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Broadband Availability Map V4 Notice of Appeal

OFFICIAL NOTICE. July 21, 2021. Pursuant to Iowa Administrative Code 129–20.5(3), the Office of the Chief Information Officer (“Office”) is required to provide notification to any affected persons or parties of any challenges received by the Office concerning the final determination of whether a particular broadband block constitutes a tier 1, tier 2, or tier 3 targeted service area as set forth on Iowa Broadband Availability Map V4 posted at <https://ocio.iowa.gov/broadband-availability-map-version-4>.

Accordingly, this Notice notifies affected persons or parties of the broadband blocks for which the Office has received challenges from members of the public, not including Communication Service Providers, concerning whether the following broadband blocks identified in the table below, along with the date and time the challenge was received by the Office, constitute a tier 1, tier 2, tier 3, or non-targeted service area. All challenges received by the Office, including by Communications Services Providers, have been further posted at <https://ocio.iowa.gov/broadband-availability-map-version-4-challenge-process>.

Docket Number	Census Block ID	Timestamp	County	What tier level is reflected on the map for your address?	Basis for Map Challenge	Who is your internet provider?	Internet Technology	What is the estimated Download Speed in megabits per second (Mbps) you are receiving?	What is the estimated Upload Speed in megabits per second (Mbps) you are receiving?
21-001	191610801002027	7/1/2021 14:38:09	Sac	Tier 1 (blue)	Broadband unavailable from provider listed in my area	Ruralwaves	I don't know	15 if we're lucky	10 if we're lucky
21-002	191390502002048	7/1/2021 15:45:13	MUSCATINE	Tier 2 (blue-green)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	WTC COMMUNICATIONS	DSL	18 Mbps	1 Mbps
21-003	191610801002015	7/2/2021 0:05:52	IA	Non-TSA (transparent/white)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	Evertex	I don't know	Supposed to have 5 but only receive 2-3	3
21-004	190490505002005	7/3/2021 16:43:37	Dallas	Non-TSA (transparent/white)	I have broadband service where the speed is more than 50 Mbps download but the less than 80 Mbps download (Tier 3)	BTWI Perry, IA	Fixed Wireless	15 MBPS	5 MBPS
21-005	191799607002089	7/4/2021 10:23:09	Wapello	Tier 3 (light green)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	US Cellular	I don't know	16	Not sure
21-006	190150206001285	7/4/2021 15:53:20	Iowa	Non-TSA (transparent/white)	I have broadband service where the speed is more than 25 Mbps download but the less than 50 Mbps download (Tier 2)	BTWI	Fixed Wireless	20Mb/s	10Mb/s
21-007	191130102002105	7/5/2021 20:50:50	Linn	Tier 2 (blue-green)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	Century Link, Hughes Net, US Cellular	I don't know	1 (Century Link) , 20 (Hughes Net), 5 (US Cellular)	500Kbps (Century Link), 3 (Hughes Net), 5 (US Cellular)
21-008	190779503001127	7/6/2021 8:14:03	IA	Tier 3 (light green)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	Coon Valley Coop	Fixed Wireless	18mbps	1 mbps
21-009	190130026031093	7/6/2021 9:25:42	Black Hawk	Non-TSA (transparent/white)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	Cedar Falls Utilities	Fixed Wireless	15	2
21-010	190490505001031	7/6/2021 11:37:14	Dallas	Non-TSA (transparent/white)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	CenturyLink	DSL	1.5	0.5
21-011	191130106001130	7/6/2021 11:48:45	Linn	Non-TSA (transparent/white)	Broadband unavailable from provider listed in my area	Century Link	DSL	?	?
21-012	191130106001130	7/6/2021 11:50:54	Linn	Non-TSA (transparent/white)	Broadband unavailable from provider listed in my area	Century Link	DSL	?	?
21-013	191130106001130	7/6/2021 11:52:17	Linn	Non-TSA (transparent/white)	Broadband unavailable from provider listed in my area	Century Link	DSL	?	?
