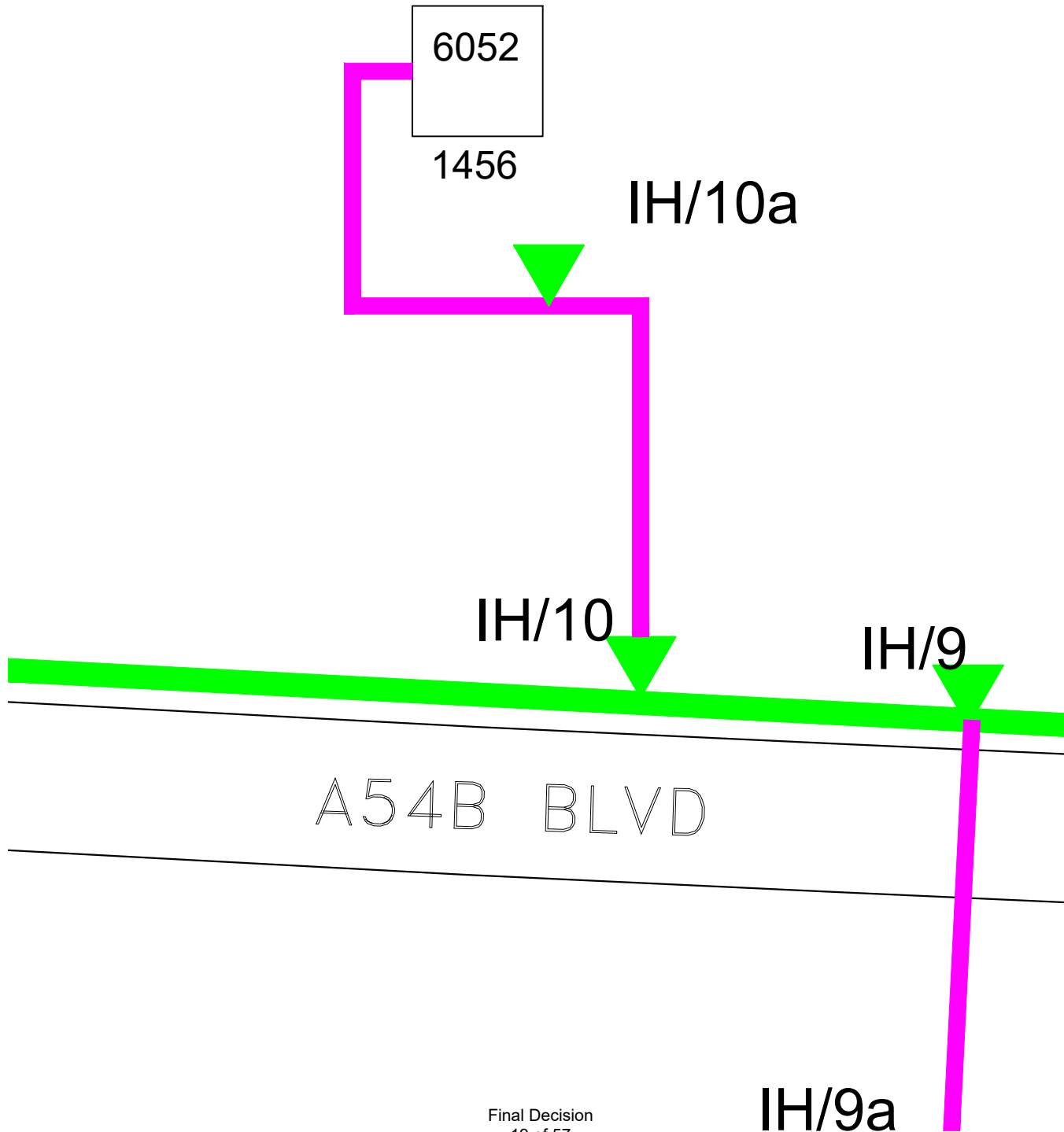
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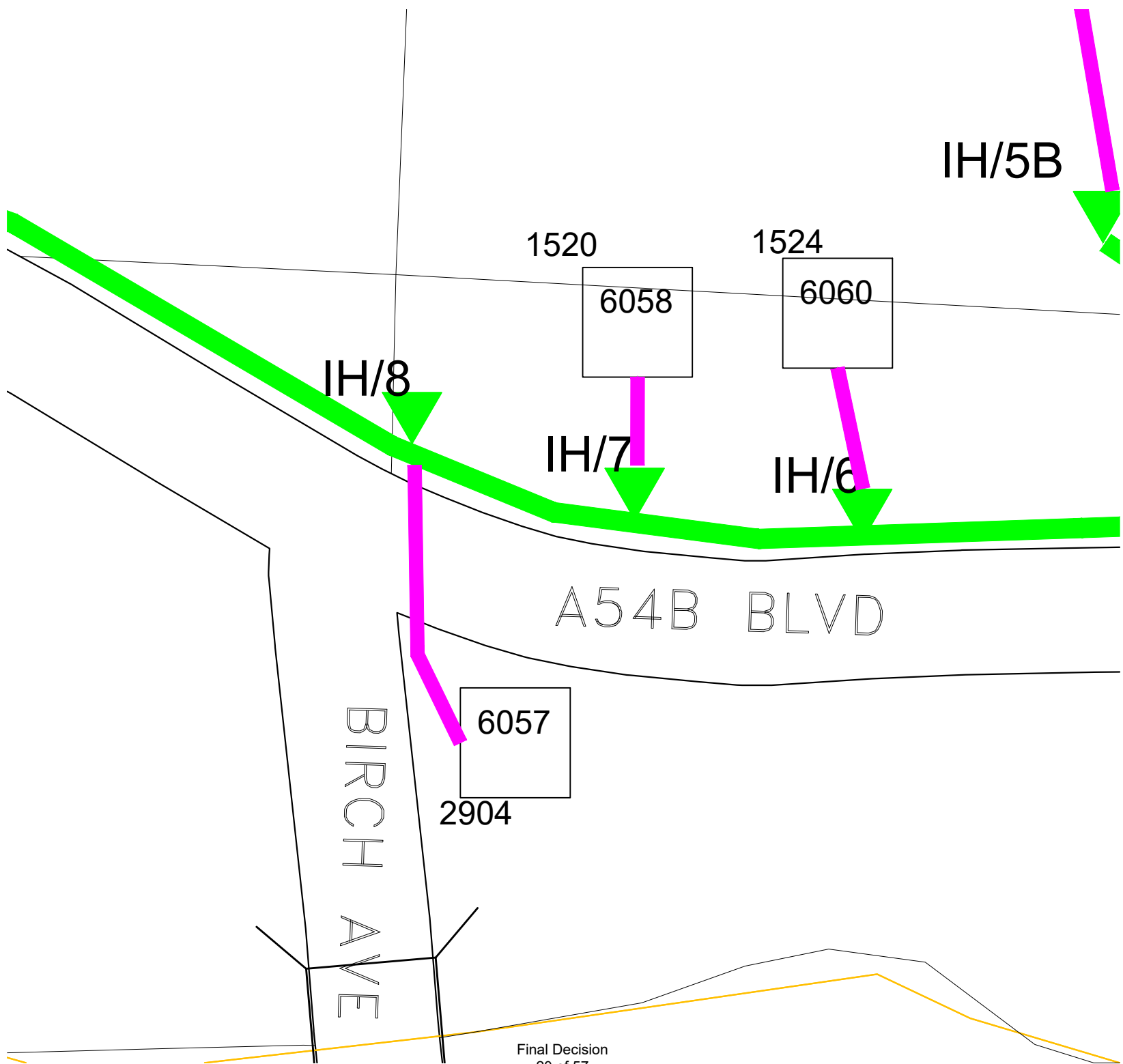
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