21-014	191839605002017	7/6/2021 15:41:07	Washington	Non-TSA (transparent/white)	I have broadband service where the speed is more than 25 Mbps download but the less than 50 Mbps download (Tier 2)	Cloudburst 9 - But I can't get from any other provider	Fixed Wireless	50	5
21-015	190490501004034	7/6/2021 21:09:15	Dallas	Tier 1 (blue)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	Minburn Communications	Fixed Wireless	9	2
21-016	191530102033108	7/7/2021 10:41:35	Polk	Non-TSA (transparent/white)	Broadband unavailable from provider listed in my area	VZW hotspot	None	0	0
21-017	191839605001157	7/7/2021 15:32:09	Washington	Non-TSA (transparent/white)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	Mediacom	Cable		
21-018	190130027002014	7/7/2021 17:49:17	Black Hawk	Non-TSA (transparent/white)	I have broadband service where the speed is more than 25 Mbps download but the less than 50 Mbps download (Tier 2)	Rise Broadband	Satellite	25.6 mbps	3.7
21-019	190059603001008	7/8/2021 9:49:33	IA	Non-TSA (transparent/white)	Broadband unavailable from provider listed in my area	mediacom	Fixed Wireless	not very fast	slow
21-020	190059603004004	7/8/2021 10:03:49	Allamakee	Non-TSA (transparent/white)	Broadband unavailable from provider listed in my area	Centry Link	I don't know	12	Unsure
21-021	190059603001010	7/8/2021 10:27:56	Allamakee	Tier 2 (blue-green)	I have broadband service where the speed is more than 25 Mbps download but the less than 50 Mbps download (Tier 2)	Qwest			
21-022	191070801001037	7/8/2021 10:38:17	Keokuk	Tier 3 (light green)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	media	Cable	20	5
21-023	191070801001023	7/8/2021 11:21:51	keokuk	Non-TSA (transparent/white)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	windstream	DSL	less than 10	less than 10
21-024	190059603003002	7/8/2021 12:31:31	IA	Tier 2 (blue-green)	I have broadband service where the speed is more than 50 Mbps download but the less than 80 Mbps download (Tier 3)	Mediacom	Cable	133.05	21.41
21-025	190059603003036	7/8/2021 12:42:39	Allamakee	Tier 2 (blue-green)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	Medicom	I don't know	8.57	4.21
21-026	191070801001009	7/8/2021 13:24:47	keokuk	Non-TSA (transparent/white)	I have broadband service where the speed is more than 25 Mbps download but the less than 50 Mbps download (Tier 2)	mediacom	Cable	30?	5
21-027	190059603001005	7/8/2021 14:38:05	IA	Tier 2 (blue-green)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	Century Link	DSL		14 mbps
21-028	190059603002019	7/9/2021 7:37:34	Allamakee	Non-TSA (transparent/white)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	Mediacom	Cable	12	3
21-029	190490509023021	7/9/2021 12:02:26	Dallas	Non-TSA (transparent/white)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	Minburn Communications	Fixed Wireless	20	3
21-030	191839605001119	7/9/2021 12:29:51	WASHINGTON	Tier 1 (blue)	Broadband unavailable from provider listed in my area	CLOUDBURST 9	Satellite	2.91	0.51
21-031	190490502002043	7/9/2021 17:43:14	Dallas	Tier 3 (light green)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	Minburn Communications	Fixed Wireless	15	1
21-032	191030103021002	7/11/2021 10:23:24	Iowa	Non-TSA (transparent/white)	Broadband unavailable from provider listed in my area	century Link	DSL	1.27 mbps	0.75 mbps
21-033	191030103021002	7/11/2021 15:03:43	Johnson	Non-TSA (transparent/white)	Broadband unavailable from provider listed in my area	Century Link	DSL	1.24	0.67
21-034	191030103021002	7/11/2021 15:20:50	Johnson	Non-TSA (transparent/white)	Broadband unavailable from provider listed in my area	Century Link	DSL	1.27 Mbps	0.75 Mbps
21-035	191030103021002	7/11/2021 15:54:56	Johnson	Non-TSA (transparent/white)	Broadband unavailable from provider listed in my area	Centurylink	DSL	1.2	0.5
21-036	190490505001190	7/12/2021 9:57:13	IA	Non-TSA (transparent/white)	I have broadband service where the speed is more than 25 Mbps download but the less than 50 Mbps download (Tier 2)	BTWI	Fixed Wireless	45-50	20
21-037	191839605001183	7/12/2021 11:12:43	Washington	Tier 1 (blue)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	Windstream	DSL		2.17
21-038	191839605001117	7/12/2021 11:26:56	Washington	Tier 1 (blue)	Broadband unavailable from provider listed in my area	Cloudburst 9	Satellite		9.72
21-039	191839605001055	7/12/2021 13:30:03	washington	Tier 1 (blue)	Broadband unavailable from provider listed in my area	HUGHESNET	Satellite		13.03
21-040	190090703001057	7/12/2021 14:50:22	Audubon	Non-TSA (transparent/white)	I have broadband service where the speed is more than 50 Mbps download but the less than 80 Mbps download (Tier 3)	Windstream	I don't know	62-75	14

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21-041	191839605001157	7/13/2021 9:56:27	Washington	Tier 2 (blue-green)	I have broadband service where the speed is more than 25 Mbps download but the less than 50 Mbps download (Tier 2)	windstream	I don't know	30.58	
21-042	191839605002029	7/13/2021 10:01:43	washington	Tier 1 (blue)	Broadband unavailable from provider listed in my area	Hughsnet	Satellite	0.72	0.21
21-043	190059603001001	7/13/2021 12:54:45	Iowa	Non-TSA (transparent/white)	I have broadband service where the speed is more than 25 Mbps download but the less than 50 Mbps download (Tier 2)	Mediacom	DSL	30	3
21-044	191839605001119	7/13/2021 13:17:45	Washington	Tier 1 (blue)	Broadband unavailable from provider listed in my area	Hughesnet	Satellite	24.8	2.19
21-045	191839605001157	7/13/2021 13:22:07	washington	Tier 1 (blue)	Broadband unavailable from provider listed in my area	Windstream	I don't know	10.6	0.43
21-046	191839605001157	7/13/2021 15:16:39	IA	Non-TSA (transparent/white)	I have broadband service where the speed is more than 25 Mbps download but the less than 50 Mbps download (Tier 2)	BTWI	Fixed Wireless	25	5
21-047	190130027002016	7/13/2021 17:39:04	Black Hawk	Non-TSA (transparent/white)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	Rise Broadband	Fixed Wireless	20	3
21-048	190059603004028	7/13/2021 18:53:39	Allamakee	Tier 3 (light green)	I have broadband service where the speed is more than 25 Mbps download but the less than 50 Mbps download (Tier 2)	Mediacom	Cable	25	10
21-049	190490502001108	7/13/2021 21:20:06	Dallas	Non-TSA (transparent/white)	I have broadband service where the speed is more than 50 Mbps download but the less than 80 Mbps download (Tier 3)	Century Link	DSL	29	6
21-050	190490502003013	7/14/2021 11:32:24	Dallas	Non-TSA (transparent/white)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	CenturyLink	DSL	10	0.6
21-051	191839602003040	7/14/2021 12:05:39	Keokuk	Tier 1 (blue)	Broadband unavailable from provider listed in my area	Cloudburst 9	Satellite	11.85	4.18
21-052	191839602003015	7/14/2021 12:48:16	Keokuk	Tier 1 (blue)	Broadband unavailable from provider listed in my area	Cloudburst 9	Satellite	20.88	4.73
21-053	191070801001042	7/14/2021 12:53:46	Keokuk	Tier 1 (blue)	Broadband unavailable from provider listed in my area	Cloudburst 9	Satellite	9.23	1.3
21-054	190490502003069	7/14/2021 14:42:01	Dallas	Non-TSA (transparent/white)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	Century Link	DSL	2mps	.5mps
21-055	191839603003048	7/15/2021 10:35:09	Washington	Tier 1 (blue)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	Windstream	DSL	21.9	2.28
21-056	191839605001118	7/15/2021 11:00:31	Washington	Tier 1 (blue)	Broadband unavailable from provider listed in my area	Hughsnet	Satellite	1.73	0.11
21-057	191839605001108	7/15/2021 11:19:54	Washington	Tier 1 (blue)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	Windstream	I don't know	10.9	1.13