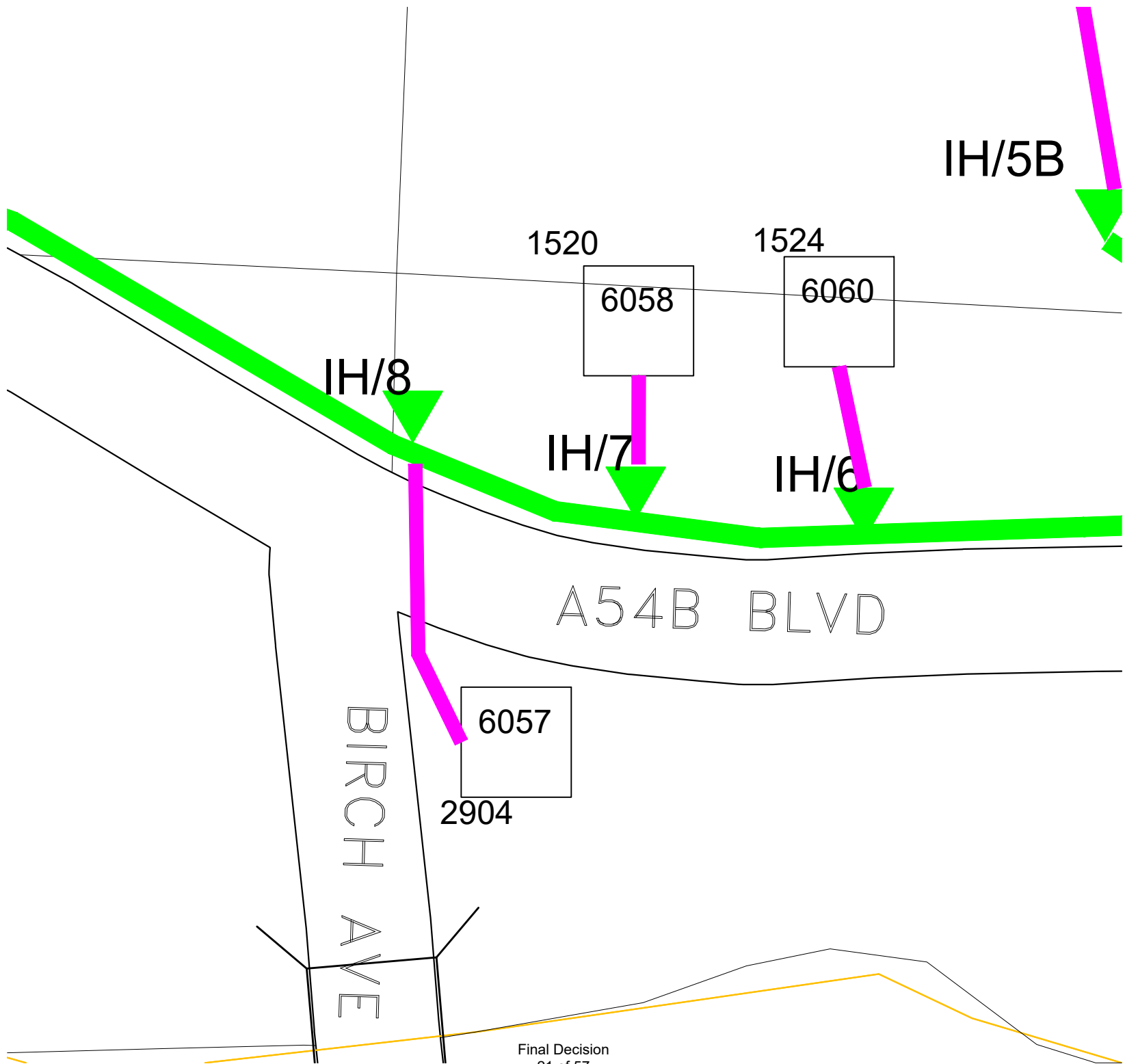
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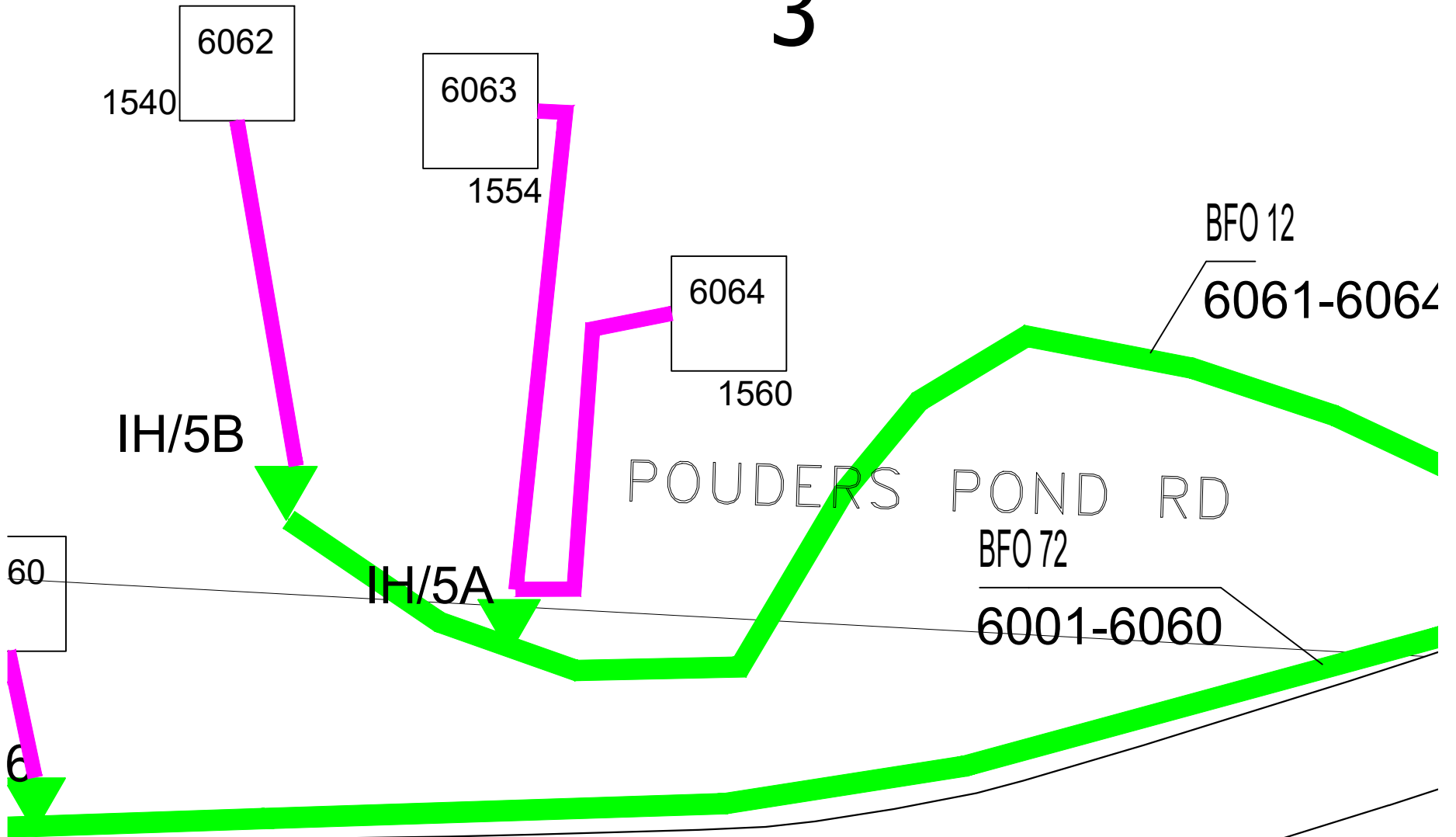






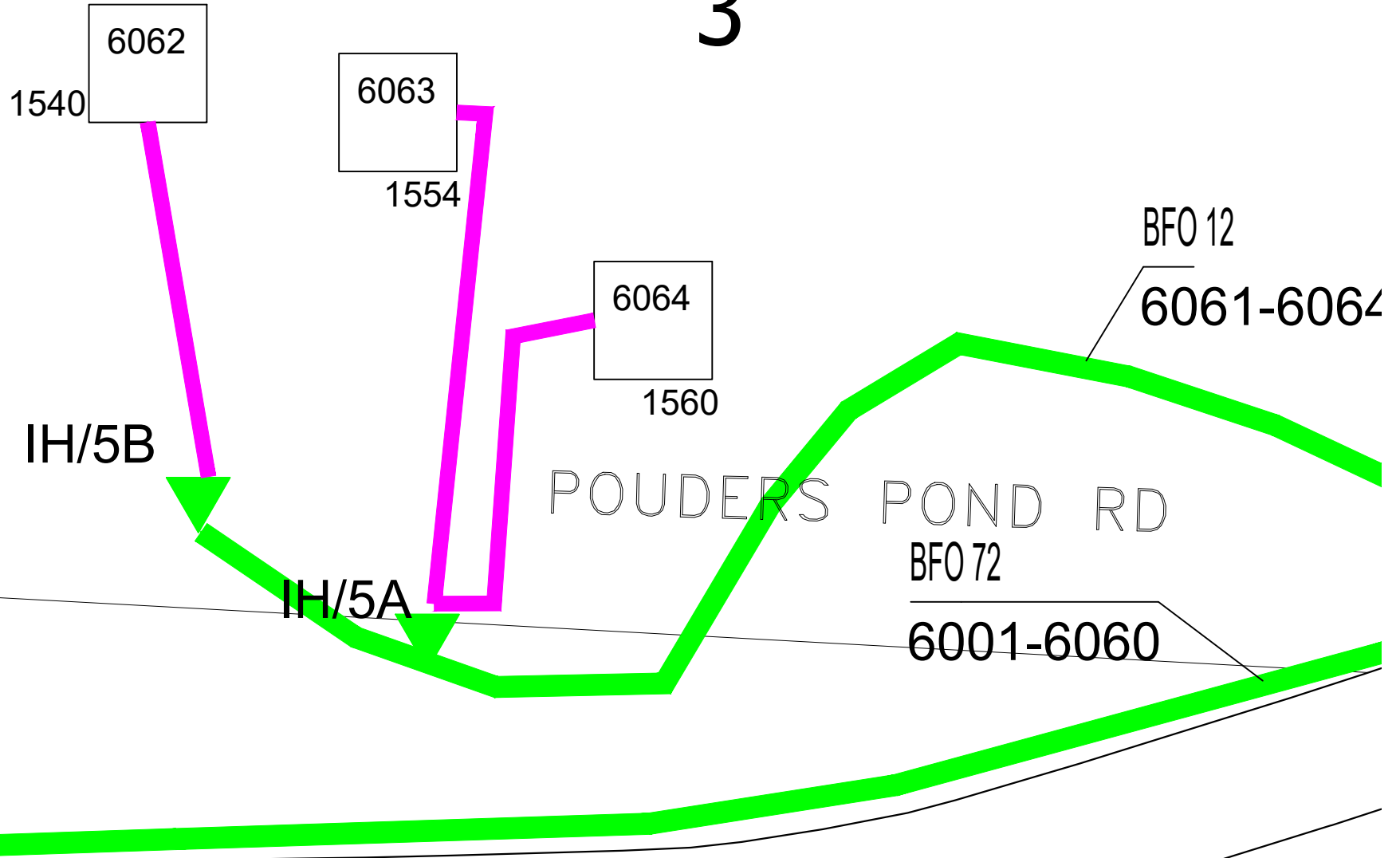
COV III

3



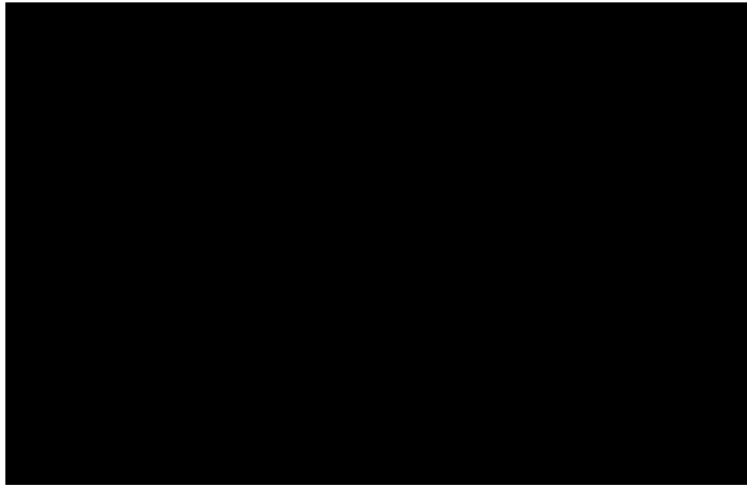
COV III

3





PO BOX 200 Sioux Center, IA 51250 www.mypremieronline.com



Total Amount Due



Inquiries: (712) 722-3451 or (800) 741-8351

Account Summary

Account Number	[REDACTED]
Invoice Number	[REDACTED]
Bill Date	Aug 01, 2022
Due Date	Aug 20, 2022
Previous Bill	[REDACTED]
Previous Payments	[REDACTED]
Previous Balance	[REDACTED]
Advance Payments	[REDACTED]
Current Charges	[REDACTED]
Amount Due	[REDACTED]

Account Security

At Premier Communications, we take your privacy and security seriously. In order to protect your private information, you may be asked to provide your account number when you contact Premier for assistance with your account or services. Account information will only be made available to authorized users and account holders on record.

Equipment

Equipment installed at the customer premise remains the property of Premier Communications. It is the responsibility of the customer to return equipment upon the disconnection of service. If the equipment is not returned, the customer will be subject to the following fees as applicable: HD DVR Box \$300.00, HD Standard Box \$150.00, HD DTA Box \$50.00, IP Standard Video Box \$150.00, GigaCenter Router \$110.00, Broadband Equipment \$100.00, Mesh Unit \$85.00, GigaSpire Router \$150.00.

KEEP THIS PORTION FOR YOUR RECORDS

To ensure proper credit please return the bottom portion of this page with your payment



PO BOX 200
Sioux Center, IA 51250
ADDRESS SERVICE REQUESTED

Phone Number: (712) 722-3451 or (800) 741-8351

3333 Tenth St
Rock Rapids, IA 51246-7611

Remittance Information

Account Number	[REDACTED]
Invoice Number	[REDACTED]
Bill Date	Aug 01, 2022
Delinquent After	Aug 20, 2022
Amount Due	[REDACTED]
Amount Enclosed:	\$ _____

DO NOT PAY THIS BILL - AMOUNT WILL BE DEDUCTED FROM
YOUR CREDIT CARD ENDING IN 5830 ON Aug 15, 2022.

☐ Check here to enroll in automatic payments (See reverse for details)



*This charge must be paid in order to continue uninterrupted service.

Charge Detail

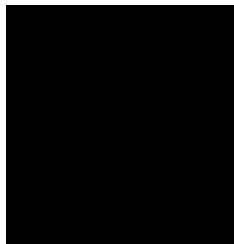
DSL CP

Recurring Charges (Aug 01 - Aug 31)

Broadband Admin Fee
Residential DSL - 150M/15M D
GigaSpire Router Lease

Taxes, Fees, and Surcharges

Iowa State Sales Tax
Lyon County Sales Tax
Total for DSL CP



Credit Card Payment

Please Select: ☐ Monthly Recurring: Payment will process on the 15th of each month for amount due.
☐ One-Time Payment: Payment will process upon receipt for amount authorized.

Card Number: _____ Exp. Date: _____

Type of Card: ☐ Visa ☐ Mastercard ☐ Discover

Name on Card: _____

CC Billing Address: _____

City: _____ State: _____ Zip: _____

Daytime Contact #: _____ Amount Authorized: \$ _____

Recurring Automatic Payment From Checking Account

☐ I would like my account to be paid automatically on the 15th of each month from my checking account for the amount due.

Please sign below and attach a voided check to begin this payment option with your next bill.

I (we) authorize Premier Communications to charge my credit card or initiate debit entries to my (our) bank account indicated above. For monthly recurring payments this authority is to remain in full force and effect until Premier Communications receives written notification from me (or either of us) of its termination.

Signature _____

Date _____

Automatic payments can also be set up on our website at www.mypremieronline.com "Pay Your Bill."

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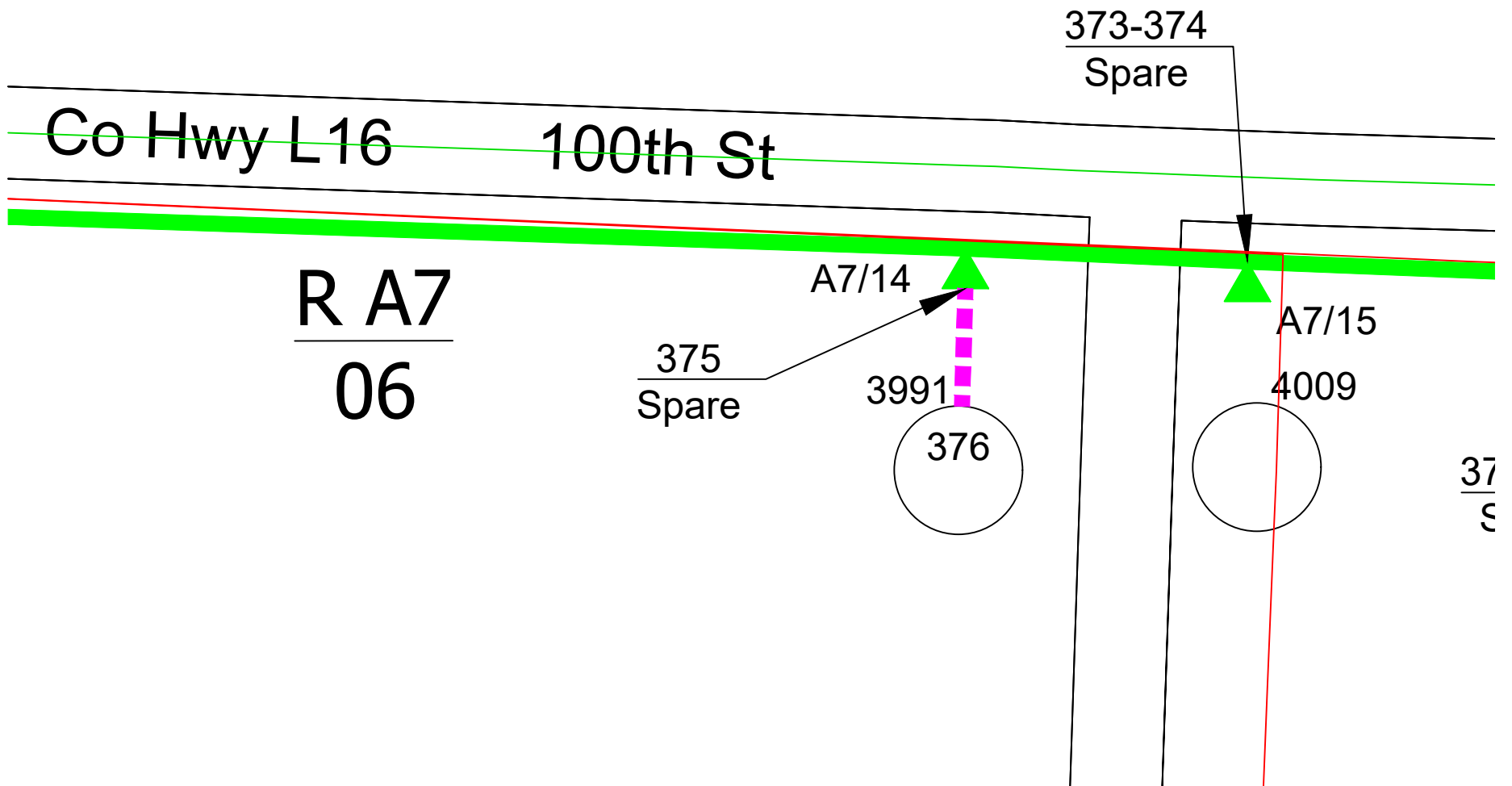
INDIAN AV

A8/15



482

3525



Inquiries: (712) 722-3451 or (800) 741-8351

Account Summary

Account Number	[REDACTED]
Invoice Number	[REDACTED]
Bill Date	Aug 01, 2022
Due Date	Aug 20, 2022
Previous Bill	[REDACTED]
Previous Payments	[REDACTED]
Previous Balance	[REDACTED]
Advance Payments	[REDACTED]
Current Charges	[REDACTED]
Amount Due	[REDACTED]

Account Security

At Premier Communications, we take your privacy and security seriously. In order to protect your private information, you may be asked to provide your account number when you contact Premier for assistance with your account or services. Account information will only be made available to authorized users and account holders on record.