21-058	191839605001157	7/15/2021 11:49:44	Washington	Tier 1 (blue)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	windstream	I don't know	10.6	0.43
21-059	191070801001030	7/15/2021 15:51:52	KEOKUK	Tier 1 (blue)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	Cloudburst9	Satellite	2.77	1.02
21-060	191130102002107	7/15/2021 22:54:03	Linn	Tier 2 (blue-green)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	Rise Broadband	Fixed Wireless	25	3
21-061	191070801001022	7/16/2021 9:17:06	KEOKUK	Tier 1 (blue)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	CLOUDBURST9	Satellite	3.72	1
21-062	191070801001024	7/16/2021 9:21:33	KEOKUK	Tier 1 (blue)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	CLOUDBURST9	Satellite	5.76	1.34
21-063	191070801001009	7/16/2021 9:31:09	KEOKUK	Tier 1 (blue)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	WINDSTREAM	DSL	20.34	1.22
21-064	191070801001021	7/16/2021 9:36:45	KEOKUK	Tier 1 (blue)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	CLOUDBURST9	Satellite	5.09	1.14
21-065	191070801001030	7/16/2021 9:40:56	KEOKUK	Tier 1 (blue)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	CLOUDBURST9	Satellite	5.47	1.17
21-066	191070801001051	7/16/2021 9:43:11	KEOKUK	Tier 1 (blue)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	CLOUDBURST9	Satellite	5.31	1.19
21-067	191070801001034	7/16/2021 9:47:50	KEOKUK	Tier 1 (blue)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	CLOUDBURST9	Satellite	2.87	0.96
21-068	191070801001044	7/16/2021 9:52:24	KEOKUK	Tier 1 (blue)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	WINDSTREAM	DSL	12.42	0.59
21-069	191070801001064	7/16/2021 9:55:48	KEOKUK	Tier 1 (blue)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	CLOUDBURST9	Satellite	2.66	0.91
21-070	191839605001090	7/16/2021 10:27:24	Washington	Tier 2 (blue-green)	Broadband unavailable from provider listed in my area	Starlink	Satellite	44	6
21-071	191839605001148	7/16/2021 10:41:00	Washignton	Tier 2 (blue-green)	I have broadband service where the speed is more than 25 Mbps download but the less than 50 Mbps download (Tier 2)	Windstream	I don't know	32.37	4.5
21-072	191070801001019	7/16/2021 10:54:54	KEOKUK	Tier 1 (blue)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	CLOUDBURST9	Satellite	21.09	4
21-073	191839605001151	7/16/2021 13:26:45	WASHINGTON	Tier 3 (light green)	I have broadband service where the speed is more than 50 Mbps download but the less than 80 Mbps download (Tier 3)	WINDSTREAM	I don't know	50	
21-074	191839605001163	7/16/2021 14:42:49	Washington	Tier 2 (blue-green)	I have broadband service where the speed is more than 25 Mbps download but the less than 50 Mbps download (Tier 2)	Windstream	I don't know		
21-075	191839605001111	7/16/2021 15:45:05	Washington	Tier 1 (blue)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	Windsstream	I don't know	15.53	1.16
21-076	191839605001164	7/16/2021 15:48:00	Washington	Tier 2 (blue-green)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	Windstream	I don't know	10.35	0.46
21-077	190150206001286	7/18/2021 12:44:17	IA	Non-TSA (transparent/white)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	Bits of Technology	Fixed Wireless	20-25	2-5
21-078	190150206001286	7/18/2021 13:04:57	Boone	Non-TSA (transparent/white)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	Bits of Technology BTWI	Satellite	11	2
21-079	190150206001286	7/18/2021 13:09:14	Boone	Non-TSA (transparent/white)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)				
21-080	190150206001286	7/18/2021 14:14:54	Boone	Non-TSA (transparent/white)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	BITS of Technology	Cable	51.2	71.4
21-081	190150206001286	7/18/2021 14:50:56	Boone	Non-TSA (transparent/white)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	Bits of Technology (BTI)	Fixed Wireless	11	1