Equipment

Equipment installed at the customer premise remains the property of Premier Communications. It is the responsibility of the customer to return equipment upon the disconnection of service. If the equipment is not returned, the customer will be subject to the following fees as applicable: HD DVR Box \$300.00, HD Standard Box \$150.00, HD DTA Box \$50.00, IP Standard Video Box \$150.00, GigaCenter Router \$110.00, Broadband Equipment \$100.00, Mesh Unit \$85.00, GigaSpire Router \$150.00.

KEEP THIS PORTION FOR YOUR RECORDS

To ensure proper credit please return the bottom portion of this page with your payment

 **PREMIER®**
COMMUNICATIONS
Looking Ahead
PO BOX 200
Sioux Center, IA 51250
ADDRESS SERVICE REQUESTED

Phone Number: (712) 722-3451 or (800) 741-8351

Remittance Information

Account Number	[REDACTED]
Invoice Number	[REDACTED]
Bill Date	Aug 01, 2022
Delinquent After	Aug 20, 2022
Amount Due	[REDACTED]
Amount Enclosed:	\$ _____

[REDACTED]
4161 Tenth St
LITTLE ROCK, IA 51243-2037

**DO NOT PAY THIS BILL - AMOUNT WILL BE DEDUCTED FROM
YOUR BANK ACCOUNT ON Aug 10, 2022.**

☐ Check here to enroll in automatic payments (See reverse for details)



Charge Detail

Family Prime Bundle

Bundled Services (Aug 01 - Aug 31)

Cable Internet

Residential Phone [REDACTED]

Video Service

Taxes, Fees, and Surcharges

Federal Excise Tax

Federal Universal Service Charge

Iowa State Sales Tax

Lyon County Sales Tax

Total for Family Prime Bundle

Cable Internet

Recurring Charges (Aug 01 - Aug 31)

Broadband Admin Fee

Taxes, Fees, and Surcharges

Iowa State Sales Tax

Lyon County Sales Tax

Total for Cable Internet

Credit Card Payment

Please Select: ☐ **Monthly Recurring:** Payment will process on the 15th of each month for amount due.
☐ **One-Time Payment:** Payment will process upon receipt for amount authorized.

Card Number: _____ Exp. Date: _____

Type of Card: ☐ Visa ☐ Mastercard ☐ Discover

Name on Card: _____

CC Billing Address: _____

City: _____ State: _____ Zip: _____

Daytime Contact #: _____ Amount Authorized: \$ _____

Recurring Automatic Payment From Checking Account

☐ I would like my account to be paid automatically on the 15th of each month from my checking account for the amount due.

Please sign below and attach a voided check to begin this payment option with your next bill.

I (we) authorize Premier Communications to charge my credit card or initiate debit entries to my (our) bank account indicated above. For monthly recurring payments this authority is to remain in full force and effect until Premier Communications receives written notification from me (or either of us) of its termination.

Signature _____

Date _____

Automatic payments can also be set up on our website at www.mypremieronline.com "Pay Your Bill."

Franchising Authority:

City of Little Rock
402 Main St.
Little Rock, IA 51243
Community Unit Identifier: IA0318

FCC Cable Services Bureau:

Federal Communications Commission
Cable Services Bureau
Consumer Protection Division
1919 M Street N.W.
Washington, D.C. 20554
Phone: 888-225-5322

Complaint Procedures

If Premier Communications does not resolve your complaint, the service may be subject to state regulation. You may contact the Utilities Division, Department of Commerce, 1375 E Court Ave., Des Moines, IA 50319-0069 by calling (877)-565-4450 toll free, or (515)-725-7300.

Partial Payments

Any partial payment made on your account will first be applied to your local telephone voice service. Any remainder of the payment total will then be applied to the additional services.



PO BOX 200 Sioux Center, IA 51250 www.mypremieronline.com

Inquiries: (712) 722-3451 or (800) 741-8351

Account Summary

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Previous Payments	[REDACTED]
Previous Balance	[REDACTED]
Advance Payments	[REDACTED]
Current Charges	[REDACTED]
Amount Due	[REDACTED]

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Total Amount Due

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PO BOX 200
Sioux Center, IA 51250
ADDRESS SERVICE REQUESTED

Phone Number: (712) 722-3451 or (800) 741-8351

Remittance Information

Account Number	[REDACTED]
Invoice Number	[REDACTED]
Bill Date	Aug 01, 2022
Delinquent After	Aug 20, 2022
Amount Due	[REDACTED]

Amount Enclosed:

\$ _____

[REDACTED]
4247 100TH ST
LITTLE ROCK, IA 51243-2032

DO NOT PAY THIS BILL - AMOUNT WILL BE DEDUCTED FROM
YOUR BANK ACCOUNT ON Aug 15, 2022.

☐ Check here to enroll in automatic payments (See reverse for details)



*This charge must be paid in order to continue uninterrupted service.

Charge Detail

Cable Internet
Recurring Charges (Aug 01 - Aug 31)
Broadband Internet - 150M/15M
Broadband Admin Fee
Taxes, Fees, and Surcharges
Iowa State Sales Tax
Lyon County Sales Tax
Total for Cable Internet



Credit Card Payment

Please Select: ☐ Monthly Recurring: Payment will process on the 15th of each month for amount due.
☐ One-Time Payment: Payment will process upon receipt for amount authorized.

Card Number: _____ Exp. Date: _____

Type of Card: ☐ Visa ☐ Mastercard ☐ Discover

Name on Card: _____

CC Billing Address: _____

City: _____ State: _____ Zip: _____

Daytime Contact #: _____ Amount Authorized: \$ _____

Recurring Automatic Payment From Checking Account

☐ I would like my account to be paid automatically on the 15th of each month from my checking account for the amount due.

Please sign below and attach a voided check to begin this payment option with your next bill.

I (we) authorize Premier Communications to charge my credit card or initiate debit entries to my (our) bank account indicated above. For monthly recurring payments this authority is to remain in full force and effect until Premier Communications receives written notification from me (or either of us) of its termination.

Signature _____

Date _____

Automatic payments can also be set up on our website at www.mypremieronline.com "Pay Your Bill."



PO BOX 200 Sioux Center, IA 51250 www.mypremieronline.com

Page 1 of 2
Inquiries: (712) 722-3451 or (800) 741-8351

Account Summary

Account Number	[REDACTED]
Invoice Number	[REDACTED]
Bill Date	Aug 01, 2022
Due Date	Aug 20, 2022
Previous Bill	[REDACTED]
Previous Payments	[REDACTED]
Previous Balance	[REDACTED]
Advance Payments	[REDACTED]
Current Charges	[REDACTED]
Amount Due	[REDACTED]

Account Security

At Premier Communications, we take your privacy and security seriously. In order to protect your private information, you may be asked to provide your account number when you contact Premier for assistance with your account or services. Account information will only be made available to authorized users and account holders on record.

Total Amount Due

Equipment

Equipment installed at the customer premise remains the property of Premier Communications. It is the responsibility of the customer to return equipment upon the disconnection of service. If the equipment is not returned, the customer will be subject to the following fees as applicable: HD DVR Box \$300.00, HD Standard Box \$150.00, HD DTA Box \$50.00, IP Standard Video Box \$150.00, GigaCenter Router \$110.00, Broadband Equipment \$100.00, Mesh Unit \$85.00, GigaSpire Router \$150.00.

KEEP THIS PORTION FOR YOUR RECORDS

To ensure proper credit please return the bottom portion of this page with your payment



PO BOX 200
Sioux Center, IA 51250
ADDRESS SERVICE REQUESTED

Phone Number: (712) 722-3451 or (800) 741-8351

Remittance Information

Account Number	[REDACTED]
Invoice Number	[REDACTED]
Bill Date	Aug 01, 2022
Delinquent After	Aug 20, 2022
Amount Due	[REDACTED]

Amount Enclosed: \$ _____

[REDACTED]
4261 Tenth St
LITTLE ROCK, IA 51243-2032

**DO NOT PAY THIS BILL - AMOUNT WILL BE DEDUCTED FROM
YOUR BANK ACCOUNT ON Aug 20, 2022.**

☐ Check here to enroll in automatic payments (See reverse for details)

Final Decision
33 of 57



*This charge must be paid in order to continue uninterrupted service.

Charge Detail

DSL

Recurring Charges (Aug 01 - Aug 31)

Broadband Admin Fee

Residential DSL - 150M/15M

Taxes, Fees, and Surcharges

Iowa State Sales Tax

Lyon County Sales Tax

Total for DSL



Credit Card Payment

Please Select: ☐ **Monthly Recurring:** Payment will process on the 15th of each month for amount due.
☐ **One-Time Payment:** Payment will process upon receipt for amount authorized.

Card Number: _____ Exp. Date: _____

Type of Card: ☐ Visa ☐ Mastercard ☐ Discover

Name on Card: _____

CC Billing Address: _____

City: _____ State: _____ Zip: _____

Daytime Contact #: _____ Amount Authorized: \$ _____

Recurring Automatic Payment From Checking Account

☐ I would like my account to be paid automatically on the 15th of each month from my checking account for the amount due.

Please sign below and attach a voided check to begin this payment option with your next bill.

I (we) authorize Premier Communications to charge my credit card or initiate debit entries to my (our) bank account indicated above. For monthly recurring payments this authority is to remain in full force and effect until Premier Communications receives written notification from me (or either of us) of its termination.

Signature _____

Date _____

Automatic payments can also be set up on our website at www.mypremieronline.com "Pay Your Bill."

Inquiries: (712) 722-3451 or (800) 741-8351

Account Summary

Account Number	[REDACTED]
Invoice Number	[REDACTED]
Bill Date	Aug 01, 2022
Due Date	Aug 20, 2022
Previous Bill	[REDACTED]
Previous Payments	[REDACTED]
Previous Balance	[REDACTED]
Advance Payments	[REDACTED]
Current Charges	[REDACTED]
Amount Due	[REDACTED]

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Total Amount Due

KEEP THIS PORTION FOR YOUR RECORDS

To ensure proper credit please return the bottom portion of this page with your payment

 **PREMIER®**
COMMUNICATIONS
Looking Ahead
PO BOX 200
Sioux Center, IA 51250
ADDRESS SERVICE REQUESTED

Phone Number: (712) 722-3451 or (800) 741-8351

[REDACTED]
5205 200TH ST
SIBLEY, IA 51249-7027

Remittance Information

Account Number	[REDACTED]
Invoice Number	[REDACTED]
Bill Date	Aug 01, 2022
Delinquent After	Aug 20, 2022
Amount Due	\$ [REDACTED]
Amount Enclosed:	\$ _____

DO NOT PAY THIS BILL - AMOUNT WILL BE DEDUCTED FROM YOUR CREDIT CARD ENDING IN 7286 ON Aug 20, 2022.

☐ Check here to enroll in automatic payments (See reverse for details)



*This charge must be paid in order to continue uninterrupted service.

Charge Detail

Deluxe IP Family Plus Bundle

Bundled Services (Aug 01 - Aug 31)

DSL CP

Residential Phone CP [REDACTED]

Video Service

Taxes, Fees, and Surcharges

Consolidated Fed Univ Serv Fund

Heartland TRS Fee

Iowa State Sales Tax

Osceola County Sales Tax

Total for Deluxe IP Family Plus Bundle

DSL CP

Recurring Charges (Aug 01 - Aug 31)

Broadband Admin Fee

GigaSpire Router Lease

Taxes, Fees, and Surcharges

Iowa State Sales Tax

Osceola County Sales Tax

Total for DSL CP

Complaint Procedures

If Premier Communications does not resolve your complaint, the service may be subject to state regulation. You may contact the Utilities Division, Department of Commerce, 1375 E Court Ave., Des Moines, IA 50319-0069 by calling (877)-565-4450 toll free, or (515)-725-7300.

Partial Payments

Any partial payment made on your account will first be applied to your local telephone voice service. Any remainder of the payment total will then be applied to the additional services.

Credit Card Payment

Please Select: ☐ **Monthly Recurring:** Payment will process on the 15th of each month for amount due.
☐ **One-Time Payment:** Payment will process upon receipt for amount authorized.

Card Number: _____ Exp. Date: _____

Type of Card: ☐ Visa ☐ Mastercard ☐ Discover

Name on Card: _____

CC Billing Address: _____

City: _____ State: _____ Zip: _____

Daytime Contact #: _____ Amount Authorized: \$ _____

Recurring Automatic Payment From Checking Account

☐ I would like my account to be paid automatically on the 15th of each month from my checking account for the amount due.

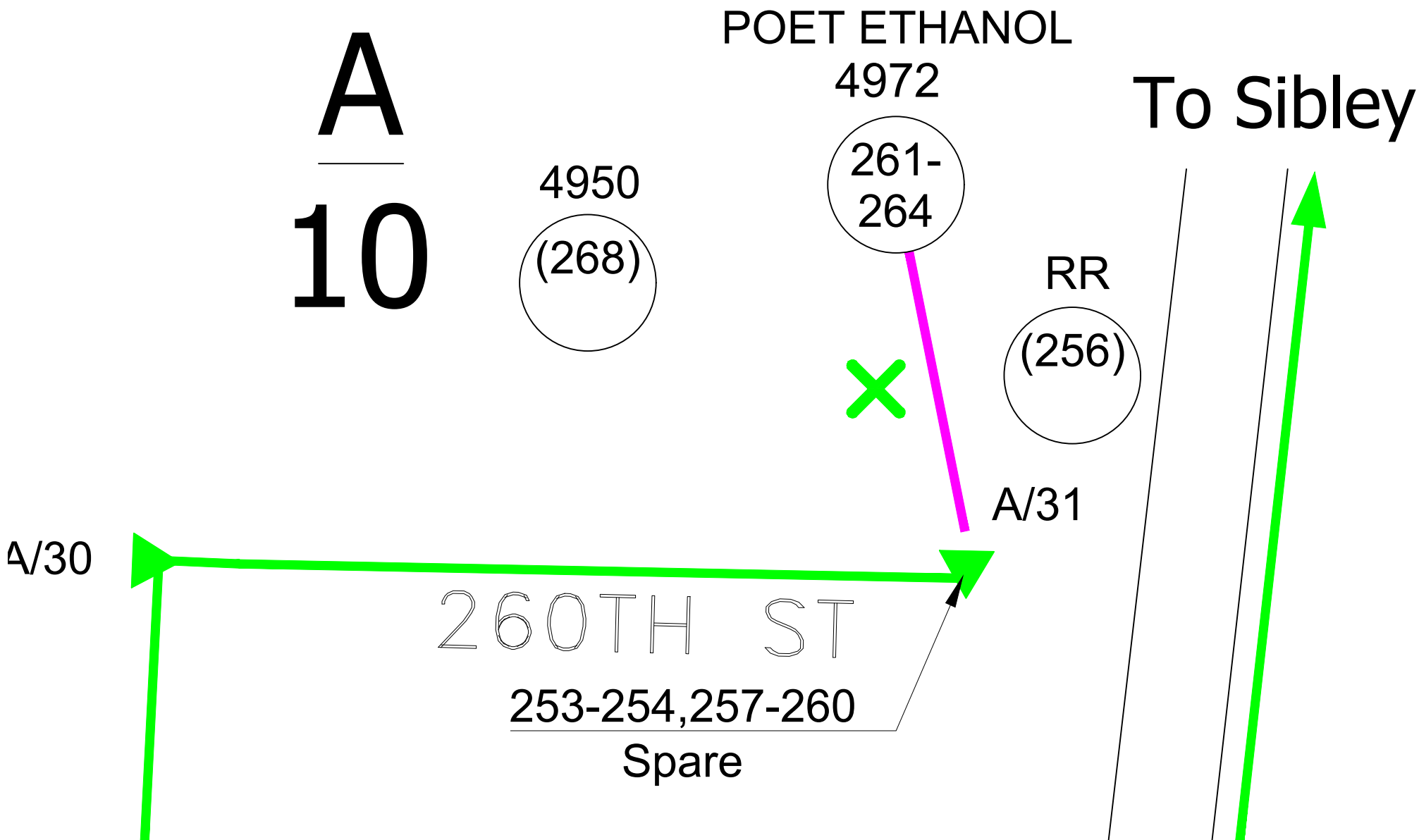
Please sign below and attach a voided check to begin this payment option with your next bill.

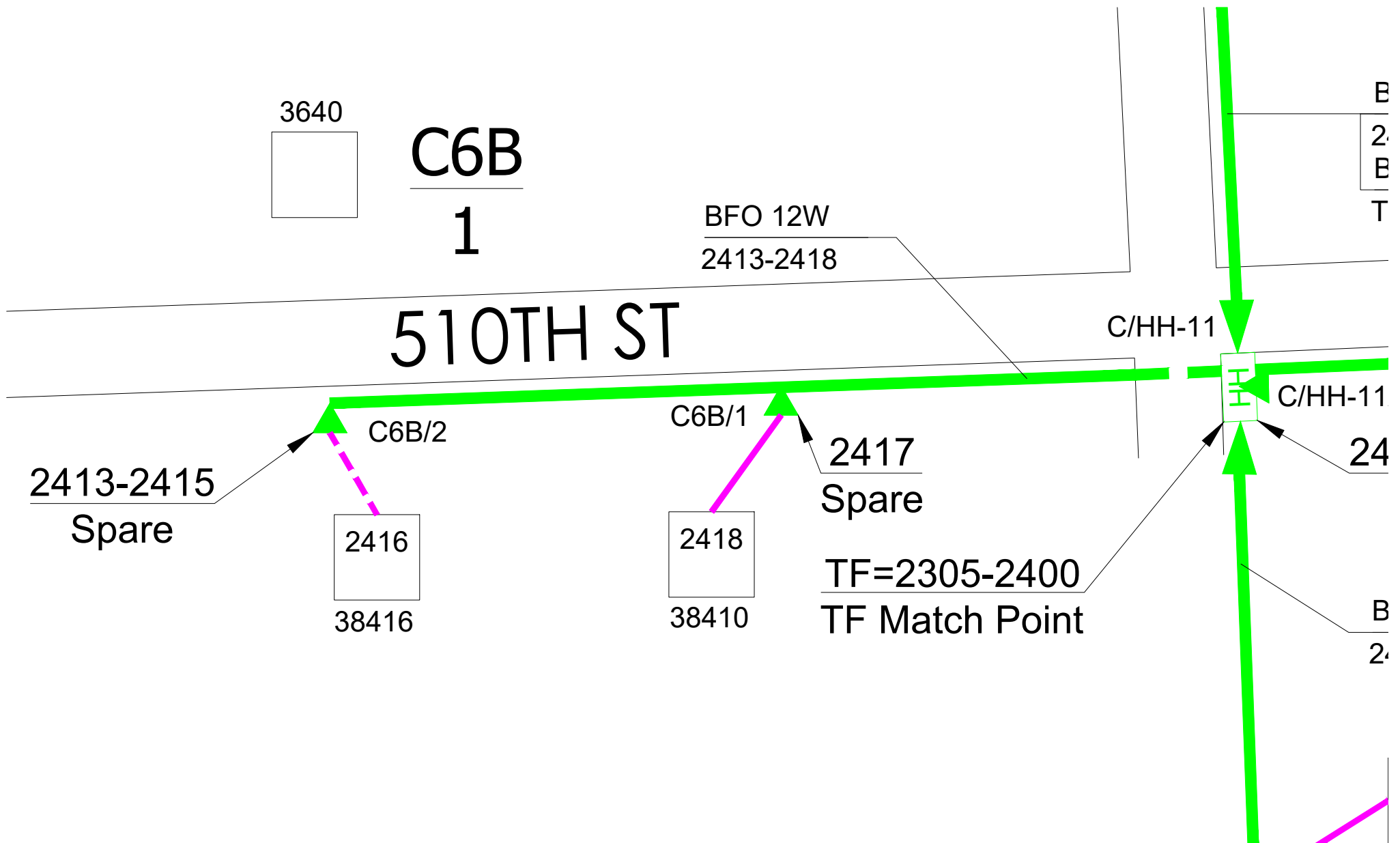
I (we) authorize Premier Communications to charge my credit card or initiate debit entries to my (our) bank account indicated above. For monthly recurring payments this authority is to remain in full force and effect until Premier Communications receives written notification from me (or either of us) of its termination.