21-082	190150206001286	7/18/2021 14:54:17	USA	Non-TSA (transparent/white)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	BTWI	I don't know	42.6	2.8
21-083	190150206001286	7/18/2021 18:37:46	Boone	Non-TSA (transparent/white)	Broadband unavailable from provider listed in my area	BTWI	Satellite	8.43	1.1

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21-084	190150206001286	7/18/2021 21:31:41	Iowa	Tier 2 (blue-green)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	Windstream	Fixed Wireless	18	2
21-085	190150206001286	7/18/2021 22:21:56	Boone	Non-TSA (transparent/white)	I have broadband service where the speed is more than 25 Mbps download but the less than 50 Mbps download (Tier 2)	BTWI	I don't know	28	2
21-086	191130102002001	7/19/2021 6:48:21	IA	Tier 2 (blue-green)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	CenturyLink	DSL	12	1
21-087	190150206001286	7/19/2021 10:14:45	Boone	Non-TSA (transparent/white)	Broadband unavailable from provider listed in my area	BTWI	Satellite	35.8	6.08
21-088	190490502001093	7/19/2021 11:40:33	Dallas	Non-TSA (transparent/white)	I have broadband service where the speed is more than 25 Mbps download but the less than 50 Mbps download (Tier 2)	Dish TV	DSL	10 mb/s	24 mb/s
21-089	190490502003069	7/19/2021 12:46:52	Dallas	Non-TSA (transparent/white)	Broadband unavailable from provider listed in my area	century link	DSL	2	0.5
21-090	191839605001172	7/19/2021 13:28:36	Washington	Tier 1 (blue)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	Windstream	I don't know	9.21	0.81
21-091	191839605001166	7/19/2021 13:30:32	Washington	Tier 2 (blue-green)	I have broadband service where the speed is more than 25 Mbps download but the less than 50 Mbps download (Tier 2)	Windstream	I don't know	48.16	
21-092	191070801001006	7/19/2021 13:36:56	Keokuk	Tier 1 (blue)	Broadband unavailable from provider listed in my area	Cloudburst 9	Satellite	2.38	0.64
21-093	190490502001089	7/19/2021 17:14:18	Dallas	Non-TSA (transparent/white)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	CenturyLink	DSL	20	24
21-094	190490502003048	7/19/2021 18:39:37	Dallas	Tier 3 (light green)	I have broadband service where the speed is more than 25 Mbps download but the less than 50 Mbps download (Tier 2)	Mediacom	Fixed Wireless		
21-095	190490502001102	7/19/2021 19:31:40	Dallas	Non-TSA (transparent/white)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	centurylink	DSL	10	0.5
21-096	190959603003098	7/19/2021 21:14:09	Iowa	Non-TSA (transparent/white)	Broadband unavailable from provider listed in my area	WINDSTREAM	I don't know		
21-097	190959603003098	7/19/2021 22:27:56	Iowa	Non-TSA (transparent/white)	I have broadband service where the speed is more than 25 Mbps download but the less than 50 Mbps download (Tier 2)	Windstream	Fixed Wireless	6.5 mbps	2 mbps
21-098	190490502003001	7/20/2021 7:08:46	IA	Tier 3 (light green)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	Centurylink	DSL	70	10
21-099	191839605001157	7/20/2021 9:16:48	Washington	Tier 2 (blue-green)	I have broadband service where the speed is more than 25 Mbps download but the less than 50 Mbps download (Tier 2)	Windstream	I don't know	26.35	
21-100	191070801001029	7/20/2021 10:14:40	KEOKUK	Tier 2 (blue-green)	I have broadband service where the speed is more than 25 Mbps download but the less than 50 Mbps download (Tier 2)	Mediacom	DSL	28.5	I don't know
21-101	191070801001016	7/20/2021 10:20:03	KEOKUK	Tier 1 (blue)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	CLOUDBURST 9	Satellite	2.41	1
21-102	190959603003098	7/20/2021 20:38:18	Iowa	Tier 1 (blue)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	Windstream	Fixed Wireless	10	6
21-103	190959603003098	7/20/2021 21:16:26	Iowa	Tier 2 (blue-green)	I have broadband service but the speed is less than 25/3 Mbps download/upload (Tier 1)	Windstream	Fixed Wireless	3	5