Signature _____

Date _____

Automatic payments can also be set up on our website at www.mypremieronline.com "Pay Your Bill."







PO BOX 200 Sioux Center, IA 51250 www.mypremieronline.com

Inquiries: (712) 722-3451 or (800) 741-8351

Account Summary

Account Number	[REDACTED]
Invoice Number	[REDACTED]
Bill Date	Aug 01, 2022
Due Date	Aug 20, 2022
Previous Bill	[REDACTED]
Previous Payments	[REDACTED]
Previous Balance	[REDACTED]
Advance Payments	[REDACTED]
Current Charges	[REDACTED]
Amount Due	[REDACTED]

Account Security

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Total Amount Due

Equipment

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KEEP THIS PORTION FOR YOUR RECORDS

To ensure proper credit please return the bottom portion of this page with your payment



PO BOX 200
Sioux Center, IA 51250
ADDRESS SERVICE REQUESTED

Phone Number: (712) 722-3451 or (800) 741-8351

Remittance Information

Account Number	[REDACTED]
Invoice Number	[REDACTED]
Bill Date	Aug 01, 2022
Delinquent After	Aug 20, 2022
Amount Due	[REDACTED]

Amount Enclosed: \$ _____

[REDACTED]
38410 100TH ST
ALTON, IA 51003-9000

**DO NOT PAY THIS BILL - AMOUNT WILL BE DEDUCTED FROM
YOUR BANK ACCOUNT ON Aug 15, 2022.**

☐ Check here to enroll in automatic payments (See reverse for details)



*This charge must be paid in order to continue uninterrupted service.

Charge Detail

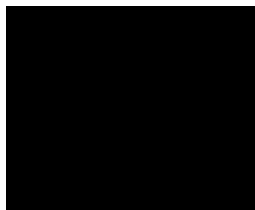
Cable Internet

Recurring Charges (Aug 01 - Aug 31)

Broadband Admin Fee
Broadband Internet - 250M/20M
GigaSpire Router Lease

Taxes, Fees, and Surcharges

Iowa State Sales Tax
Plymouth County Sales
Total for Cable Internet



Credit Card Payment

Please Select: ☐ Monthly Recurring: Payment will process on the 15th of each month for amount due.
☐ One-Time Payment: Payment will process upon receipt for amount authorized.

Card Number: _____ Exp. Date: _____

Type of Card: ☐ Visa ☐ Mastercard ☐ Discover

Name on Card: _____

CC Billing Address: _____

City: _____ State: _____ Zip: _____

Daytime Contact #: _____ Amount Authorized: \$ _____

Recurring Automatic Payment From Checking Account

☐ I would like my account to be paid automatically on the 15th of each month from my checking account for the amount due.

Please sign below and attach a voided check to begin this payment option with your next bill.

I (we) authorize Premier Communications to charge my credit card or initiate debit entries to my (our) bank account indicated above. For monthly recurring payments this authority is to remain in full force and effect until Premier Communications receives written notification from me (or either of us) of its termination.

Signature _____

Date _____

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PO BOX 200 Sioux Center, IA 51250 www.mypremieronline.com

Inquiries: (712) 722-3451 or (800) 741-8351

Account Summary

Account Number	[REDACTED]
Invoice Number	[REDACTED]
Bill Date	Aug 01, 2022
Due Date	Aug 20, 2022
Previous Bill	[REDACTED]
Previous Payments	[REDACTED]
Previous Balance	[REDACTED]
Advance Payments	[REDACTED]
Current Charges	[REDACTED]
Amount Due	[REDACTED]

Account Security

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Total Amount Due

Equipment

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KEEP THIS PORTION FOR YOUR RECORDS

To ensure proper credit please return the bottom portion of this page with your payment



PO BOX 200
Sioux Center, IA 51250
ADDRESS SERVICE REQUESTED

Phone Number: (712) 722-3451 or (800) 741-8351

Remittance Information

Account Number	[REDACTED]
Invoice Number	[REDACTED]
Bill Date	Aug 01, 2022
Delinquent After	Aug 20, 2022
Amount Due	[REDACTED]

Amount Enclosed:

\$ _____

[REDACTED]
T0346 K64
ALTON, IA 51003-9002

**DO NOT PAY THIS BILL - AMOUNT WILL BE DEDUCTED FROM
YOUR BANK ACCOUNT ON Aug 15, 2022.**

☐ Check here to enroll in automatic payments (See reverse for details)



*This charge must be paid in order to continue uninterrupted service.

Charge Detail

Cable Internet
Recurring Charges (Aug 01 - Aug 31)
Broadband Internet - 25M/1.5M
Broadband Admin Fee
Taxes, Fees, and Surcharges
Iowa State Sales Tax
Plymouth County Sales
Total for Cable Internet



Credit Card Payment

Please Select: ☐ Monthly Recurring: Payment will process on the 15th of each month for amount due.
☐ One-Time Payment: Payment will process upon receipt for amount authorized.

Card Number: _____ Exp. Date: _____

Type of Card: ☐ Visa ☐ Mastercard ☐ Discover

Name on Card: _____

CC Billing Address: _____

City: _____ State: _____ Zip: _____

Daytime Contact #: _____ Amount Authorized: \$ _____

Recurring Automatic Payment From Checking Account

☐ I would like my account to be paid automatically on the 15th of each month from my checking account for the amount due.

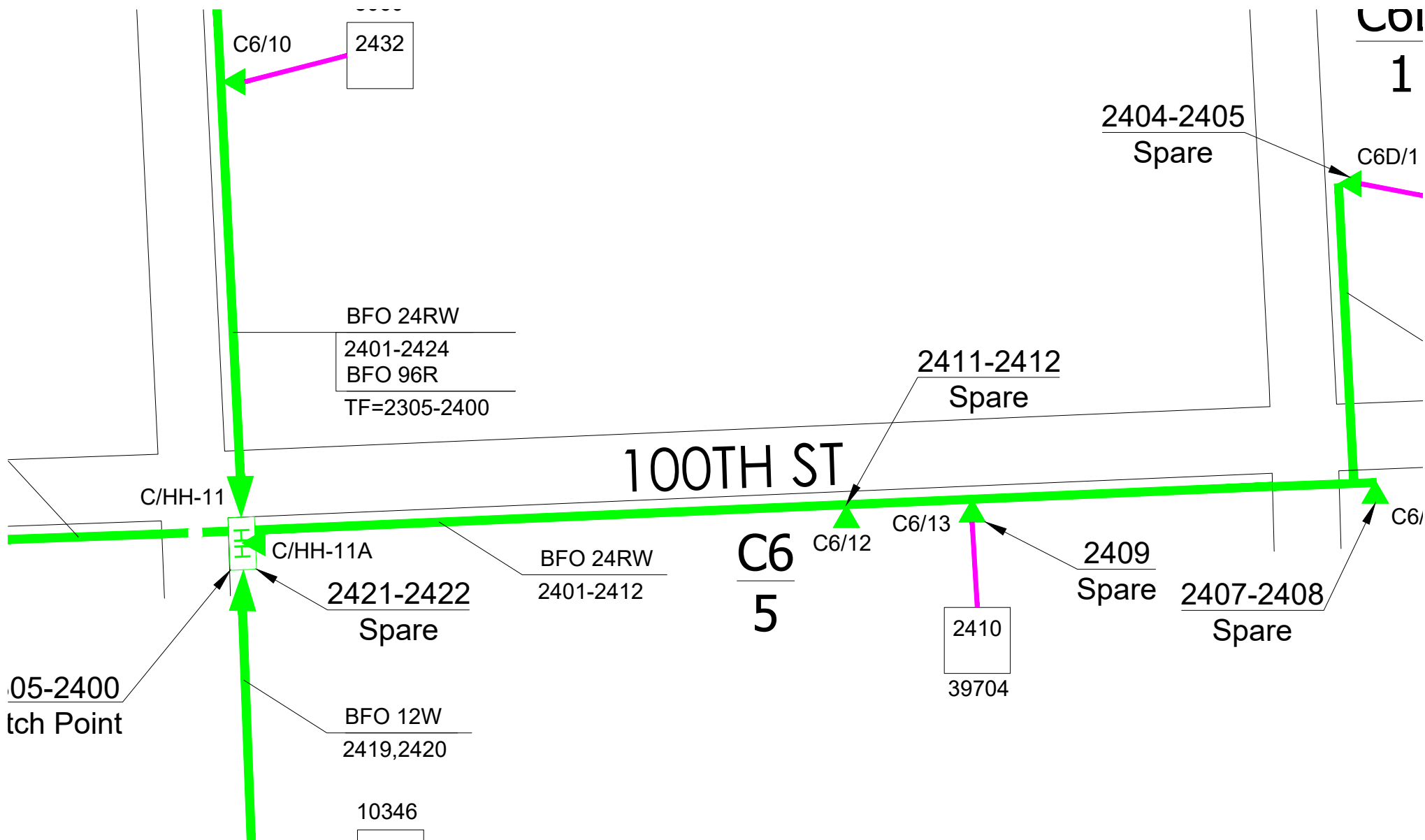
Please sign below and attach a voided check to begin this payment option with your next bill.

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Signature _____

Date _____

Automatic payments can also be set up on our website at www.mypremieronline.com "Pay Your Bill."



17
pare

B3/8

B3

3

BFO 24RW

613-617

2-32

3052

614

B3/10A

BFO 12W

613,614

B3

4

316
pare

B3/9

B3/10

510th St.

BFO 12W

613-617

Inquiries: (712) 722-3451 or (800) 741-8351

Account Summary

Account Number	[REDACTED]
Invoice Number	[REDACTED]
Bill Date	Aug 01, 2022
Due Date	Aug 20, 2022
Previous Bill	[REDACTED]
Previous Payments	[REDACTED]
Previous Balance	[REDACTED]
Advance Payments	[REDACTED]
Current Charges	[REDACTED]
Amount Due	[REDACTED]

Account Security

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Total Amount Due

[REDACTED]

KEEP THIS PORTION FOR YOUR RECORDS

To ensure proper credit please return the bottom portion of this page with your payment



PO BOX 200
Sioux Center, IA 51250
ADDRESS SERVICE REQUESTED

Phone Number: (712) 722-3451 or (800) 741-8351

[REDACTED]
16385 WEBER RD
WESTFIELD, IA 51062-8645

Remittance Information

Account Number	[REDACTED]
Invoice Number	[REDACTED]
Bill Date	Aug 01, 2022
Delinquent After	Aug 20, 2022
Amount Due	[REDACTED]

Amount Enclosed:

\$ _____

**DO NOT PAY THIS BILL - AMOUNT WILL BE DEDUCTED FROM
YOUR CREDIT CARD ENDING IN 7991 ON Aug 15, 2022.**

☐ Check here to enroll in automatic payments (See reverse for details)



*This charge must be paid in order to continue uninterrupted service.

Charge Detail

IPTV & Internet Deluxe Bundle

Bundled Services (Aug 01 - Aug 31)
16385 Weber Rd Westfield, IA 51062-8645
DSL CP
Video Service

Taxes, Fees, and Surcharges
Iowa State Sales Tax
Plymouth County Sales

Total for IPTV & Internet Deluxe Bundle

DSL CP

16385 Weber Rd Westfield, IA 51062-8645
Recurring Charges (Aug 01 - Aug 31)
Broadband Admin Fee

Taxes, Fees, and Surcharges
Iowa State Sales Tax
Plymouth County Sales

Total for DSL CP

Credit Card Payment

Please Select: ☐ **Monthly Recurring:** Payment will process on the 15th of each month for amount due.
☐ **One-Time Payment:** Payment will process upon receipt for amount authorized.

Card Number: _____ Exp. Date: _____

Type of Card: ☐ Visa ☐ Mastercard ☐ Discover

Name on Card: _____

CC Billing Address: _____

City: _____ State: _____ Zip: _____

Daytime Contact #: _____ Amount Authorized: \$ _____

Recurring Automatic Payment From Checking Account

☐ I would like my account to be paid automatically on the 15th of each month from my checking account for the amount due.

Please sign below and attach a voided check to begin this payment option with your next bill.

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Signature _____

Date _____

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Inquiries: (712) 722-3451 or (800) 741-8351

Account Summary

Account Number	[REDACTED]
Invoice Number	[REDACTED]
Bill Date	Aug 01, 2022
Due Date	Aug 20, 2022
Previous Bill	[REDACTED]
Previous Payments	[REDACTED]
Previous Balance	[REDACTED]
Advance Payments	[REDACTED]
Current Charges	[REDACTED]
Amount Due	[REDACTED]

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Total Amount Due

[REDACTED]

KEEP THIS PORTION FOR YOUR RECORDS

To ensure proper credit please return the bottom portion of this page with your payment

Remittance Information

Account Number	[REDACTED]
Invoice Number	[REDACTED]
Bill Date	Aug 01, 2022
Delinquent After	Aug 20, 2022
Amount Due	[REDACTED]

Amount Enclosed:

\$ _____

**DO NOT PAY THIS BILL - AMOUNT WILL BE DEDUCTED FROM
YOUR BANK ACCOUNT ON Aug 15, 2022.**

☐ Check here to enroll in automatic payments (See reverse for details)



*This charge must be paid in order to continue uninterrupted service.

Charge Detail

DSL CP

Recurring Charges (Aug 01 - Aug 31)

Broadband Admin Fee

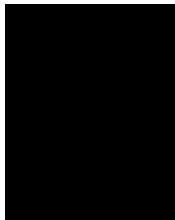
Residential DSL - 75M/10M D

Taxes, Fees, and Surcharges

Iowa State Sales Tax

Plymouth County Sales

Total for DSL CP



Credit Card Payment

Please Select: ☐ Monthly Recurring: Payment will process on the 15th of each month for amount due.
☐ One-Time Payment: Payment will process upon receipt for amount authorized.

Card Number: _____ Exp. Date: _____

Type of Card: ☐ Visa ☐ Mastercard ☐ Discover

Name on Card: _____

CC Billing Address: _____

City: _____ State: _____ Zip: _____

Daytime Contact #: _____ Amount Authorized: \$ _____

Recurring Automatic Payment From Checking Account

☐ I would like my account to be paid automatically on the 15th of each month from my checking account for the amount due.

Please sign below and attach a voided check to begin this payment option with your next bill.

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Signature _____

Date _____

Automatic payments can also be set up on our website at www.mypremieronline.com "Pay Your Bill."

Inquiries: (712) 722-3451 or (800) 741-8351

Account Summary

Account Number	[REDACTED]
Invoice Number	[REDACTED]
Bill Date	Aug 01, 2022
Due Date	Aug 20, 2022
Previous Bill	[REDACTED]
Previous Payments	[REDACTED]
Previous Balance	[REDACTED]
Advance Payments	[REDACTED]
Current Charges	[REDACTED]
Amount Due	[REDACTED]

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Total Amount Due

KEEP THIS PORTION FOR YOUR RECORDS

To ensure proper credit please return the bottom portion of this page with your payment

 **PREMIER®**
COMMUNICATIONS
Looking Ahead
PO BOX 200
Sioux Center, IA 51250
ADDRESS SERVICE REQUESTED

Phone Number: (712) 722-3451 or (800) 741-8351

[REDACTED]
22215 190TH ST
LE MARS, IA 51031-8606

Remittance Information

Account Number	[REDACTED]
Invoice Number	[REDACTED]
Bill Date	Aug 01, 2022
Delinquent After	Aug 20, 2022
Amount Due	[REDACTED]
Amount Enclosed:	\$ _____

DO NOT PAY THIS BILL - AMOUNT WILL BE DEDUCTED FROM YOUR CREDIT CARD ENDING IN 3307 ON Aug 15, 2022.

☐ Check here to enroll in automatic payments (See reverse for details)



*This charge must be paid in order to continue uninterrupted service.

Charge Detail

Deluxe IP Family Prime

Bundled Services (Aug 01 - Aug 31)

Residential Phone CP [REDACTED]

DSL CP

Video Service

Taxes, Fees, and Surcharges

Consolidated Fed Univ Serv Fund

Heartland TRS Fee

Iowa State Sales Tax

Plymouth County Sales

Total for Deluxe IP Family Prime

DSL CP

Recurring Charges (Aug 01 - Aug 31)

Broadband Admin Fee

GigaSpire Router Lease

Taxes, Fees, and Surcharges

Iowa State Sales Tax

Plymouth County Sales

Total for DSL CP

Complaint Procedures

If Premier Communications does not resolve your complaint, the service may be subject to state regulation. You may contact the Utilities Division, Department of Commerce, 1375 E Court Ave., Des Moines, IA 50319-0069 by calling (877)-565-4450 toll free, or (515)-725-7300.

Partial Payments

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Credit Card Payment

Please Select: ☐ **Monthly Recurring:** Payment will process on the 15th of each month for amount due.
☐ **One-Time Payment:** Payment will process upon receipt for amount authorized.

Card Number: _____ Exp. Date: _____

Type of Card: ☐ Visa ☐ Mastercard ☐ Discover

Name on Card: _____

CC Billing Address: _____

City: _____ State: _____ Zip: _____

Daytime Contact #: _____ Amount Authorized: \$ _____

Recurring Automatic Payment From Checking Account

☐ I would like my account to be paid automatically on the 15th of each month from my checking account for the amount due.

Please sign below and attach a voided check to begin this payment option with your next bill.

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Signature _____

Date _____

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O 12W **B3B**
-742 **1**

4878
740

4880
738

8 B3B/1
B3B/2

742
4819

480th St.

Inquiries: (712) 722-3451 or (800) 741-8351

Account Summary

Account Number	[REDACTED]
Invoice Number	[REDACTED]
Bill Date	Aug 01, 2022
Due Date	Aug 20, 2022
Previous Bill	[REDACTED]
Previous Payments	[REDACTED]
Previous Balance	[REDACTED]
Advance Payments	[REDACTED]
Current Charges	[REDACTED]
Amount Due	[REDACTED]

Account Security

At Premier Communications, we take your privacy and security seriously. In order to protect your private information, you may be asked to provide your account number when you contact Premier for assistance with your account or services. Account information will only be made available to authorized users and account holders on record.

Equipment

Equipment installed at the customer premise remains the property of Premier Communications. It is the responsibility of the customer to return equipment upon the disconnection of service. If the equipment is not returned, the customer will be subject to the following fees as applicable: HD DVR Box \$300.00, HD Standard Box \$150.00, HD DTA Box \$50.00, IP Standard Video Box \$150.00, GigaCenter Router \$110.00, Broadband Equipment \$100.00, Mesh Unit \$85.00, GigaSpire Router \$150.00.

Total Amount Due

[REDACTED]

KEEP THIS PORTION FOR YOUR RECORDS

To ensure proper credit please return the bottom portion of this page with your payment



PO BOX 200
Sioux Center, IA 51250
ADDRESS SERVICE REQUESTED

Phone Number: (712) 722-3451 or (800) 741-8351

[REDACTED]
4509 BUCHANAN AVE
HAWARDEN, IA 51023-7564

Remittance Information

Account Number	[REDACTED]
Invoice Number	[REDACTED]
Bill Date	Aug 01, 2022
Delinquent After	Aug 20, 2022
Amount Due	[REDACTED]

Amount Enclosed:

\$ _____

**DO NOT PAY THIS BILL - AMOUNT WILL BE DEDUCTED FROM
YOUR CREDIT CARD ENDING IN 8945 ON Aug 10, 2022.**

☐ Check here to enroll in automatic payments (See reverse for details)



This charge must be paid in order to continue uninterrupted service.

Charge Detail

IPTV & Internet Deluxe Bundle

Bundled Services (Aug 01 - Aug 31)

DSL CP

Video Service

Taxes, Fees, and Surcharges

Iowa State Sales Tax

Sioux County Sales Tax

Total for IPTV & Internet Deluxe Bundle

DSL CP

Recurring Charges (Aug 01 - Aug 31)

Gig Mesh Lease

Broadband Admin Fee

GigaSpire Router Lease

Taxes, Fees, and Surcharges

Iowa State Sales Tax

Sioux County Sales Tax

Total for DSL CP

[REDACTED]

☐ [REDACTED] [REDACTED]

☐ [REDACTED] [REDACTED]

[REDACTED] _____ [REDACTED] _____

[REDACTED] ☐ [REDACTED] ☐ [REDACTED] ☐ [REDACTED]

[REDACTED] _____

[REDACTED] _____

[REDACTED] _____ [REDACTED] _____ [REDACTED] _____

[REDACTED] _____ [REDACTED] _____

[REDACTED]

☐ [REDACTED]

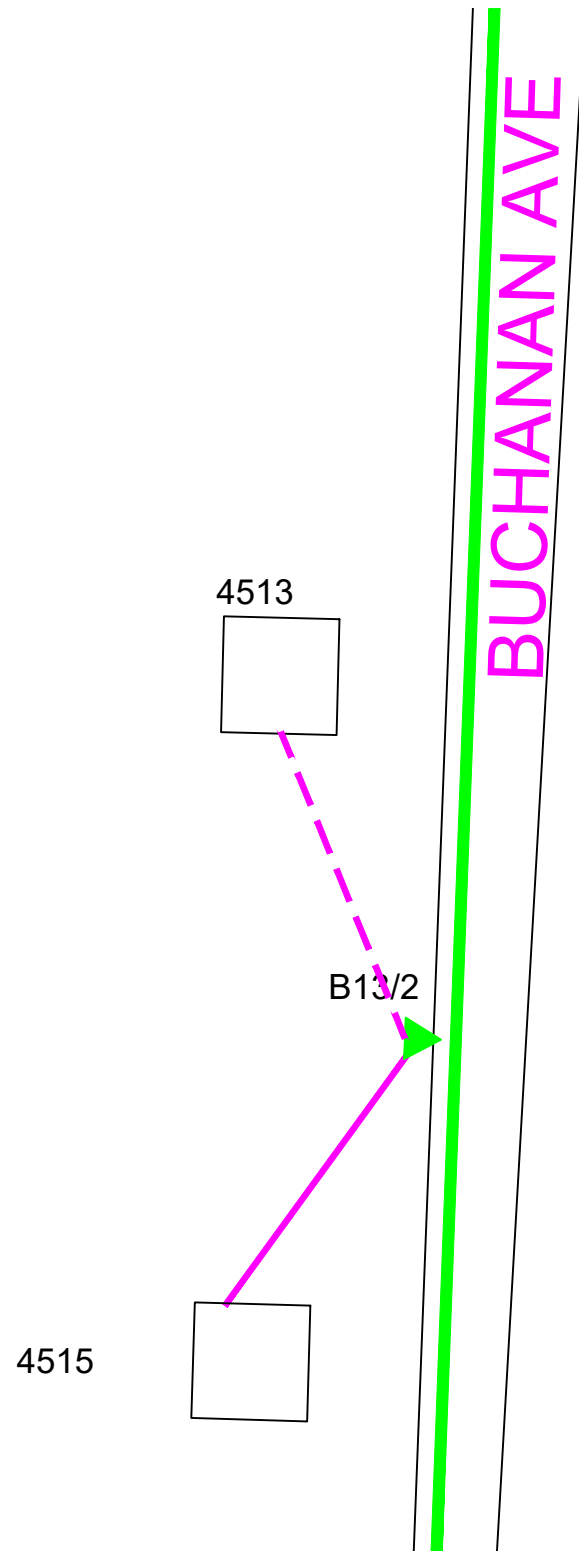
[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]



Inquiries: (712) 722-3451 or (800) 741-8351

Account Summary

Account Number	[REDACTED]
Invoice Number	[REDACTED]
Bill Date	Aug 01, 2022
Due Date	Aug 20, 2022
Previous Bill	[REDACTED]
Previous Payments	[REDACTED]
Previous Balance	[REDACTED]
Advance Payments	[REDACTED]
Current Charges	[REDACTED]
Amount Due	[REDACTED]

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KEEP THIS PORTION FOR YOUR RECORDS

To ensure proper credit please return the bottom portion of this page with your payment

 **PREMIER®**
COMMUNICATIONS
Looking Ahead
PO BOX 200
Sioux Center, IA 51250
ADDRESS SERVICE REQUESTED

Phone Number: (712) 722-3451 or (800) 741-8351

Remittance Information

Account Number	[REDACTED]
Invoice Number	[REDACTED]
Bill Date	Aug 01, 2022
Delinquent After	Aug 20, 2022
Amount Due	[REDACTED]

Amount Enclosed: \$ _____

[REDACTED]
4515 BUCHANAN AVE
HAWARDEN, IA 51023-7564



PREMIER COMMUNICATIONS
PO BOX 200
SIOUX CENTER, IA 51250

☐ Check here to enroll in automatic payments (See reverse for details)



Total Amount Due

[REDACTED]

*This charge must be paid in order to continue uninterrupted service.

Charge Detail

Family Ultimate Deluxe Bundle IP
Bundled Services (Aug 01 - Aug 31)
4515 Buchanan Ave Hawarden, IA 51023-7564
Residential Phone CP [REDACTED]
DSL CP
Video Service

Taxes, Fees, and Surcharges

Consolidated Fed Univ Serv Fund
Heartland TRS Fee
Iowa State Sales Tax
Sioux County Sales Tax

Total for Family Ultimate Deluxe Bundle IP

[REDACTED]

[REDACTED]

DSL CP
4515 Buchanan Ave Hawarden, IA 51023-7564

Recurring Charges (Aug 01 - Aug 31)

Broadband Admin Fee

Taxes, Fees, and Surcharges

Iowa State Sales Tax
Sioux County Sales Tax

Total for DSL CP

[REDACTED]

[REDACTED]

Credit Card Payment

Please Select: ☐ Monthly Recurring: Payment will process on the 15th of each month for amount due.
☐ One-Time Payment: Payment will process upon receipt for amount authorized.

Card Number: _____ Exp. Date: _____

Type of Card: ☐ Visa ☐ Mastercard ☐ Discover

Name on Card: _____

CC Billing Address: _____

City: _____ State: _____ Zip: _____

Daytime Contact #: _____ Amount Authorized: \$ _____

Recurring Automatic Payment From Checking Account

☐ I would like my account to be paid automatically on the 15th of each month from my checking account for the amount due.

Please sign below and attach a voided check to begin this payment option with your next bill.

I (we) authorize Premier Communications to charge my credit card or initiate debit entries to my (our) bank account indicated above. For monthly recurring payments this authority is to remain in full force and effect until Premier Communications receives written notification from me (or either of us) of its termination.

Signature _____

Date _____

Automatic payments can also be set up on our website at www.mypremieronline.com "Pay Your Bill."

Partial Payments

Any partial payment made on your account will first be applied to your local telephone voice service. Any remainder of the payment total will then be applied to the additional services.